JUN 25 2012

To whom It May Concern,

My name is Andrea Brown and I'm writing to you about the inquiry in the phone system here at Framingham. I am not from this country. All my loved ones are back home in Jamaica, the Country. when I called, it takes $40 for the 30 minutes, plus the 2 or 3 times the operator checks in letting us know that "this is a collect call" It is very sick and sad that the phone company is ripping off people just because we can't do better. I am glad that someone is stepping up and coming to our defense. Thanks for bringing attention to our dilemma. we have suffered enough and I hope that there is some good outcome to this situation.

I really have to speak to my mother and kids back home and it gets harder and harder to call all the time. Thanks again for your services.

Yours Truely
Andrea Brown

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TELECOMMUNICATIONS & CABLE