GTL Complaints

To: Prison Legal Services

JUL 12 2012

7-8-12

Hello! my name is wanda Gould/W-44293 I use to be known as walter Gould and have a Girlfriend now in my Life and when we talk to one another on the phone They are charging me $2.69 a call but yet the phone itself says $72.5 for the first minute and $7.5 for each other minute Then on top of that I am paying for 20 minute calls with my Girlfriends cell-phone that has the time on it and it says everyone of our calls are only 16 minutes and that is wrong of them my Girlfriend will be calling or writting to you Just so you Know her name is (Vickie Kimplin) Just so you Know. But this is all wrong Please help us on this matter.

Thank you for any help you may give us we Thank you from the Bottum of our hearts for this.

RECEIVED
JUL 19 2012
MASS. DEPT OF TELECOMMUNICATIONS & CABLE

Thank you very much
Wanda Gould/W-44293
Walter Gould
NCCI-Gardner.