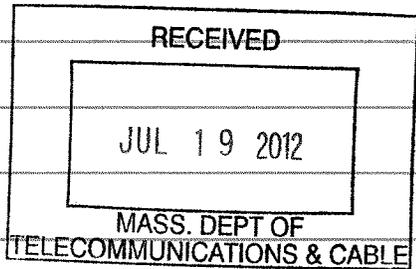


To whom it may concern,

My name is Robert Anger. I am currently incarcerated at M.C.I Norfolk. My main means of communication with my family and friends is the telephone. I have had numerous calls dropped in the middle of the conversation. I have also had calls where I can't hear my family members or they couldn't hear me. It gets to the point to where I don't even want to use the phone. This is very concerning to me because my family lives in Vermont and can not come to see me regularly. Please take into consideration on fixing the phone service here at M.C.I Norfolk. Thank you.



Sincerely,  
Robert Anger W87190  
2 Clark ST Box 43  
Norfolk MA 02056