Mr. Austin T. Smith
2 Clark Street
Norfolk, MA 02056

Date: July 5, 2012

ATTN: Bonita Tennerizllo
Prisoner Legal Services
10 Winthrop Sq. 3rd Floor
Boston, MA 02110

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MASS. DEPT OF
TELECOMMUNICATIONS & CABLE

Dear Bonita Tennerizllo,

I am writing to you in regards to the high rates that are being charged to inmates and family members. It seems to me that there is no ceilling for the continues rate increase that we a subjected to. No meaningful state regulations that are in place to stop this to my knowledge or no one in the state even cares. I only call home "long distance" every other month because my parents bless there hearts are on a fixed income.

I hope and pray that you and your team will help us in our combined efforts

Respectfully Mr. Austin T. Smith