

013062



**Verizon current charges**

Monthly charges	\$239.84
Enhanced services	6.00
Other charges and credits	0.08CR
911/Disability Access Fee	0.32
Universal Service Fund - Long Distance	4.20
Federal tax	4.12
State tax	15.99
Verizon Property Tax Recovery Charge	5.88
<b>Total new charges for Verizon</b>	<b>\$276.27</b>

**Other charges and credits**

	Per Month	From	Thru	Amount
The Amount Shown Here is the Difference Between the Old and the New Rates for the Dates Shown	.24	10-01-10	10-10-10	\$0.08CR
<b>Total other charges and credits</b>				<b>\$0.08CR</b>

**Calling services**

**ITEMIZED CALLS**

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
CALLS FROM 978 740-0728							
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS						0	
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS						4	
<b>DIRECTORY ASSISTANCE SUMMARY</b>							
TOTAL MASS DIRECTORY ASSISTANCE CALL ALLOWANCE						40	
OPERATOR ASSISTED CALLS TO DIRECTORY ASSISTANCE						0	
0 CALLS OVER ALLOWANCE @ 1.50							.00
DIRECTLY DIALED CALLS TO DIRECTORY ASSISTANCE						4	
0 CALLS OVER ALLOWANCE @ 1.50							.00
TOTAL DIRECTORY ASSISTANCE CHARGE							.00
<b>Total of calling services</b>							<b>\$0.00</b>

**Verizon Online**

**New Charges for Account 0062213581373**

Telephone Number: (978) 744-7092

**Verizon Broadband Services**

1 High Speed Internet Nov 4 - Dec 3	\$59.95
<b>Total Verizon Broadband Services</b>	<b>\$59.95</b>

**Questions?**

Visit [verizon.com](http://verizon.com)  
 or call 1-888-649-9500



Billing Date: 11/10/10 Page 4 of 9  
 Telephone Number: 978 744 7092  
 Account: 978 744 7092 382 007 8  
 How to Reach Us: See page 2

## Verizon Online

Verizon Broadband Services (continued)

Total New Charges \$59.95

Nonpayment will not result in the disconnection of your local telephone service; but unpaid charges will go to collection.



Teleservices Inc.

### Helpful numbers

If you have questions about the ILD Teleservices Inc. portion of your bill please call .....1 800 433-4518

### ILD Teleservices Inc. current charges

Calling services	\$1.16
State tax	0.07
<b>Total new charges for ILD Teleservices Inc.</b>	<b>\$1.23</b>

### Calling services

#### ITEMIZED CALLS

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
BILLED ON BEHALF OF GLOBAL TEL*LINK							
1.	NOV 4	1206PM	COL GARDNER	MA 978 632-9723	DS	3:00	1.16
SUBTOTAL OF GLOBAL TEL*LINK							1.16
SUBTOTAL							1.16

\* DS DAY STATION

Total of calling services \$1.16



### Helpful numbers

If you have questions about the Correctional Billing Services portion of your bill please call .....1 800 844-6591

2060  
 123  
 116  
 ---  
 2299  
 013064



**Correctional Billing Services current charges**

Calling services	\$20.60
State tax	1.29
<b>Total new charges for Correctional Billing Services</b>	<b>\$21.89</b>

**Calling services**

**ITEMIZED CALLS**

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
BILLED ON BEHALF OF Evercom Systems Inc.							
1.	OCT 13	329PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
2.	OCT 13	407PM	COL DANVERS	MA 978 767-2641	DS	7:00	3.20
3.	OCT 13	459PM	COL DANVERS	MA 978 767-2641	DS	6:00	3.10
4.	OCT 14	1104AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
5.	OCT 28	140PM	COL DANVERS	MA 978 767-2641	DS	6:00	3.10
6.	NOV 1	212PM	COL DANVERS	MA 978 767-2641	DS	6:00	3.10
7.	NOV 4	102PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
SUBTOTAL OF Evercom Systems Inc.							20.60
SUBTOTAL							20.60

\* DS DAY STATION

**Total of calling services** **\$20.60**

**Verizon Enterprise Solutions**

This portion of your bill is provided as a service to Verizon Enterprise Solutions.

**Long Distance Important Numbers**

If you have any questions about the long distance service provided by Verizon Enterprise Solutions, please call 1-800-941-9900.

**Summary of Long Distance Charges**

<b>1. Contracts and plans</b>	\$0.00
<b>Monthly recurring and non-recurring charges</b>	
2. Switched Outbound	\$6.00
3. Switched Toll Free	\$15.00
<b>Usage detail charges</b>	
	<b>Calls Mins.</b>
<b>Verizon Freedom for Business Toll Free</b>	
4. Switched Toll Free	7 12.9 \$0.78
5. Taxes, surcharges and other fees	\$2.06
<b>Total Long Distance Charges</b>	<b>\$23.84</b>

Could Toll Free service help your organization?  
 We offer 800, 888 and 877 service for the same rate as your Verizon long distance plan. Call your Verizon business office today if you want



## Verizon Enterprise Solutions

### Summary of Long Distance Charges

(continued)

#### Verizon Freedom for Business Toll Free

*the convenience of a single source for Local, Long Distance and Toll Free services!*

#### NOTICE OF PRICE INCREASE

Effective December 18, 2010, the FirmRate Plus Plan Minimum Spend Level Commitment will increase from \$30.00 to \$35.00. Visit [www.verizon.com](http://www.verizon.com) or call your local business office for more information. We will be happy to review your account and calling needs with you.

#### NOTICE OF PRICE INCREASE

Effective December 18, 2010, the Federal Access Charge (FAC) rate will increase from \$1.50 to \$1.60 per line for Centrex, Custopak and Single-line customers.

#### Important Information Regarding

##### Telecommunications Relay Service

Telecommunications Relay Services ("TRS") are links for telephone users who are deaf, hard-of-hearing or speech-disabled and use text telephones ("TTY") or web capable devices ("WCD"). To call a TTY user, dial TRS at 711. A Communications Assistant ("CA") will place your call and type your spoken words for the TTY user. The CA will read messages that the TTY user sends you. Calls are private, confidential and uncensored. While there is no charge to TRS users for TTY, regular phone charges do apply. TRS is provided 24 hours a day, 365 days per year with no time limits. TRS provides Speech-to-Speech Service ("STS") which relays calls for those who have a speech disability and wish to use the service. STS is available by calling 711. The CA is able to assume an active or passive role in repeating the conversation and follows the same guidelines as with TTY calls. TRS provides IP Relay Service ("IP") which relays calls from a WCD. To use the IP, connect a WCD to an Internet Service Provider ("ISP"); type in your TRS IP Internet address, entering your 10 digit subscribed number, and click the relay operator's icon. When the web connection is completed, a CA follows the TTY call guidelines. TRS calls from payphones are free of charge for local calls and toll calls from payphones can only be made by billing the calls to calling cards, prepaid cards ("PPC"),

013066



Billing Date: 12/10/10 Page 1 of 9  
Telephone Number: 978 744 7092  
Account: 978 744 7092 382 007 8  
How to Reach Us: See page 2

ESSEX COUNTY BAR  
ADVOCATES  
221 ESSEX ST 3RD FLR  
SALEM MA 01970-3776

### Account Summary

<b>Previous Charges</b>	\$383.18
Payment Received Nov 24. Thank You.	-383.18
<b>Past Due Charges</b>	<b>\$ .00</b>
<b>New Charges</b>	
Verizon (page 3)	\$276.36
Verizon Online (page 3)	59.95
Verizon Enterprise Solutions (page 4)	23.54
Other Providers (page 4)	49.09
<b>Total New Charges Due January 11</b>	<b>\$408.94</b>
<b>Total Due</b>	<b>\$408.94</b>

These monthly charges are for your service from  
November 11 to December 10.

**Mail payments to:**  
Verizon, PO Box 1100, Albany NY 12250-0001

**Change of address?**  
Go to [verizon.com/billingaddress](http://verizon.com/billingaddress) or call us.



### Ready for the New Year?

Hit the ground running by making sure you're getting the most value from your products & services! Call today for a FREE account review & you'll get info on the newest discounts, bundles & products like Internet, Phone & TV to help your business succeed. Call 1-866-520-5293!



### Why Risk It?

If your phones aren't working that means you aren't either. With Verizon, you can depend on the network with 99.9% voice reliability. So why risk going anywhere else? Call 1-888-842-8039 to learn more.



### Verizon Foundation

Looking for homework help?  
Help with school projects?  
Thousands of FREE educational resources are available for students, parents, and teachers at [Thinkfinity.org](http://Thinkfinity.org)

▼ Detach & return payment slip with your check, payable to Verizon.

013067



Billing Date: 12/10/10 Page 2 of 9  
Telephone Number: 978 744 7092  
Account: 978 744 7092 382 007 8  
How to Reach Us: See below

**How to Reach Us**

Billing questions	<a href="http://verizon.com/onlinehelp">verizon.com/onlinehelp</a>	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	<a href="http://verizon.com/onlinehelp">verizon.com/onlinehelp</a>	1 800 244-3737	24 hour account information
Repair	<a href="http://verizon.com/repair">verizon.com/repair</a>	1 978 555-1515	24 hours a day
To order services	<a href="http://verizon.com/storefront">verizon.com/storefront</a>	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	<a href="http://verizon.com/espanol">verizon.com/espanol</a>	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	<a href="http://verizon.com/">verizon.com/</a>	1 800 244-5303	disponible las 24 horas
Online billing & payment	<a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>		24 hours a day
Direct payment enrollment	<a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	1 800 345-6563	24 hours a day

**For Your Information**

**\*Pay By Phone**

This service is optional and provided by an independent third party vendor for a fee.

013068



**Verizon Enterprise Solutions**

**Summary of Long Distance Charges (continued)**

Usage detail charges	Calls	Mins.	
<b>Verizon Freedom for Business Toll Free</b>			
1. Switched Toll Free	7	7.5	\$0.48
2. Taxes, surcharges and other fees			\$2.06
<b>Total Long Distance Charges</b>			<b>\$23.54</b>

*Could Toll Free service help your organization?  
 We offer 800, 888 and 877 service for the same  
 rate as your Verizon long distance plan. Call  
 your Verizon business office today if you want  
 the convenience of a single source for Local,  
 Long Distance and Toll Free services!*

**Contracts and plans**

*Recurring charges are for Dec 2 thru Jan 1*

Charges	Type-Date	
3. FirmRate Plus Calling Plan Minimum Spend Levels (COMM) \$0.00	M-03/13/07	\$0.00

<b>Total Contracts and plans</b>	<b>\$0.00</b>
----------------------------------	---------------

**Monthly recurring and non-recurring charges**

*Recurring charges are for Dec 2 thru Jan 1*

Switched Outbound	Type-Date	
<b>Line: 978 740-0728</b>		
4. Federal Access Charge	M-03/13/07	\$1.50
<b>Line: 978 740-2935</b>		
5. Federal Access Charge	M-03/13/07	\$1.50
<b>Line: 978 741-7415</b>		
6. Federal Access Charge	M-03/13/07	\$1.50
<b>Line: 978 744-7092</b>		
7. Federal Access Charge	M-03/13/07	\$1.50

<b>Total Switched Outbound</b>	<b>\$6.00</b>
--------------------------------	---------------

Switched Toll Free	Type-Date	
<b>Line: 800 892-0612</b>		
8. Toll Free Switched Service	M-04/24/07	\$15.00

<b>Total Switched Toll Free</b>	<b>\$15.00</b>
<b>Total monthly recurring &amp; non-recurring charges</b>	<b>\$21.00</b>

**Explanation of Type-Date**

*M-indicates monthly recurring charge;  
 the date is the original installation date.  
 N-indicates a non-recurring charge;  
 the date is the service request date.*



**Verizon Enterprise Solutions**

**Explanation of Type-Date**

(continued)

*Added*-indicates partial month charge for added service; the dates reflect the period covered by the charge.  
*Removed*-indicates partial month credit for removing service; the dates reflect the period covered by the credit.

**Usage detail**

**Verizon Freedom for Business Toll Free**

**Switched Toll Free**

**Calls to 800 892-0612**

no.	date	time	place	number	type	rate	min.	amount
<i>Domestic</i>								
1.	11/03	4:29pm	Fr Exeter	NH 603 772-2610	Flat		1.9	0.11
2.	11/09	3:57pm	Fr Worcester	MA 978 475-9963	Flat		1.0	0.06
3.	11/16	1:51pm	Fr Gloucester	MA 978 281-7183	Flat		1.0	0.06
4.	11/17	10:58am	Fr Billerica	MA 978 337-2998	Flat		1.0	0.06
5.	11/17	2:05pm	Fr Gloucester	MA 978 281-7183	Flat		1.3	0.08
6.	11/17	5:33pm	Fr Billerica	MA 978 667-2300	Flat		1.0	0.06
<i>International</i>								
7.	11/16	6:22pm	Fr Halifax	NS 902 443-2460	Flat		0.3	0.05
<b>For 800 892-0612</b>								<b>\$0.48</b>
<b>Total Switched Toll Free</b>								<b>\$0.48</b>
<b>Total Verizon Freedom for Business Toll Free</b>								<b>\$0.48</b>
<b>Total Usage detail</b>								<b>\$0.48</b>

**Type indicates special service included**

- 2 Payphone Surcharge
- 4 Directory Assist Call Completion Surcharge
- 6 Operator Assist Surcharge
- 8 Payphone & Call Completion Surcharge
- 9 Payphone & Operator Assist Surcharge
- P Rated at Premium Service Termination

**Taxes, surcharges and other fees**

**Surcharges and other fees**

8. Universal Service Fund Surcharge \$0.67

**Taxes**

**State**

9. MA Tax \$1.39

**Total Taxes, surcharges and other fees \$2.06**



013071



Billing Date: 12/10/10 Page 9 of 9  
Telephone Number: 978 744 7092  
Account: 978 744 7092 382 007 8  
How to Reach Us: See page 2

**Important Business Rate Information**

Effective on or after your January 2011 bill, the Verizon Property Tax Recovery Charge will increase to a monthly fee of:

- \$2.60 per telephone line for business dial tone customers,
- \$.29 cents to \$2.60 per Centrex line, based on the number of lines,
- \$2.60 per system for ISDN Basic Rate Interface,
- \$13.00 per port for ISDN Primary Rate Interface customers and
- \$62.40 per port for Flexpath customers.

These fees are intended to help defray the cost of a local property tax that Massachusetts cities and towns levy on Verizon's telephone poles and wires located on public property. State law permits but does not require Verizon to pass along this local tax.

**New Statewide Rates for Massachusetts' Business Customers**

**Change in Late Payment Charge**

On or after February 1, 2011 the Late Payment Charge will change. The late payment charge will be calculated at an annual rate of interest which is the equivalent of the rate paid on two-year United States Treasury notes for the preceding 12 months ending December 31 of any year, plus 10%.

Contact your local Business Office for more information.

013072



Billing Date: 12/10/10 Page 8 of 9  
Telephone Number: 978 744 7092  
Account: 978 744 7092 382 007 8  
How to Reach Us: See page 2

**Important Billing Information**

Effective January 15, 2011, there will be a \$5.00 increase to your Freedom Expansion PAK main line and a \$1.50 increase to additional Expansion PAK lines. The new rates will be reflected on your next bill on or after January 15, 2011. If you are currently on an existing Verizon Expansion PAK plan, you will not be subject to this increase until the current term expires. Once the term expires, the plan will be automatically renewed with the \$5.00 and \$1.50 price increase. If you do not want the plan to automatically renew, you must call the business office to remove or change your plan. To learn how you can save on your business calling and broadband services, ask about the Verizon Solutions for Business plan (applicable terms and conditions apply). For more information or questions, please call the business office number on your bill.

013073



Billing Date: 12/10/10 Page 7 of 9  
Telephone Number: 978 744 7092  
Account: 978 744 7092 382 007 8  
How to Reach Us: See page 2

**Paying By Check Notice**

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

**Close Captioning Message**

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1-888-553-1555. Written correspondence can be sent by fax to 1-888-806-7026, by email to [videoclosedcaption@verizon.com](mailto:videoclosedcaption@verizon.com), or by mail to Verizon, PO Box 33052, St. Petersburg, FL 33701 Attn: Valerie DeCastro, Manager.

**Bankruptcy Information**

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to 404 Brock Drive, Bloomington, IL 61701.

013074

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

10139

Verizon

12/30/2010

408.94

Cash - Salem Five 089111

408.94

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

10139

Verizon

12/30/2010

408.94

Cash - Salem Five 089111

408.94

PRODUCT DLT104 USE WITH 91663 ENVELOPE

Laser Kare Technology, Inc. (978) 887-2200

PRINTED IN U.S.A.

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013075



**Helpful numbers**

If you have questions about the Correctional Billing Services portion of your bill please call ..... 1 800 844-6591

**Correctional Billing Services current charges**

Calling services	\$46.20
State tax	2.89
<b>Total new charges for Correctional Billing Services</b>	<b>\$49.09</b>

**Calling services**

**ITEMIZED CALLS**

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
BILLED ON BEHALF OF Evercom Systems Inc.							
1.	NOV 9	1035AM	COL DANVERS	MA 978 767-2641	DS	5:00	3.00
2.	NOV 10	1004AM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
3.	NOV 10	1028AM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
4.	NOV 10	1217PM	COL DANVERS	MA 978 767-2641	DS	6:00	3.10
5.	NOV 12	959AM	COL DANVERS	MA 978 767-2641	DS	5:00	3.00
6.	NOV 12	1004AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
7.	NOV 12	1238PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
8.	NOV 16	157PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
9.	NOV 17	1024AM	COL DANVERS	MA 978 767-2641	DS	6:00	3.10
10.	NOV 18	407PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
11.	NOV 22	145PM	COL NEWBEDFORD	MA 508 995-8484	DS	2:00	3.20
12.	NOV 23	1224PM	COL DANVERS	MA 978 767-2641	DS	6:00	3.10
13.	NOV 30	938AM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
14.	NOV 30	123PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
15.	DEC 2	110PM	COL DANVERS	MA 978 767-2641	DS	7:00	3.20
16.	DEC 7	443PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
SUBTOTAL OF Evercom Systems Inc.							46.20
SUBTOTAL							46.20

\* DS DAY STATION

**Total of calling services** **\$46.20**

**Verizon Enterprise Solutions**

This portion of your bill is provided as a service to Verizon Enterprise Solutions.

**Long Distance Important Numbers**

If you have any questions about the long distance service provided by Verizon Enterprise Solutions, please call 1-800-941-9900.

**Summary of Long Distance Charges**

1. Contracts and plans	\$0.00
<b>Monthly recurring and non-recurring charges</b>	
2. Switched Outbound	\$6.00
3. Switched Toll Free	\$15.00

013077



Billing Date: 12/10/10 Page 3 of 9  
 Telephone Number: 978 744 7092  
 Account: 978 744 7092 382 007 8  
 How to Reach Us: See page 2

**Verizon current charges**

Monthly charges	\$239.84
Enhanced services	6.00
911/Disability Access Fee	0.32
Universal Service Fund - Long Distance	4.20
Federal tax	4.12
State tax	16.00
Verizon Property Tax Recovery Charge	5.88
<b>Total new charges for Verizon</b>	<b>\$276.36</b>

**Calling services**

ITEMIZED CALLS

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
-----	------	------	-------	-------------	---	---------	--------

CALLS FROM 978 740-0728

OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS	0
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS	2

DIRECTORY ASSISTANCE SUMMARY

TOTAL MASS DIRECTORY ASSISTANCE CALL ALLOWANCE	40	
OPERATOR ASSISTED CALLS TO DIRECTORY ASSISTANCE	0	
0 CALLS OVER ALLOWANCE @ 1.50		.00
DIRECTLY DIALED CALLS TO DIRECTORY ASSISTANCE	2	
0 CALLS OVER ALLOWANCE @ 1.50		.00
TOTAL DIRECTORY ASSISTANCE CHARGE		.00
<b>Total of calling services</b>		<b>\$0.00</b>

**Verizon Online**

**Questions?**

Visit [verizon.com](http://verizon.com)  
 or call 1-888-649-9500

**New Charges for Account 0062213581373**

Telephone Number: (978) 744-7092

Verizon Broadband Services

1 High Speed Internet Dec 4 - Jan 3	\$59.95
<b>Total Verizon Broadband Services</b>	<b>\$59.95</b>
<b>Total New Charges</b>	<b>\$59.95</b>

Nonpayment will not result in the disconnection of your local telephone service; but unpaid charges will go to collection.

013078



Manage Your Account  
at [verizon.com/businessbillview](http://verizon.com/businessbillview)

Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Billing Date  
1/10/2011

Verizon News

Ready for the New Year?

Hit the ground running by making sure you're getting the most value from your products & services! Call today for a FREE account review & you'll get info on the newest discounts, bundles & products like Internet, Phone & TV to help your business succeed. Call 1-866-520-5293!

Why Risk It?

If your phones aren't working that means you aren't either. With Verizon, you can depend on the network with 99.9% voice reliability. So why risk going anywhere else? Call 1-888-842-8039 to learn more.

Quick Bill Summary for

ESSEX COUNTY BAR

Previous Balance	\$408.94
Payment Received Jan 3	-\$408.94
<b>Balance Forward</b>	<b>\$0.00</b>
<b>New Charges</b>	
Voice Services (See pg 3)	\$240.88
Internet Services	\$59.95
Change in Service and Partial Month	-\$0.01
Taxes, Fees and Other Charges	\$59.99
Other Providers (See pg 5)	\$42.46
<b>Total New Charges Due by February 11, 2011</b>	<b>\$403.27</b>
<b>Total Amount Due by February 11, 2011</b>	<b>\$403.27</b>

These monthly charges are for your service from December 11 to January 10.

013079

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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Phone Number  
978-744-7092

Account Number  
978.744.7092.382.007.8

Date Due  
2/11/11

Page  
2 of 7

### How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service	(third party fee applies)	1 800.345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 978 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

### Account Information

#### Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from the electronic fund transfer process, please call 1-888-500-5358.

#### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable-Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

#### Service Providers

Verizon MA provides regional and local calling and related features (\$174.00/mo.) and other voice services unless otherwise indicated. Verizon Enterprise Solutions provides unlimited long distance calling (\$39.00/mo.) and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service. FiOS is a registered mark of Verizon Trademark Services LLC.

#### Late Payment Charges

To avoid a 1.008% late payment charge, payment must be received before February 11, 2011.

013080



Manage Your Account  
at [verizon.com/businessbillview](http://verizon.com/businessbillview)

Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Billing Date  
2/10/2011

#### Verizon News

#### Are You on the Right Plan?

Make sure you've got the right solutions for your business. Call today for a FREE account review & you'll get information on the newest discounts, bundles & products like Internet, Phone & TV to help your business succeed. Call 1-866-520-5293!

#### Don't Risk Your Business

If your phones aren't working that means you aren't either. With Verizon, you can depend on the network with 99.9% voice reliability. So why risk going anywhere else? Call 1-888-842-8039 to learn more.

#### Verizon Fundraising Program!

Enroll 501C nonprofits in Verizon Velocity fundraising program. No direct selling, no inventory. Receive contributions when supporters order qualifying Verizon residential products. Visit [verizon.com/velocity](http://verizon.com/velocity) for full program details. Enrollment is free and takes just a few minutes!

## Quick Bill Summary for

ESSEX COUNTY BAR

Previous Balance	\$403.27
Payment Received Jan 28	-\$403.27
<b>Balance Forward</b>	<b>\$0.00</b>

#### New Charges

Voice Services	(See pg 3)	\$241.47
Internet Services		\$68.99
Change in Service and Partial Month		\$29
Taxes, Fees and Other Charges		\$57.44
Other Providers	(See pg 5)	\$16.13
<b>Total New Charges Due by March 14, 2011</b>		<b>\$384.32</b>

**Total Amount Due by March 14, 2011** **\$384.32**

These monthly charges are for your service from January 11 to February 10.

013081

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
3/14/11

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### How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 978 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

### Account Information

#### Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from the electronic fund transfer process, please call 1-888-500-5358.

#### Late Payment Charges

To avoid a 1.00851% late payment charge, payment must be received before March 14, 2011.

#### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable-Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

#### Service Providers

Verizon MA provides regional and local calling and related features (\$174.00/mo.) and other voice services unless otherwise indicated. Verizon Enterprise Solutions provides unlimited long distance calling (\$39.00/mo.) and other services identified by "VES" in the applicable billed line item. Verizon Online provides internet service. FiOS is a registered mark of Verizon Trademark Services LLC.

013082



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
3/14/11

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**Questions?**

Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

**Verizon Online Account**

0062213581373

**Change in Service and Partial Month**

Includes all partial month charges  
and credits including those for  
promotions, as well as activation  
and installation fees.

