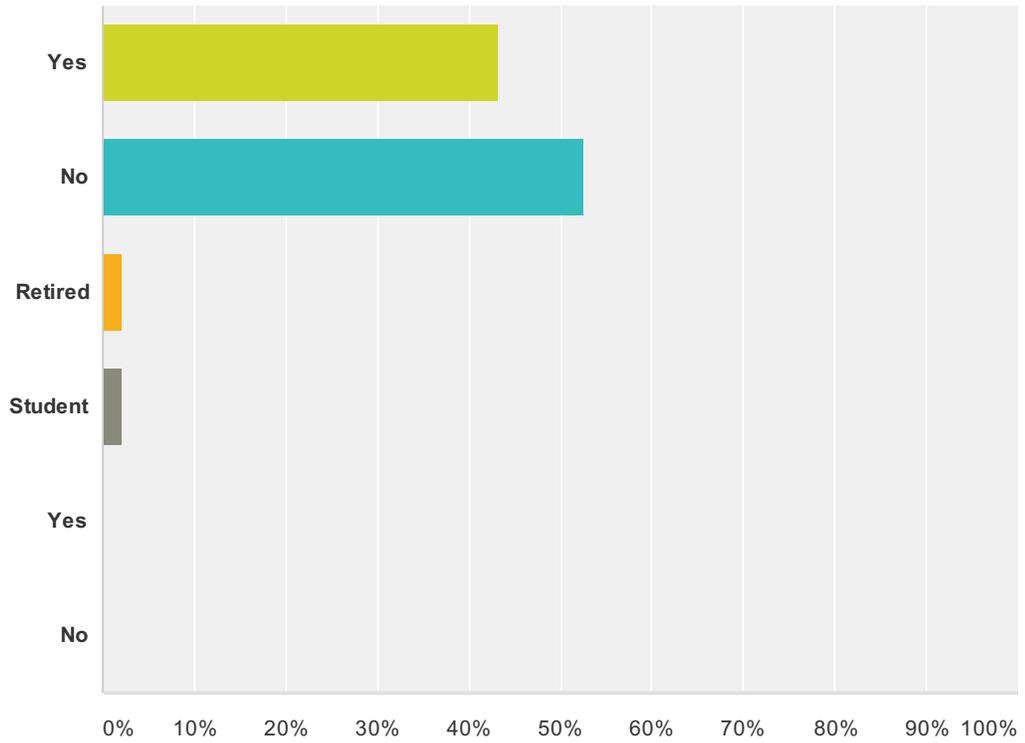


Job Seeker Feedback

Q1 Are you currently employed?

Answered: 192 Skipped: 0

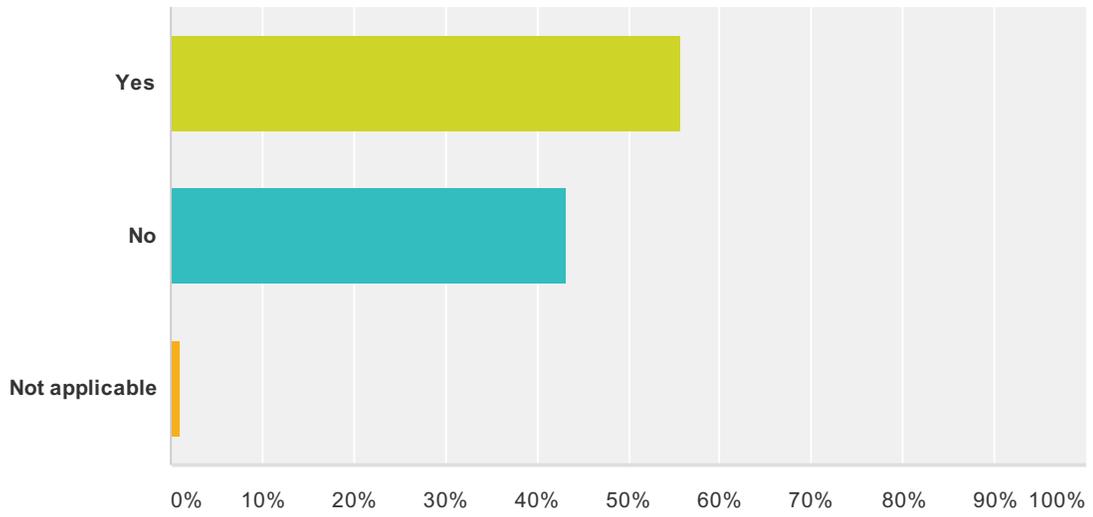


Answer Choices	Responses	
Yes	43.23%	83
No	52.60%	101
Retired	2.08%	4
Student	2.08%	4
Yes	0.00%	0
No	0.00%	0
Total		192

Job Seeker Feedback

Q2 You indicated that you are currently unemployed - do you need help to look for a job?

