7.13.12

JUL 16 2012

Dear PLS,

My name is Kimani A. Washington, Jr. #56433 and I'm presently being detained at Plymouth County Correctional Facility unit A1 bed 1. I have been here since December 16, 2010. Prior to coming here I was being held at MCI-Concord. Concord had GTL phone services. I had established a prepay account through my canteen account while there. Approximately 2 to 3 days before leaving MCI-Concord I had added funds to my inmate GTL account from my canteen and this is done through the prison. I was at MCI-Concord from Oct. 12, 2010 to December 16, 2010. From MCI-Concord to Plymouth County Correctional Facility, I went from GTL to Evercom. My family had to go through the hassle of changing phone companies and I lost out on the money I had taken out of my canteen account. Since I've been here 19 months countless calls have been dropped and I notice that I'm not being charged according to the quote from the recording. $3.10 first minute and 10¢ each additional minute. That would max that amount out to $6.00 a call and clearly I'm being charged over $7.00 a call.

These calls have put a strain on all my relationships - My mom, my fiance and sister. My children suffer from a lack of hearing from their father. My mom would like to hear from her son (me) more but can't afford to. My fiance and I are on the verge of calling it quits. These calls (the cost of them) has caused more problems than I care to count.

RECEIVED
JUL 19 2012
MASS. DEPT OF
TELECOMMUNICATIONS & CABLE

Sincerely Angry,
Kimani A. Washington Jr.

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Quincy, MA 02169

Lawrie Floyd (former fiance) ph# 857-247-1068
3037 Washington ST #406
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