## Breakdown of Charges

Jan 11 – Feb 10

### Voice Services

Line 978-744-7092	
Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	18.95
Call Forwarding	.00
Call Forwarding	.00
Verizon Freedom for Bus Exp CustoPAK - 3 Yr	63.00
Expansion CustoPAK Credit	-18.95
Touch-tone Service	.00
Voice Messaging - Multiple Mailbox	.00
Caller ID with Name	.00
VES FirmRate Plus Calling Plan M- 03/13/07	.00
Minimum Spend Levels (COMM)	
\$0.00	
VES Federal Access Charge	1.60
<b>Total for Line 978-744-7092</b>	<b>64.60</b>
Line 800-892-0612	
VES Toll Free Switched Service	15.00
<b>Total for Line 800-892-0612</b>	<b>15.00</b>
Line 978-740-0728	
Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	18.95
Call Forwarding	.00
Call Forwarding	.00
Addl Expansion CustoPAK - Unlimited Calls	60.00
Expansion CustoPAK Credit	-18.95
Voice Mail	3.00
Touch-tone Service	.00
Caller ID with Name	.00
VES Federal Access Charge	1.60
<b>Total for Line 978-740-0728</b>	<b>64.60</b>
Line 978-740-2935	
Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	18.95
Call Forwarding	.00
Call Forwarding	.00
Call Forwarding	.00
Addl Expansion CustoPAK	30.00
Expansion CustoPAK Credit	-18.95
Voice Mail	3.00
Touch-tone Service	.00
Caller ID with Name	.00
VES Federal Access Charge	1.60
<b>Total for Line 978-740-2935</b>	<b>34.60</b>
Line 978-741-7415	
Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	18.95
Call Forwarding	

013083



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
3/14/11

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## Breakdown of Charges, continued

Addl Expansion CustopAK - Unlimited Calls	60.00
Expansion CustopAK Credit	-18.95
Touch-tone Service	.00
Caller ID with Name	.00
VES Federal Access Charge	1.60
<b>Total for Line 978-741-7415</b>	<b>61.60</b>

VES Itemized Calls	1.07
<b>Total Voice Services</b>	<b>\$241.47</b>

### Internet Services

High Speed Internet Feb 4 - Mar 3	68.99
<b>Total Internet Services</b>	<b>\$68.99</b>

### Change in Service and Partial Month

Line 978-744-7092	
Rate Adjustment Jan 1 - Jan 10	.29
<b>Total Change in Service and Partial Month</b>	<b>\$.29</b>

### Taxes, Fees & Other Charges

#### Voice

Federal Excise Tax	4.12
VES MA State Tax	1.46
Massachusetts State&Local Tax - Long Distance	15.88
911 / Disability Access Fee Charge	.32
Verizon Property Tax Recovery Charge	2.60
VES Universal Service Fund Surcharge	.83
4 Federal Universal Service Fee	1.76
3 Federal Universal Service Fee	5.07
4 Federal Subscriber Line	25.40
<b>Total Taxes, Fees &amp; Other Charges</b>	<b>\$57.44</b>

## Call Detail

### Long Distance Itemized Calls

#### Usage Details

date	time	place	number	type	min.	amount
------	------	-------	--------	------	------	--------

#### Verizon Freedom for Business Toll Free

##### Switched Toll Free

##### Calls to 800 892-0612

##### Domestic

Dec 28	8:51am	Fr Beverly MA	603 591-1404		1.0	.06
Jan 5	8:42am	Fr Haverhill MA	978 373-6600		1.1	.07
Jan 5	2:26pm	Fr Haverhill MA	978 373-6600		2.8	.17
Jan 6	9:38am	Fr Billerica MA	978 337-2998		2.9	.17
Jan 10	4:14pm	Fr Billerica MA	978 667-2300		1.1	.07
Jan 13	9:57am	Fr Billerica MA	978 337-2998		1.0	.06
Jan 17	9:31am	Fr Andover MA	978 475-6986		1.0	.06
Jan 18	10:18am	Fr Billerica MA	978 681-9600		1.0	.06
Jan 18	12:25pm	Fr Billerica MA	978 681-9600		1.0	.06

013084



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
3/14/11

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### Call Detail, continued

#### Long Distance Itemized Calls Usage Details

date	time	place	number	type	min.	amount
Jan 18	3:07pm	Fr Andover MA	978 475-6986		1.1	.07
Jan 19	8:11am	Fr Andover MA	978 475-9507		1.4	.08
Jan 19	2:23pm	Fr Haverhill MA	978 373-6600		1.0	.06
Jan 28	2:31pm	Fr Billerica MA	508 572-8734		1.3	.08
For		800 892-0612				1.07
<b>Total Switched Toll Free</b>						1.07
<b>Total Verizon Freedom for Business Toll Free</b>						1.07
<b>Total Usage detail</b>						<b>\$1.07</b>

Type indicates special service included

- 2 Payphone Surcharge
- 4 Directory Assist Call Completion Surcharge
- 6 Operator Assist Surcharge
- 8 Payphone & Call Completion Surcharge
- 9 Payphone & Operator Assist Surcharge
- P Rated at Premium Service Termination

#### Calling services Itemized Calls

DATE	TIME	PLACE	AREA-NUMBER	MIN-SEC	AMOUNT
CALLS FROM 978 740-0728					
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS					.00
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS					1 .00

#### DIRECTORY ASSISTANCE SUMMARY

	Call Allowance	Call Over Allowance	Rate	Amount
TOTAL MASS DIRECTORY ASSISTANCE CALL ALLOWANCE		40	0	
OPERATOR ASSISTED CALLS TO DIRECTORY ASSISTANCE			0	
CALLS OVER ALLOWANCE DIRECTLY DIALED CALLS TO DIRECTORY ASSISTANCE		0	@ 1.50	
CALLS OVER ALLOWANCE		1	0	
TOTAL DIRECTORY ASSISTANCE CHARGE		0	@ 1.50	.00

**Total of calling services** **\$0.00**

#### Other Providers



Account Number: 9787447092382

#### Breakdown of Charges

ILD Teleservices Inc. current charges  
Calling services

3.28

013085



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
3/14/11

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If you have questions concerning this portion of your bill, please contact ILD Teleservices Inc. at 1-800-433-4518

### Breakdown of Charges, continued

State tax	.21
<b>Total new charges for ILD Teleservices Inc.</b>	<b>\$3.49</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF GLOBAL TEL*LINK						
Jan 10	8:49AM	COL WALPOLE MA	508 668-9870	DS	2.00	1.06
		COL BRIDGEWTR				
Jan 13	12:20PM	MA	508 697-9386	DS	1.00	.96
		COL BRIDGEWTR				
Jan 18	12:25PM	MA	508 697-9386	DS	4.00	1.26
<b>SUBTOTAL OF GLOBAL TEL*LINK</b>						<b>\$3.28</b>
<b>SUBTOTAL</b>						<b>\$3.28</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$3.28</b>



If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

Account Number: 9787447092382

### Breakdown of Charges

#### Correctional Billing Services current charges

Calling services	11.90
State tax	.74
<b>Total new charges for Correctional Billing Services</b>	<b>\$12.64</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Evercom Systems Inc.						
Jan 10	3:13PM	COL DANVERS MA	978 767-2641	DS	9.00	3.40
Jan 11	10:43AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 19	3:50PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jan 31	9:20AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
<b>SUBTOTAL OF Evercom Systems Inc.</b>						<b>\$11.90</b>
<b>SUBTOTAL</b>						<b>\$11.90</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$11.90</b>

013086



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
3/14/11

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## Need-to-Know Information

### Could Toll Free service help your organization?

We offer 800, 888 and 877 service for the same rate as your Verizon long distance plan. Call your Verizon business office today if you want the convenience of a single source for Local, Long Distance and Toll Free services!

### Bankruptcy Information

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to 404 Brock Drive, Bloomington, IL 61701.

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**verizon**

013088



## Breakdown of Charges, continued

911 / Disability Access Fee Charge	.32
Verizon Property Tax Recovery Charge	5.88
VES Universal Service Fund Surcharge	.86
4 Federal Universal Service Fee	1.76
3 Federal Universal Service Fee	4.20
4 Federal Subscriber Line	25.40
<b>Total Taxes, Fees &amp; Other Charges</b>	<b>\$59.99</b>

## Call Detail

### Long Distance Itemized Calls Usage Details

date	time	place	number	type	min.	amount	
<b>Verizon Freedom for Business Toll Free</b>							
<b>Switched Toll Free</b>							
<b>Calls to 800 892-0612</b>							
Domestic							
Dec 1	8:35am	Fr Andover MA	978 475-6986		2.4	.14	
Dec 2	3:02pm	Fr Billerica MA	978 337-2998		1.0	.06	
Dec 2	3:04pm	Fr Topsfield MA	978 887-5675		1.5	.09	
Dec 2	3:40pm	Fr Haverhill MA	978 373-6600		1.0	.06	
Dec 2	3:47pm	Fr Andover MA	978 475-9507		1.0	.06	
Dec 6	10:51am	Fr Worcester MA	978 475-9963		1.1	.07	
For	800 892-0612						.48
Total	Switched Toll Free						.48
Total	Verizon Freedom for Business Toll Free						.48
<b>Total Usage detail</b>						<b>\$ .48</b>	

Type indicates special service included

- 2 Payphone Surcharge
- 4 Directory Assist Call Completion Surcharge
- 6 Operator Assist Surcharge
- 8 Payphone & Call Completion Surcharge
- 9 Payphone & Operator Assist Surcharge
- P Rated at Premium Service Termination

### Calling services Itemized Calls

DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
CALLS FROM 978 740-0728						
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS						.00
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS						2 .00

013089



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
2/11/11

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3 of 7

**Questions?**

Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

**Verizon Online Account**  
0062213581373

**Change in Service and Partial Month**

Includes all partial month charges and credits including those for promotions, as well as activation and installation fees.

**Breakdown of Charges**

**Dec 11 – Jan 10**

**Voice Services**

Line 978-744-7092	
Monthly Service Charges	63.00
VES FirmRate Plus Calling Plan M- 03/13/07	.00
Minimum Spend Levels (COMM)	\$0.00
VES Service request	.00
VES Service request	.00
VES Service request	.00
VES Federal Access Charge	1.60
VES Service request	.00
<b>Total for Line 978-744-7092</b>	<b>64.60</b>
Line 800-892-0612	
VES Toll Free Switched Service	15.00
<b>Total for Line 800-892-0612</b>	<b>15.00</b>
Line 978-740-0728	
Monthly Service Charges	63.00
VES Federal Access Charge	1.60
<b>Total for Line 978-740-0728</b>	<b>64.60</b>
Line 978-740-2935	
Monthly Service Charges	33.00
VES Federal Access Charge	1.60
<b>Total for Line 978-740-2935</b>	<b>34.60</b>
Line 978-741-7415	
Monthly Service Charges	60.00
VES Federal Access Charge	1.60
<b>Total for Line 978-741-7415</b>	<b>61.60</b>
VES Itemized Calls	.48
<b>Total Voice Services</b>	<b>\$240.88</b>

**Internet Services**

High Speed Internet Jan 4 – Feb 3	59.95
<b>Total Internet Services</b>	<b>\$59.95</b>

**Change in Service and Partial Month**

VES Federal Access Charge	.05
Rate Adjustment Dec 11 – Dec 31	-.21
<b>Total Change in Service and Partial Month</b>	<b>-\$0.01</b>

**Taxes, Fees & Other Charges**

**Voice**

Federal Excise Tax	4.12
VES MA State Tax	1.44
Massachusetts State&Local Tax – Long Distance	

1001 3090



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
2/11/11

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## Need-to-Know Information

### Could Toll Free service help your organization?

We offer 800, 888 and 877 service for the same rate as your Verizon long distance plan. Call your Verizon business office today if you want the convenience of a single source for Local, Long Distance and Toll Free services!

### Bankruptcy Information

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to 404 Brock Drive, Bloomington, IL 61701.

### Information for Massachusetts Customers about Major Extended Service Outages

In the event of a major extended service outage, Verizon offers customers several service options to assist them during the outage. A major extended service outage is defined as one affecting 200 or more customers for more than 48 hours. These options can be arranged by contacting Verizon repair service.

– Intercept. This service will forward incoming calls to a recorded message informing the caller that the line is out of service, and is being repaired by Verizon. Intercept is available in all areas.

– Call Forwarding. This service will transfer your incoming calls to a telephone number of your choice. (For calls forwarded to toll areas, applicable toll charges will be billed to your account). With this service, callers to your number won't know that their calls are being forwarded. This service is available in all areas.

– Call Answering. This service provides small business or residence customers with the capability to receive and store voice messages, and to retrieve them by using a touch tone telephone. Call Answering is not available in all areas.

**Medical Emergencies.** A residence service customer with a critical medical condition may submit a doctor's letter verifying the need for telephone service to: Verizon Customer Sales and Service Center 350 Granite Street 3F Braintree MA 02184. In case of a major extended service outage, Verizon will provide a cellular telephone to customers with a verified medical need. Cellular service may not be available in all areas.

### Important Universal Service Fund Information

Effective on or about January 1, 2011, the Federal Subscriber Line Charge may change on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network.

In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about January 1, 2011. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

013091

  
verizon

013092



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
2/11/11

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### DIRECTORY ASSISTANCE SUMMARY

	Call Allowance	Call Over Allowance	Rate	Amount
TOTAL MASS DIRECTORY ASSISTANCE CALL ALLOWANCE		40	0	
OPERATOR ASSISTED CALLS TO DIRECTORY ASSISTANCE			0	
CALLS OVER ALLOWANCE DIRECTLY DIALED CALLS TO DIRECTORY ASSISTANCE		0	@ 1.50	
CALLS OVER ALLOWANCE		2	0	
CALLS OVER ALLOWANCE		0	@ 1.50	
<b>TOTAL DIRECTORY ASSISTANCE CHARGE</b>				<b>.00</b>
<b>Total of calling services</b>				<b>\$0.00</b>

### Other Providers



If you have questions concerning this portion of your bill, please contact ILD Teleservices Inc. at 1-800-433-4518

Account Number: 9787447092382

### Breakdown of Charges

#### ILD Teleservices Inc. current charges

Calling services	1.46
State tax	.09
<b>Total new charges for ILD Teleservices Inc.</b>	<b>\$1.55</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF GLOBAL TEL*LINK						
COL BRIDGEWTR						
Jan 4	2:05PM	MA	508 697-9386	DS	6.00	1.46
<b>SUBTOTAL OF GLOBAL TEL*LINK</b>						<b>\$1.46</b>
<b>SUBTOTAL</b>						<b>\$1.46</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$1.46</b>



If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

Account Number: 9787447092382

### Breakdown of Charges

#### Correctional Billing Services current charges

Calling services	38.50
State tax	2.41
<b>Total new charges for Correctional Billing Services</b>	<b>\$40.91</b>

013093



### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Evercom Systems Inc.						
Dec 15	10:45AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Dec 15	2:10PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Dec 16	2:01PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Dec 16	3:06PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Dec 21	10:15AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Dec 28	10:08AM	COL DANVERS MA	978 767-2641	DS	8.00	3.30
		COL LAWRENCE				
Jan 3	12:11PM	MA	978 688-4146	DS	8.00	3.30
		COL LAWRENCE				
Jan 3	1:46PM	MA	978 688-4146	DS	5.00	3.00
Jan 4	3:09PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jan 4	3:21PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 4	3:25PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 7	10:10AM	COL DANVERS MA	978 767-2641	DS	13.00	3.80
Jan 7	3:51PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
<b>SUBTOTAL OF Evercom Systems Inc.</b>						<b>\$38.50</b>
<b>SUBTOTAL</b>						<b>\$38.50</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$38.50</b>



Account Number  
978 283 2847 869 007 8

Due Date  
3/27/11

Amount Due  
\$114.12

→ **verizon.com**  
Shop \* Bill Pay \* Account Changes  
Autopay \* Paperless Bill \* Repair

Go green today -- Go paperless @  
[verizon.com/myverizon](http://verizon.com/myverizon)

#### Verizon News

##### Promotions Ending

This month your discounts on the following items may be ending. Make changes to your account online at [Verizon.com](http://Verizon.com)

12 Month Bundle Promotion

##### Savings, Rewards and More

Verizon Perks has an amazing selection of discounts on gift cards and merchandise from top brands. Plus, get info on special promotions and new products. No strings. No points. No hassles. It's our way of saying thank you. Sign into [myverizon.com](http://myverizon.com) and click on My Perks.

##### Get More, Save More

Call 1-888-456-0089 to ensure you're getting the best Verizon services at the best value -- from phone, Internet and TV, to money-saving bundles, international plans, and fun add-ons. Together we'll find ways to save you even more.

#### Account Information

Statement Date: 2/23/11  
BARRY POLLOCK  
Phone: 978-283-2847  
Verizon Online Account: 0042200296395

#### Account Summary

Previous Balance	\$170.03
Payment Received Feb 8	-\$170.03
<b>Balance Forward</b>	<b>\$0.00</b>

#### New Charges

Current Activity	\$70.99
Taxes, Fees and Other Charges	\$13.23
Other Providers	\$29.90
<b>Total New Charges due by March 27, 2011</b>	<b>\$114.12</b>

**Amount Due by March 27, 2011** **\$114.12**

These monthly charges are for your service from January 24 to February 23.  
Este recibo é importante, por favor traduza imediatamente.

#### Want Automatic Payment?

Enroll below or at [Verizon.com](http://Verizon.com) to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

#### Questions about your bill or service?

View your bills in detail at [verizon.com](http://verizon.com) or call 1-800-VERIZON (1-800-837-4966). Enter your ten digit number 978-283-2847. Use 869 if asked for the three digits following your account number.

**Use Quick Codes!** -- Enter **4PAY** (4729) to pay bill, Enter **4BAL** (4225) for balance. Customers with disabilities can reach us by TTY at 1-800-974-6006.

Please return remit slip with payment.

013095



Phone Number  
978-283-2847

Account Number  
978 283 2847 869 007 8

Date Due  
3/27/11

Page  
2 of 3

### Current Activity

#### Current Charges

1/24 2/23	Verizon Double Freedom		70.99
	• Verizon Freedom Essentials	40.00	
	• Internet 1.5 to 3 Mbps	34.99	
	• 12 Month Bundle Promotion thru Mar 9, 2011 (\$4.00 off Internet)	-4.00	
<b>Current Charges Subtotal</b>			<b>\$70.99</b>

**Current Activity Total** **\$70.99**

### Taxes, Fees and Other Charges

#### Taxes, Governmental Surcharges and Fees

Federal Excise Tax	.19
MA State Sales Tax	1.30
911/Disability Access Fee	.75

#### Verizon Surcharges and Other Charges and Credits

Federal Universal Service Fee	2.66
Federal Subscriber Line Charge	6.35
Verizon Property Tax Recovery Charge	1.96

**Total Taxes, Fees and Other Charges** **\$13.23**

#### Correspondence

Go to [verizon.com/contactus](http://verizon.com/contactus) or mail to  
PO Box 33078, St. Petersburg, FL 33733

013096



Phone Number  
978-283-2847

Account Number  
978 283 2847 869 007 8

Date Due  
3/27/11

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3 of 3

## Call Detail

### Directory Assistance

Description	Calls	Chargeable	Rate	Amount
Directly Dialed: 1 at no charge;	1	0	1.50	.00
<b>Total Directory Assistance Calls</b>				<b>\$0.00</b>

## Other Providers



Account Number: 9782832847869

If you have questions concerning this portion of your bill, please contact OAN Services, Inc. at 1-800-944-9646

This portion of your bill is provided as a service to OAN Services, Inc.

Your local telephone service will not be disconnected for failure to pay the charges on this portion of your bill. If you fail to pay these charges, the service provider may pursue collections independently.

### Breakdown of Charges

#### OAN Services, Inc. Summary

Miscellaneous Charges and Credits	14.95
<b>Total</b>	<b>\$14.95</b>

### Miscellaneous Charges and Credits

Date	Description	Amount
Billed on behalf of Phoneticom LLC		
This is a new service provider this month.		
Feb 22	Emergency Msg Sys	14.95
<b>Total of Phoneticom LLC</b>		<b>\$14.95</b>
<b>Total Miscellaneous Charges and Credits</b>		<b>\$14.95</b>



Account Number: 9782832847869

If you have questions concerning this portion of your bill, please contact Enhanced Services Billing, Inc at 1-888-296-3724 or on the web at [www.billview.com/esbi](http://www.billview.com/esbi)

This portion of your bill is provided as a service to Enhanced Services Billing, Inc.

Your local telephone service will not be disconnected for failure to pay the charges on this portion of your bill. If you fail to pay these charges, the service provider may pursue collections independently.

### Breakdown of Charges

#### Enhanced Services Billing, Inc. Summary

Miscellaneous Charges and Credits	14.95
<b>Total</b>	<b>\$14.95</b>

### Miscellaneous Charges and Credits

Date	Description	Amount
Billed on behalf of EZSAVR		
Jan 28	800-201-7753Email Srv	13.95
Jan 28	800-201-7753Email Srv	1.00
<b>Total of EZSAVR</b>		<b>\$14.95</b>
<b>Total Miscellaneous Charges and Credits</b>		<b>\$14.95</b>

013097

The Verizon logo, consisting of a checkmark symbol above the word "verizon" in a bold, lowercase sans-serif font.

013098



Manage Your Account      Phone Number      Account Number      Billing Date  
at [verizon.com/businessbillview](http://verizon.com/businessbillview)      978-744-7092      978 744 7092 382 007 8      3/10/2011

#### Verizon News

#### Are You on the Right Plan?

Make sure you've got the right solutions for your business. Call today for a FREE account review & you'll get information on the newest discounts, bundles & products like Internet, Phone & TV to help your business succeed. Call 1-866-520-5293!

#### Don't Risk Your Business

If your phones aren't working that means you aren't either. With Verizon, you can depend on the network with 99.9% voice reliability. So why risk going anywhere else? Call 1-888-842-8039 to learn more.

#### Verizon Fundraising Program!

Enroll 501C nonprofits in Verizon Velocity fundraising program. No direct selling, no inventory. Receive contributions when supporters order qualifying Verizon residential products. Visit [verizon.com/velocity](http://verizon.com/velocity) for full program details. Enrollment is free and takes just a few minutes!

## Quick Bill Summary for

ESSEX COUNTY BAR

Previous Balance	\$384.32
Payment Received Mar 3	-\$384.32
<b>Balance Forward</b>	<b>\$0.00</b>

#### New Charges

Voice Services	(See pg 3)	\$240.59
Internet Services		\$68.99
Taxes, Fees and Other Charges		\$58.33
Other Providers	(See pg 5)	\$21.78
<b>Total New Charges Due by April 11, 2011</b>		<b>\$389.69</b>

**Total Amount Due by April 11, 2011      \$389.69**

These monthly charges are for your service from February 11 to March 10.

013099

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
4/11/11

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### How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 978 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

### Account Information

#### Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from the electronic fund transfer process, please call 1-888-500-5358.

#### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable-Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

#### Service Providers

Verizon MA provides regional and local calling and related features (\$174.00/mo.) and other voice services unless otherwise indicated. Verizon Enterprise Solutions provides unlimited long distance calling (\$39.00/mo.) and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service. FiOS is a registered mark of Verizon Trademark Services LLC.

#### Late Payment Charges

To avoid a 1.00851% late payment charge, payment must be received before April 11, 2011.

013100



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
4/11/11

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**Questions?**

Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

**Verizon Online Account**

0062213581373

## Breakdown of Charges

Feb 11 – Mar 10

### Voice Services

Line 978-744-7092

Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	27.00
Call Forwarding	.00
Call Forwarding	.00
Verizon Freedom for Bus Exp CustopaK - 3 Yr	63.00
Expansion CustopaK Credit	-27.00
Touch-tone Service	.00
Voice Messaging - Multiple Mailbox	.00
Caller ID with Name	.00
VES FirmRate Plus Calling Plan M- 03/13/07	.00
Minimum Spend Levels (COMM)	
\$0.00	
VES Federal Access Charge	1.60
<b>Total for Line 978-744-7092</b>	<b>64.60</b>

Line 800-892-0612

VES Toll Free Switched Service	15.00
<b>Total for Line 800-892-0612</b>	<b>15.00</b>

Line 978-740-0728

Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	27.00
Call Forwarding	.00
Call Forwarding	.00
Addl Expansion CustopaK - Unlimited Calls	60.00
Expansion CustopaK Credit	-27.00
Voice Mail	3.00
Touch-tone Service	.00
Caller ID with Name	.00
VES Federal Access Charge	1.60
<b>Total for Line 978-740-0728</b>	<b>64.60</b>

Line 978-740-2935

Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	27.00
Call Forwarding	.00
Call Forwarding	.00
Call Forwarding	.00
Addl Expansion CustopaK	30.00
Expansion CustopaK Credit	-27.00
Voice Mail	3.00
Touch-tone Service	.00
Caller ID with Name	.00
VES Federal Access Charge	1.60
<b>Total for Line 978-740-2935</b>	<b>34.60</b>

Line 978-741-7415

Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	27.00
Call Forwarding	.00

013101



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
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## Breakdown of Charges, continued

Addl Expansion CustopAK - Unlimited Calls	60.00
Expansion CustopAK Credit	-27.00
Touch-tone Service	.00
Caller ID with Name	.00
VES Federal Access Charge	1.60
<b>Total for Line 978-741-7415</b>	<b>61.60</b>

VES Itemized Calls	.19
<b>Total Voice Services</b>	<b>\$240.59</b>

### Internet Services

High Speed Internet Mar 4 - Apr 3	68.99
<b>Total Internet Services</b>	<b>\$68.99</b>

### Taxes, Fees & Other Charges

#### Voice

Federal Excise Tax	5.08
VES MA State Tax	1.40
Massachusetts State&Local Tax - Long Distance	15.86
911 / Disability Access Fee Charge	.32
Verizon Property Tax Recovery Charge	2.60
VES Universal Service Fund Surcharge	.84
4 Federal Universal Service Fee	1.76
3 Federal Universal Service Fee	5.07
4 Federal Subscriber Line	25.40
<b>Total Taxes, Fees &amp; Other Charges</b>	<b>\$58.33</b>

## Call Detail

### Long Distance Itemized Calls

#### Usage Details

date	time	place	number	type	min.	amount	
<b>Verizon Freedom for Business Toll Free</b>							
<b>Switched Toll Free</b>							
<b>Calls to 800 892-0612</b>							
Domestic							
Feb 17	8:53am	Fr Lawrence MA	978 790-5462		1.1	.07	
Feb 22	12:38pm	Fr Bangor ME	207 872-2054		1.0	.06	
Feb 28	4:18pm	Fr Lawrence MA	978 790-5462		1.0	.06	
For	800 892-0612					.19	
<b>Total</b>	<b>Switched Toll Free</b>						<b>.19</b>
<b>Total</b>	<b>Verizon Freedom for Business Toll Free</b>						<b>.19</b>
<b>Total Usage detail</b>						<b>\$ .19</b>	

Type indicates special service included  
2 Payphone Surcharge

013102



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
4/11/11

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### Call Detail, continued

#### Long Distance Itemized Calls Usage Details

date	time	place	number	type	min.	amount
4				Directory Assist Call Completion Surcharge		
6				Operator Assist Surcharge		
8				Payphone & Call Completion Surcharge		
9				Payphone & Operator Assist Surcharge		
P				Rated at Premium Service Termination		

#### Calling services Itemized Calls

DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
CALLS FROM 978 740-0728						
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS						.00
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS						2 .00

#### DIRECTORY ASSISTANCE SUMMARY

	Call Allowance	Call Over Allowance	Rate	Amount
TOTAL MASS DIRECTORY ASSISTANCE CALL ALLOWANCE		40	0	
OPERATOR ASSISTED CALLS TO DIRECTORY ASSISTANCE			0	
CALLS OVER ALLOWANCE DIRECTLY DIALED CALLS TO DIRECTORY ASSISTANCE	0		@ 1.50	
CALLS OVER ALLOWANCE	2		0	
TOTAL DIRECTORY ASSISTANCE CHARGE	0		@ 1.50	.00
<b>Total of calling services</b>				<b>\$0.00</b>

### Other Providers



If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

Account Number: 9787447092382

### Breakdown of Charges

#### Correctional Billing Services current charges

Calling services	20.50
State tax	1.28
<b>Total new charges for Correctional Billing Services</b>	<b>\$21.78</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Evercom Systems Inc.						
Feb 10	4:02PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Feb 23	1:15PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Feb 23	1:29PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80

013103



**ITEMIZED CALLS, continued**

Date	Time	Place	Area Number	*	Min:Sec	Amount
Feb 23	1:48PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 3	3:12PM	COL DANVERS MA	978 767-2641	DS	9.00	3.40
Mar 7	4:23PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Mar 9	12:12PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
<b>SUBTOTAL OF Evercom Systems Inc.</b>						<b>\$20.50</b>
<b>SUBTOTAL</b>						<b>\$20.50</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$20.50</b>



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
4/11/11

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## Need-to-Know Information

### **Could Toll Free service help your organization?**

We offer 800, 888 and 877 service for the same rate as your Verizon long distance plan. Call your Verizon business office today if you want the convenience of a single source for Local, Long Distance and Toll Free services!

