JUN 27 2012

Hello my name is Robert Anelundi and I am currently incarcerated in the MASS DOC. I am writing to you because I have alot of concerns and problems about the phone service. I have put alot of money towards the phone company and I am very unsatisfied with it I have had around 30+ dropped phone calls that I have tried to have recompensated back to me from this company and have been denied, because they say that there is no record of me calling my family and loved ones. I have spent around $300 in the more months that I have been locked up. I have 3 children that look forward to their father calling them and I use to only call them 2 times a week but now because all of my money has went dry I am not even able to call them anymore due to the price of the calls. This is truly unfair to any and everyone but the phone company. They are robbing us and we can not do much about because we are prisoners. Please help us get back our money and help us with the future phone problem we all face because I don't want to not be able to talk to my family for the amount of time I have left on my bid. My family means alot to me and I hate that their money is being used for a phone system that is robbing us thank you.

Robert Anelundi
W99844

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JUL 19 2012
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