Answered: 95 Skipped: 97

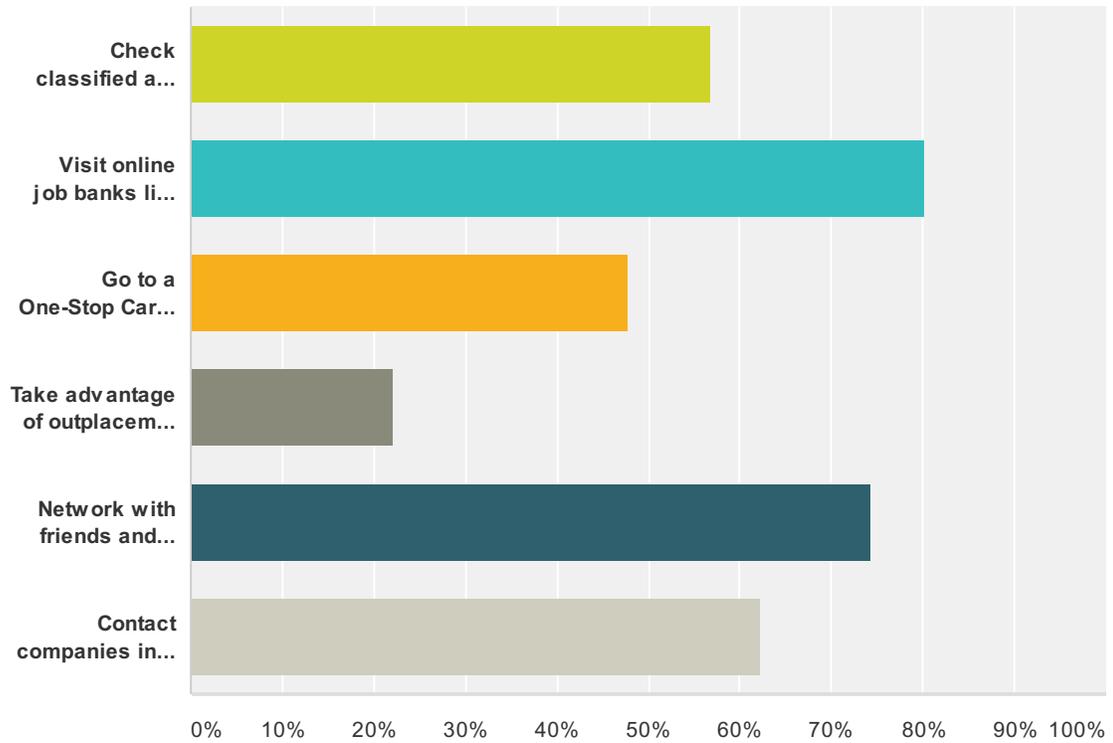


Answer Choices	Responses
Yes	55.79% 53
No	43.16% 41
Not applicable	1.05% 1
Total	95

Job Seeker Feedback

Q3 If you were looking for a job, which of the following actions would you take to look for a job? Please select all that apply.