### **Bankruptcy Information**

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to 404 Brock Drive, Bloomington, IL 61701.

013105

The Verizon logo, consisting of a checkmark symbol above the word "verizon" in a lowercase, sans-serif font.

013106



Manage Your Account  
at [verizon.com/businessbillview](http://verizon.com/businessbillview)

Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Billing Date  
4/10/2011

#### Verizon News

#### Account Review

It's time to review your account. We've introduced new, innovative bundles & products – many that can save you money or give you more value. Call today to make sure you're on the best plans – 1-866-520-5293!

#### Are You a Risk Taker?

If your phones aren't working that means you aren't either. With Verizon, you can depend on the network with 99.9% voice reliability. So why risk going anywhere else? Call 1-888-842-8039 to learn more.

#### Verizon Fundraising Program!

Enroll 501C nonprofits in Verizon Velocity fundraising program. No direct selling, no inventory. Receive contributions when supporters order qualifying Verizon residential products. Visit [verizon.com/velocity](http://verizon.com/velocity) for full program details. Enrollment is free and takes just a few minutes!

## Quick Bill Summary for

ESSEX COUNTY BAR

Previous Balance	\$389.69
Payment Received Mar 23	-\$389.69
<b>Balance Forward</b>	<b>\$0.00</b>

#### New Charges

Voice Services	(See pg 3)	\$250.45
Internet Services		\$68.99
Change in Service and Partial Month		-\$4.40
Taxes, Fees and Other Charges		\$58.66
Other Providers	(See pg 5)	\$5.63
<b>Total New Charges Due by May 10, 2011</b>		<b>\$379.33</b>

**Total Amount Due by May 10, 2011** **\$379.33**

These monthly charges are for your service from March 11 to April 10.

013109

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
5/10/11

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### How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 351-7457	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 978 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 351-7457	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

### Account Information

#### Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from the electronic fund transfer process, please call 1-888-500-5358.

#### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable-Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

#### Service Providers

Verizon MA provides regional and local calling and related features (\$183.50/mo.) and other voice services unless otherwise indicated. Verizon Enterprise Solutions provides unlimited long distance calling (\$39.00/mo.) and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service. FiOS is a registered mark of Verizon Trademark Services LLC.

#### Late Payment Charges

To avoid a 1.00851% late payment charge, payment must be received before May 10, 2011.

013110



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
5/10/11

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**Questions?**

Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

**Verizon Online Account**

0062213581373

**Change in Service and Partial Month**

Includes all partial month charges  
and credits including those for  
promotions, as well as activation  
and installation fees.

**Breakdown of Charges**

**Mar 11 – Apr 10**

**Voice Services**

Line 978-744-7092

Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	27.00
Call Forwarding	.00
Call Forwarding	.00
Verizon Freedom for Bus Exp CustoPAK - 3 Yr	68.00
Expansion CustoPAK Credit	-27.00
Touch-tone Service	.00
Voice Messaging - Multiple Mailbox	.00
Caller ID with Name	.00
VES FirmRate Plus Calling Plan M- 03/13/07	.00
Minimum Spend Levels (COMM)	
\$0.00	
VES Federal Access Charge	1.60
<b>Total for Line 978-744-7092</b>	<b>69.60</b>

Line 800-892-0612

VES Toll Free Switched Service	15.00
<b>Total for Line 800-892-0612</b>	<b>15.00</b>

Line 978-740-0728

Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	27.00
Call Forwarding	.00
Call Forwarding	.00
Addl Expansion CustoPAK - Unlimited Calls	61.50
Expansion CustoPAK Credit	-27.00
Voice Mail	3.00
Touch-tone Service	.00
Caller ID with Name	.00
VES Federal Access Charge	1.60
<b>Total for Line 978-740-0728</b>	<b>66.10</b>

Line 978-740-2935

Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	27.00
Call Forwarding	.00
Call Forwarding	.00
Call Forwarding	.00
Addl Expansion CustoPAK	31.50
Expansion CustoPAK Credit	-27.00
Voice Mail	3.00
Touch-tone Service	.00
Caller ID with Name	.00
VES Federal Access Charge	1.60
<b>Total for Line 978-740-2935</b>	<b>36.10</b>

Line 978-741-7415

Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	27.00
Call Forwarding	

018115



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
5/10/11

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## Breakdown of Charges, continued

Addl Expansion CustoPAK – Unlimited Calls	61.50
Expansion CustoPAK Credit	-27.00
Touch-tone Service	.00
Caller ID with Name	.00
VES Federal Access Charge	1.60
Total for Line 978-741-7415	63.10

VES Itemized Calls	.55
<b>Total Voice Services</b>	<b>\$250.45</b>

### Internet Services

High Speed Internet Apr 4 – May 3	68.99
<b>Total Internet Services</b>	<b>\$68.99</b>

### Change in Service and Partial Month

Line 978-744-7092	
Verizon Freedom for Bus Exp CustoPAK – 3 Yr Mar 11 – Mar 24 (removed)	-2.33
Line 978-740-0728	
Addl Expansion CustoPAK – Unlimited Calls Mar 11 – Mar 24 (removed)	-.70
Line 978-740-2935	
Addl Expansion CustoPAK Mar 11 – Mar 24 (removed)	-.70
Line 978-741-7415	
Addl Expansion CustoPAK – Unlimited Calls Mar 11 – Mar 24 (removed)	-.70
Line 978-744-7092	
Rate Adjustment Mar 11 – Mar 31	.03
<b>Total Change in Service and Partial Month</b>	<b>-\$4.40</b>

### Taxes, Fees & Other Charges

#### Voice

Federal Excise Tax	5.11
VES MA State Tax	1.43
Massachusetts State&Local Tax – Long Distance	16.19
911 / Disability Access Fee Charge	.32
Verizon Property Tax Recovery Charge	2.60
VES Universal Service Fund Surcharge	.82
4 Federal Universal Service Fee	1.72
3 Federal Universal Service Fee	5.07
4 Federal Subscriber Line	25.40
<b>Total Taxes, Fees &amp; Other Charges</b>	<b>\$58.66</b>

013116

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

4/19/2011

379.33

10178

0131117

Cash - Salem Five 089111

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

4/19/2011

379.33

10178

Cash - Salem Five 089111

PRODUCT DILUTION USE WITH 91633 ENVELOPE

Laser Kare Technology Inc (978) 887-2200

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379.33



013118



Manage Your Account at [verizon.com/businessbillview](http://verizon.com/businessbillview) Phone Number 978-744-7092 Account Number 978 744 7092 382 007 8 Billing Date 5/10/2011

**Verizon News**

**Account Review**  
It's time to review your account. We've introduced new, innovative bundles & products – many that can save you money or give you more value. Call today to make sure you're on the best plans – 1-866-520-5293!

**Are You a Risk Taker?**  
If your phones aren't working that means you aren't either. With Verizon, you can depend on the network with 99.9% voice reliability. So why risk going anywhere else? Call 1-888-842-8039 to learn more.

### Quick Bill Summary for ESSEX COUNTY BAR

Previous Balance	\$379.33
Payment Received Apr 21	-\$379.33
<b>Balance Forward</b>	<b>\$0.00</b>
<b>New Charges</b>	
Voice Services (See pg 3)	\$250.04
Internet Services	\$68.99
Change in Service and Partial Month	-\$0.06
Taxes, Fees and Other Charges	\$58.71
Other Providers (See pg 4)	\$48.75
<b>Total New Charges Due by June 11, 2011</b>	<b>\$426.43</b>
<b>Total Amount Due by June 11, 2011</b>	<b>\$426.43</b>

These monthly charges are for your service from April 11 to May 10.

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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013119



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
6/11/11

Page  
2 of 6

### How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 351-7457	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 978 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 351-7457	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

### Account Information

#### Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from the electronic fund transfer process, please call 1-888-500-5358.

#### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable-Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

#### Service Providers

Verizon MA provides regional and local calling and related features (\$183.50/mo.) and other voice services unless otherwise indicated. Verizon Enterprise Solutions provides unlimited long distance calling (\$39.00/mo.) and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service. FiOS is a registered mark of Verizon Trademark Services LLC.

#### Late Payment Charges

To avoid a 1.00851% late payment charge, payment must be received before June 11, 2011.

013120

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

5/24/2011

426.43

10193

013121

Cash - Salem Five 089111

426.43

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

5/24/2011

426.43

10193

Cash - Salem Five 089111

426.43

PRODUCT DUTY USE WITH 9163 ENVELOPE

Laser Kare Technology Inc (978) 887-2200

PRINTED IN U.S.A.



013122



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
5/10/11

Page  
5 of 6

## Call Detail

### Long Distance Itemized Calls Usage Details

date	time	place	number	type	min.	amount	
<b>Verizon Freedom for Business Toll Free</b>							
<b>Switched Toll Free</b>							
<b>Calls to 800 892-0612</b>							
Domestic							
Mar 4	1:24pm	Fr Worcester MA	978 475-9963		1.0	.06	
Mar 7	8:09am	Fr BlacksburgVA	540 951-9872		1.0	.06	
Mar 7	8:12am	Fr BlacksburgVA	540 951-9872		1.0	.06	
Mar 7	10:48am	Fr Billerica MA	978 337-2998		1.0	.06	
Mar 11	9:30am	Fr Andover MA	978 475-9507		1.8	.11	
Mar 21	12:32pm	Fr Lawrence MA	978 790-5462		1.0	.06	
Mar 24	1:15pm	Fr Worcester MA	978 475-9963		1.0	.06	
Mar 25	2:36pm	Fr Worcester MA	978 475-9963		1.3	.08	
For	800 892-0612					.55	
Total	Switched Toll Free						.55
Total	Verizon Freedom for Business Toll Free						.55
<b>Total Usage detail</b>						<b>\$5.55</b>	

Type indicates special service included  
 2 Payphone Surcharge  
 4 Directory Assist Call Completion Surcharge  
 6 Operator Assisi Surcharge  
 8 Payphone & Call Completion Surcharge  
 9 Payphone & Operator Assist Surcharge  
 P Rated at Premium Service Termination

## Other Providers

**CORRECTIONAL  
BILLING  
SERVICES**

If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

Account Number: 9787447092382

## Breakdown of Charges

### Correctional Billing Services current charges

Calling services	5.30
State tax	.33
<b>Total new charges for Correctional Billing Services</b>	<b>\$5.63</b>

## Calling services

### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
Mar 18	1:38PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 18	1:40PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
<b>SUBTOTAL OF Securus Technologies</b>						<b>\$5.30</b>
<b>SUBTOTAL</b>						<b>\$5.30</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$5.30</b>

013123



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
5/10/11

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6 of 6

## Need-to-Know Information

### Could Toll Free service help your organization?

We offer 800, 888 and 877 service for the same rate as your Verizon long distance plan. Call your Verizon business office today if you want the convenience of a single source for Local, Long Distance and Toll Free services!

### Bankruptcy Information

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to 404 Brock Drive, Bloomington, IL 61701.

### Important Universal Service Fund Information

Effective on or about April 1, 2011, the Federal Subscriber Line Charge may change on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network.

In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about April 1, 2011. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

### Important White Pages Directory Change:

Beginning in 2011, most Verizon directories will not include residence White Pages listings. All White Pages listings can be accessed at [www.verizon.com/whitepages](http://www.verizon.com/whitepages). Or, order a free print or CD-ROM copy of your local residential White Pages by calling 1-800-888-8448 (available when the new Verizon directory is distributed in your area).

013124

10191

**SalemFive™**  
210 Essex Street, Salem, MA 01970  
53-7055-2113

**ESSEX COUNTY BAR ASSOCIATION  
ADVOCATES, INC.**  
221 ESSEX STREET, SUITE 31  
SALEM, MA 01970

5/24/2011

PAY  
TO THE  
ORDER OF

Verizon

\$ \*\*114.12

DOLLARS

One Hundred Fourteen and 12/100\*\*\*\*\*

Verizon

*[Handwritten Signature]*  
AUTHORIZED SIGNATURE

MEMO

⑆00009⑆ ⑆222370558⑆ 089⑆1015⑆

Security features. Details on back.

013125

10191

Verizon

5/24/2011

114.12

Cash - Salem Five 089111

114.12

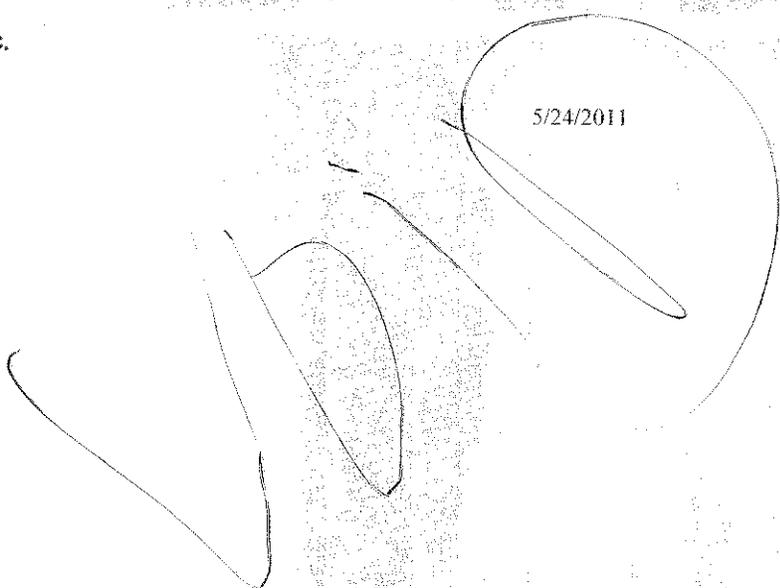
**ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.**

10191

Verizon

5/24/2011

114.12



Cash - Salem Five 089111

114.12

PRODUCT DLT104 USE WITH 91663 ENVELOPE

Laser Kare Technology Inc (978) 887-2200

PRINTED IN U.S.A.



013126

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

10148

Verizon

1/26/2011

403.27

Cash - Salem Five 089111

403.27

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

10148

Verizon

1/26/2011

403.27

013132



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
6/11/11

Page  
4 of 6

### Breakdown of Charges, continued

3 Federal Universal Service Fee	4.89
4 Federal Subscriber Line	25.40
<b>Total Taxes, Fees &amp; Other Charges</b>	<b>\$58.71</b>

### Call Detail

#### Long Distance Itemized Calls Usage Details

date	time	place	number	type	min.	amount
<b>Verizon Freedom for Business Toll Free</b>						
<b>Switched Toll Free</b>						
<b>Calls to 800 892-0612</b>						
Domestic						
Apr 4	2:18pm	Fr Lawrence MA	978 828-4155		1.0	.06
Apr 15	2:17pm	Fr Okld Bkly CA	510 371-6027		1.3	.08
For		800 892-0612				.14
<b>Total</b>	<b>Switched Toll Free</b>					.14
<b>Total</b>	<b>Verizon Freedom for Business Toll Free</b>					.14
<b>Total Usage detail</b>						<b>\$ .14</b>

Type indicates special service included

- 2 Payphone Surcharge
- 4 Directory Assist Call Completion Surcharge
- 6 Operator Assist Surcharge
- 8 Payphone & Call Completion Surcharge
- 9 Payphone & Operator Assist Surcharge
- P Rated at Premium Service Termination

### Other Providers



Teleservices Inc.

If you have questions concerning this portion of your bill, please contact ILD Teleservices Inc. at 1-800-433-4518

Account Number: 9787447092382

### Breakdown of Charges

<b>ILD Teleservices Inc. current charges</b>	
Calling services	4.48
State tax	.28
<b>Total new charges for ILD Teleservices Inc.</b>	<b>\$4.76</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF GLOBAL TEL*LINK						
		COL BRIDGEWTR				
Apr 14	10:57AM	MA	508 697-9386	DS	9.00	1.76
		COL BRIDGEWTR				
Apr 21	9:31AM	MA	508 697-9386	DS	1.00	.96
		COL BRIDGEWTR				
Apr 21	10:58AM	MA	508 697-9386	DS	9.00	1.76
<b>SUBTOTAL OF GLOBAL TEL*LINK</b>						<b>\$4.48</b>

013133



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 B

Date Due  
6/11/11

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3 of 6

**Questions?**

Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

**Verizon Online Account**

0062213581373

**Change in Service and Partial Month**

Includes all partial month charges and credits including those for promotions, as well as activation and installation fees.

**Breakdown of Charges**

**Apr 11 – May 10**

**Voice Services**

Line 978-744-7092	
Monthly Service Charges	68.00
VES FirmRate Plus Calling Plan M- 03/13/07	.00
Minimum Spend Levels (COMM)	
\$0.00	
VES Federal Access Charge	1.60
<b>Total for Line 978-744-7092</b>	<b>69.60</b>
Line 800-892-0612	
VES Toll Free Switched Service	15.00
<b>Total for Line 800-892-0612</b>	<b>15.00</b>
Line 978-740-0728	
Monthly Service Charges	64.50
VES Federal Access Charge	1.60
<b>Total for Line 978-740-0728</b>	<b>66.10</b>
Line 978-740-2935	
Monthly Service Charges	34.50
VES Federal Access Charge	1.60
<b>Total for Line 978-740-2935</b>	<b>36.10</b>
Line 978-741-7415	
Monthly Service Charges	61.50
VES Federal Access Charge	1.60
<b>Total for Line 978-741-7415</b>	<b>63.10</b>
VES Itemized Calls	.14
<b>Total Voice Services</b>	<b>\$250.04</b>

**Internet Services**

High Speed Internet May 4 – Jun 3	68.99
<b>Total Internet Services</b>	<b>\$68.99</b>

**Change in Service and Partial Month**

Line - Long Distance 978-74 - Long Distance 4-7092 - Long Distance	
Federal Universal Service Fee Apr 1 – Apr 10	-.02
Federal Universal Service Fee Apr 1 – Apr 10	-.02
Federal Universal Service Fee Apr 1 – Apr 10	-.02
<b>Total Change in Service and Partial Month</b>	<b>-\$0.06</b>

**Taxes, Fees & Other Charges**

<b>Voice</b>	
Federal Excise Tax	5.13
VES MA State Tax	1.40
Massachusetts State&Local Tax – Long Distance	16.44
911 / Disability Access Fee Charge	.32
Verizon Property Tax Recovery Charge	2.60
VES Universal Service Fund Surcharge	.81
4 Federal Universal Service Fee	

013134



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
6/11/11

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5 of 6

ITEMIZED CALLS, continued

Date	Time	Place	Area Number	*	Min:Sec	Amount
<b>SUBTOTAL</b>						<b>\$4.48</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$4.48</b>



If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

Account Number: 9787447092382

Breakdown of Charges

Correctional Billing Services current charges

Calling services	41.40
State tax	2.59
<b>Total new charges for Correctional Billing Services</b>	<b>\$43.99</b>

Calling services

ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
Apr 11	4:07PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Apr 13	10:22AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Apr 13	10:34AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Apr 14	10:10AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Apr 19	9:35AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Apr 19	10:04AM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Apr 19	11:25AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Apr 20	12:14PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Apr 21	10:34AM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Apr 26	10:30AM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Apr 26	1:32PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Apr 27	12:04PM	COL DANVERS MA	978 767-2641	DS	20.00	4.50
Apr 27	12:14PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Apr 27	12:33PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
<b>SUBTOTAL OF Securus Technologies</b>						<b>\$41.40</b>
<b>SUBTOTAL</b>						<b>\$41.40</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$41.40</b>

448  
 448  
 5140  
 -----  
 5034

013135



## Need-to-Know Information

### Could Toll Free service help your organization?

We offer 800, 888 and 877 service for the same rate as your Verizon long distance plan. Call your Verizon business office today if you want the convenience of a single source for Local, Long Distance and Toll Free services!

### Bankruptcy Information

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to 404 Brock Drive, Bloomington, IL 61701.

### Important Billing Information

Effective July 16, 2011, there will be a \$2.00 per line monthly increase for all CustopAK® and Centrex Plus® three year service. This will only impact new or renewing term agreements. If you have any questions, please contact the business office telephone number on your bill.

### Important Billing Information

Effective July 16, 2011, there will be a \$1.00 monthly increase on Call Forwarding – Variable, Call Forward–Busy/Don't Answer, Call Waiting, Caller ID, Distinctive Ring and Call Forward – Don't Answer. If you have any questions, please contact the business office telephone number on your bill.



Manage Your Account at <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Phone Number 978-744-7092	Account Number 978-744-7092-382 007.8	Billing Date 6/10/2011
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#### Verizon News

#### Account Review

It's time to review your account. We've introduced new, innovative bundles & products – many that can grow your business. Call today to make sure you're on the best plans – 1-866-520-5293!

#### Are You a Risk Taker?

If your phones aren't working that means you aren't either. With Verizon, you can depend on the network with 99.9% voice reliability. So why risk going anywhere else? Call 1-888-842-8039 to learn more.

## Quick Bill Summary for

ESSEX COUNTY BAR

Previous Balance	\$426.43
Payment Received May 26	-\$426.43
<b>Balance Forward</b>	<b>\$0.00</b>

#### New Charges

Voice Services	(See pg 3)	\$250.52
Internet Services		\$68.99
Taxes, Fees and Other Charges		\$58.73
Other Providers	(See pg 4)	\$18.17

**Total New Charges Due by July 12, 2011** **\$396.41**

**Total Amount Due by July 12, 2011** **\$396.41**

These monthly charges are for your service from May 11 to June 10.

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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013137



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
7/12/11

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2 of 5

### How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 351-7457	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 978 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 351-7457	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

### Account Information

#### Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from the electronic fund transfer process, please call 1-888-500-5358.

#### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable-Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

#### Service Providers

Verizon MA provides regional and local calling and related features (\$183.50/mo.) and other voice services unless otherwise indicated. Verizon Enterprise Solutions provides unlimited long distance calling (\$39.00/mo.) and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service. FiOS is a registered mark of Verizon Trademark Services LLC.

#### Late Payment Charges

To avoid a 1.00851% late payment charge, payment must be received before July 12, 2011.

013138



Questions?  
Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

Verizon Online Account  
0062213581373

## Breakdown of Charges

May 11 – Jun 10

### Voice Services

Line 978-744-7092	
Monthly Service Charges	68.00
VES FirmRate Plus Calling Plan M- 03/13/07	.00
Minimum Spend Levels (COMM)	
\$0.00	
VES Federal Access Charge	1.60
<b>Total for Line 978-744-7092</b>	<b>69.60</b>
Line 800-892-0612	
VES Toll Free Switched Service	15.00
<b>Total for Line 800-892-0612</b>	<b>15.00</b>
Line 978-740-0728	
Monthly Service Charges	64.50
VES Federal Access Charge	1.60
<b>Total for Line 978-740-0728</b>	<b>66.10</b>
Line 978-740-2935	
Monthly Service Charges	34.50
VES Federal Access Charge	1.60
<b>Total for Line 978-740-2935</b>	<b>36.10</b>
Line 978-741-7415	
Monthly Service Charges	61.50
VES Federal Access Charge	1.60
<b>Total for Line 978-741-7415</b>	<b>63.10</b>
VES Itemized Calls	.62
<b>Total Voice Services</b>	<b>\$250.52</b>

### Internet Services

High Speed Internet Jun 4 – Jul 3	68.99
<b>Total Internet Services</b>	<b>\$68.99</b>

### Taxes, Fees & Other Charges

#### Voice

Federal Excise Tax	5.13
VES MA State Tax	1.42
Massachusetts State&Local Tax	16.44
911 / Disability Access Fee	.32
Verizon Property Tax Recovery Charge	2.60
VES Universal Service Fund Surcharge	.81
4 Federal Universal Service Fee	1.72
3 Federal Universal Service Fee – Long Distance	4.89
4 Federal Subscriber Line Charge	25.40
<b>Total Taxes, Fees &amp; Other Charges</b>	<b>\$58.73</b>

013140



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
7/12/11

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4 of 5

## Call Detail

### Long Distance Itemized Calls Usage Details

date	time	place	number	type	min.	amount
<b>Verizon Freedom for Business Toll Free</b>						
<b>Switched Toll Free</b>						
<b>Calls to 800 892-0612</b>						
Domestic						
May 11	12:39pm	Fr Lowell MA	978 337-2998		1.2	.07
May 11	2:14pm	Fr Andover MA	978 475-9507		2.9	.17
May 12	8:29am	Fr Andover MA	978 475-4776		3.1	.19
May 13	9:56am	Fr Lowell MA	978 337-2998		1.0	.06
May 19	12:17pm	Fr Haverhill MA	978 373-6600		1.0	.06
May 30	11:35am	Fr Newark NJ	973 855-3475		1.1	.07
For	800 892-0612					.62
<b>Total Switched Toll Free</b>						.62
<b>Total Verizon Freedom for Business Toll Free</b>						.62

**Total Usage detail \$0.62**

Type indicates special service included

- 2 Payphone Surcharge
- 4 Directory Assist Call Completion Surcharge
- 6 Operator Assist Surcharge
- 8 Payphone & Call Completion Surcharge
- 9 Payphone & Operator Assist Surcharge
- P Rated at Premium Service Termination

## Other Providers



If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

Account Number: 9787447092382

## Breakdown of Charges

### Correctional Billing Services current charges

Calling services	17.10
State tax	1.07
<b>Total new charges for Correctional Billing Services</b>	<b>\$18.17</b>

## Calling services

### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
May 12	8:56AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
May 18	3:28PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
May 20	9:07AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
May 23	3:01PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jun 1	3:57PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jun 2	3:07PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00

**SUBTOTAL OF Securus Technologies \$17.10**

**SUBTOTAL \$17.10**

\* DS DAY STATION

**Total of calling services \$17.10**

013141



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
7/12/11

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## Need-to-Know Information

### Could Toll Free service help your organization?

We offer 800, 888 and 877 service for the same rate as your Verizon long distance plan. Call your Verizon business office today if you want the convenience of a single source for Local, Long Distance and Toll Free services!

### Bankruptcy Information

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to 404 Brock Drive, Bloomington, IL 61701.

013142

The Verizon logo, consisting of a checkmark symbol above the word "verizon" in a bold, lowercase sans-serif font.

013143

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

6/21/2011

10204

396.41

Cash - Salem Five 089111

396.41

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

6/21/2011

10204

396.41

01344

Cash - Salem Five 089111

396.41

PRODUCT DL1104 USE WITH 191663 ENVELOPE

Laser Kate Technology Inc (978) 887-2200

PRINTED IN U.S.A.

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1



Manage Your Account at [verizon.com/businessbillview](http://verizon.com/businessbillview) Phone Number 978-744-7092 Account Number 978 744 7092 382 007 8 Billing Date 7/10/2011

Verizon News

Account Review

It's time to review your account. We've introduced new, innovative bundles & products – many that can grow your business. Call today to make sure you're on the best plans – 1-866-520-5293!

Don't Leave it to Chance!

Does the thought of losing your phone service make you shudder? If your business tools are down your business is down. With Verizon you can depend on the network with 99.9% voice reliability, so why risk going anywhere else? Call 1-888-842-8039 to learn more.

