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**From:** Katie Tyler [selectmen@newbraintree.net]  
**Sent:** Wednesday, April 22, 2009 12:02 PM  
**To:** Williams, Catrice (DTC)  
**Cc:** Deyoung, Kerri (DTC); 'Doug Frost'  
**Subject:** Petition by Verizon New England, Inc.

Dear Ms. Williams:

The Board of Selectmen for the Town of New Braintree has asked me to forward to you a few remarks concerning Verizon's petition to amend Form 500 to eliminate the requirement that cable licensees report their total number of subscribers. Additionally, we have asked a former member of the Board to attend the Public Hearing scheduled for Friday, May 15, 2009, and we are hopeful that he will be able to do so.

The Town of New Braintree may as well be an island as far as Verizon is concerned. Not only do we not have any cable access, only 50 households out of almost 400 have DSL available to them at the present time. Many, many attempts have been made to discuss this matter with Verizon directly and through our state representatives, to no avail. It is a very difficult and frustrating situation to be forced to "live outside" the current technology that is available to all of our surrounding towns. I can understand why Verizon would wish to refrain from providing the number of complaints they receive and the manner of resolution for such complaints by municipality, but the residents of New Braintree would not agree.

If you have any questions or need further information, please feel free to contact the Selectmen's Office at the number listed below.

Katie J. Tyler, Executive Secretary  
Town of New Braintree  
Board of Selectmen's Office  
20 Memorial Drive  
New Braintree, MA 01531  
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