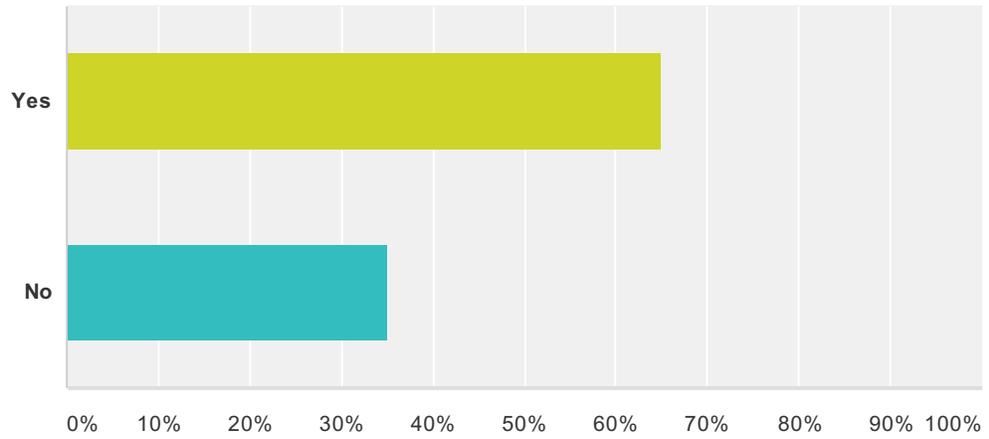
Answered: 167 Skipped: 25



Answer Choices	Responses
Check classified ads in local papers	56.89% 95
Visit online job banks like Monster, Indeed, JobQuest	80.24% 134
Go to a One-Stop Career Center	47.90% 80
Take advantage of outplacement service offered by my former employer	22.16% 37
Network with friends and family	74.25% 124
Contact companies in my industry directly	62.28% 104
Total Respondents: 167	

Q4 Have you heard of Massachusetts One-Stop Career Centers?

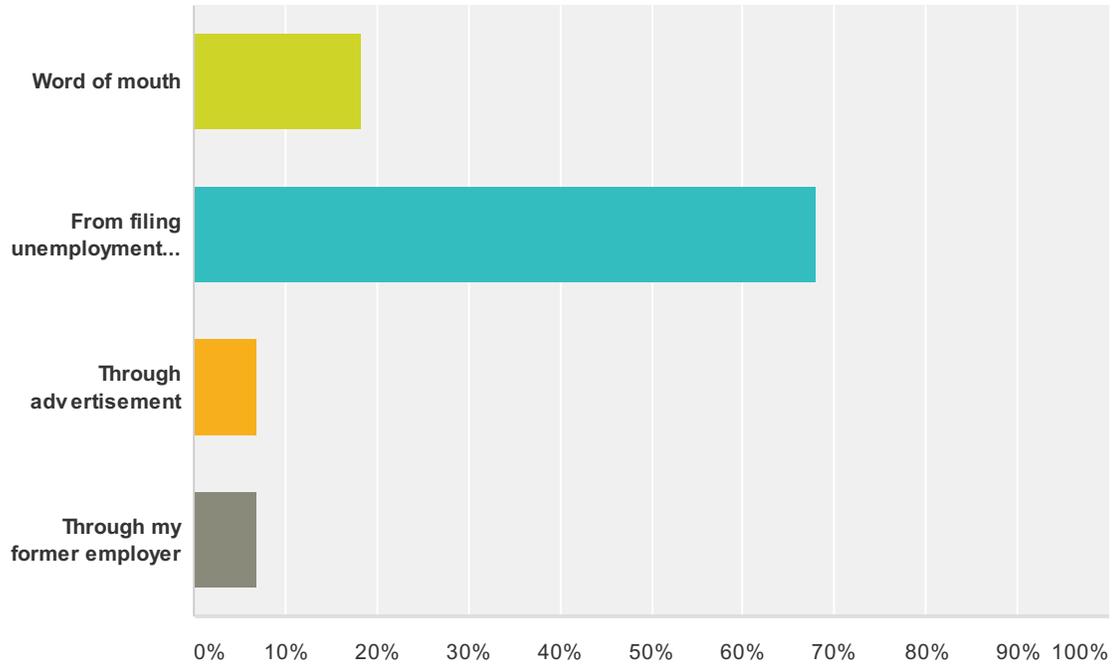
Answered: 165 Skipped: 27



Answer Choices	Responses	
Yes	64.85%	107
No	35.15%	58
Total		165

Q5 You indicated that you are aware of the Massachusetts One-Stop Career Centers. How did you find out about the career centers?