Bundle Up and Save

Get your Internet & phone together & save! The Verizon Solutions for Business bundle gives you fast Internet speed, your phone lines, unlimited nationwide calling & features – all at an amazingly low price! AND there's no annual contract required! Call today: 1-888-745-7299.

Quick Bill Summary for

ESSEX COUNTY BAR

Previous Balance	\$396.41
Payment Received Jun 23	-\$396.41
<b>Balance Forward</b>	<b>\$0.00</b>

New Charges

Voice Services	(See pg 3)	\$250.52
Internet Services		\$68.99
Change in Service and Partial Month		-\$0.05
Taxes, Fees and Other Charges		\$58.79
Other Providers	(See pg 5)	\$32.26
<b>Total New Charges Due by August 9, 2011</b>		<b>\$410.51</b>

**Total Amount Due by August 9, 2011 \$410.51**

These monthly charges are for your service from June 11 to July 10.

013145

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
8/9/11

Page  
2 of 7

### How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 351-7457	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 978 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 351-7457	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

### Account Information

#### Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from the electronic fund transfer process, please call 1-888-500-5358.

#### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable-Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

#### Service Providers

Verizon MA provides regional and local calling and related features (\$183.50/mo.) and other voice services unless otherwise indicated. Verizon Enterprise Solutions provides unlimited long distance calling (\$39.00/mo.) and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service. FiOS is a registered mark of Verizon Trademark Services LLC.

#### Late Payment Charges

To avoid a 1.00851% late payment charge, payment must be received before August 9, 2011.

013146



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
8/9/11

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3 of 7

**Questions?**

Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

**Verizon Online Account**

0062213581373

**Change in Service and Partial Month**

Includes all partial month charges  
and credits including those for  
promotions, as well as activation  
and installation fees.

**Breakdown of Charges**

**Jun 11 - Jul 10**

**Voice Services**

Line 978-744-7092  
Monthly Service Charges 68.00  
VES FirmRate Plus Calling Plan M- 03/13/07 .00  
Minimum Spend Levels (COMM)  
\$0.00  
VES Federal Access Charge 1.60  

---

Total for Line 978-744-7092 69.60

Line 800-892-0612  
VES Toll Free Switched Service 15.00  

---

Total for Line 800-892-0612 15.00

Line 978-740-0728  
Monthly Service Charges 64.50  
VES Federal Access Charge 1.60  

---

Total for Line 978-740-0728 66.10

Line 978-740-2935  
Monthly Service Charges 34.50  
VES Federal Access Charge 1.60  

---

Total for Line 978-740-2935 36.10

Line 978-741-7415  
Monthly Service Charges 61.50  
VES Federal Access Charge 1.60  

---

Total for Line 978-741-7415 63.10

VES Itemized Calls .62  

---

**Total Voice Services \$250.52**

**Internet Services**

High Speed Internet Jul 4 - Aug 3 68.99  

---

**Total Internet Services \$68.99**

**Change in Service and Partial Month**

Line 978-744-7092  
Rate Adjustment Jun 11 - Jun 30 -.05  

---

**Total Change in Service and Partial Month -\$0.05**

**Taxes, Fees & Other Charges**

**Voice**

Federal Excise Tax 5.13  
VES MA State Tax 1.43  
Massachusetts State&Local Tax 16.44  
911 / Disability Access Fee .32  
Verizon Property Tax Recovery Charge 2.60  
VES Universal Service Fund Surcharge .78  
4 Federal Universal Service Fee 1.68  
3 Federal Universal Service Fee - Long Distance 4.89

013147



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
8/9/11

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4 of 7

## Breakdown of Charges, continued

4 Federal Subscriber Line Charge	25.52
<b>Total Taxes, Fees &amp; Other Charges</b>	<b>\$58.79</b>

## Call Detail

### Long Distance Itemized Calls

#### Usage Details

date	time	place	number	type	min.	amount
<b>Verizon Freedom for Business Toll Free</b>						
<b>Switched Toll Free</b>						
<b>Calls to 800 892-0612</b>						
Domestic						
Jun 2	4:45pm	Fr Lowell MA	978 337-2998		1.0	.06
Jun 3	2:02pm	Fr Locust GrvVA	540 651-7980		1.0	.06
Jun 14	2:27pm	Fr Worcester MA	978 475-9963		1.0	.06
Jun 15	9:59am	Fr Lawrence MA	978 687-8452		1.0	.06
Jun 15	10:13am	Fr Lawrence MA	978 687-4470		2.0	.12
Jun 20	9:26am	Fr Andover MA	978 475-6986		1.4	.08
Jun 20	3:31pm	Fr Andover MA	978 475-6986		1.2	.07
Jun 30	12:28pm	Fr Danvers MA	978 777-0471		1.0	.06
International						
Fr						
Jun 8	5:35pm	Fr mcmurrayAB	780 743-6411		0.3	.05
For	800 892-0612					.62
<b>Total</b>	<b>Switched Toll Free</b>					<b>.62</b>
<b>Total</b>	<b>Verizon Freedom for Business Toll Free</b>					<b>.62</b>
<b>Total Usage detail</b>						<b>\$0.62</b>

Type indicates special service included

- 2 Payphone Surcharge
- 4 Directory Assist Call Completion Surcharge
- 6 Operator Assist Surcharge
- 8 Payphone & Call Completion Surcharge
- 9 Payphone & Operator Assist Surcharge
- P Rated at Premium Service Termination

### Calling services

#### Itemized Calls

DATE	TIME	PLACE	AREA-NUMBER	*	MIN-SEC	AMOUNT
CALLS FROM 978 740-0728						
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS						.00
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS						1 .00

013148



## Need-to-Know Information

### Could Toll Free service help your organization?

We offer 800, 888 and 877 service for the same rate as your Verizon long distance plan. Call your Verizon business office today if you want the convenience of a single source for Local, Long Distance and Toll Free services!

### Notice to Centrex, Custopak and Single-line Customers:

**NOTICE OF PRICE INCREASE:** Effective August 27, 2011, the Federal Access Charge (FAC) rate will increase from \$1.60 to \$1.70 per line for Centrex, Custopak and Single-line customers. Visit [www.verizon.com](http://www.verizon.com) or call your local business office for more information. We will be happy to review your account and calling needs with you.

### Bankruptcy Information

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to 404 Brock Drive, Bloomington, IL 61701.

### Verizon Caller ID Service Blocking Options

Customers with Verizon Caller ID Service have a special display device used to see the name and telephone number of incoming calls before answering them. You may be concerned about your privacy and may not want your name and number to be seen by the person you are calling. In response to this concern, Verizon offers you two ways to prevent the display of your name and number: Per-Call Blocking and Line Blocking.

Per-Call Blocking is available at no charge and will prevent the display of your name and telephone number on the Caller ID Service display device. Your line is already equipped for Per-Call Blocking. All you have to do is press \*67 (dial 1167 on a rotary phone) before dialing the number. Line Blocking is also available at no charge. Once added to your line, Line Blocking automatically prevents the display of your name and telephone number on all calls to Caller ID Service subscribers. Line Blocking can be deactivated on a call-by-call basis by simply pressing \*82 (dial 1182 on a rotary phone) before making a call.

To order Line Blocking, business customers should call 1 800 941-9900 between 8:30 am and 5 pm, Mon. through Thurs., or between 9 am and 5 pm on Friday. If you have more than one telephone number, list all numbers you wish to have the Line Blocking option. To verify that the Line Blocking option has been activated and is working on your number(s), call the automated Line Blocking test number at 1 888 599-2927 (toll free), 24 hours a day, seven days a week. This call must be made from the number you want verified.

Note: Caller ID Service is available in most areas. Line Blocking and Per-Call Blocking do not prevent the delivery of your number when you place a call to 800, 855, 866, 877, 888 and 900 numbers, or Enhanced 911, where available.

### Dial Dig Safe Before You Dig

It takes only one call to the Dig Safe Center to notify all member utility companies of your excavation work. To prevent harm to underground telephone, gas, electric or cable facilities, you need to call ahead of time. Massachusetts requires three business days prior notice.

For information, dial 811, call toll free 1 888 DIG SAFE (1 888 344-7233), or visit the Dig Safe web site at [www.digsafe.com](http://www.digsafe.com)

If there are underground facilities in your area, the utility company will identify their location for you. This will eliminate the possibility of damage and save you the expense of costly repairs.

Remember to call ahead, and to pre-mark with white lines.

### Information for Massachusetts Customers about Major Extended Service Outages.

In the event of a major extended service outage, Verizon offers customers several service options to assist them during the outage. A major extended service outage is defined as one affecting 200 or more customers for more than 48 hours. These options can be arranged by contacting Verizon repair service.

- **Intercept.** This service will forward incoming calls to a recorded message informing the caller that the line is out of service, and is being repaired by Verizon. Intercept is available in all areas.

- **Call Forwarding.** This service will transfer your incoming calls to a telephone number of your choice. (For calls forwarded to toll areas, applicable toll charges will be billed to your account). With this service, callers to your number won't know that their calls are being forwarded. This service is available in all areas.

- **Call Answering.** This service provides small business or residence customers with the capability to receive and store voice messages, and to retrieve them by using a touch tone telephone. Call Answering is not available in all areas.

**Medical Emergencies.** A residence service customer with a critical medical condition may submit a doctor's letter verifying the need for telephone service to: Verizon Customer Sales and Service Center 350 Granite Street 3F Braintree MA 02184. In case of a major extended service outage, Verizon will provide a cellular telephone to customers with a verified medical need. Cellular service may not be available in all areas.

### Important Universal Service Fund Information

Effective on or about July 1, 2011, the Federal Subscriber Line Charge may change on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network.

In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about July 1, 2011. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

### Important White Pages Directory Change

Beginning in 2011, most Verizon directories will not include residence White Pages listings. All White Pages listings can be accessed at [www.verizon.com/whitepages](http://www.verizon.com/whitepages). Or, order a free print or CD ROM copy of your local residential White Pages by calling 1-800-888-8448 (available when the new Verizon directory is distributed in your area).

The Verizon logo, consisting of a checkmark symbol above the word "verizon" in a lowercase, sans-serif font.

013150

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

7/20/2011

10215

401.51

013151

Cash - Salem Five 089111

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

7/20/2011

10215

401.51

Cash - Salem Five 089111

PRODUCT DUTY USE WITH 9163 ENVELOPE

Laser Kare Technology Inc (978) 887-2200

PRINTED IN U.S.A.

401.51



Manage Your Account  
at [verizon.com/businessbillview](http://verizon.com/businessbillview)

Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Billing Date  
8/10/2011

#### Verizon News

#### Time to Review Your Account

We've introduced new, innovative bundles & products – many that can grow your business. Call today to make sure you're on the best plans – 1-866-520-5293!

#### Don't Leave it to Chance!

Does the thought of losing your phone service make you shudder? If your business tools are down your business is down. With Verizon you can depend on the network with 99.9% voice reliability, so why risk going anywhere else? Call 1-888-842-8039 to learn more.

#### Bundling Makes Sense

The Verizon Solutions for Business bundle gives you fast Internet speed, your phone lines, unlimited nationwide calling & features at a great bundled price. PLUS, you choose between no annual contract or a 2 yr. price guarantee! Call today: 1-888-745-7299.

## Quick Bill Summary for

ESSEX COUNTY BAR

Previous Balance	\$410.51
Payment Received Jul 22	-\$401.51
<b>Balance Forward</b>	<b>\$9.00</b>

#### New Charges

Voice Services	(See pg 3)	\$250.41
Internet Services		\$68.99
Change in Service and Partial Month		-\$0.06
Taxes, Fees and Other Charges		\$58.60
Other Providers	(See pg 5)	\$61.88
<b>Total New Charges Due by September 11, 2011</b>		<b>\$439.82</b>

**Total Amount Due** **\$448.82**

These monthly charges are for your service from July 11 to August 10.

429.19  
1352.12

013152

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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### How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 351-7457	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 978 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 351-7457	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

### Account Information

#### Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from the electronic fund transfer process, please call 1-888-500-5358.

#### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable-Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

#### Service Providers

Verizon MA provides regional and local calling and related features (\$183.50/mo.) and other voice services unless otherwise indicated. Verizon Enterprise Solutions provides unlimited long distance calling (\$39.00/mo.) and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service. FiOS is a registered mark of Verizon Trademark Services LLC.

#### Late Payment Charges

To avoid a 1.0085% late payment charge, payment must be received before September 11, 2011.



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
8/9/11

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### DIRECTORY ASSISTANCE SUMMARY

	Call Allowance	Call Over Allowance	Rate	Amount
TOTAL MASS DIRECTORY ASSISTANCE CALL ALLOWANCE		40	0	
OPERATOR ASSISTED CALLS TO DIRECTORY ASSISTANCE			0	
CALLS OVER ALLOWANCE DIRECTLY DIALED CALLS TO DIRECTORY ASSISTANCE		0	@ 1.50	
CALLS OVER ALLOWANCE		1	0	
CALLS OVER ALLOWANCE		0	@ 1.50	
<b>TOTAL DIRECTORY ASSISTANCE CHARGE</b>				<b>.00</b>
<b>Total of calling services</b>				<b>\$0.00</b>

### Other Providers



If you have questions concerning this portion of your bill, please contact ILD Teleservices Inc. at 1-800-433-4518

Account Number: 9787447092382

### Breakdown of Charges

#### ILD Teleservices Inc. current charges

Calling services	1.16
State tax	.07
<b>Total new charges for ILD Teleservices Inc.</b>	<b>\$1.23</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF GLOBAL TEL*LINK						
Jun 13	9:59AM	COL GARDNER MA	978 632-9723	DS	3.00	1.16
<b>SUBTOTAL OF GLOBAL TEL*LINK</b>						<b>\$1.16</b>
<b>SUBTOTAL</b>						<b>\$1.16</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$1.16</b>

Account Number: 9787447092382

### Breakdown of Charges

#### Correctional Billing Services current charges

Calling services	29.20
State tax	1.83
<b>Total new charges for Correctional Billing Services</b>	<b>\$31.03</b>

CORRECTIONAL  
BILLING  
SERVICES

If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

013154



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
8/9/11

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### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
Jun 13	3:03PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jun 15	10:18AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jun 17	11:18AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jun 23	4:19PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jun 27	9:31AM	COL LAWRENCE MA	978 688-4146	DS	3.00	2.80
Jun 27	11:17AM	COL LAWRENCE MA	978 688-4146	DS	15.00	4.00
Jul 6	1:08PM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Jul 6	3:19PM	COL DANVERS MA	978 767-2641	DS	30.00	5.50
Jul 7	3:25PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
<b>Subtotal of Securus Technologies</b>						<b>\$29.20</b>
<b>Subtotal</b>						<b>\$29.20</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$29.20</b>

Handwritten calculation:  
29.20  
- 1.16  
-----  
30.36



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
9/11/11

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**Questions?**

Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

**Verizon Online Account**

0062213581373

**Change in Service and Partial Month**

Includes all partial month charges  
and credits including those for  
promotions, as well as activation  
and installation fees.

## Breakdown of Charges

Jul 11 – Aug 10

### Voice Services

Line 978-744-7092

Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	27.00
Call Forwarding	.00
Call Forwarding	.00
Verizon Freedom for Bus Exp CustoPAK - 3 Yr	68.00
Expansion CustoPAK Credit	-27.00
Touch-tone Service	.00
Voice Messaging - Multiple Mailbox	.00
Caller ID with Name	.00
VES FirmRate Plus Calling Plan M- 03/13/07	.00
Minimum Spend Levels (COMM)	\$0.00
VES Federal Access Charge	1.60
<b>Total for Line 978-744-7092</b>	<b>69.60</b>

Line 800-892-0612

VES Toll Free Switched Service	15.00
<b>Total for Line 800-892-0612</b>	<b>15.00</b>

Line 978-740-0728

Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	27.00
Call Forwarding	.00
Call Forwarding	.00
Addl Expansion CustoPAK - Unlimited Calls	61.50
Expansion CustoPAK Credit	-27.00
Voice Mail	3.00
Touch-tone Service	.00
Caller ID with Name	.00
VES Federal Access Charge	1.60
<b>Total for Line 978-740-0728</b>	<b>66.10</b>

Line 978-740-2935

Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	27.00
Call Forwarding	.00
Call Forwarding	.00
Call Forwarding	.00
Addl Expansion CustoPAK	31.50
Expansion CustoPAK Credit	-27.00
Voice Mail	3.00
Touch-tone Service	.00
Caller ID with Name	.00
VES Federal Access Charge	1.60
<b>Total for Line 978-740-2935</b>	<b>36.10</b>

Line 978-741-7415

Main Line	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- 3 year agreement	27.00
Call Forwarding	

0108156



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
9/11/11

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4 of 7

## Breakdown of Charges, continued

Addl Expansion CustoPAK – Unlimited Calls	61.50
Expansion CustoPAK Credit	-27.00
Touch-tone Service	.00
Caller ID with Name	.00
VES Federal Access Charge	1.60
<b>Total for Line 978-741-7415</b>	<b>63.10</b>

VES Itemized Calls	.51
<b>Total Voice Services</b>	<b>\$250.41</b>

### Internet Services

High Speed Internet Aug 4 – Sep 3	68.99
<b>Total Internet Services</b>	<b>\$68.99</b>

### Change in Service and Partial Month

Line 978-744-7092	
Federal Universal Service Fee – Long Distance Jul 1 – Jul 10	-.02
Federal Universal Service Fee – Long Distance Jul 1 – Jul 10	-.02
Federal Universal Service Fee – Long Distance Jul 1 – Jul 10	-.02
<b>Total Change in Service and Partial Month</b>	<b>-\$0.06</b>

### Taxes, Fees & Other Charges

#### Voice

Federal Excise Tax	5.13
VES MA State Tax	1.42
Massachusetts State&Local Tax	16.44
911 / Disability Access Fee	.32
Verizon Property Tax Recovery Charge	2.60
VES Universal Service Fund Surcharge	.78
4 Federal Universal Service Fee	1.68
3 Federal Universal Service Fee – Long Distance	4.71
4 Federal Subscriber Line Charge	25.52
<b>Total Taxes, Fees &amp; Other Charges</b>	<b>\$58.60</b>

## Call Detail

### Long Distance Itemized Calls Usage Details

date	time	place	number	type	min.	amount
------	------	-------	--------	------	------	--------

#### Verizon Freedom for Business Toll Free

#### Switched Toll Free

#### Calls to 800 892-0612

#### Domestic

Jul 9	12:41pm	Fr Grand Rpdsmi	231 941-3600		1.0	.06
Jul 12	9:54am	Fr Lawrence MA	978 790-5462		1.0	.06
Jul 26	10:48am	Fr BlacksburgVA	540 552-1502		1.0	.06
Jul 29	3:15pm	Fr Billerica MA	978 681-9600		1.0	.06
Aug 1	9:25am	Fr Lawrence MA	978 360-4935		2.5	.15
Aug 1	2:32pm	Fr Worcester MA	978 475-9963		2.0	.12

013157



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
9/11/11

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## Need-to-Know Information

### Could Toll Free service help your organization?

We offer 800, 888 and 877 service for the same rate as your Verizon long distance plan. Call your Verizon business office today if you want the convenience of a single source for Local, Long Distance and Toll Free services!

### Bankruptcy Information

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to 404 Brock Drive, Bloomington, IL 61701.

013158

The Verizon logo, consisting of a checkmark symbol above the word "verizon" in a lowercase, sans-serif font.

013159

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

8/31/2011

10228

448.82

013160

Cash - Salem Five 089111

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

8/31/2011

10228

448.82

Cash - Salem Five 089111

PRODUCT DUTY USE WITH 9163 ENVELOPE

Laser Kare Technology Inc (978) 887-2200

PRINTED IN U.S.A.

448.82



A





### Call Detail, continued

#### Long Distance Itemized Calls Usage Details

date	time	place	number	type	min.	amount
For	800	892-0612				.51
Total	Switched Toll Free					.51
Total	Verizon Freedom for Business Toll Free					.51
<b>Total Usage detail</b>						<b>\$.51</b>

- Type indicates special service included
- 2 Payphone Surcharge
  - 4 Directory Assist Call Completion Surcharge
  - 6 Operator Assist Surcharge
  - 8 Payphone & Call Completion Surcharge
  - 9 Payphone & Operator Assist Surcharge
  - P Rated at Premium Service Termination

### Other Providers



If you have questions concerning this portion of your bill, please contact ILD Teleservices Inc. at 1-800-433-4518

Account Number: 9787447092382

### Breakdown of Charges

<b>ILD Teleservices Inc. current charges</b>	
Calling services	4.64
State tax	.29
<b>Total new charges for ILD Teleservices Inc.</b>	<b>\$4.93</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF GLOBAL TEL*LINK						
Jul 26	10:04AM	COL WALPOLE MA	508 668-5996	DS	4.00	1.26
Jul 27	12:21PM	COL WALPOLE MA	508 668-5996	DS	2.00	1.06
Jul 28	10:01AM	COL WALPOLE MA	508 668-5996	DS	4.00	1.26
Aug 1	1:38PM	COL WALPOLE MA	508 668-5996	DS	2.00	1.06
<b>SUBTOTAL OF GLOBAL TEL*LINK</b>						<b>\$4.64</b>
<b>SUBTOTAL</b>						<b>\$4.64</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$4.64</b>

Account Number: 9787447092382

### Breakdown of Charges

<b>Correctional Billing Services current charges</b>	
Calling services	53.60
State tax	3.35
<b>Total new charges for Correctional Billing Services</b>	<b>\$56.95</b>



If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

013161



Phone Number  
978-744-7092

Account Number  
978-744-7092-382-007-8

Date Due  
9/11/11

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### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
Jul 8	1:19PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jul 11	3:10PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jul 14	1:22PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jul 19	10:00AM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jul 19	10:36AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jul 19	10:41AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jul 20	1:53PM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Jul 20	2:03PM	COL DANVERS MA	978 767-2641	DS	13.00	3.80
Jul 20	3:19PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jul 22	10:46AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jul 25	10:15AM	COL DANVERS MA	978 767-2641	DS	12.00	3.70
Jul 25	12:03PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jul 27	11:19AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jul 27	2:08PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jul 28	9:01AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Aug 1	12:28PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Aug 1	12:29PM	COL DANVERS MA	978 767-2641	DS	9.00	3.40
Aug 2	12:28PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
<b>SUBTOTAL OF Securus Technologies</b>						<b>\$53.60</b>
<b>SUBTOTAL</b>						<b>\$53.60</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$53.60</b>

013162



Manage Your Account      Phone Number      Account Number      Billing Date  
at [verizon.com/businessbillview](http://verizon.com/businessbillview)      978-744-7092      978 744 7092 382 007 8      10/10/2011

**Verizon News**

**Time to Review Your Account**  
We've introduced new, innovative bundles & products – many that can grow your business. Call today to make sure you're on the best plans – 1-866-520-5293!

**Don't Leave it to Chance!**  
Does the thought of losing your phone service make you shudder? If your business tools are down your business is down. With Verizon you can depend on the network with 99.9% voice reliability, so why risk going anywhere else? Call 1-888-842-8039 to learn more.

**Verizon Fundraising Program!**  
Enroll 501C nonprofits in Verizon Velocity fundraising program. No direct selling, no inventory. Receive contributions when supporters order qualifying Verizon residential products. Visit [verizon.com/velocity](http://verizon.com/velocity) for full program details. Enrollment is free and takes just a few minutes!

### Quick Bill Summary for ESSEX COUNTY BAR

Previous Balance	\$434.25
Payment Received Sep 21	-\$434.25
<b>Balance Forward</b>	<b>\$0.00</b>
<b>New Charges</b>	
Voice Services (See pg 3)	\$251.48
Internet Services	\$68.99
Change in Service and Partial Month	\$0.20
Taxes, Fees and Other Charges	\$59.02
Other Providers (See pg 4)	\$56.65
<b>Total New Charges Due by November 11, 2011</b>	<b>\$436.34</b>
<b>Total Amount Due by November 11, 2011</b>	<b>\$436.34</b>

These monthly charges are for your service from September 11 to October 10.

013163

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or 1-800-VERIZON (1-800-837-4966)
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Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
11/11/11

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## How to Reach Us

Visit Verizon 24 hours a day at <a href="http://verizon.com">verizon.com</a> or call 1-800-VERIZON (1-800-837-4966)			
Billing questions	<a href="http://verizon.com/onlinehelp">verizon.com/onlinehelp</a>	1 800 351-7457	24 hours a day
Pay By Phone Service	(third party fee applies)	1-800-VERIZON	24 hours a day
Payment arrangements	<a href="http://verizon.com/onlinehelp">verizon.com/onlinehelp</a>	1-800-VERIZON	24 hour account information
Repair	<a href="http://verizon.com/repair">verizon.com/repair</a>	1-800-VERIZON	24 hours a day
To order services	<a href="http://verizon.com/storefront">verizon.com/storefront</a>	1 800 351-7457	8:30am - 5pm M-F
Online billing & payment	<a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>		24 hours a day
Direct payment enrollment	<a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	1-800-VERIZON	24 hours a day
Verizon Wireless questions?	View your bill detail at <a href="http://verizonwireless.com">verizonwireless.com</a> or call 1-877-214-4572		

## Account Information

### Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check.

### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable—Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

### Service Providers

Verizon MA provides regional, local calling and related features, other voice services, and FiOS TV service, unless otherwise indicated. Verizon Enterprise Services provides long distance calling and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service and FiOS TV equipment. FiOS is a registered mark of Verizon Trademark Services LLC.

### Late Payment Charges

To avoid a 1.00851% late payment charge, payment must be received before November 11, 2011.

013164



Phone Number  
978-744-7092

Account Number  
978-744 7092 382 007 8

Date Due  
11/11/11

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**Questions?**

Visit [verizon.com](http://verizon.com)  
or call 1-800-VERIZON  
(1-800-837-4966)

**Verizon Online Account**  
0062213581373

**Change in Service and Partial Month**

Includes all partial month charges  
and credits including those for  
promotions, as well as activation  
and installation fees.

