

## MASSACHUSETTS INSURANCE COMPANY COST ESTIMATORS

INSURANCE COMPANY	CONTACT INFORMATION	COST ESTIMATOR PROGRAM
<p><b><i>Aetna Health, Inc. and Aetna Life Insurance Company</i></b></p>	<p><b>Website:</b>  <a href="http://www.aetna.com/individuals-families/member-tools-forms/member-payment-estimator.html">http://www.aetna.com/individuals-families/member-tools-forms/member-payment-estimator.html</a></p> <p><b>Phone: Number on member's ID card</b></p>	<p>Aetna's members may go to the <i>Member Price Estimator</i> at the Aetna website or call the toll-free number on their ID cards to obtain real-time estimates for many services. For other specific services not on the <i>Member Price Estimator</i>, members may use a questionnaire to request estimates of any specific service.</p>
<p><b><i>Blue Cross and Blue Shield of Massachusetts, Inc. and Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.</i></b></p>	<p><b>Website:</b>  <a href="http://www.bluecrossma.com/costestimates">www.bluecrossma.com/costestimates</a></p> <p><b>Phone: Number on member's ID card</b></p>	<p>Blue Cross Blue Shield's members may go to the website or call the toll-free number on their ID cards to obtain estimates that will be fulfilled in real-time.</p>
<p><b><i>Boston Medical Center Health Plan, Inc.</i></b></p>	<p><b>Website:</b>  <a href="http://www.bmchp.org">www.bmchp.org</a></p> <p><b>Phone: 1-877-492-6967</b></p>	<p>BMCHP's members may go to <i>The Treatment Cost Navigator</i> for a web based solution that will provide real time cost estimates for a limited number of services, utilizing benefit and provider information and content regarding member eligibility, plan benefits, deductibles and pricing information for services.</p>

<p><b><i>CeltiCare Health Plan of Massachusetts, Inc.</i></b></p>	<p><b>Website:</b>  <a href="http://www.celticarehealthplan.com">www.celticarehealthplan.com</a></p> <p><b>Phone: 1-877-264-6520</b></p>	<p>CeltiCare Health’s members may request consumer cost estimates on the website or by calling the toll-free number. Members may receive estimates during business hours based on the information available to CeltiCare Health at the time the request is made.</p> <p><b>Planned for 12/1/2014:</b> An interactive web portal will be available to provide estimates immediately.</p>
<p><b><i>ConnectiCare of Massachusetts, Inc.</i></b></p>	<p><b>Website:</b>  <a href="http://www.connecticare.com/members/costofcare/treatmentcostresources.aspx">www.connecticare.com/members/costofcare/treatmentcostresources.aspx</a></p> <p><b>Phone: 1- 800-251-7722</b></p>	<p>ConnectiCare’s members may go to the website to obtain real-time estimates using the <i>Treatment Cost Calculator (TCC)</i>. Members may also call the toll-free number to obtain assistance with <i>TCC</i> navigation and understanding the information presented on the <i>TCC</i>.</p>
<p><b><i>Connecticut General Life Insurance Company and CIGNA Health and Life Insurance Company</i></b></p>	<p><b>Website:</b>  <a href="http://www.myCigna.com">www.myCigna.com</a></p> <p><b>Phone: Number on member’s ID card</b></p>	<p>Cigna’s members may go to the <i>Customer Cost of Care Estimator</i> on the website or call the toll-free phone number on their ID cards to obtain estimates immediately for over 200 procedures.</p> <p>Cigna also provides a <i>Health Care Provider Cost of Care Estimator</i> online for health care professionals.</p>
<p><b><i>Fallon Health</i></b></p>	<p><b>Website:</b>  <a href="http://www.fchp.org">www.fchp.org</a></p> <p><b>Phone: 1-800-868-5200</b></p>	<p>Fallon Health provides a web-based process that offers a broad range of data readily available to members in real time.</p>
<p><b><i>Harvard Pilgrim Health Care, Inc. and HPHC Insurance Company, Inc.</i></b></p>	<p><b>Website:</b>  <a href="http://www.harvardpilgrim.org">www.harvardpilgrim.org</a></p> <p><b>Phone: 1 - 888-333-4742</b></p>	<p>Harvard Pilgrim members in all products may obtain real time estimates using <i>NowIKnow</i>, which is accessible through <i>HPHConnect</i>, available on the <i>Harvard Pilgrim website</i>.</p>