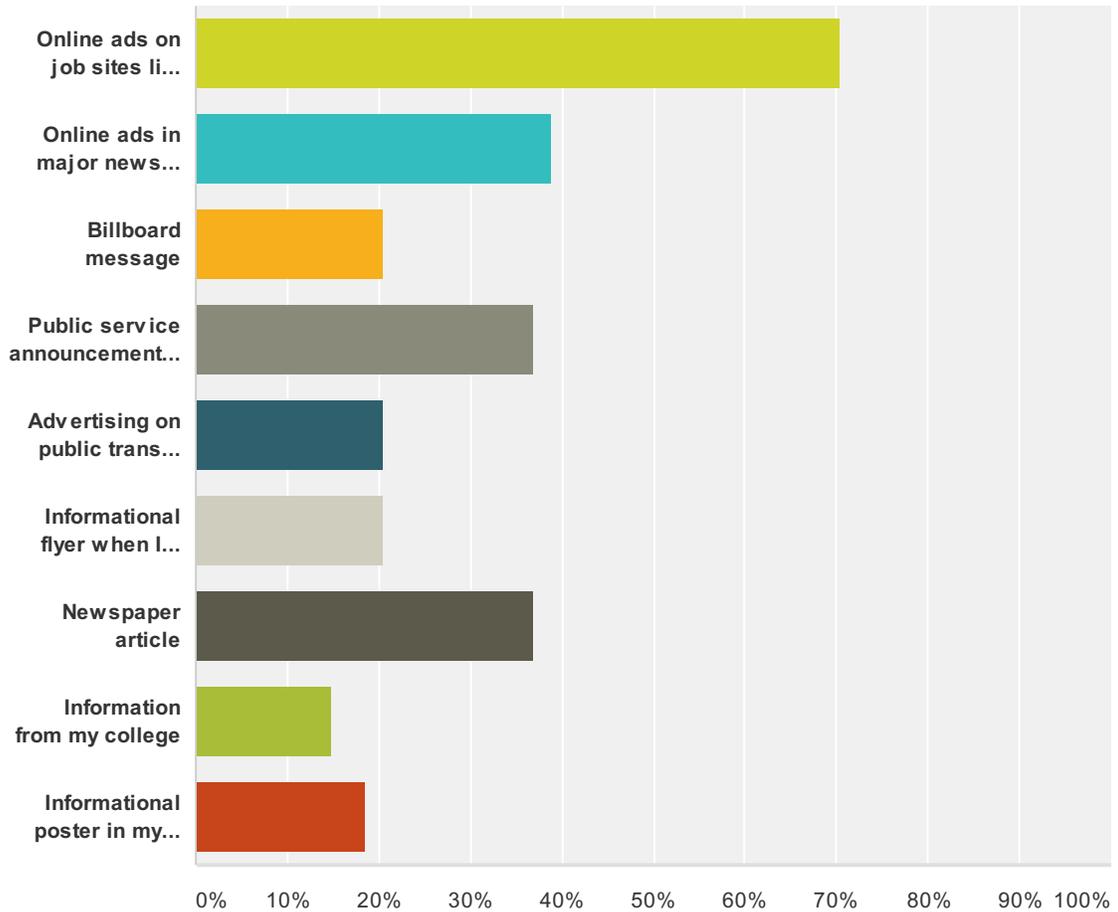
Answered: 103 Skipped: 89



Answer Choices	Responses
Word of mouth	18.45% 19
From filing unemployment claim	67.96% 70
Through advertisement	6.80% 7
Through my former employer	6.80% 7
Total	103

Q6 You indicated you have not heard of the One-Stop Career Center. Which of the following methods will help increase your awareness/usage of the One-Stop Career Centers? Please select all that apply.

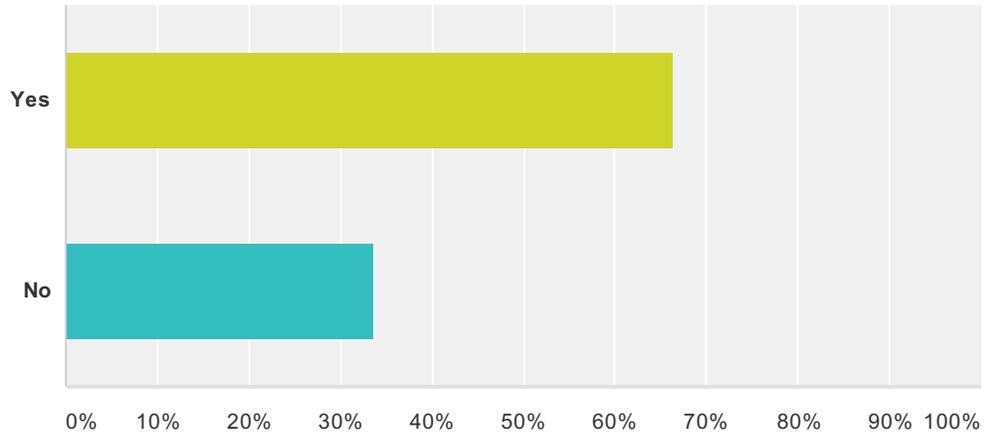
Answered: 54 Skipped: 138



Answer Choices	Responses
Online ads on job sites like Monster.com	70.37% 38
Online ads in major news sites like boston.com	38.89% 21
Billboard message	20.37% 11
Public service announcement on TV and/or radio	37.04% 20
Advertising on public transit systems	20.37% 11
Informational flyer when I file my unemployment claim	20.37% 11
Newspaper article	37.04% 20
Information from my college	14.81% 8
Informational poster in my library	18.52% 10
Total Respondents: 54	

