RECEIVED
JUL 19 2012
MASS. DEPT OF
TELECOMMUNICATIONS & CABLE

My Name is William O'Connor, I am Currently Incarcerated at MCI Norfolk. I am Serving a 8-10yr Sentence. I have two children at home whom I Cant visit with because it (the prison) is to far away for them to Visit. My only Contact is thru the telephone, So that I may help the with there homework, or just listen and Be a Dad Thru the phone. It May not Seem like alot, but they love it and it works. Yet I Cant Call that much because the rates are So high, and they pay Me, but it is $10.00 a month, which I only Recieve $5.00 of that $10.00!! With the recession going on its not is for my family Either. I hope you Can understand this and maybe lower the Rates. Our family's look forward to these Calls, and we as Inmates need them as well. Thank you for your time Regarding this matter.

Sincerely
William P. O'Connor
WS2703 6/20/12
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