**Breakdown of Charges**

**Sep 11 – Oct 10**

**Voice Services**

Line 978-744-7092	
Monthly Service Charges	68.00
VES FirmRate Plus Calling Plan M- 03/13/07	.00
Minimum Spend Levels (COMM)	
\$0.00	
VES Service request	.00
VES Service request	.00
VES Service request	.00
VES Federal Access Charge	1.70
VES Service request	.00
<b>Total for Line 978-744-7092</b>	<b>69.70</b>

Line 800-892-0612	
VES Toll Free Switched Service	15.00
<b>Total for Line 800-892-0612</b>	<b>15.00</b>

Line 978-740-0728	
Monthly Service Charges	64.50
VES Federal Access Charge	1.70
<b>Total for Line 978-740-0728</b>	<b>66.20</b>

Line 978-740-2935	
Monthly Service Charges	34.50
VES Federal Access Charge	1.70
<b>Total for Line 978-740-2935</b>	<b>36.20</b>

Line 978-741-7415	
Monthly Service Charges	61.50
VES Federal Access Charge	1.70
<b>Total for Line 978-741-7415</b>	<b>63.20</b>

VES Itemized Calls	1.18
<b>Total Voice Services</b>	<b>\$251.48</b>

**Internet Services**

High Speed Internet Oct 4 – Nov 3	68.99
<b>Total Internet Services</b>	<b>\$68.99</b>

**Change in Service and Partial Month**

Line 978-744-7092	
VES Federal Access Charge	.07
Rate Adjustment Sep 11 – Sep 30	-.08
<b>Total Change in Service and Partial Month</b>	<b>\$.20</b>

**Taxes, Fees & Other Charges**

<b>Voice</b>	
Federal Excise Tax	5.13
VES MA State Tax	1.52

013167



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
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### Breakdown of Charges, continued

Massachusetts State&Local Tax	16.43
911 / Disability Access Fee	.32
Verizon Property Tax Recovery Charge	2.60
VES Universal Service Fund Surcharge	.99
4 Federal Universal Service Fee	1.80
3 Federal Universal Service Fee - Long Distance	4.71
4 Federal Subscriber Line Charge	25.52
<b>Total Taxes, Fees &amp; Other Charges</b>	<b>\$59.02</b>

### Call Detail

#### Long Distance Itemized Calls Usage Details

date	time	place	number	type	min.	amount
<b>Verizon Freedom for Business Toll Free</b>						
<b>Switched Toll Free</b>						
<b>Calls to 800 892-0612</b>						
Domestic						
Sep 6	9:17am	Fr Miami	FL 786 275-3185		7.2	.43
Sep 6	9:41am	Fr Okld Bkly	CA 857 246-5943		1.1	.07
Sep 6	9:56am	Fr Caguas	PR 787 543-6838		1.0	.06
Sep 7	2:46pm	Fr Haverhill	MA 978 373-6600		3.4	.20
		Fr Needham				
Sep 8	4:35pm	MA	978 337-2998		2.3	.14
Sep 14	1:18pm	Fr Lawrence	MA 978 681-5200		1.6	.10
Sep 14	3:01pm	Fr Hugo	OK 580 317-8700		1.0	.06
Sep 19	11:12am	Fr Andover	MA 978 475-9507		1.0	.06
Sep 26	12:49pm	Fr Lawrence	MA 978 790-5462		1.0	.06
For	800 892-0612					1.18
Total	Switched Toll Free					1.18
Total	Verizon Freedom for Business Toll Free					1.18
<b>Total Usage detail</b>						<b>\$1.18</b>

Type indicates special service included

- 2 Payphone Surcharge
- 4 Directory Assist Call Completion Surcharge
- 6 Operator Assist Surcharge
- 8 Payphone & Call Completion Surcharge
- 9 Payphone & Operator Assist Surcharge
- P Rated at Premium Service Termination

### Other Providers



If you have questions concerning this portion of your bill, please contact ILD Teleservices Inc. at 1-800-433-4518

Account Number: 9787447092382

### Breakdown of Charges

#### ILD Teleservices Inc. current charges

Calling services	2.22
State tax	.14
<b>Total new charges for ILD Teleservices Inc.</b>	<b>\$2.36</b>

01316<sup>o</sup>



Manage Your Account at [verizon.com/businessbillview](http://verizon.com/businessbillview) Phone Number 978-744-7092 Account Number 978 744 7092 382 007 8 Billing Date 11/10/2011

#### Verizon News

Thanks for Choosing Verizon for your regional and long distance service!

You can find out more about Verizon and its services at [verizon.com](http://verizon.com) or use our voice-prompt system at 1-800-523-0559.

#### New Promotions

This month your discounts will begin on the following items:

Promotional Bundle Credit

#### Time to Review Your Account

We've introduced new, innovative bundles & products – many that can grow your business. Call today to make sure you're on the best plans – 1-866-520-5293!

## Quick Bill Summary for

ESSEX COUNTY BAR

Previous Balance	\$436.34
No Payment Received	\$ .00
<b>Balance Forward</b>	<b>\$436.34</b>

#### New Charges

Verizon Solutions for Business	(See pg 3)	\$204.99
Voice Additional Services		\$31.39
Internet Additional Services		\$11.97
Specials and Promotions		-\$11.97
Change in Service and Partial Month		\$57.69
Taxes, Fees and Other Charges		\$67.86
Other Providers	(See pg 6)	\$79.58
<b>Total New Charges Due by December 13, 2011</b>		<b>\$441.51</b>

**Total Amount Due \$877.85**

A prior month's balance is overdue, a late payment charge has been assessed.

013169

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
12/13/11

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### How to Reach Us

Billing questions	verizon.com/onlinehelp	1-800-VERIZON	8:30am – 5pm M–T, 9am – 5pm Fri
Pay By Phone Service (third party fee applies)		1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 978 555-1515	24 hours a day
To order services	verizon.com/storefront	1-800-VERIZON	8:30am – 5pm M–T, 9am – 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am – 5pm M–F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

## Account Information

### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable—Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

FIOS is a registered mark of Verizon Trademark Services LLC.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

### Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check.

### Late Payment Charges

To avoid a 1.00851% late payment charge, payment must be received before December 13, 2011.

### Service Providers

Verizon MA provides regional, local calling and related features, other voice services, and FIOS TV service, unless otherwise indicated. Verizon Enterprise Services provides long distance calling and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service and FIOS TV equipment.

013170

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

11/14/2011

436.34

10254

013171

Cash - Salem Five 0891111

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

11/14/2011

436.34

10254

Cash - Salem Five 0891111

PRODUCT DUTY USE WITH 9169 ENVELOPE

Laser Kare Technology, Inc (978) 887-2200

PRINTED IN U.S.A.

436.34



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

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11/11/11

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### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF GLOBAL TEL*LINK						
Sep 13	3:16PM	COL WALPOLE MA	508 668-5996	DS	2.00	1.06
Sep 27	10:00AM	COL WALPOLE MA	508 668-9870	DS	3.00	1.16
<b>SUBTOTAL OF GLOBAL TEL*LINK</b>						<b>\$2.22</b>
<b>SUBTOTAL</b>						<b>\$2.22</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$2.22</b>



If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

Account Number: 9787447092382

### Breakdown of Charges

#### Correctional Billing Services current charges

Calling services	51.10
State tax	3.19
<b>Total new charges for Correctional Billing Services</b>	<b>\$54.29</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
Sep 9	10:14AM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Sep 12	9:56AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Sep 13	1:13PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Sep 15	9:47AM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Sep 15	3:35PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Sep 15	3:36PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Sep 19	1:32PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Sep 19	2:17PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Sep 19	3:43PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Sep 20	9:00AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Sep 21	10:08AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Sep 21	4:08PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Sep 22	3:11PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Sep 23	9:40AM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Sep 23	9:49AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Sep 26	9:16AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Sep 27	3:17PM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Oct 3	11:14AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
<b>SUBTOTAL OF Securus Technologies</b>						<b>\$51.10</b>
<b>SUBTOTAL</b>						<b>\$51.10</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$51.10</b>

013172



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
11/1/11

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## Need-to-Know Information

### **Toll Free Service for your Business**

Could Toll Free Service help your organization? We offer 800, 855, 866, 888 and 877 service for the same rate as your Verizon long distance plan. Call your business office today if you want the convenience of the single source for Local, Long Distance, and Toll Free service.

### **Bankruptcy Information**

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to 404 Brock Drive, Bloomington, IL 61701.

### **Important White Pages Directory Change**

Beginning in 2011, most Verizon directories will not include residence White Pages listings. All White Pages listings can be accessed at [www.verizon.com/whitepages](http://www.verizon.com/whitepages). Or, order a free print or CD ROM copy of your local residential White Pages by calling 1-800-888-8448 (available when the new Verizon directory is distributed in your area).

### **Important Customer Information**

Effective on or about October 1, 2011, the Federal Subscriber Line Charge may change on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network.

In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about October 1, 2011. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

013173



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

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12/13/11

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**Verizon Solutions for Business Includes:**

- Solutions Bundle Main Line – 2 Yr 198.00
    - Custopak Voice Line
    - Calling Features
    - Unlimited Nationwide Calling
  - 4 Additional Bundle Line(s) – Unlimited
  - High Speed Internet 36.99
  - Multiline Credit – Unltd Line -20.00
  - Promotional Bundle Credit -10.00  
(\$4.00 off Voice, \$6.00 off Internet)
- \$204.99**

**Questions?**

Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

**Verizon Online Account**

0062213581373

**Additional Services**

Additional Services include items you selected that are not included in your bundle.

**Change in Service and Partial Month**

Includes all partial month charges and credits including those for promotions, as well as activation and installation fees.

## Breakdown of Charges

**Verizon Solutions for Business Oct 11 – Nov 10**

Verizon Solutions for Business	234.99
Multiline Credit – Unltd Line 2 @ -\$10.00	-20.00
Promotional Bundle Credit thru Oct 10, 2013	-10.00
<b>Total Verizon Solutions for Business</b>	<b>\$204.99</b>

**Voice Additional Services**

Line 978-744-7092	
Main Line	.00
Call Forwarding	.00
Call Forwarding	.00
Touch-tone Service	.00
Centrex Plus Assumed Dial 9 (CustoPAK)– per Line	.00
Voice Messaging – Multiple Mailbox	.00
Caller ID with Name	.00
VES FirmRate Plus Calling Plan M – 03/13/07	.00
Minimum Spend Levels (COMM)	
\$0.00	
VES Service request	.00
VES Federal Access Charge	1.70
<b>Total for Line 978-744-7092</b>	<b>1.70</b>

Line 800-892-0612	
VES Toll Free Switched Service	15.00
<b>Total for Line 800-892-0612</b>	<b>15.00</b>

Line 978-740-0728	
Main Line	.00
Call Forwarding	.00
Call Forwarding	.00
Voice Mail	3.00
Touch-tone Service	.00
Centrex Plus Assumed Dial 9 (CustoPAK)– per Line	.00
Caller ID with Name	.00
VES Federal Access Charge	1.70
<b>Total for Line 978-740-0728</b>	<b>4.70</b>

Line 978-740-2935	
Main Line	.00
Call Forwarding	.00
Call Forwarding	.00
Call Forwarding	.00
Voice Mail	3.00
Touch-tone Service	.00
Centrex Plus Assumed Dial 9 (CustoPAK)– per Line	.00
Caller ID with Name	.00
VES Federal Access Charge	1.70
<b>Total for Line 978-740-2935</b>	<b>4.70</b>

Line 978-741-7415	
Main Line	
Call Forwarding	

013<sup>00</sup>78<sub>00</sub>



Phone Number  
978-744-7092

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## Breakdown of Charges, continued

Touch-tone Service	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- per Line	.00
Caller ID with Name	.00
VES Federal Access Charge	1.70
<b>Total for Line 978-741-7415</b>	<b>1.70</b>

### Line 978-744-6451

Main Line	.00
Call Forwarding	.00
Touch-tone Service	.00
Centrex Plus Assumed Dial 9 (CustoPAK)- per Line	.00
Caller ID with Name	.00
VES Federal Access Charge	1.70
<b>Total for Line 978-744-6451</b>	<b>1.70</b>

VES Itemized Calls	1.89
<b>Total Voice Additional Services</b>	<b>\$31.39</b>

### Internet Additional Services

Google Apps Oct 18 - Nov 17	11.97
<b>Total Internet Additional Services</b>	<b>\$11.97</b>

### Specials and Promotions

Google Apps for Verizon First 3 Users Free Oct 18 - Nov 17 (\$11.97 off Internet)	-11.97
<b>Total Specials and Promotions</b>	<b>-\$11.97</b>

### Change in Service and Partial Month

#### Line 978-744-7092

Centrex Plus Assumed Dial 9 (CustoPAK)-3 Yr Agreement Oct 11 - Oct 25 (removed)	13.50
Solutions Bundle - 2 Yr. Oct 11 - Oct 25 (added)	-34.00
Verizon Freedom for Business Expansion CustopaK - 3 Yr Oct 11 - Oct 25 (removed)	34.00
Expansion CustopaK Credit Oct 11 - Oct 25 (removed)	-13.50
VES Federal Access Charge	.34
High Speed Internet Oct 25 - Nov 3 (removed)	-20.70
High Speed Internet Oct 25 - Nov 3 (added)	12.90
Solutions for Business Bundle Discount Oct 25 - Nov 3 (added)	-1.80

#### Line 978-740-0728

Centrex Plus Assumed Dial 9 (CustoPAK)-3 Yr Agreement Oct 11 - Oct 25 (removed)	13.50
Additional Bundle Line - Unlimited Oct 11 - Oct 25 (added)	-34.00
Addl Expansion CustopaK - Unlimited Calls Oct 11 - Oct 25 (removed)	30.75
Additional Bundle Line Credit Oct 11 - Oct 24 (added)	15.40
Multiline Credit - Unltd Line Oct 11 - Oct 24 (added)	4.67
Expansion CustopaK Credit Oct 11 - Oct 25 (removed)	-13.50

#### Line 978-740-2935

Centrex Plus Assumed Dial 9 (CustoPAK)-3 Yr Agreement Oct 11 - Oct 25 (removed)	13.50
Additional Bundle Line - Unlimited Oct 11 - Oct 25 (added)	-34.00

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### Breakdown of Charges, continued

Addl Expansion CustopAK Oct 11 – Oct 25 (removed)	15.75
Additional Bundle Line Credit Oct 11 – Oct 24 (added)	15.40
Multiline Credit – Unltd Line Oct 11 – Oct 24 (added)	4.67
Expansion CustopAK Credit Oct 11 – Oct 25 (removed)	-13.50
Line 978-741-7415	
Centrex Plus Assumed Dial 9 (CustopAK)-3 Yr Agreement Oct 11 – Oct 25 (removed)	13.50
Additional Bundle Line – Unlimited Oct 11 – Oct 25 (added)	-34.00
Addl Expansion CustopAK – Unlimited Calls Oct 11 – Oct 25 (removed)	30.75
Additional Bundle Line Credit Oct 11 – Oct 24 (added)	15.40
Expansion CustopAK Credit Oct 11 – Oct 25 (removed)	-13.50
Line 978-744-6451	
Additional Bundle Line – Unlimited Oct 11 – Oct 25 (added)	-34.00
Additional Bundle Line Credit Oct 11 – Oct 24 (added)	15.40
Installation Charge Oct 25	50.00
Line 978-744-7092	
Solutions Bundle 2 Yr-Credit Oct 11 – Oct 24 (added)	4.67
Federal Universal Service Fee – LD Oct 1 – Oct 10	.03
Federal Universal Service Fee – LD Oct 1 – Oct 10	.03
Federal Universal Service Fee – LD Oct 1 – Oct 10	.03
<b>Total Change in Service and Partial Month</b>	<b>\$57.69</b>

### Taxes, Fees & Other Charges

<b>Miscellaneous</b>	
Late Payment Charge	4.40
<b>Voice</b>	
Federal Excise Tax	3.15
VES MA State Tax	1.68
Massachusetts State&Local Tax	17.85
911 / Disability Access Fee	.40
Verizon Property Tax Recovery Charge	2.60
VES Universal Service Fund Surcharge	1.14
14 Federal Universal Service Fee	1.80
13 Federal Universal Service Fee – Long Distance	6.13
6 Federal Subscriber Line Charge	28.71
<b>Total Taxes, Fees &amp; Other Charges</b>	<b>\$67.86</b>

### Call Detail

#### Long Distance Itemized Calls

#### Usage Details

date	time	place	number	type	min.	amount
<b>FirmRate Plus Calling Plan</b>						
<b>Switched Toll Free</b>						
<b>Calls to 800 892-0612</b>						
Domestic						
Oct 25	4:45pm	Fr Andover	MA 978 475-9963		1.9	



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978-744-7092

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### Call Detail, continued

#### Long Distance Itemized Calls Usage Details

date	time	place	number	type	min.	amount
Oct 27	10:49am	Fr BlacksburgVA	540 961-2377		0.3	.04
Oct 31	7:11am	Fr Billerica MA	978 337-2998		3.2	.38
Oct 31	10:08am	Fr Lawrence MA	978 828-4155		1.2	.14
Oct 31	10:12am	Fr Billerica MA	978 337-2998		1.6	.19
Nov 1	1:08pm	Fr Haverhill MA	978 373-6600		0.6	.07
For	800 892-0612					1.05
<b>Total Switched Toll Free</b>						1.05
<b>Total FirmRate.Plus Calling Plan</b>						1.05

#### Verizon Freedom for Business Toll Free

##### Switched Toll Free

##### Calls to 800 892-0612

##### Domestic

Oct 5	11:47am	Fr LosangelesCA	213 226-8806		1.0	.06
Oct 6	9:09am	Fr Lawrence MA	978 687-8494		2.7	.16
Oct 7	9:38am	Fr Lawrence MA	978 687-4470		1.0	.06
Oct 13	9:42am	Fr Billerica MA	978 337-2998		1.0	.06
Oct 14	1:11pm	Fr Billerica MA	978 337-2998		5.8	.35
Oct 17	11:32am	Fr Lawrence MA	978 687-7166		1.5	.09
Oct 17	3:10pm	Fr Lawrence MA	978 790-5462		1.0	.06
For	800 892-0612					.84
<b>Total Switched Toll Free</b>						.84
<b>Total Verizon Freedom for Business Toll Free</b>						.84

**Total Usage detail** **\$1.89**

Type indicates special service included

- 2 Payphone Surcharge
- 4 Directory Assist Call Completion Surcharge
- 6 Operator Assist Surcharge
- 8 Payphone & Call Completion Surcharge
- 9 Payphone & Operator Assist Surcharge
- P Rated at Premium Service Termination

### Other Providers

**CORRECTIONAL  
BILLING  
SERVICES**

If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

Account Number: 9787447092382

### Breakdown of Charges

#### Correctional Billing Services current charges

Calling services	74.90
State tax	4.68
<b>Total new charges for Correctional Billing Services</b>	<b>\$79.58</b>

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978-744-7092

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978 744 7092 382 007 8

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## Calling services

### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
Oct 11	3:33PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
		COL LAWRENCE				
Oct 17	4:01PM	MA	978 688-4146	DS	5.00	3.00
Oct 18	9:37AM	COL DANVERS MA	978 767-2641	DS	10.00	3.50
Oct 18	1:52PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Oct 18	3:11PM	COL DANVERS MA	978 767-2641	DS	13.00	3.80
Oct 27	10:09AM	COL DANVERS MA	978 767-2641	DS	15.00	4.00
Oct 27	1:47PM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Oct 28	10:02AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Nov 1	10:11AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Nov 1	10:16AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Nov 1	2:29PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Nov 1	3:01PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Nov 1	4:20PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Nov 2	10:10AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
		COL LAWRENCE				
Nov 2	1:49PM	MA	978 688-4146	DS	4.00	2.90
Nov 3	9:08AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Nov 4	9:17AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Nov 4	9:51AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Nov 4	1:14PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Nov 7	9:06AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
		COL LAWRENCE				
Nov 7	12:25PM	MA	978 688-4146	DS	13.00	3.80
Nov 7	1:02PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Nov 8	11:14AM	COL DANVERS MA	978 767-2641	DS	17.00	4.20
Nov 8	1:29PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
		COL LAWRENCE				
Nov 8	2:00PM	MA	978 688-4146	DS	1.00	2.60
<b>SUBTOTAL OF Securus Technologies</b>						<b>\$74.90</b>
<b>SUBTOTAL</b>						<b>\$74.90</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$74.90</b>

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Phone Number  
978-744-7092

Card Number

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978 744 7092 382 007 8

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## Need-to-Know Information

### **Toll Free Service for your Business**

Could Toll Free Service help your organization? We offer 800, 855, 866, 888 and 877 service for the same rate as your Verizon long distance plan. Call your business office today if you want the convenience of the single source for Local, Long Distance, and Toll Free service.

### **Bankruptcy Information**

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to 404 Brock Drive, Bloomington, IL 61701.

### **We've updated our Privacy Policy**

To read the new policy and a summary of the changes we have made, please visit [www.verizon.com/privacy](http://www.verizon.com/privacy).

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**Calling services**  
**Itemized Calls**

DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS						.00
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS						1 .00
CALLS FROM 978 740-0728						
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS						.00
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS						2 .00

**DIRECTORY ASSISTANCE SUMMARY**

	Call Allowance	Call Over Allowance	Rate	Amount
TOTAL MASS DIRECTORY ASSISTANCE CALL ALLOWANCE		50	0	
OPERATOR ASSISTED CALLS TO DIRECTORY ASSISTANCE			0	
CALLS OVER ALLOWANCE	0		@ 1.50	
DIRECTLY DIALED CALLS TO DIRECTORY ASSISTANCE	3		0	
CALLS OVER ALLOWANCE	0		@ 1.50	
TOTAL DIRECTORY ASSISTANCE CHARGE				.00

**Total of calling services** **\$0.00**

**Other Providers**



If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

Account Number: 9787447092382

**Breakdown of Charges**

<b>Correctional Billing Services current charges</b>	
Calling services	208.50
State tax	13.03
<b>Total new charges for Correctional Billing Services</b>	<b>\$221.53</b>

**Calling services**

**ITEMIZED CALLS**

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
Dec 9	9:06AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Dec 12	9:07AM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Dec 12	12:07PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Dec 12	1:48PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Dec 12	1:55PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Dec 13	1:42PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Dec 13	1:51PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Dec 13	3:42PM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Dec 14	9:31AM	COL DANVERS MA	978 767-2641	DS	8.00	3.30
Dec 14	1:48PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Dec 14	1:58PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60

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978.744.7092.382.007.8

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ITEMIZED CALLS, continued

Date	Time	Place	Area Number	*	Min:Sec	Amount
Dec 15	10:07AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Dec 16	10:20AM	COL DANVERS MA	978 767-2641	DS	15.00	4.00
Dec 16	10:27AM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Dec 16	10:38AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Dec 16	1:40PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Dec 19	10:33AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Dec 19	10:37AM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Dec 19	1:30PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Dec 19	2:24PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Dec 21	1:07PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Dec 22	3:02PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Dec 23	9:20AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Dec 27	11:12AM	COL DANVERS MA	978 767-2641	DS	12.00	3.70
Dec 27	12:58PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Dec 27	1:15PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Dec 27	1:50PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Dec 29	10:21AM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Dec 29	10:46AM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Dec 29	1:32PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Dec 29	2:24PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Dec 29	3:01PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Dec 30	9:51AM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Dec 30	11:15AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 3	9:04AM	COL DANVERS MA	978 767-2641	DS	9.00	3.40
Jan 3	9:39AM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jan 3	9:59AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 3	10:32AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 3	1:43PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Jan 3	1:47PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 3	1:54PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 3	1:54PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Jan 3	2:04PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 3	3:03PM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Jan 3	3:14PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 3	3:19PM	COL DANVERS MA	978 767-2641	DS	11.00	3.60
Jan 3	3:33PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jan 3	4:03PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Jan 3	4:12PM	COL DANVERS MA	978 767-2641	DS	23.00	4.80
Jan 4	10:10AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 4	1:09PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 4	1:16PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 4	2:13PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 5	10:15AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 5	10:16AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 5	12:55PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 5	1:53PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jan 5	2:26PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 6	9:53AM	COL DANVERS MA	978 767-2641	DS	8.00	3.30
Jan 6	11:21AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 6	1:20PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 6	1:37PM	COL DANVERS MA	978 767-2641	DS	8.00	3.30
Jan 9	9:10AM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jan 9	9:56AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 9	10:29AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90

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**ITEMIZED CALLS, continued**

Date	Time	Place	Area Number	*	Min:Sec	Amount
Jan 9	1:08PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 9	1:33PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 9	1:40PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 9	1:50PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 9	3:17PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
<b>SUBTOTAL OF Securus Technologies</b>						<b>\$208.50</b>
<b>SUBTOTAL</b>						<b>\$208.50</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$208.50</b>



## Need-to-Know Information

### NOTICE OF PRICE INCREASE

Effective March 17, 2012, the FirmRate Plus Plan Minimum Spend Level Commitment will increase from \$35.00 to \$40.00. The new rate will be reflected in bills dated on or after March 17, 2012. Visit [www.verizon.com](http://www.verizon.com) or call your local business office for more information.

### NOTICE OF PRICE INCREASE:

Effective March 17, 2012, the Federal Access Charge (FAC) rate will increase from \$1.70 to \$1.85 per line for Centrex, Custopak and Single-line customers. The new rate will be reflected in bills dated on or after March 17, 2012. Visit [www.verizon.com](http://www.verizon.com) or call your local business office for more information.

### Toll Free Service for your Business

Could Toll Free Service help your organization? We offer 800, 855, 866, 888 and 877 service for the same rate as your Verizon long distance plan. Call your business office today if you want the convenience of the single source for Local, Long Distance, and Toll Free service.

### Bankruptcy Information

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to PO Box 3037, Bloomington, IL 61702.

### Information for Massachusetts Customers about Major Extended Service Outages

In the event of a major extended service outage, Verizon offers customers several service options to assist them during the outage. A major extended service outage is defined as one affecting 200 or more customers for more than 48 hours. These options can be arranged by contacting Verizon repair service.

– Intercept. This service will forward incoming calls to a recorded message informing the caller that the line is out of service, and is being repaired by Verizon. Intercept is available in all areas.

– Call Forwarding. This service will transfer your incoming calls to a telephone number of your choice. (For calls forwarded to toll areas, applicable toll charges will be billed to your account). With this service, callers to your number won't know that their calls are being forwarded. This service is available in all areas.

– Call Answering. This service provides small business or residence customers with the capability to receive and store voice messages, and to retrieve them by using a touch tone telephone. Call Answering is not available in all areas.

Medical Emergencies. A residence service customer with a critical medical condition may submit a doctor's letter verifying the need for telephone service to: Verizon Customer Sales and Service Center 350 Granite Street 3F Braintree MA 02184. In case of a major extended service outage, Verizon will provide a cellular telephone to customers with a verified medical need. Cellular service may not be available in all areas.

### Important White Pages Directory Change

Beginning in 2011, most Verizon directories will not include residence White Pages listings. All White Pages listings can be accessed at [www.verizon.com/whitepages](http://www.verizon.com/whitepages). Or, order a free print or CD ROM copy of your local residential White Pages by calling 1-800-888-8448 (available when the new Verizon directory is distributed in your area).

### Telephone Sales Calls. Know The Facts

Under the Federal Telephone Consumer Protection Act, telemarketers must identify the individual or business they represent and the purpose of the call. Telemarketers are prohibited from making unsolicited sales calls between the hours of 9 pm and 8 am.

From time to time, Verizon calls its customers to inform them about special promotions or new products and services. For those customers who indicate that they do not wish to receive sales calls, you can request to be added to Verizon's do-not-call list. Being on the federal list does not prevent sales calls to existing customers.