Q7 Have you visited a One-Stop Career Center or used any of the services in the past?

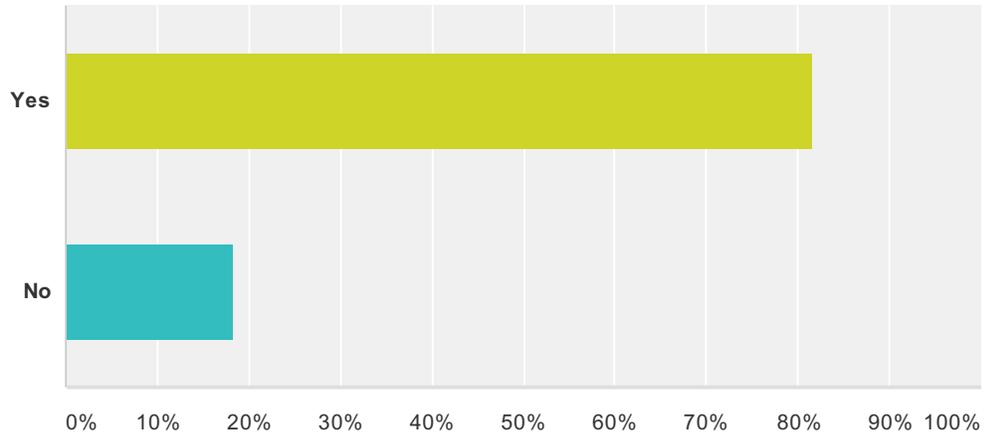
Answered: 101 Skipped: 91



Answer Choices	Responses	
Yes	66.34%	67
No	33.66%	34
Total		101

Q8 You indicated that you have used career center services. Would you recommend the services of a One-Stop Career Center to other job seekers?

