



THE COMMONWEALTH OF MASSACHUSETTS  
OFFICE OF THE ATTORNEY GENERAL  
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September 29, 2016

Sara Clark, Secretary  
Department of Telecommunications and Cable  
1000 Washington Street, Suite 820  
Boston, MA 02118-6500

Re: **Petition of Verizon New England Inc. to Waive Certain Results Under its  
Retail Service Quality Plan; D.T.C. 01-31-Phase IV**

Dear Secretary Clark:

Enclosed please find the Attorney General's Appearances of Counsel and Certificate of Service in the above referenced matter.

Sincerely,

*/s/ Donald W. Boecke*

Donald W. Boecke  
Assistant Attorney General

Enclosures

cc: Sean Carroll, Hearing Officer  
Service List

COMMONWEALTH OF MASSACHUSETTS  
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

Petition of Verizon New England, Inc. to Waive  
Certain Results Under its Retail Service Quality Plan

D.T.C. 01-31-Phase IV

APPEARANCES OF COUNSEL

Please enter our appearances on behalf of Maura Healey, the Attorney General of the Commonwealth of Massachusetts, in the above-captioned proceeding.

Respectfully submitted,

MAURA HEALEY  
ATTORNEY GENERAL

By: */s/ Donald W. Boecke*  
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Assistant Attorneys General  
Attorney General Maura Healey  
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Dated: September 29, 2016

COMMONWEALTH OF MASSACHUSETTS  
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

**Petition of Verizon New England, Inc. to Waive  
Certain Results Under its Retail Service Quality Plan**

**D.T.C. 01-31-Phase IV**

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day caused the foregoing document to be served upon each person designated on the official service list compiled by the Secretary in this proceeding, dated at Boston this 29th day of September, 2016.

*/s/ Donald W. Boecke*  
Donald W. Boecke  
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Attorney General Maura Healey  
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One Ashburton Place  
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