Certain organizations (such as political groups, not-for-profits and telephone surveys) are exempt from the do-not-call registry. In addition, federal law exempts calls made to parties with whom the caller has an established business relationship, and calls for which the calling party has received the called party's prior express invitation or permission. Consumers may follow the same procedure to revoke their registration for the federal do-not-call list.

To place your number on the Federal do-not-call registry, call 1 888 382-1222 (Voice) or 1 866 290-4236 (TTY), or visit the website at [www.donotcall.gov](http://www.donotcall.gov). To learn more about telephone sales calls, see the Protection Tips section of the Customer Guide in your Verizon White Pages Directory.

### Changes in Federal Charges Beginning on or about January 1, 2012

Your Federal Universal Service Fund (FUSF) surcharge may change effective on or about January 1, 2012. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

887810



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
3/13/12

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**DIRECTORY ASSISTANCE SUMMARY**

	Call Allowance	Call Over Allowance	Rate	Amount
TOTAL MASS DIRECTORY ASSISTANCE CALL ALLOWANCE		50	0	
OPERATOR ASSISTED CALLS TO DIRECTORY ASSISTANCE			0	
CALLS OVER ALLOWANCE DIRECTLY DIALED CALLS TO DIRECTORY ASSISTANCE		0	@ 1.50	
CALLS OVER ALLOWANCE		1	0	
TOTAL DIRECTORY ASSISTANCE CHARGE		0	@ 1.50	.00
<b>Total of calling services</b>				<b>\$0.00</b>

**Other Providers**

**Zero Plus Dialing, Inc**

If you have questions concerning this portion of your bill, please contact Zero Plus Dialing, Inc at 1-888-506-0734 or on the web at [www.billview.com/zpdi](http://www.billview.com/zpdi)

Account Number: 9787447092382

**Breakdown of Charges**

**Zero Plus Dialing, Inc current charges**

Calling services	33.15
State tax	2.07
<b>Total new charges for Zero Plus Dialing, Inc</b>	<b>\$35.22</b>

**Calling services**

**ITEMIZED CALLS**

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF GLOBAL TEL*LINK						
Jan 12	2:21PM	COL PLYMOUTH MA	508 746-0716	DS	3.00	3.40
Jan 13	1:16PM	COL PLYMOUTH MA	508 746-0716	DS	5.00	3.60
Jan 17	9:29AM	COL PLYMOUTH MA	508 746-0716	DS	3.00	3.40
Jan 17	9:54AM	COL PLYMOUTH MA	508 746-0716	DS	3.00	3.40
Jan 25	2:33PM	COL PLYMOUTH MA	508 746-0716	DS	10.00	4.10
Jan 26	1:35PM	COL PLYMOUTH MA	508 746-0716	DS	2.00	3.30
Jan 27	10:23AM	COL PLYMOUTH MA	508 746-0716	DS	2.00	3.30
Jan 27	10:38AM	COL PLYMOUTH MA	508 746-0716	DS	2.00	3.30
Jan 27	3:35PM	COL PLYMOUTH MA	508 746-0716	DS	3.00	3.40
<b>SUBTOTAL OF GLOBAL TEL*LINK</b>						<b>\$31.20</b>
<b>SUBTOTAL</b>						<b>\$31.20</b>

\* DS DAY STATION

013194



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### Miscellaneous Charges and Credits

Date	Description	Amount
BILLED ON BEHALF OF GLOBAL TEL*LINK		
Jan 13	STATEREGCOSTRCVRYFEE	1.95
<b>SUBTOTAL OF GLOBAL TEL*LINK</b>		<b>\$1.95</b>
<b>SUBTOTAL</b>		<b>\$1.95</b>
<b>Total of calling services</b>		<b>\$33.15</b>



If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

Account Number: 9787447092382

### Breakdown of Charges

#### Correctional Billing Services current charges

Calling services	234.10
State tax	14.63
<b>Total new charges for Correctional Billing Services</b>	<b>\$248.73</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
Jan 10	9:02AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 10	1:09PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jan 10	2:12PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 11	1:32PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jan 11	1:44PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Jan 11	1:58PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 11	3:36PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 12	8:40AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 12	9:29AM	COL DANVERS MA	978 767-2641	DS	8.00	3.30
Jan 12	9:50AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 12	1:08PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jan 12	1:14PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 12	1:36PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 12	2:16PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 12	3:01PM	COL DANVERS MA	978 767-2641	DS	9.00	3.40
Jan 12	3:15PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 13	7:51AM	COL DANVERS MA	978 767-2641	NS	2.00	2.70
Jan 13	9:43AM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jan 13	10:19AM	COL DANVERS MA	978 767-2641	DS	11.00	3.60
Jan 16	10:43AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 17	8:56AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 17	9:55AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 17	9:59AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 17	10:39AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 19	10:01AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 19	10:19AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 19	11:16AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 19	12:23PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 19	3:45PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 19	3:48PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Jan 19	4:10PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 20	9:13AM	COL DANVERS MA	978 767-2641	DS	8.00	3.30

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Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

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ITEMIZED CALLS, continued

Date	Time	Place	Area Number	*	Min:Sec	Amount
<b>SUBTOTAL</b>						<b>\$234.10</b>
* DS DAY STATION						
* NS NIGHT/WEEKEND STATION						
<b>Total of calling services</b>						<b>\$234.10</b>

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978-744-7092

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ITEMIZED CALLS, continued

Date	Time	Place	Area Number	*	Min:Sec	Amount
Jan 20	9:41AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 20	10:04AM	COL DANVERS MA	978 767-2641	DS	8.00	3.30
Jan 20	10:07AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 20	10:37AM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jan 20	2:04PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 20	2:04PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Jan 20	2:16PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 20	2:24PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 20	3:41PM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Jan 23	9:04AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 23	9:06AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 23	9:46AM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Jan 23	10:20AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 23	12:29PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 23	1:51PM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Jan 23	1:52PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 23	2:27PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 23	3:03PM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Jan 23	3:08PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 23	3:11PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 23	3:15PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 24	9:45AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 24	10:16AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 24	1:05PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 24	1:12PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 24	1:31PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 25	10:01AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jan 25	10:06AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 25	1:48PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jan 25	1:54PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 25	3:05PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 26	10:48AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 26	1:33PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jan 27	10:09AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jan 27	3:26PM	COL DANVERS MA	978 767-2641	DS	8.00	3.30
Jan 30	1:45PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jan 30	3:50PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Feb 1	10:36AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Feb 1	3:53PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Feb 2	10:28AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Feb 2	1:50PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Feb 2	4:14PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Feb 6	9:19AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Feb 6		COL LAWRENCE				
Feb 6	10:28AM	MA	978 688-4146	DS	1.00	2.60
Feb 6	1:04PM	COL DANVERS MA	978 767-2641	DS	9.00	3.40
Feb 6	2:16PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Feb 7	9:57AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Feb 7	1:38PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Feb 7	3:03PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Feb 7	3:04PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10

SUBTOTAL OF Securus Technologies

\$234.10

013107



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978-744-7092

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### VERIZON CALL CONNECT SERVICE SUMMARY

	Calls Completed	Rate	Amount
CALL CONNECT SURCHARGES	1	.35	.35
<b>VERIZON CALL CONNECT SERVICE TOTAL</b>			<b>\$ .35</b>

### DIRECTORY ASSISTANCE SUMMARY

	Call Allowance	Call Over Allowance	Rate	Amount
TOTAL MASS DIRECTORY ASSISTANCE CALL ALLOWANCE		50	0	
OPERATOR ASSISTED CALLS TO DIRECTORY ASSISTANCE			0	
CALLS OVER ALLOWANCE DIRECTLY DIALED CALLS TO DIRECTORY ASSISTANCE		0	@ 1.50	
CALLS OVER ALLOWANCE		3	0	
CALLS OVER ALLOWANCE		0	@ 1.50	
<b>TOTAL DIRECTORY ASSISTANCE CHARGE</b>				<b>.00</b>
<b>Total of calling services</b>				<b>\$ .35</b>

### Other Providers

#### Zero Plus Dialing, Inc

If you have questions concerning this portion of your bill, please contact Zero Plus Dialing, Inc at 1-888-506-0734 or on the web at [www.billview.com/zpdi](http://www.billview.com/zpdi)

Account Number: 9787447092382

### Breakdown of Charges

#### Zero Plus Dialing, Inc current charges

Calling services	5.25
State tax	.33
<b>Total new charges for Zero Plus Dialing, Inc</b>	<b>\$5.58</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF GLOBAL TEL*LINK						
COL. PLYMOUTH						
Feb 13	10:29AM	MA	508 746-0716	DS	2.00	3.30
<b>SUBTOTAL OF GLOBAL TEL*LINK</b>						<b>\$3.30</b>
<b>SUBTOTAL</b>						<b>\$3.30</b>

\* DS DAY STATION

### Miscellaneous Charges and Credits

Date	Description	Amount
BILLED ON BEHALF OF GLOBAL TEL*LINK		
Feb 14	STATEREGCOSTRCVRYFEE	1.95
<b>SUBTOTAL OF GLOBAL TEL*LINK</b>		<b>\$1.95</b>
<b>SUBTOTAL</b>		<b>\$1.95</b>
<b>Total of calling services</b>		<b>\$5.25</b>

013200



Account Number: 9787447092382

If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

### Breakdown of Charges

#### Correctional Billing Services current charges

Calling services	98.80
State tax	6.18
<b>Total new charges for Correctional Billing Services</b>	<b>\$104.98</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
Feb 9	9:05AM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Feb 9	9:36AM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Feb 9	10:05AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Feb 10	1:42PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Feb 13	1:24PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Feb 13	1:55PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Feb 13	3:03PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Feb 14	2:07PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Feb 16	1:04PM	COL DANVERS MA	978 767-2641	DS	8.00	3.30
Feb 16	1:25PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Feb 17	1:21PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Feb 17	1:29PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Feb 22	1:01PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Feb 23	12:32PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Feb 24	10:09AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Feb 24	1:54PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Feb 24	2:04PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Feb 27	9:08AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Feb 27	9:54AM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Feb 28	10:34AM	COL LAWRENCE MA	978 688-4146	DS	4.00	2.90
Feb 28	11:40AM	COL LAWRENCE MA	978 688-4146	DS	8.00	3.30
	10:19AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
	10:24AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
	10:30AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
	3:06PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Mar 2	10:25AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 2	11:41AM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Mar 5	1:14PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Mar 5	3:32PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 6	10:53AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 6	1:51PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 7	9:52AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 7	10:42AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 8	2:17PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 8	3:13PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
<b>SUBTOTAL OF Securus Technologies</b>						<b>\$98.80</b>
<b>SUBTOTAL</b>						<b>\$98.80</b>

\* DS DAY STATION

**Total of calling services** **\$98.80**

13201



Phone Number  
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**ITEMIZED CALLS, continued**

Date	Time	Place	Area Number	*	Min:Sec	Amount
Apr 4	1:39PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Apr 5	9:10AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Apr 5	9:13AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Apr 5	9:56AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Apr 5	4:03PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Apr 6	8:56AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Apr 9	9:54AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
<b>SUBTOTAL OF Securus Technologies</b>						<b>\$143.60</b>
<b>SUBTOTAL</b>						<b>\$143.60</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$143.60</b>



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If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

### Breakdown of Charges, continued

Calling services	143.60
State tax	8.98
<b>Total new charges for Correctional Billing Services</b>	<b>\$152.58</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
Mar 9	9:18AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Mar 12	9:42AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 12	1:14PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Mar 13	10:26AM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Mar 13	1:03PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 13	1:18PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 13	1:23PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 14	1:51PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Mar 14	3:17PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Mar 15	3:20PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Mar 15	3:43PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 19	1:54PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Mar 19	1:58PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 19	3:50PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 19	3:52PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 20	10:35AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 20	10:38AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 20	1:00PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Mar 20	1:35PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 20	1:42PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Mar 20	1:54PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 21	3:41PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 21	3:44PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Mar 21	3:46PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 21	3:50PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 22	2:01PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 22	2:25PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Mar 23	1:16PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Mar 23	1:26PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Mar 23	1:41PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Mar 23	1:49PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Mar 26	9:05AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 26	9:09AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Mar 26	10:44AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 26	11:11AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Mar 26	3:36PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 26	4:21PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Mar 27	1:00PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Mar 28	1:47PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Mar 29	1:39PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Mar 29	1:50PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Apr 2	8:55AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Apr 2	3:08PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Apr 3	9:04AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Apr 4	8:52AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80

013203



Phone Number  
978-744-7092

Account Number  
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### DIRECTORY ASSISTANCE SUMMARY

	Call Allowance	Call Over Allowance	Rate	Amount
TOTAL MASS DIRECTORY ASSISTANCE CALL ALLOWANCE		50	0	
OPERATOR ASSISTED CALLS TO DIRECTORY ASSISTANCE			0	
CALLS OVER ALLOWANCE DIRECTLY DIALED CALLS TO DIRECTORY ASSISTANCE		0	@ 1.99	
CALLS OVER ALLOWANCE CALLS TO NATIONAL DIRECTORY ASSISTANCE - OUTSIDE MA		0	@ 1.99	
		1		
		1	@ 1.99	1.99
<b>TOTAL DIRECTORY ASSISTANCE CHARGE</b>				<b>1.99</b>
<b>Total of calling services</b>				<b>\$1.99</b>

### Other Providers

CORRECTIONAL BILLING SERVICES

If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

Account Number: 9787447092382

### Breakdown of Charges

#### Correctional Billing Services current charges

Calling services	62.60
State tax	3.91
<b>Total new charges for Correctional Billing Services</b>	<b>\$66.51</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
Apr 10	9:34AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Apr 10	3:25PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Apr 10	3:37PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Apr 11	3:38PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Apr 13	8:46AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Apr 17	8:47AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Apr 18	9:02AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Apr 19	9:13AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Apr 20	10:05AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Apr 23	12:35PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Apr 23	3:36PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Apr 24	3:20PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Apr 25	3:50PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Apr 30	12:03PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
May 1	1:38PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
May 2	12:58PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
May 4	1:22PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
May 7	9:28AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70

713209



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
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**ITEMIZED CALLS, continued**

Date	Time	Place	Area Number	*	Min:Sec	Amount
May 7	9:44AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
May 7	9:47AM	COL DANVERS MA	978 767-2641	DS	9.00	3.40
May 8	4:18PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
May 9	1:34PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
<b>SUBTOTAL OF Securus Technologies</b>						<b>\$62.80</b>
<b>SUBTOTAL</b>						<b>\$62.60</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$62.60</b>

013210



Phone Number  
978-744-7092

Account Number  
978 744 7092 362 007 8

Date Due  
7/10/12

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## Need-to-Know Information

### **Toll Free Service for your Business**

Could Toll Free Service help your organization? We offer 800, 855, 866, 888 and 877 service for the same rate as your Verizon long distance plan. Call your business office today if you want the convenience of the single source for Local, Long Distance, and Toll Free service.

### **Bankruptcy Information**

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to PO Box 3037, Bloomington, IL 61702.

### **Important Pricing Changes Concerning Your Verizon Telephone Service**

Effective August 4, 2012, there will be a \$3.00 per-line monthly increase to Custopak lines provided on a month-to-month basis. Business Service line and trunk month-to-month rates will increase by \$1.50. You can save on higher month-to-month rates by signing up for a term agreement prior to August 4, 2012. Remote Call Forwarding rates will increase by \$3.51 per month. The new rates will be reflected in bills dated on or after August 4, 2012. If you have any questions, please contact the business office telephone number on your bill.

### **Federal Subscriber Line and Access Recovery Charges**

Effective on or about July 3, 2012, the Federal Subscriber Line Charge (SLC) will be changed on primary and additional phone lines. In addition a per-line Federal Access Recovery Charge (ARC) is now included in the SLC or may appear as a separate line item on the bill. The Subscriber Line Charge helps pay for the costs of providing and maintaining the local phone network. The ARC is a new charge that carriers are permitted to assess related to changes to the federal rules for the rates charged between carriers to carry telecommunications traffic.

013215



### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
May 14	2:23PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
May 16	9:38AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
May 16	9:59AM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
May 17	9:47AM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
May 17	11:56AM	COL DANVERS MA	978 767-2641	DS	10.00	3.50
May 17	1:10PM	COL DANVERS MA	978 767-2641	DS	10.00	3.50
May 17	1:18PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
May 17	3:06PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
May 21	12:44PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
May 21	1:24PM	COL DANVERS MA	978 767-2641	DS	16.00	4.10
May 21	1:51PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
May 21	3:22PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
May 22	10:27AM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
May 22	1:02PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
May 22	2:16PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
May 22	3:20PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
May 23	1:16PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
May 23	1:39PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
May 24	3:32PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
May 25	10:45AM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
May 29	9:09AM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
May 29	2:07PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
May 29	3:36PM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
May 30	9:43AM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
May 30	1:31PM	COL DANVERS MA	978 767-2641	DS	24.00	4.90
May 31	12:16PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
May 31	3:06PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
May 31	3:22PM	COL DANVERS MA	978 767-2641	DS	2.00	2.70
Jun 1	1:55PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jun 4	10:43AM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jun 4	11:52AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jun 4	3:07PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jun 5	10:32AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jun 5	11:59AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jun 5	1:48PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jun 5	1:53PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
<b>SUBTOTAL OF Securus Technologies</b>						<b>\$106.80</b>
<b>SUBTOTAL</b>						<b>\$106.80</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$106.80</b>



Phone Number  
978-744-7092

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978 744 7092 382 007 8

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### DIRECTORY ASSISTANCE SUMMARY

	Call Allowance	Call Over Allowance	Rate	Amount
TOTAL MASS DIRECTORY ASSISTANCE CALL ALLOWANCE		50	0	
OPERATOR ASSISTED CALLS TO DIRECTORY ASSISTANCE			0	
CALLS OVER ALLOWANCE DIRECTLY DIALED CALLS TO DIRECTORY ASSISTANCE		0	@ 1.99	
CALLS OVER ALLOWANCE		1	0	
TOTAL DIRECTORY ASSISTANCE CHARGE		0	@ 1.99	.00
<b>Total of calling services</b>				<b>\$0.00</b>

### Other Providers



If you have questions concerning this portion of your bill, please contact Correctional Billing Services at 1-800-844-6591

Account Number: 9787447092382

### Breakdown of Charges

#### Correctional Billing Services current charges

Calling services	90.40
State tax	5.65
<b>Total new charges for Correctional Billing Services</b>	<b>\$96.05</b>

### Calling services

#### ITEMIZED CALLS

Date	Time	Place	Area Number	*	Min:Sec	Amount
BILLED ON BEHALF OF Securus Technologies						
Jun 12	1:32PM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Jun 12	1:41PM	COL DANVERS MA	978 767-2641	DS	7.00	3.20
Jun 13	1:33PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
Jun 14	10:12AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jun 14	10:27AM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
		COL LAWRENCE				
Jun 15	9:57AM	MA	978 688-4146	DS	2.00	2.70
Jun 15	1:52PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
		COL LAWRENCE				
Jun 18	8:46AM	MA	978 688-4146	DS	1.00	2.60
Jun 18	10:06AM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
		COL WORCESTER				
Jun 18	12:44PM	MA	508 471-3408	DS	4.00	3.40
		COL WORCESTER				
Jun 18	12:57PM	MA	508 471-3408	DS	1.00	3.10
Jun 18	1:08PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
		COL WORCESTER				
Jun 18	1:09PM	MA	508 471-3408	DS	2.00	3.20
Jun 18	1:18PM	COL DANVERS MA	978 767-2641	DS	1.00	2.60
		COL LAWRENCE				
Jun 18	4:28PM	MA	978 688-4146	DS	16.00	4.10
		COL LAWRENCE				
Jun 18	4:53PM	MA	978 688-4146	DS	1.00	2.60

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Phone Number  
978-744-7092

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978 744 7092 382 007 8

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**ITEMIZED CALLS, continued**

Date	Time	Place	Area Number	*	Min:Sec	Amount
Jun 20	12:32PM	COL WORCESTER MA	508 471-3408	DS	11.00	4.10
Jun 25	12:33PM	COL WORCESTER MA	508 471-3408	DS	2.00	3.20
Jun 26	1:46PM	COL LAWRENCE MA	978 688-4146	DS	2.00	2.70
Jun 27	3:05PM	COL LAWRENCE MA	978 688-4146	DS	1.00	2.60
Jun 29	10:17AM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jun 29	11:20AM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jul 2	1:20PM	COL DANVERS MA	978 767-2641	DS	9.00	3.40
Jul 2	1:32PM	COL DANVERS MA	978 767-2641	DS	5.00	3.00
Jul 2	2:24PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jul 2	2:56PM	COL DANVERS MA	978 767-2641	DS	3.00	2.80
Jul 5	1:38PM	COL DANVERS MA	978 767-2641	DS	4.00	2.90
Jul 5	3:58PM	COL DANVERS MA	978 767-2641	DS	6.00	3.10
Jul 6	1:35PM	COL DANVERS MA	978 767-2641	DS	11.00	3.60
Jul 9	1:19PM	COL LAWRENCE MA	978 688-4146	DS	1.00	2.60
<b>SUBTOTAL OF Securus Technologies</b>						<b>\$90.40</b>
<b>SUBTOTAL</b>						<b>\$90.40</b>
* DS DAY STATION						
<b>Total of calling services</b>						<b>\$90.40</b>

013218



Billing Date: 09/10/12 Page 3 of 8  
 Telephone Number: 978 744 7092  
 Account: 978 744 7092 382 007 8  
 How to Reach Us: See page 2

**Verizon current charges**

Monthly charges	\$212.50
Enhanced services	6.00
Other charges and credits	10.53CR
911/Disability Access Fee	0.40
Universal Service Fund - Long Distance	9.73
Federal tax	1.16
State tax	14.14
Verizon Property Tax Recovery Charge	2.60
<b>Total new charges for Verizon</b>	<b>\$236.00</b>

**Other charges and credits**

	Per Month	From	Thru	Amount
Promotional Bundle Credit				\$6.00CR
This credit will apply to your bill up to and including your Oct 2013 bill.				
Promotional Bundle Credit				4.00CR
This credit will apply to your bill up to and including your Oct 2013 bill.				
Federal Universal Service Fee				0.53CR
- Long Distance				
<b>Total other charges and credits</b>				<b>\$10.53CR</b>

**Calling services**

ITEMIZED CALLS

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
CALLS FROM 978 740-0728							
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS						0	
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS						1	
<b>DIRECTORY ASSISTANCE SUMMARY</b>							
TOTAL MASS DIRECTORY ASSISTANCE CALL ALLOWANCE						50	
OPERATOR ASSISTED CALLS TO DIRECTORY ASSISTANCE						0	
0 CALLS OVER ALLOWANCE @ 1.99							.00
DIRECTLY DIALED CALLS TO DIRECTORY ASSISTANCE						1	
0 CALLS OVER ALLOWANCE @ 1.99							.00
TOTAL DIRECTORY ASSISTANCE CHARGE							.00
<b>Total of calling services</b>							<b>\$0.00</b>

**Verizon Online**

**New Charges for Account 0062213581373**

Telephone Number: (978) 741-7415

**Verizon Broadband Services**

1 High Speed Internet Sep 4 - Oct 3	\$42.99
2 Solutions for Business Bundle Discount Sep 4 - Oct 3	- 6.00
<b>Total Verizon Broadband Services</b>	<b>\$36.99</b>

**Verizon Broadband Essentials**

**Questions?**

Visit [verizon.com](http://verizon.com)  
 or call 1-888-649-9500

013221



**Verizon Online**

Verizon Broadband Essentials		(continued)
1	Google Apps Aug 18 - Sep 17	\$11.97
2	Google Apps for First 3 Users Aug 18 - Sep 17	- 11.97
<b>Total Verizon Broadband Essentials</b>		<b>\$ .00</b>
<b>Total New Charges</b>		<b>\$36.99</b>

Nonpayment will not result in the disconnection of your local telephone service; but unpaid charges will go to collection.



**Helpful numbers**

If you have questions about the ILD Teleservices Inc. portion of your bill please call .....1 800 433-4518

**ILD Teleservices Inc. current charges**

Calling services	\$4.34
State tax	0.27
<b>Total new charges for ILD Teleservices Inc.</b>	<b>\$4.61</b>

**Calling services**

**ITEMIZED CALLS**

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
BILLED ON BEHALF OF GLOBAL TEL*LINK							
1.	AUG 9	1244PM	COL GARDNER	MA 978 632-9723	DS	4:00	1.26
2.	AUG 15	205PM	COL GARDNER	MA 978 632-9723	DS	2:00	1.06
3.	AUG 30	128PM	COL GARDNER	MA 978 632-9723	DS	1:00	.96
4.	SEP 4	1259PM	COL GARDNER	MA 978 632-9723	DS	2:00	1.06
SUBTOTAL OF GLOBAL TEL*LINK							4.34
SUBTOTAL							4.34

\* DS DAY STATION

<b>Total of calling services</b>	<b>\$4.34</b>
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**CORRECTIONAL  
 BILLING  
 SERVICES**

**Helpful numbers**

If you have questions about the Correctional Billing Services portion of your bill please call .....1 800 844-6591

**Correctional Billing Services current charges**

Calling services	\$117.50
State tax	7.34
<b>Total new charges for Correctional Billing Services</b>	<b>\$124.84</b>

**Calling services**

**ITEMIZED CALLS**

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
BILLED ON BEHALF OF Securus Technologies							
1.	AUG 10	1020AM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
2.	AUG 15	1243PM	COL LAWRENCE	MA 978 688-4146	DS	2:00	2.70
3.	AUG 15	1246PM	COL DANVERS	MA 978 767-2641	DS	8:00	3.30
4.	AUG 20	147PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
5.	AUG 22	911AM	COL DANVERS	MA 978 767-2641	DS	8:00	3.30
6.	AUG 22	1034AM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
7.	AUG 22	1037AM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
8.	AUG 22	209PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
9.	AUG 22	221PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
10.	AUG 23	919AM	COL DANVERS	MA 978 767-2641	DS	7:00	3.20
11.	AUG 23	1000AM	COL DANVERS	MA 978 767-2641	DS	10:00	3.50
12.	AUG 23	135PM	COL DANVERS	MA 978 767-2641	DS	6:00	3.10
13.	AUG 24	1223PM	COL LAWRENCE	MA 978 688-4146	DS	4:00	2.90
14.	AUG 27	902AM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
15.	AUG 27	909AM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
16.	AUG 27	107PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
17.	AUG 27	111PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
18.	AUG 27	116PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
19.	AUG 27	259PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
20.	AUG 27	318PM	COL DANVERS	MA 978 767-2641	DS	5:00	3.00
21.	AUG 28	915AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
22.	AUG 28	1006AM	COL DANVERS	MA 978 767-2641	DS	8:00	3.30
23.	AUG 28	102PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
24.	AUG 28	312PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
25.	AUG 30	1247PM	COL DANVERS	MA 978 767-2641	DS	6:00	3.10
26.	AUG 31	910AM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
27.	SEP 4	923AM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
28.	SEP 4	138PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
29.	SEP 5	859AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
30.	SEP 5	915AM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
31.	SEP 5	919AM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
32.	SEP 5	921AM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
33.	SEP 5	1121AM	COL LAWRENCE	MA 978 688-4146	DS	3:00	2.80
34.	SEP 5	326PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
35.	SEP 5	326PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
36.	SEP 5	352PM	COL DANVERS	MA 978 767-2641	DS	9:00	3.40
37.	SEP 7	907AM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
38.	SEP 7	941AM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
39.	SEP 7	1133AM	COL LAWRENCE	MA 978 688-4146	DS	2:00	2.70
40.	SEP 7	111PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
41.	SEP 7	113PM	COL DANVERS	MA 978 767-2641	DS	8:00	3.30
SUBTOTAL OF Securus Technologies							117.50

117.50  
 4.34  
 -----  
 121.84

013223



ITEMIZED CALLS CONTINUED

NO.	DATE	TIME	PLACE	AREA-NUMBER	* MIN:SEC	AMOUNT
SUBTOTAL						117.50

\* DS DAY STATION

Total of calling services **\$117.50**

**Verizon Enterprise Solutions**

This portion of your bill is provided as a service to Verizon Enterprise Solutions.

