I believe that the phone is much more than a recreational tool. For me it has been a much needed connection to the outside world, ~~[illegible]~~ to which I will return, and a motivation to change. Being that I am allowed contact with my family I have been reluctant over the years to disturb them by further getting into negative situations. Therefore, I believe that the rates are a burden to that part of my rehabilitation. please lower them or at best do not raise them.

Jesus Linares
W87616

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