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JUL 19 2012
MASS. DEPT OF
TELECOMMUNICATIONS & CABLE

The Phone Has a Number of Problems

1. The person on the other End Can't Hear you half of the Time.

2. The phone Freezes alot and Skips as well.

3. it Takes to long To Say anything when the person picks up and Says Hello. So the person will hang up because they think in is a Krank Call.

4. The Phone doesn't Take the money out when the Call Has been made it will be Stuck at 4726 for days Sometime then it will Take 30 $ you'll be like 30 $ I didn't make 30 $ worth of calls

5. if you Have 10 $ of less and the person you call dont pick up you will be charged if you do it more then once your account will Say you Have insufficient funds when you Still Have 10 $ because you Never made the Call and got thru. your $ will go Back But it Take a hour or better to do So.

Back Side →

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(6) The person who you are calling sometime will ecept the call and the phone will say thank you you wont be able to hear them and they wont be able to hear you because the phone excepted then hung up

we shouldn't have to deal with this at all we pre pay these calls and our family do collect as well as pre paid and this is how they care about us

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