



## COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

D.T.C. 01-31-Phase III

February 6, 2012

Petition of Verizon New England Inc. to Waive Certain Results Under its Retail Service Quality Plan.

---

### PROCEDURAL SCHEDULE

After consideration of the positions of Verizon New England Inc. (“Verizon”) and the Attorney General’s Office, the Department of Telecommunications and Cable (“Department”) establishes the following procedural schedule:

February 17, 2012	Verizon publishes Public Notice
March 2, 2012	Public Hearing and deadline to intervene
March 9, 2012	First round of discovery requests to Verizon
March 16, 2012	Verizon response to first round of discovery requests
March 23, 2012	Second round of discovery requests to Verizon
March 30, 2012	Verizon response to second round of discovery requests
April 13, 2012	Briefs due to the Department
April 20, 2012	Reply briefs due to the Department

By Order of the Department,

---

Lindsay E. DeRoche  
Hearing Officer