



COMMONWEALTH OF MASSACHUSETTS
Office of Consumer Affairs and Business Regulation
DIVISION OF INSURANCE

1000 Washington Street, Suite 810 • Boston, MA 02118-6200
(617) 521-7794 • <http://www.mass.gov/doi>

DEVAL L. PATRICK
GOVERNOR

TIMOTHY P. MURRAY
LIEUTENANT GOVERNOR

GREGORY BIALECKI
SECRETARY OF HOUSING AND
ECONOMIC DEVELOPMENT

BARBARA ANTHONY
UNDERSECRETARY OF CONSUMER AFFAIRS
AND BUSINESS REGULATION

JOSEPH G. MURPHY
COMMISSIONER OF INSURANCE

MASSACHUSETTS DIVISION OF INSURANCE ANNOUNCEMENT

August 17, 2010

The Division of Insurance is pleased to announce that its Online Producer Renewal Appointment website (OPRA) will be accepting your agent renewals beginning on August 26, 2010. Renewal emails and paper notification letters, including your user id's and passwords, will be generated on August 26th, 2010. Insurance Companies will have until October 1st, 2010 to complete their agent renewal processes.

The payment method for your agent renewals will be via EFT (Electronic ACH payment). It is easy to use, efficient, timely and secured. There will be no paper check processing allowed.

Transactions are performed immediately and your renewal submissions are confirmed immediately. The renewal process of your agents/appointments is considered complete, once your EFT payment has cleared your bank.

The Commonwealth of Massachusetts, Division of Insurance, thanks you in advance for your renewal submissions.