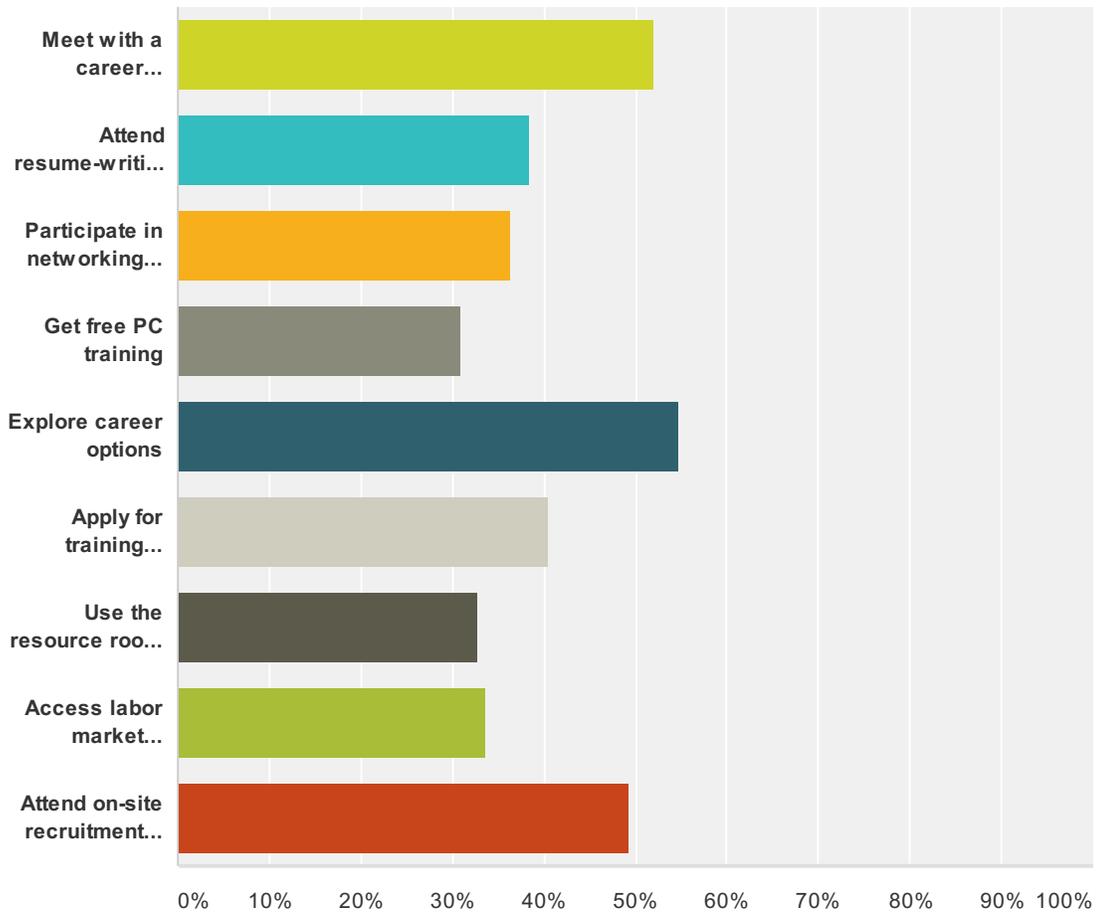
Answered: 65 Skipped: 127



Answer Choices	Responses	
Yes	81.54%	53
No	18.46%	12
Total		65

**Q9 Which of the following Career Center services would you find most helpful?
Please select all that apply.**

Answered: 146 Skipped: 46



Answer Choices	Responses
Meet with a career counselor	52.05% 76
Attend resume-writing workshop	38.36% 56
Participate in networking group	36.30% 53
Get free PC training	30.82% 45
Explore career options	54.79% 80
Apply for training opportunity	40.41% 59
Use the resource room services (PC, fax, phone, software, etc.)	32.88% 48
Access labor market information and tools	33.56% 49
Attend on-site recruitment and/or job fair	49.32% 72
Total Respondents: 146	

Job Seeker Feedback

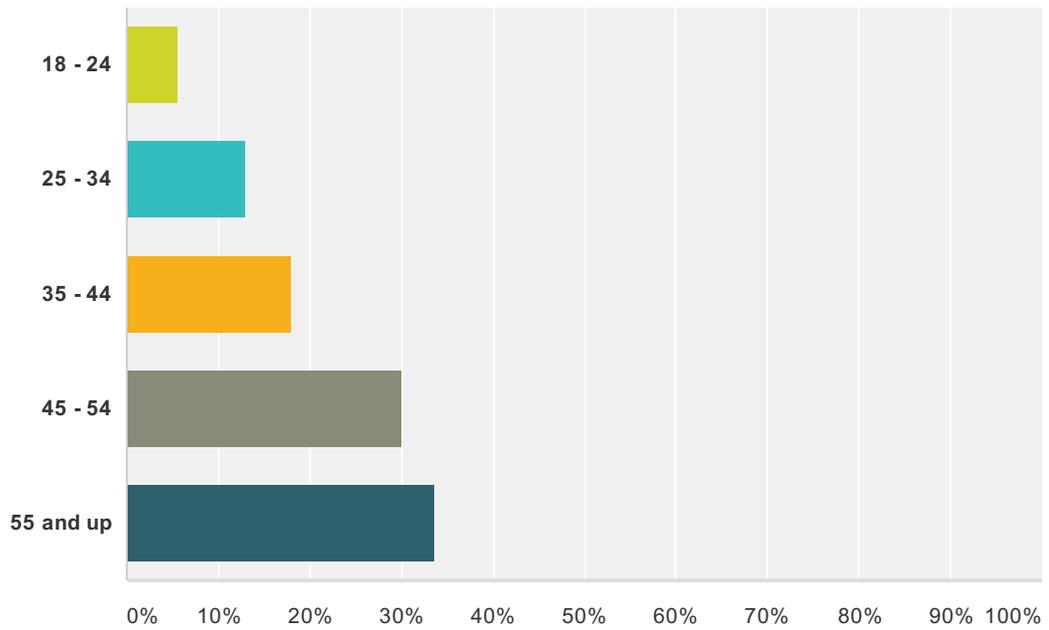
Q10 We welcome any additional comment or feedback with regards to assistance for job seekers.