**Long Distance Important Numbers**

If you have any questions about the long distance service provided by Verizon Enterprise Solutions, please call 1-800-941-9900.

**Summary of Long Distance Charges**

1. Contracts and plans						\$0.00
Monthly recurring and non-recurring charges						
2. STANDARD						\$0.49
3. Switched Outbound						\$11.21
4. Switched Toll Free						\$15.00
Usage detail charges			Calls	Mins.		
FirmRate Plus Calling Plan						
5. Switched Toll Free			1	.8		\$0.10
6. Taxes, surcharges and other fees						\$3.34
<b>Total Long Distance Charges</b>						<b>\$30.14</b>

**Notice of Name Change**

The VES Long Distance Access Charge (formerly Federal Access Charge) is a monthly line charge which helps defray the cost of access charges and fees that Local Exchange companies (Carriers) assess on Verizon Enterprise Solutions or its agents. This is a Verizon surcharge, not a tax, and is subject to change from time to time. Visit [www.verizon.com](http://www.verizon.com) or call your local business office for more information.

**Contracts and plans**

Recurring charges are for Sep 2 thru Oct 1

Charges	Type-Date	
7. FirmRate Plus Calling Plan	M-03/13/07	\$0.00

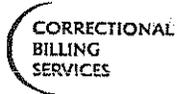


ITEMIZED CALLS CONTINUED

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
SUBTOTAL							1.92

\* DS DAY STATION

Total of calling services \$1.92



**Helpful numbers**

If you have questions about the Correctional Billing Services portion of your bill please call ..... 1 800 844-6591

**Correctional Billing Services current charges**

Calling services	\$216.60
State tax	13.54
<b>Total new charges for Correctional Billing Services</b>	<b>\$230.14</b>

**Calling services**

ITEMIZED CALLS

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
BILLED ON BEHALF OF Securix Technologies							
1.	SEP 10	909AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
2.	SEP 10	114PM	COL LAWRENCE	MA 978 688-4146	DS	3:00	2.80
3.	SEP 11	101PM	COL DANVERS	MA 978 767-2641	DS	7:00	3.20
4.	SEP 13	127PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
5.	SEP 13	139PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
6.	SEP 13	157PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
7.	SEP 13	331PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
8.	SEP 13	336PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
9.	SEP 14	947AM	COL DANVERS	MA 978 767-2641	DS	9:00	3.40
10.	SEP 14	1017AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
11.	SEP 14	130PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
12.	SEP 14	320PM	COL DANVERS	MA 978 767-2641	DS	9:00	3.40
13.	SEP 17	1004AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
14.	SEP 18	143PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
15.	SEP 18	220PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
16.	SEP 19	950AM	COL DANVERS	MA 978 767-2641	DS	7:00	3.20
17.	SEP 19	1230PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
18.	SEP 19	112PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
19.	SEP 19	212PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
20.	SEP 20	206PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
21.	SEP 20	342PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
22.	SEP 21	941AM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80



CORRECTIONAL  
BILLING  
SERVICES

ITEMIZED CALLS CONTINUED

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
1.	SEP 21	1013AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
2.	SEP 21	122PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
3.	SEP 24	325PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
4.	SEP 24	344PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
5.	SEP 25	944AM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
6.	SEP 25	1019AM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
7.	SEP 25	1020AM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
8.	SEP 25	1257PM	COL DANVERS	MA 978 767-2641	DS	7:00	3.20
9.	SEP 25	111PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
10.	SEP 25	117PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
11.	SEP 25	220PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
12.	SEP 25	328PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
13.	SEP 25	359PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
14.	SEP 25	403PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
15.	SEP 25	404PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
16.	SEP 25	410PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
17.	SEP 25	418PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
18.	SEP 26	906AM	COL DANVERS	MA 978 767-2641	DS	5:00	3.00
19.	SEP 26	951AM	COL DANVERS	MA 978 767-2641	DS	5:00	3.00
20.	SEP 26	1011AM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
21.	SEP 26	1013AM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
22.	SEP 26	1021AM	COL DANVERS	MA 978 767-2641	DS	6:00	3.10
23.	SEP 26	1032AM	COL DANVERS	MA 978 767-2641	DS	7:00	3.20
24.	SEP 26	1106AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
25.	SEP 26	1154AM	COL DANVERS	MA 978 767-2641	DS	5:00	3.00
26.	SEP 26	222PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
27.	SEP 26	228PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
28.	SEP 26	331PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
29.	SEP 26	340PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
30.	SEP 27	933AM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
31.	SEP 27	951AM	COL DANVERS	MA 978 767-2641	DS	11:00	3.60
32.	SEP 27	1038AM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
33.	SEP 27	1206PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
34.	SEP 27	1209PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
35.	SEP 27	1213PM	COL DANVERS	MA 978 767-2641	DS	10:00	3.50
36.	SEP 27	127PM	COL DANVERS	MA 978 767-2641	DS	11:00	3.60
37.	SEP 28	941AM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
38.	SEP 28	1029AM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
39.	OCT 1	146PM	COL DANVERS	MA 978 767-2641	DS	5:00	3.00
40.	OCT 1	147PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
41.	OCT 1	151PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
42.	OCT 2	836AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
43.	OCT 2	857AM	COL DANVERS	MA 978 767-2641	DS	7:00	3.20
44.	OCT 2	902AM	COL DANVERS	MA 978 767-2641	DS	12:00	3.70
45.	OCT 2	905AM	COL DANVERS	MA 978 767-2641	DS	10:00	3.50
46.	OCT 2	122PM	COL DANVERS	MA 978 767-2641	DS	5:00	3.00
47.	OCT 2	508PM	COL LAWRENCE	MA 978 688-4146	ES	9:00	3.40
48.	OCT 3	1042AM	COL LAWRENCE	MA 978 688-4146	DS	5:00	3.00
49.	OCT 4	905AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
50.	OCT 4	218PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
51.	OCT 5	1003AM	COL DANVERS	MA 978 767-2641	DS	7:00	3.20
52.	OCT 5	1244PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
53.	OCT 5	114PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
SUBTOTAL OF Securus Technologies							216.60
SUBTOTAL							216.60



**Helpful numbers**

If you have questions about the Correctional Billing Services portion of your bill please call ..... 1 800 844-6591

**Correctional Billing Services current charges**

Calling services	\$137.30
State tax	8.58
<b>Total new charges for Correctional Billing Services</b>	<b>\$145.88</b>

**Calling services**

**ITEMIZED CALLS**

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
BILLED ON BEHALF OF Securus Technologies							
1.	OCT 9	828AM	COL LAWRENCE	MA 978 688-4146	DS	2:00	2.70
2.	OCT 9	953AM	COL LAWRENCE	MA 978 688-4146	DS	3:00	2.80
3.	OCT 9	1010AM	COL LAWRENCE	MA 978 688-4146	DS	5:00	3.00
4.	OCT 9	1036AM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
5.	OCT 9	1109AM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
6.	OCT 9	1155AM	COL LAWRENCE	MA 978 688-4146	DS	1:00	2.60
7.	OCT 9	1216PM	COL DANVERS	MA 978 767-2641	DS	17:00	4.20
8.	OCT 9	137PM	COL LAWRENCE	MA 978 688-4146	DS	3:00	2.80
9.	OCT 10	948AM	COL LAWRENCE	MA 978 688-4146	DS	4:00	2.90
10.	OCT 10	1105AM	COL LAWRENCE	MA 978 688-4146	DS	5:00	3.00
11.	OCT 10	1115AM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
12.	OCT 10	1226PM	COL LAWRENCE	MA 978 688-4146	DS	1:00	2.60
13.	OCT 10	219PM	COL LAWRENCE	MA 978 688-4146	DS	7:00	3.20
14.	OCT 10	304PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
15.	OCT 10	347PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
16.	OCT 10	348PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
17.	OCT 11	908AM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
18.	OCT 11	101PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
19.	OCT 12	901AM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
20.	OCT 12	134PM	COL DANVERS	MA 978 767-2641	DS	5:00	3.00
21.	OCT 12	201PM	COL DANVERS	MA 978 767-2641	DS	6:00	3.10
22.	OCT 15	204PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
23.	OCT 16	928AM	COL LAWRENCE	MA 978 688-4146	DS	2:00	2.70
24.	OCT 17	1031AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
25.	OCT 18	1127AM	COL LAWRENCE	MA 978 688-4146	DS	4:00	2.90
26.	OCT 18	151PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
27.	OCT 19	149PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
28.	OCT 19	204PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
29.	OCT 22	1014AM	COL DANVERS	MA 978 767-2641	DS	7:00	3.20
30.	OCT 23	1023AM	COL DANVERS	MA 978 767-2641	DS	9:00	3.40
31.	OCT 23	124PM	COL LAWRENCE	MA 978 688-4146	DS	1:00	2.60
32.	OCT 23	126PM	COL LAWRENCE	MA 978 688-4146	DS	7:00	3.20
33.	OCT 23	215PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
34.	OCT 24	1005AM	COL DANVERS	MA 978 767-2641	DS	7:00	3.20
35.	OCT 25	307PM	COL DANVERS	MA 978 767-2641	DS	11:00	3.60
36.	OCT 30	1001AM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
37.	NOV 2	211PM	COL LAWRENCE	MA 978 688-4146	DS	2:00	2.70
38.	NOV 5	839AM	COL DANVERS	MA 978 767-2641	DS	6:00	3.10
39.	NOV 5	935AM	COL LAWRENCE	MA 978 688-4146	DS	1:00	2.60
40.	NOV 5	120PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
41.	NOV 5	428PM	COL DANVERS	MA 978 767-2641	DS	9:00	3.40
42.	NOV 6	1012AM	COL DANVERS	MA 978 767-2641	DS	8:00	3.30



CORRECTIONAL  
 BILLING  
 SERVICES

ITEMIZED CALLS CONTINUED

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
1.	NOV 6	146PM	COL LAWRENCE	MA 978 688-4146	DS	1:00	2.60
2.	NOV 6	256PM	COL LAWRENCE	MA 978 688-4146	DS	4:00	2.90
3.	NOV 8	258PM	COL DANVERS	MA 978 767-2641	DS	15:00	4.00
4.	NOV 8	311PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
5.	NOV 8	354PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
SUBTOTAL OF Securix Technologies							137.30
SUBTOTAL							137.30

\* DS DAY STATION

Total of calling services

*Handwritten:* \$139.66

*Handwritten:* 2.25+

\$137.30

Verizon Enterprise Solutions

This portion of your bill is provided as a service to Verizon Enterprise Solutions.

Long Distance Important Numbers

If you have any questions about the long distance service provided by Verizon Enterprise Solutions, please call 1-800-941-9900.

Summary of Long Distance Charges

1. Contracts and plans		\$0.00
Monthly recurring and non-recurring charges		
2. STANDARD		\$0.49
3. Switched Outbound		\$11.21
4. Switched Toll Free		\$15.00
Usage detail charges	Calls Mins.	
FirmRate Plus Calling Plan		
5. Switched Toll Free	7 30.0	\$3.59
6. Taxes, surcharges and other fees		\$3.72

Total Long Distance Charges \$34.01

Contracts and plans

Recurring charges are for Nov 2 thru Dec 1

Charges

Type-Date

7. FirmRate Plus Calling Plan	M-03/13/07	\$0.00
Minimum Spend Levels (COMM)		
\$0.00		

Total Contracts and plans \$0.00

Monthly recurring and non-recurring charges

013229



**Verizon current charges**

Monthly charges	\$212.70
Enhanced services	6.00
Other charges and credits	10.59CR
911/Disability Access Fee	0.40
Universal Service Fund - Long Distance	10.75
Federal tax	1.16
State tax	14.21
Verizon Property Tax Recovery Charge	2.60
<b>Total new charges for Verizon</b>	<b>\$237.23</b>

**Other charges and credits**

	Per Month	From	Thru	Amount
Promotional Bundle Credit				\$6.00CR
This credit will apply to your bill up to and including your Oct 2013 bill.				
Promotional Bundle Credit				4.00CR
This credit will apply to your bill up to and including your Oct 2013 bill.				
Federal Universal Service Fee - Long Distance				0.59CR
<b>Total other charges and credits</b>				<b>\$10.59CR</b>

**Verizon Online**

**New Charges for Account 0062213581373**

Telephone Number: (978) 741-7415

**Verizon Broadband Services**

1 High Speed Internet Dec 4 - Jan 3	\$42.99
2 Solutions for Business Bundle Discount Dec 4 - Jan 3	- 6.00
<b>Total Verizon Broadband Services</b>	<b>\$36.99</b>

**Verizon Broadband Essentials**

3 Google Apps Nov 18 - Dec 17	\$11.97
4 Google Apps for First 3 Users Nov 18 - Dec 17	- 11.97
<b>Total Verizon Broadband Essentials</b>	<b>\$ .00</b>

**Total New Charges \$36.99**

**Questions?**  
 Visit [verizon.com](http://verizon.com)  
 or call 1-888-649-9500

Nonpayment will not result in the disconnection of your local telephone service; but unpaid charges will go to collection.



**Helpful numbers**

If you have questions about the ILD Teleservices Inc.  
 portion of your bill please call ..... 1 800 433-4518

**ILD Teleservices Inc. current charges**

Calling services	\$10.33
State tax	0.65
<b>Total new charges for ILD Teleservices Inc.</b>	<b>\$10.98</b>

**Calling services**

**ITEMIZED CALLS**

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
BILLED ON BEHALF OF GLOBAL TEL*LINK							
1.	DEC 4	907AM	COL PAWTUCKET	RI 401 729-0530	DS	5:00	2.85
SUBTOTAL OF GLOBAL TEL*LINK							2.85
SUBTOTAL							2.85

\* DS DAY STATION

**MISCELLANEOUS CHARGES AND CREDITS**

NO.	DATE	DESCRIPTION	AMOUNT
BILLED ON BEHALF OF GLOBAL TEL*LINK			
1.	DEC 05	SINGLE BILL MTHLY FEE	3.49
2.	DEC 08	FED UNIV SVC FUND FEE	0.50
3.	DEC 08	USF CARRIER ADMIN FEE	3.49
SUBTOTAL OF GLOBAL TEL*LINK			7.48
SUBTOTAL			7.48

**Total of calling services**

**\$10.33**



**Helpful numbers**

If you have questions about the Correctional Billing Services  
 portion of your bill please call ..... 1 800 844-6591

**Correctional Billing Services current charges**

Calling services	\$85.80
State tax	5.36
<b>Total new charges for Correctional Billing Services</b>	<b>\$91.16</b>



**Calling services**

**ITEMIZED CALLS**

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
BILLED ON BEHALF OF			Securus Technologies				
1.	NOV 9	1008AM	COL DANVERS	MA 978 767-2641	DS	10:00	3.50
2.	NOV 14	1031AM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
3.	NOV 14	130PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
4.	NOV 14	315PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
5.	NOV 14	356PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
6.	NOV 14	411PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
7.	NOV 15	126PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
8.	NOV 16	135PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
9.	NOV 19	340PM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
10.	NOV 20	902AM	COL DANVERS	MA 978 767-2641	DS	6:00	3.10
11.	NOV 20	344PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
12.	NOV 26	126PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
13.	NOV 26	317PM	COL DANVERS	MA 978 767-2641	DS	6:00	3.10
14.	NOV 27	945AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
15.	NOV 27	948AM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
16.	NOV 27	1004AM	COL DANVERS	MA 978 767-2641	DS	5:00	3.00
17.	NOV 27	1217PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
18.	NOV 27	126PM	COL DANVERS	MA 978 767-2641	DS	1:00	2.60
19.	NOV 27	334PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
20.	NOV 27	337PM	COL DANVERS	MA 978 767-2641	DS	11:00	3.60
21.	NOV 27	504PM	COL DANVERS	MA 978 767-2641	ES	3:00	2.80
22.	NOV 27	510PM	COL DANVERS	MA 978 767-2641	ES	3:00	2.80
23.	NOV 28	1032AM	COL DANVERS	MA 978 767-2641	DS	5:00	3.00
24.	NOV 28	1248PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
25.	NOV 29	316PM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
26.	DEC 3	1114AM	COL DANVERS	MA 978 767-2641	DS	4:00	2.90
27.	DEC 3	336PM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
28.	DEC 4	1010AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
29.	DEC 5	1008AM	COL DANVERS	MA 978 767-2641	DS	2:00	2.70
30.	DEC 6	911AM	COL DANVERS	MA 978 767-2641	DS	3:00	2.80
SUBTOTAL OF Securus Technologies							85.80
SUBTOTAL							85.80

\* DS DAY STATION

ES EVENING STATION

Total of calling services

\$85.80

**Verizon Enterprise Solutions**

This portion of your bill is provided as a service to Verizon Enterprise Solutions.

**Long Distance Important Numbers**

If you have any questions about the long distance service provided by Verizon Enterprise Solutions, please call 1-800-941-9900.

**Summary of Long Distance Charges**

1. Contracts and plans

\$0.00

013239



### Verizon Enterprise Solutions

#### Summary of Long Distance Charges (continued)

##### Monthly recurring and non-recurring charges

1. STANDARD			\$0.49
2. Switched Outbound			\$11.21
3. Switched Toll Free			\$15.00
Usage detail charges	Calls	Mins.	
FirmRate Plus Calling Plan			
4. Switched Toll Free	7	5.0	\$0.61
Solutions for Business			
5. Switched Outbound	1	.5	\$0.52
6. Taxes, surcharges and other fees			\$3.66
<b>Total Long Distance Charges</b>			<b>\$31.49</b>

##### Contracts and plans

Recurring charges are for Dec 2 thru Jan 1

##### Charges

	Type-Date	
7. FirmRate Plus Calling Plan	M-03/13/07	\$0.00
Minimum Spend Levels (COMM)		
\$0.00		

**Total Contracts and plans** \$0.00

##### Monthly recurring and non-recurring charges

Recurring charges are for Dec 2 thru Jan 1

##### STANDARD

	Type-Date	
Line: 978 744-6451		
8. Carrier Cost Recovery Charge	M-05/20/12	\$0.49

**Total STANDARD** \$0.49

##### Switched Outbound

	Type-Date	
Line: 978 740-0728		
9. Carrier Cost Recovery Charge	M-05/20/12	\$0.49
10. Long Distance Access Charge	M-03/13/07	\$1.85
Line: 978 740-2935		
11. Carrier Cost Recovery Charge	M-05/20/12	\$0.49
12. Long Distance Access Charge	M-03/13/07	\$1.85
Line: 978 741-7415		
13. Carrier Cost Recovery Charge	M-05/20/12	\$0.49
14. Long Distance Access Charge	M-03/13/07	\$1.85
Line: 978 744-6451		
15. Long Distance Access Charge	M-10/25/11	\$1.85
Line: 978 744-7092		
16. Carrier Cost Recovery Charge	M-05/20/12	\$0.49
17. Long Distance Access Charge	M-03/13/07	\$1.85

**Total Switched Outbound** \$11.21

013240



Manage Your Account  
at [verizon.com/businessbillview](http://verizon.com/businessbillview)

Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Billing Date  
1/10/2012

#### Verizon News

#### Office Depot Discount Offer

Verizon Online business customers can receive significant Office Depot discounts on a vast number of select office supplies, furniture, janitorial & printing products. For details & to start saving visit: [business.verizon.net](http://business.verizon.net)

#### Make Every Call Count

An additional line means no busy signal or voicemail transfer for customers ready to spend money with you. Make every opportunity count by adding a business line at a discounted price when you bundle & open another door to your business. Call today: 1-888-850-8947 (offer expires 2/3/12)

## Quick Bill Summary for

ESSEX COUNTY BAR

Previous Balance		\$934.64
Payments Received	(See pg 3)	-\$935.15
<b>Credit Balance</b>		<b>-\$.51</b>

#### New Charges

Verizon Solutions for Business	(See pg 3)	\$204.99
Voice Additional Services		\$30.18
Internet Additional Services		\$11.97
Specials and Promotions		-\$11.97
Taxes, Fees and Other Charges		\$62.52
Other Providers	(See pg 5)	\$221.53
<b>Total New Charges Due by February 11, 2012</b>		<b>\$519.22</b>

**Total Amount Due by February 11, 2012** **\$518.71**

013244

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
2/11/12

Page  
2 of 8

### How to Reach Us

Billing questions	verizon.com/onlinehelp	1-800-VERIZON	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 978 555-1515	24 hours a day
To order services	verizon.com/storefront	1-800-VERIZON	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

### Account Information

#### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable--Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

#### Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check.

#### Late Payment Charges

To avoid a 1.00851% late payment charge, payment must be received before February 11, 2012.

#### Service Providers

Verizon MA provides regional, local calling and related features, other voice services, and FiOS TV service, unless otherwise indicated. Verizon Enterprise Services provides long distance calling and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service and FiOS TV equipment. FiOS is a registered mark of Verizon Trademark Services LLC.

013245



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
2/11/12

Page  
3 of 8

**Verizon Solutions for Business Includes:**

• Solutions Bundle Main Line – 2 Yr	198.00
• Custopak Voice Line	
• Calling Features	
• Unlimited Nationwide Calling	
• 4 Additional Bundle Line(s) – Unlimited	
• High Speed Internet	36.99
• Multiline Credit – Unltd Line	–20.00
• Promotional Bundle Credit (\$4.00 off Voice, \$6.00 off Internet)	–10.00
	<b>\$204.99</b>

**Questions?**

Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

**Verizon Online Account**  
0062213581373

**Additional Services**

Additional Services include items you selected that are not included in your bundle.

**Payments**

Payment Dec 14	–441.51
Payment Jan 5	–493.64
<b>Total Payments</b>	<b>–\$935.15</b>

**Breakdown of Charges**

**Verizon Solutions for Business Dec 11 – Jan 10**

Verizon Solutions for Business	234.99
Multiline Credit – Unltd Line 2 @ –\$10.00	–20.00
Promotional Bundle Credit thru Oct 10, 2013	–10.00
<b>Total Verizon Solutions for Business</b>	<b>\$204.99</b>

**Voice Additional Services**

Line 978-744-7092	
VES FirmRate Plus Calling Plan M– 03/13/07	.00
Minimum Spend Levels (COMM)	
\$0.00	
VES Federal Access Charge	1.70
<b>Total for Line 978-744-7092</b>	<b>1.70</b>
Line 800-892-0612	
VES Toll Free Switched Service	15.00
<b>Total for Line 800-892-0612</b>	<b>15.00</b>
Line 978-740-0728	
Monthly Service Charges	3.00
VES Federal Access Charge	1.70
<b>Total for Line 978-740-0728</b>	<b>4.70</b>
Line 978-740-2935	
Monthly Service Charges	3.00
VES Federal Access Charge	1.70
<b>Total for Line 978-740-2935</b>	<b>4.70</b>
Line 978-741-7415	
Monthly Service Charges	.00
VES Federal Access Charge	1.70
<b>Total for Line 978-741-7415</b>	<b>1.70</b>
Line 978-744-6451	
Monthly Service Charges	.00
VES Federal Access Charge	1.70
<b>Total for Line 978-744-6451</b>	<b>1.70</b>
VES Itemized Calls	.68
<b>Total Voice Additional Services</b>	<b>\$30.18</b>

**Internet Additional Services**

Google Apps Dec 18 – Jan 17	11.97
<b>Total Internet Additional Services</b>	<b>\$11.97</b>

**Specials and Promotions**

Google Apps for Verizon First 3 Users Free Dec 18 – Jan 17

**013246**  
–11.97



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
2/11/12

Page  
4 of 8

## Breakdown of Charges, continued

(\$11.97 off Internet)

Total Specials and Promotions -\$11.97

### Taxes, Fees & Other Charges

#### Voice

Federal Excise Tax	1.14
VES MA State Tax	1.59
Massachusetts State&Local Tax	14.00
911 / Disability Access Fee	.40
Verizon Property Tax Recovery Charge	2.60
VES Universal Service Fund Surcharge	1.29
5 Federal Universal Service Fee	1.90
5 Federal Universal Service Fee - Long Distance	7.70
5 Federal Subscriber Line Charge	31.90
<b>Total Taxes, Fees &amp; Other Charges</b>	<b>\$62.52</b>

## Call Detail

### Long Distance Itemized Calls

#### Usage Details

date	time	place	number	type	min.	amount
<b>FirmRate Plus Calling Plan</b>						
<b>Switched Toll Free</b>						
<b>Calls to 800 892-0612</b>						
Domestic						
Dec 21	9:50am	Fr Billerica MA	978 681-9600		4.8	.58
Dec 21	11:02am	Fr Okld Bkly CA	760 680-4005		0.3	.04
Dec 21	12:31pm	Fr Andover MA	978 475-9507		0.5	.06
For	800 892-0612					.68
Total	Switched Toll Free					.68
Total	FirmRate Plus Calling Plan					.68
<b>Total Usage detail</b>						<b>\$.68</b>

Type indicates special service included

- 2 Payphone Surcharge
- 4 Directory Assist Call Completion Surcharge
- 6 Operator Assist Surcharge
- 8 Payphone & Call Completion Surcharge
- 9 Payphone & Operator Assist Surcharge
- P Rated at Premium Service Termination

013247

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

1/30/2012

518.71

10284

01324

Cash - Salem Five 089111

518.71

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

1/30/2012

518.71

10284

Cash - Salem Five 089111

518.71

PRODUCT DL104

USE WITH 91693 ENVELOPE

Laser Kare Technology Inc (978) 887-2200

PRINTED IN USA

A

A



Manage Your Account      Phone Number      Account Number      Billing Date  
at [verizon.com/businessbillview](http://verizon.com/businessbillview)      978-744-7092      978 744 7092 382 007 8      2/10/2012

**Verizon News**

**Questions About Your Bill?**  
For the help & support you need, contact us at 1-888-307-8033.

**Great Partner Discounts**  
Verizon customers are eligible for terrific deals with partners like FedEx®, Office Depot®, Chase Paymentech credit card processing & more. You can even get a free online listing at SuperPages.com! Get these offers & more at the Verizon Small Business Center—[business.verizon.net](http://business.verizon.net)

**Make Every Call Count**  
An additional line means no busy signal or voicemail transfer for customers ready to spend money with you. Make every opportunity count by adding a business line at a discounted price when you bundle. Open another door to your business by calling today: 1-888-850-8947

## Quick Bill Summary for ESSEX COUNTY BAR

Previous Balance	\$518.71
Payment Received Feb 1	-\$518.71
<b>Balance Forward</b>	<b>\$0.00</b>
<b>New Charges</b>	
Verizon Solutions for Business (See pg 3)	\$204.99
Voice Additional Services	\$30.05
Internet Additional Services	\$11.97
Specials and Promotions	-\$11.97
Taxes, Governmental Surcharges and Fees	\$17.27
Verizon Surcharges and Other Charges & Credits	\$47.54
Other Providers (See pg 5)	\$283.95
<b>Total New Charges Due by March 13, 2012</b>	<b>\$583.80</b>
<b>Total Amount Due by March 13, 2012</b>	<b>\$583.80</b>

013249

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
3/13/12

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### How to Reach Us

Billing questions	verizon.com/onlinehelp	1-800-VERIZON	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 978 555-1515	24 hours a day
To order services	verizon.com/storefront	1-800-VERIZON	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

## Account Information

### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable—Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

### Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. We may retain your checking information for electronic refunds to you or your use in future electronic payments to us (to opt out, call 1-888-500-5358).

