To P.L.S.
FR Scott Domingue W43848
DT 6/19/12

To Whom it may concern;

I'll Get right to this, GTL does not work.

You can ~~hear~~ hear who you are calling but they cannot hear you. Sometimes. Sometimes its the other way around.

Most recently I would dial and not get through. Not because there was anything wrong at home. Many had the same problem. There would be ringing but not anywhere near the intended destination. I know this because I had people waiting for this/these calls.

Over the time that GTL has been here I've had the above stated problems, as well as, disconnect, static, crossed calls from other inmates. etc.

Thank you for your time

Sincerely,

Scott Domingue

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JUL 19 2012
MASS. DEPT OF
TELECOMMUNICATIONS & CABLE