Answered: 42 Skipped: 150

Job Seeker Feedback

Q11 Your age

Answered: 140 Skipped: 52

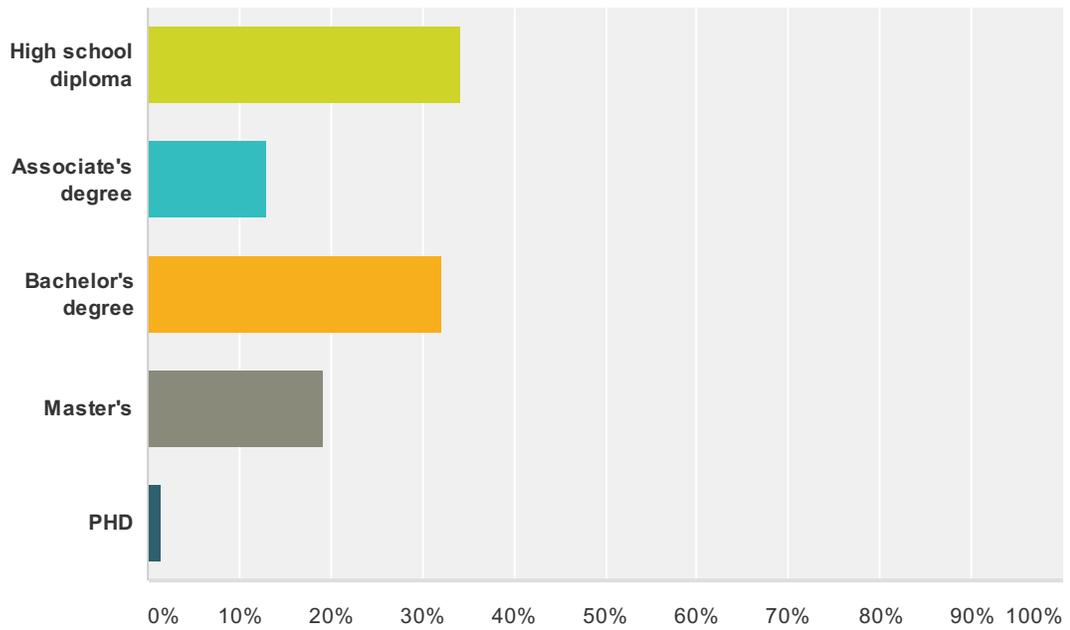


Answer Choices	Responses
18 - 24	5.71% 8
25 - 34	12.86% 18
35 - 44	17.86% 25
45 - 54	30.00% 42
55 and up	33.57% 47
Total Respondents: 140	

