

Kevin Denis
P.O.Box 43
Norfolk, MA 02056

JUN 27 2012
June 21, 2012

Attention: Department of Telecommunication and Cable

RE: Telephone Rates

Dear Sir/Madam,

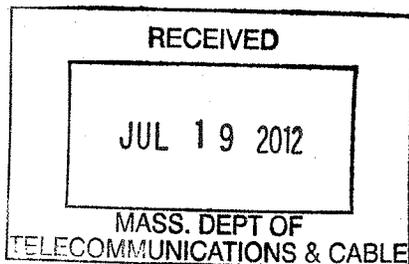
I am a prisoner currently incarcerated at MCI Norfolk. The average cost for a phone call to my family/friends is \$2.64. This rate fluctuates without warning.

My family/friends pay an average of \$3.90 to receive a collect call from me.

Our understanding is that we could be paying a cheaper rate for calls, however, the D.O.C.'s kickback would not be so large. It is not fair that my family/friends or I should be charged the highest rate, when more affordable rates are available.

Please address this matter during your next session.

I thank you for your time and attention to this matter. I pray the matter will result in a fair deal for both parties involved.



Respectfully,

Kevin Denis