### Late Payment Charges

To avoid a 0.832% late payment charge, payment must be received before March 13, 2012.

### Service Providers

Verizon MA provides regional, local calling and related features, other voice services, and FiOS TV service, unless otherwise indicated. Verizon Enterprise Services provides long distance calling and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service and FiOS TV equipment. FiOS is a registered mark of Verizon Trademark Services LLC.

013250



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
3/13/12

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3 of 9

**Verizon Solutions for Business Includes:**

• Solutions Bundle Main Line – 2 Yr	198.00
• Custopak Voice Line	
• Calling Features	
• Unlimited Nationwide Calling	
• 4 Additional Bundle Line(s) – Unlimited	
• High Speed Internet	36.99
• Multiline Credit – Unltd Line	-20.00
• Promotional Bundle Credit (\$4.00 off Voice, \$6.00 off Internet)	-10.00
	<b>\$204.99</b>

**Questions?**

Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

**Verizon Online Account**  
0062213581373

**Additional Services**

Additional Services include items you selected that are not included in your bundle.

**Breakdown of Charges**

**Verizon Solutions for Business Jan 11 – Feb 10**

Verizon Solutions for Business	234.99
Multiline Credit – Unltd Line 2 @ -\$10.00	-20.00
Promotional Bundle Credit thru Oct 10, 2013	-10.00
<b>Total Verizon Solutions for Business</b>	<b>\$204.99</b>

**Voice Additional Services**

Line 978-744-7092	
Minimum Spend Levels (COMM)	
\$0.00	
VES Federal Access Charge	1.70
Total for Line 978-744-7092	1.70

Line 800-892-0612	
VES Toll Free Switched Service	15.00
Total for Line 800-892-0612	15.00

Line 978-740-0728	
Voice Mail	3.00
VES Federal Access Charge	1.70
Total for Line 978-740-0728	4.70

Line 978-740-2935	
Voice Mail	3.00
VES Federal Access Charge	1.70
Total for Line 978-740-2935	4.70

Line 978-741-7415	
VES Federal Access Charge	1.70
Total for Line 978-741-7415	1.70

Line 978-744-6451	
VES Federal Access Charge	1.70
Total for Line 978-744-6451	1.70

VES Itemized Calls	.55
<b>Total Voice Additional Services</b>	<b>\$30.05</b>

**Internet Additional Services**

Google Apps Jan 18 – Feb 17	11.97
<b>Total Internet Additional Services</b>	<b>\$11.97</b>

**Specials and Promotions**

Google Apps for Verizon First 3 Users Free Jan 18 – Feb 17 (\$11.97 off Internet)	-11.97
<b>Total Specials and Promotions</b>	<b>-\$11.97</b>

**Taxes, Governmental Surcharges and Fees**

Federal Excise Tax	1.14
MA State Sales Tax	15.73
911/Disability Access Fee	.40
<b>Total Taxes, Governmental Surcharges and Fees</b>	<b>\$17.27</b>

013251



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
3/13/12

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## Breakdown of Charges, continued

### Verizon Surcharges and Other Charges & Credits

Verizon Property Tax Recovery Charge	2.60
Federal Universal Service Fee	13.04
Federal Subscriber Line Charge	31.90
<b>Total Verizon Surcharges and Other Charges &amp; Credits</b>	<b>\$47.54</b>

## Call Detail

### Long Distance Itemized Calls

#### Usage Details

date	time	place	number	type	min.	amount
<b>FirmRate Plus Calling Plan</b>						
<b>Switched Toll Free</b>						
<b>Calls to 800 892-0612</b>						
Domestic						
Jan 17	9:51am	Fr Lawrence MA	978 687-8538		1.0	.12
Jan 20	9:39am	Fr Andover MA	978 269-0260		0.6	.07
Jan 20	11:04am	Fr Las Vegas NV	917 703-1145		0.3	.04
Jan 24	3:03pm	Fr Andover MA	978 269-0260		1.1	.13
Jan 25	11:13am	Fr Andover MA	978 269-0260		1.2	.14
Jan 30	2:00pm	Fr Billerica MA	978 807-5666		0.4	.05
For	800 892-0612					.55
Total	Switched Toll Free					.55
Total	FirmRate Plus Calling Plan					.55
<b>Total Usage detail</b>						<b>\$ .55</b>

Type indicates special service included

- 2 Payphone Surcharge
- 4 Directory Assist Call Completion Surcharge
- 6 Operator Assist Surcharge
- 8 Payphone & Call Completion Surcharge
- 9 Payphone & Operator Assist Surcharge
- P Rated at Premium Service Termination

### Calling services

#### Itemized Calls

DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
CALLS FROM 978 740-0728						
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS						.00
DIRECTLY-DIALED DIRECTORY ASSISTANCE CALLS						1 .00

013252



Phone Number  
978-744-7092

Account Number  
978 744 7092 362 007 8

Date Due  
3/13/12

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9 of 9

## Need-to-Know Information

### **Toll Free Service for your Business**

Could Toll Free Service help your organization? We offer 800, 855, 866, 888 and 877 service for the same rate as your Verizon long distance plan. Call your business office today if you want the convenience of the single source for Local, Long Distance, and Toll Free service.

### **Bankruptcy Information**

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to PO Box 3037, Bloomington, IL 61702.

### **Changes in Federal Charges Beginning on or about January 1, 2012**

Your Federal Universal Service Fund (FUSF) surcharge may change effective on or about January 1, 2012. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

013253



013254

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

2/21/2012

583.80

10295

013255

Cash - Salem Five 089111

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

2/21/2012

583.80

10295

Cash - Salem Five 089111

PRODUCT DET104

USE WITH 91683 ENVELOPE

Laser Kare Technology Inc (978) 887-2200

PRINTED IN U.S.A.

583.80



Manage Your Account at <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Phone Number 978-744-7092	Account Number 978 744 7092 382 007 8	Billing Date 3/10/2012
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#### Verizon News

#### Questions About Your Bill?

For the help & support you need, contact us at 1-888-307-8033.

#### Great Partner Discounts

Verizon customers are eligible for terrific deals with partners like FedEx, Office Depot, Chase Paymentech credit card processing & more. You can even get a free online listing at SuperPages.com! Get these offers & more at the Verizon Small Business Center—[business.verizon.net](http://business.verizon.net)

#### Make Every Call Count

An additional line means no busy signal or voicemail transfer for customers ready to spend money with you. Make every opportunity count by adding an additional business line to your bundle. Open another door to your business by calling today: 1-888-850-8947

## Quick Bill Summary for

ESSEX COUNTY BAR

Previous Balance	\$583.80
Payment Received Feb 24	-\$583.80
<b>Balance Forward</b>	<b>\$0.00</b>

#### New Charges

Verizon Solutions for Business (See pg 3)	\$204.99
Voice Additional Services	\$31.60
Internet Additional Services	\$11.97
Specials and Promotions	-\$11.97
Taxes, Governmental Surcharges and Fees	\$17.33
Verizon Surcharges and Other Charges & Credits	\$47.04
Other Providers (See pg 5)	\$110.56
<b>Total New Charges Due by April 10, 2012</b>	<b>\$411.52</b>
<b>Total Amount Due by April 10, 2012</b>	<b>\$411.52</b>

013256

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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### How to Reach Us

Billing questions	verizon.com/onlinehelp	1-800-VERIZON	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1-800-VERIZON	24 hours a day
To order services	verizon.com/storefront	1-800-VERIZON	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1-800-VERIZON	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

### Account Information

#### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable—Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

#### Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. We may retain your checking information for electronic refunds to you or your use in future electronic payments to us (to opt out, call 1-888-500-5358).

#### Late Payment Charges

To avoid a 0.832% late payment charge, payment must be received before April 10, 2012.

#### Service Providers

Verizon MA provides regional, local calling and related features, other voice services, and FIOS TV service, unless otherwise indicated. Verizon Enterprise Services provides long distance calling and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service and FIOS TV equipment. FIOS is a registered mark of Verizon Trademark Services LLC.



**Verizon Solutions for Business Includes:**

• Solutions Bundle Line 2 Yr	198.00
• Custopak Voice Line	
• Calling Features	
• Unlimited Nationwide Calling	
• 4 Additional Line(s) Unlimited	
• High Speed Internet	36.99
• Multiline Credit – Unltd Line	-20.00
• Promotional Bundle Credit (\$4.00 off Voice, \$6.00 off Internet)	-10.00
	<b>\$204.99</b>

**Questions?**

Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

**Verizon Online Account**

0062213581373

**Additional Services**

Additional Services include items you selected that are not included in your bundle.

**Breakdown of Charges**

**Verizon Solutions for Business Feb 11 – Mar 10**

Verizon Solutions for Business	234.99
Multiline Credit – Unltd Line 2 @ -\$10.00	-20.00
Promotional Bundle Credit thru Oct 10, 2013	-10.00
<b>Total Verizon Solutions for Business</b>	<b>\$204.99</b>

**Voice Additional Services**

Line 978-744-7092

Minimum Spend Levels (COMM)  
\$0.00

VES Federal Access Charge	1.70
<b>Total for Line 978-744-7092</b>	<b>1.70</b>

Line 800-892-0612

VES Toll Free Switched Service	15.00
<b>Total for Line 800-892-0612</b>	<b>15.00</b>

Line 978-740-0728

Monthly Service Charges	3.00
VES Federal Access Charge	1.70
<b>Total for Line 978-740-0728</b>	<b>4.70</b>

Line 978-740-2935

Monthly Service Charges	3.00
VES Federal Access Charge	1.70
<b>Total for Line 978-740-2935</b>	<b>4.70</b>

Line 978-741-7415

VES Federal Access Charge	1.70
<b>Total for Line 978-741-7415</b>	<b>1.70</b>

Line 978-744-6451

VES Federal Access Charge	1.70
<b>Total for Line 978-744-6451</b>	<b>1.70</b>

Usage and Itemized Calls (see Call Detail)

VES Itemized Calls	1.75
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**Total Voice Additional Services \$31.60**

**Internet Additional Services**

Google Apps Feb 18 – Mar 17	11.97
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**Total Internet Additional Services \$11.97**

**Specials and Promotions**

Google Apps for Verizon First 3 Users Free Feb 18 – Mar 17 (\$11.97 off Internet)	-11.97
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**Total Specials and Promotions -\$11.97**

**Taxes, Governmental Surcharges and Fees**

Federal Excise Tax	1.15
MA State Sales Tax	15.78
911/Disability Access Fee	40

013258



## Breakdown of Charges, continued

**Total Taxes, Governmental Surcharges and Fees** **\$17.33**

### Verizon Surcharges and Other Charges & Credits

Verizon Property Tax Recovery Charge	2.60
VES Federal Universal Service Fee	1.29
Federal Universal Service Fee	11.25
Federal Subscriber Line Charge	31.90
<b>Total Verizon Surcharges and Other Charges &amp; Credits</b>	<b>\$47.04</b>

## Call Detail

### Long Distance Itemized Calls Usage Details

date	time	place	number	type	min.	amount
<b>FirmRate Plus Calling Plan</b>						
<b>Switched Toll Free</b>						
<b>Calls to 800 892-0612</b>						
Domestic						
Feb 7	9:54am	Fr Lawrence MA	978 687-4470		1.9	.23
Feb 7	11:08am	Fr Lawrence MA	978 790-5462		1.1	.13
Feb 8	9:33am	Fr Lawrence MA	978 687-4470		1.2	.14
Feb 8	1:42pm	Fr Amesbury MA	978 388-7430		1.2	.14
Feb 10	8:34am	Fr Amesbury MA	978 388-7430		7.0	.84
Feb 13	10:47am	Fr LitterlockAR	501 541-7546		0.3	.04
Feb 24	12:55pm	Fr Haverhill MA	978 373-6600		1.1	.13
Feb 27	4:16pm	Fr Lawrence MA	978 790-5462		0.5	.06
Feb 27	4:32pm	Fr Lawrence MA	978 790-5462		0.3	.04
For	800 892-0612					1.75
Total	Switched Toll Free					1.75
Total	FirmRate Plus Calling Plan					1.75
<b>Total Usage detail</b>						<b>\$1.75</b>

Type indicates special service included

- 2 Payphone Surcharge
- 4 Directory Assist Call Completion Surcharge
- 6 Operator Assist Surcharge
- 8 Payphone & Call Completion Surcharge
- 9 Payphone & Operator Assist Surcharge
- P Rated at Premium Service Termination

### Calling services Itemized Calls

DATE	TIME	PLACE	AREA-NUMBER	*	MIN-SEC	AMOUNT
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS						.00
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS						3 .00



Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
4/10/12

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## Need-to-Know Information

### **Toll Free Service for your Business**

Could Toll Free Service help your organization? We offer 800, 855, 866, 888 and 877 service for the same rate as your Verizon long distance plan. Call your business office today if you want the convenience of the single source for Local, Long Distance, and Toll Free service.

### **Bankruptcy Information**

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to PO Box 3037, Bloomington, IL 61702.

### **Important Inside Wire Maintenance Information**

Effective May 5, 2012, there will be an \$0.80 monthly increase on Telesure Plus-Maintenance Service for existing and new customers. If you have any questions, please contact the business office telephone number on your bill.

013260



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013261

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

3/20/2012

10308

411.52

013262

Cash - Salem Five 089111

411.52

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

3/20/2012

10308

411.52

Cash - Salem Five 089111

411.52

PRODUCT DUTY USE WITH 91853 ENVELOPE

Laser Kare Technology Inc (978) 887-2200

PRINTED IN U.S.A.





Manage Your Account at <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Phone Number 978-744-7092	Account Number 978 744 7092 382 007 8	Billing Date 4/10/2012
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#### Verizon News

#### Questions About Your Bill?

For the help & support you need, contact us at 1-888-307-8033.

#### Is Your Business Safe?

Technology allows your business to do amazing things but it also can put your company & your customer's data at risk. Protect your business with Internet Security & Online Backup services! For a limited time you can get them both at 50% off for 12 months! Call 1-888-377-5943 today.

#### Make Every Call Count

An additional line means no busy signal or voicemail transfer for customers ready to spend money with you. Make every opportunity count by adding an additional business line to your bundle. Open another door to your business by calling today: 1-888-850-8947.

## Quick Bill Summary for

ESSEX COUNTY BAR

Previous Balance	\$411.52
Payment Received Mar 22	-\$411.52
<b>Balance Forward</b>	<b>\$0.00</b>

#### New Charges

Verizon Solutions for Business	(See pg 3)	\$204.99
Voice Additional Services		\$23.48
Internet Additional Services		\$11.97
Specials and Promotions		-\$11.97
Taxes, Governmental Surcharges and Fees		\$17.45
Verizon Surcharges and Other Charges & Credits		\$57.03
Other Providers	(See pg 4)	\$152.58
<b>Total New Charges Due by May 12, 2012</b>		<b>\$455.53</b>
<b>Total Amount Due by May 12, 2012</b>		<b>\$455.53</b>

013263

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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## How to Reach Us

Billing questions	verizon.com/onlinehelp	1-800-VERIZON	8:30am – 5pm M–T, 9am – 5pm Fri
Pay By Phone Service	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1-800-VERIZON	24 hours a day
To order services	verizon.com/storefront	1-800-VERIZON	8:30am – 5pm M–T, 9am – 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1-800-VERIZON	8:30am – 5pm M–F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

## Account Information

### Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable—Consumer Division by calling 1-800-392-6066, or by writing Verizon at PO Box 33078, St. Petersburg, FL 33733.

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

### Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. We may retain your checking information for electronic refunds to you or your use in future electronic payments to us (to opt out, call 1-888-500-5358).

### Late Payment Charges

To avoid a 0.832% late payment charge, payment must be received before May 12, 2012.

### Service Providers

Verizon MA provides regional, local calling and related features, other voice services, and FiOS TV service, unless otherwise indicated. Verizon Enterprise Services provides long distance calling and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service and FiOS TV equipment. FiOS is a registered mark of Verizon Trademark Services LLC.

013264



**Verizon Solutions for Business Includes:**

• Solutions Bundle Line 2 Yr	198.00
• Custopak Voice Line	
• Calling Features	
• Unlimited Nationwide Calling	
• 4 Additional Line(s) Unlimited	
• High Speed Internet	36.99
• Multiline Credit – Unltd Line	-20.00
• Promotional Bundle Credit (\$4.00 off Voice, \$6.00 off Internet)	-10.00
	<b>\$204.99</b>

**Questions?**

Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

**Verizon Online Account**

0062213581373

**Additional Services**

Additional Services include items you selected that are not included in your bundle.

**Breakdown of Charges**

**Verizon Solutions for Business Mar 11 – Apr 10**

Verizon Solutions for Business	234.99
Multiline Credit – Unltd Line 2 @ -\$10.00	-20.00
Promotional Bundle Credit thru Oct 10, 2013	-10.00
<b>Total Verizon Solutions for Business</b>	<b>\$204.99</b>

**Voice Additional Services**

Line 978-744-7092	
Minimum Spend Levels (COMM)	
\$0.00	
Total for Line 978-744-7092	.00

Line 800-892-0612	
VES Toll Free Switched Service	15.00
Total for Line 800-892-0612	15.00

Line 978-740-0728	
Monthly Service Charges	3.00
Total for Line 978-740-0728	3.00

Line 978-740-2935	
Monthly Service Charges	3.00
Total for Line 978-740-2935	3.00

Line 978-741-7415	
Total for Line 978-741-7415	.00

Line 978-744-6451	
Total for Line 978-744-6451	.00

VES Itemized Calls	2.48
<b>Total Voice Additional Services</b>	<b>\$23.48</b>

**Internet Additional Services**

Google Apps Mar 18 – Apr 17	11.97
<b>Total Internet Additional Services</b>	<b>\$11.97</b>

**Specials and Promotions**

Google Apps for Verizon First 3 Users Free Mar 18 – Apr 17 (\$11.97 off Internet)	-11.97
<b>Total Specials and Promotions</b>	<b>-\$11.97</b>

**Taxes, Governmental Surcharges and Fees**

Federal Excise Tax	1.14
MA State Sales Tax	15.91
911/Disability Access Fee	.40
<b>Total Taxes, Governmental Surcharges and Fees</b>	<b>\$17.45</b>

**Verizon Surcharges and Other Charges & Credits**

Verizon Property Tax Recovery Charge	2.60
VES Federal Access Charge	9.65

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Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
5/12/12

Page  
4 of 7

### Breakdown of Charges, continued

VES Federal Universal Service Fee	1.65
Federal Universal Service Fee	11.23
Federal Subscriber Line Charge	31.90
<b>Total Verizon Surcharges and Other Charges &amp; Credits</b>	<b>\$57.03</b>

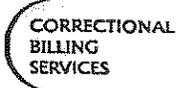
### Call Detail

#### Long Distance Itemized Calls Usage Details

date	time	place	number	type	min.	amount
<b>FirmRate Plus Calling Plan</b>						
<b>Switched Toll Free</b>						
<b>Calls to 800 892-0612</b>						
Domestic						
Mar 5	9:30am	Fr Lawrence MA	978 687-8494		1.2	.14
Mar 5	10:19am	Fr Billerica MA	978 807-5666		2.6	.31
Mar 5	11:47am	Fr Beverly MA	978 764-7885		0.3	.04
Mar 11	11:38am	Fr LosangelesCA	213 226-8806		4.1	.49
Mar 14	2:18am	Fr Snjs NorthCA	408 623-6420		0.3	.04
Mar 14	2:19am	Fr Snjs NorthCA	408 623-6420		0.3	.04
Mar 16	7:50am	Fr ManchesterNH	603 264-0889		0.7	.08
Mar 16	7:53am	Fr ManchesterNH	603 264-0889		1.0	.12
Mar 22	7:04am	Fr Billerica MA	978 337-2998		2.7	.32
Mar 22	8:29am	Fr Billerica MA	978 337-2998		0.6	.07
For	800 892-0612					1.65
Total Switched Toll Free						1.65
Total FirmRate Plus Calling Plan						1.65
<b>Solutions for Business</b>						
<b>Switched Outbound</b>						
<b>Calls on 978 741-7415 SALEM MA</b>						
International						
Mar 28	11:35am	Montreal PQ	514 939-3554		0.8	.83
For	978 741-7415					.83
Total Switched Outbound						.83
Total Solutions for Business						.83
<b>Total Usage detail</b>						<b>\$2.48</b>

- Type indicates special service included
- 2 Payphone Surcharge
  - 4 Directory Assist Call Completion Surcharge
  - 6 Operator Assist Surcharge
  - 8 Payphone & Call Completion Surcharge
  - 9 Payphone & Operator Assist Surcharge
  - P Rated at Premium Service Termination

### Other Providers



Account Number: 9787447092382

### Breakdown of Charges

Correctional Billing Services current charges

013266



## Need-to-Know Information

### **Toll Free Service for your Business**

Could Toll Free Service help your organization? We offer 800, 855, 866, 888 and 877 service for the same rate as your Verizon long distance plan. Call your business office today if you want the convenience of the single source for Local, Long Distance, and Toll Free service.

### **Toll Free Service for your Business**

Could Toll Free Service help your organization? We offer 800, 855, 866, 888 and 877 service for the same rate as your Verizon long distance plan. Call your business office today if you want the convenience of the single source for Local, Long Distance, and Toll Free service.

### **Bankruptcy Information**

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### **Verizon Customer Proprietary Network Information – Special Notice**

Under federal law, you have the right, and we have the duty, to protect the confidentiality of your customer proprietary network information (CPNI). CPNI is information regarding the type, technical arrangement, quantity, destination, location and amount of use of your telecommunications services and the billing for these services.

We may use and share this information with our affiliates and agents, without further authorization by you, to offer you the full range of communications-related products and services available from Verizon, including services different from the types of services you currently buy from us. In addition to local telephone service, the types of service available from Verizon companies include long distance, wireless, internet access and video services. A more complete description of the Verizon companies and their service offerings is available at [www.verizon.com](http://www.verizon.com). If you wish to restrict the use of your information to offer you other types of services as described above, please call us at any time at 866 554-5033. Please have your bill and account number available. You may call this number at any time to register or remove your restriction. Your decision will remain in effect until you tell us otherwise. If you have previously restricted use of your telecommunications service information, no action on your part is required unless you wish to remove the restriction. Whatever you decide will not affect our provision of services to you and does not eliminate other marketing contacts by Verizon, including offering you the types of services you already buy from us. If you have any questions, please call your service representative or account manager.

### **Important White Pages Directory Change**

Beginning in 2011, most Verizon directories will not include residence White Pages listings. All White Pages listings can be accessed at [www.verizon.com/whitepages](http://www.verizon.com/whitepages). Or, order a free print or CD ROM copy of your local residential White Pages by calling 1-800-888-8448 (available when the new Verizon directory is distributed in your area).



013268

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

4/18/2012

10317

455.53

Cash - Salem Five 089111

455.53

ESSEX COUNTY BAR ASSOCIATION ADVOCATES, INC.

Verizon

4/18/2012

10317

455.53

Cash - Salem Five 089111

455.53

013229

PRODUCT 01104 USE WITH 91663 ENVELOPE

Laser Kere Technology Inc (978) 887-2200

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Manage Your Account      Phone Number      Account Number      Billing Date  
at [verizon.com/businessbillview](http://verizon.com/businessbillview)      978-744-7092      978 744 7092 382 007 8      5/10/2012

#### Verizon News

#### Questions About Your Bill?

For the help & support you need, contact us at 1-888-307-8033.

#### Is Your Business Safe?

Technology allows your business to do amazing things but it also can put your company & your customer's data at risk. Protect your business with Internet Security & Online Backup services! For a limited time you can get them both at 50% off for 12 months! Call 1-888-377-5943 today.

#### Grow Your Business

Are you missing sales because your customers are getting a busy signal or rolling to voicemail when they call? Get an additional line for \$24/mo or less & open the door to more opportunities. Your customers' experience & your bottom line should improve! Call today: 1-888-850-8947.

## Quick Bill Summary for

ESSEX COUNTY BAR

Previous Balance	\$455.53
Payment Received Apr 20	-\$455.53
<b>Balance Forward</b>	<b>\$ .00</b>

#### New Charges

Verizon Solutions for Business	(See pg 3)	\$204.99
Voice Additional Services		\$24.20
Internet Additional Services		\$11.97
Specials and Promotions		-\$11.97
Taxes, Governmental Surcharges and Fees		\$17.49
Verizon Surcharges and Other Charges & Credits		\$56.02
Other Providers	(See pg 5)	\$66.51
<b>Total New Charges Due by June 11, 2012</b>		<b>\$369.21</b>
<b>Total Amount Due by June 11, 2012</b>		<b>\$369.21</b>

013270

Direct Payment Enrollment <a href="http://verizon.com/businessbillpay">verizon.com/businessbillpay</a>	Online Billing & Payment <a href="http://verizon.com/businessbillview">verizon.com/businessbillview</a>	Questions about your bill? <a href="http://verizon.com">verizon.com</a> or See Page 2 How to Reach Us
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Phone Number  
978-744-7092

Account Number  
978 744 7092 382 007 8

Date Due  
6/11/12

Page  
2 of 7

## How to Reach Us

Billing questions	verizon.com/onlinehelp	1-800-VERIZON	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1-800-VERIZON	24 hours a day
To order services	verizon.com/storefront	1-800-VERIZON	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1-800-VERIZON	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

## Account Information

### Questions and Correspondence

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Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON.

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### Late Payment Charges

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### Service Providers

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