To whom it may concern

my complaint towards G.T.L. is due to the fact that I regularly have drop calls and my family constantly puts money on the phone $20.00 dollars everytime and after 3 to 4 calls all the money is gone that is close to $10.00 lost everytime they put money on the phone your computer system is constantly messing up. this situation must be fixed

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Thankyou for your time

Felix Colon W81832