<p><b>Health New England, Inc.</b></p>	<p><b>Website:</b>  <a href="http://www.HNEDirect.com">www.HNEDirect.com</a></p> <p><b>Phone: 1-800-310-2835</b></p>	<p>HNE members can log into the HNE member portal to access real time accumulator and plan information through the <i>Treatment Cost Calculator</i> for calculation(s) of estimates for select services.</p> <p>Members who do not utilize the member portal may call into HNE's toll-free number of <b>1-800-310-2835</b>. Upon request, customer service representatives will provide real-time service estimates to members using the <i>Treatment Cost Calculator</i>, again using real-time accumulator and plan information.</p>
<p><b>Minuteman Health, Inc.</b></p>	<p><b>Website:</b>  <a href="https://www.minutemanhealthdirect.org/login/">https://www.minutemanhealthdirect.org/login/</a></p> <p><b>Phone: 1-855-MHI-1776</b></p>	<p>Minuteman members are able to access real-time estimates through the member portal at login.</p>
<p><b>Neighborhood Health Plan, Inc.</b></p>	<p><b>Website:</b>  <a href="http://www.NHP.org">www.NHP.org</a></p> <p><b>Phone: 1-866-414-5533</b></p>	<p>Neighborhood Health Plan offers a web-based program as well as a phone program to provide real-time estimates.</p>
<p><b>Network Health, LLC</b></p>	<p><b>Website:</b>  <a href="http://www.network-health.org">www.network-health.org</a></p> <p><b>Phone: 1-888-257-1985</b></p>	<p><b>Available now:</b> Network Health's members may go to the Network Health Plan website and submit a request for a cost estimate or call 1-888-257-1985 to obtain estimates on the most common services provided within 2 business days of receipt of all information needed to fulfill the request.</p> <p><b>Planned for 10/1/2014:</b> In addition to providing prompt responses to telephonic and email inquiries, Network Health is working to develop a web-based program to provide real-time, online cost estimates.</p>

<p><b>Tufts Insurance Company and Tufts Associated Health Maintenance Organization, Inc.</b></p>	<p><b>Website:</b>  <a href="http://www.tuftshealthplan.com">www.tuftshealthplan.com</a></p> <p><b>Phone: 1-877-214-8688</b></p>	<p>Tufts provides <i>EmpowerMe</i> for members, a real-time automated solution through the Tufts Health Plan member portal and toll-free number.</p>
<p><b>Unicare Life &amp; Health Insurance Co.</b></p>	<p><b>Website:</b>  <a href="http://www.unicarestatement.com/yourCostComparison.html">www.unicarestatement.com/yourCostComparison.html</a></p>	<p>Unicare's members may go to <i>Your Cost Comparison</i> at their website to obtain real-time estimates upon receipt of all information needed to fulfill the request.</p>
<p><b>Unimerica Insurance Company</b></p>	<p><b>Website:</b>  The member will access the website provided in the member material (which varies depending on the plan).</p> <p><b>Phone:</b>  The member will call the number provided in the member material (which varies depending on the plan).</p>	<p>Unimerica's insureds may use the online <i>myHealthcareCostEstimator</i> for real time cost estimates for over 400 services.</p>
<p><b>United Healthcare Insurance Company</b></p>	<p><b>website:</b>  <a href="http://www.myUHC.com">www.myUHC.com</a>  to access myHealthcareCostEstimator</p> <p><b>Phone: Number on member's ID card</b></p>	<p>United's members may go to <i>myHealthcareCostEstimator</i> or call the toll-free numbers on their ID cards to obtain estimates immediately on over 400 services including inpatient and behavioral health services.</p>