Job Seeker Feedback

Q12 Educational level

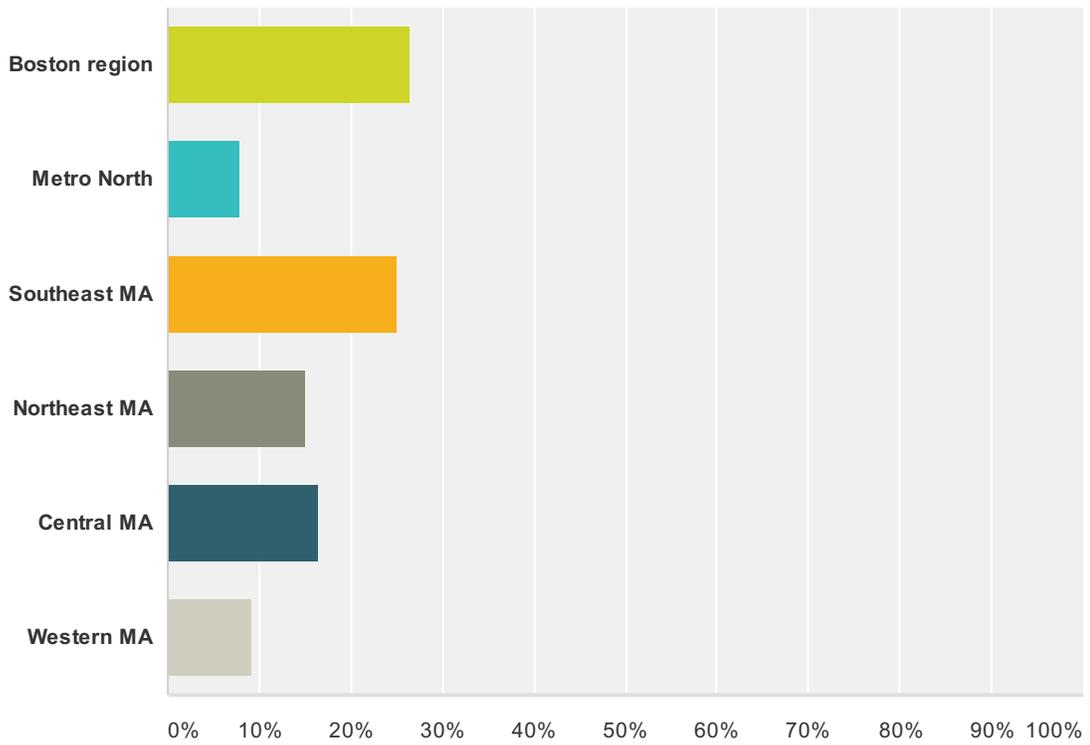
Answered: 140 Skipped: 52



Answer Choices	Responses
High school diploma	34.29% 48
Associate's degree	12.86% 18
Bachelor's degree	32.14% 45
Master's	19.29% 27
PHD	1.43% 2
Total	140

Q13 Region of the state where you live

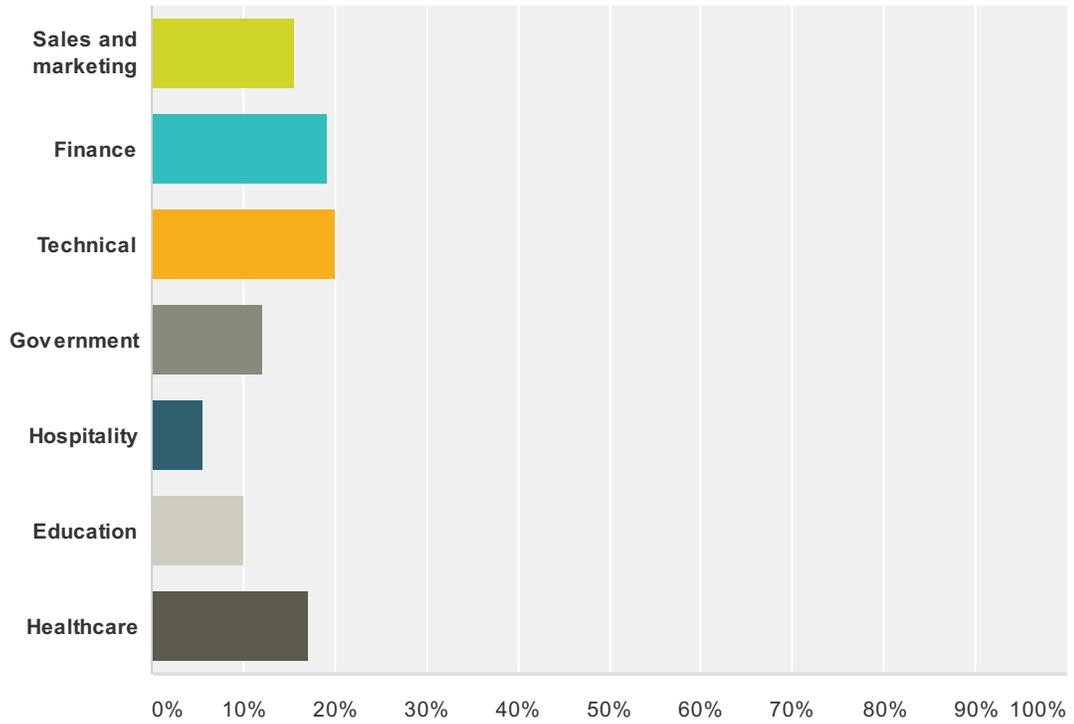
Answered: 140 Skipped: 52



Answer Choices	Responses
Boston region	26.43% 37
Metro North	7.86% 11
Southeast MA	25.00% 35
Northeast MA	15.00% 21
Central MA	16.43% 23
Western MA	9.29% 13
Total	140

Q14 Type of occupation (past or present)

Answered: 140 Skipped: 52



Answer Choices	Responses	
Sales and marketing	15.71%	22
Finance	19.29%	27
Technical	20.00%	28
Government	12.14%	17
Hospitality	5.71%	8
Education	10.00%	14
Healthcare	17.14%	24
Total		140