



COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

D.T.C. 12-7

March 20, 2013

Petition of Charter Communications to establish and adjust the basic service tier programming, equipment, and installation rates for the communities in Massachusetts served by Charter Communications that are currently subject to rate regulation.

FIRST SET OF RECORD REQUESTS TO CHARTER COMMUNICATIONS BY THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

Pursuant to 801 C.M.R. § 1.01(8)(g), the Department of Telecommunications and Cable (“Department”) submits to Charter Communications (“Charter”) the following record requests:

Instructions

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer.
2. Do not wait for all responses to be completed before supplying a response. Provide the responses as they are completed.
3. These requests shall be deemed continuing so as to require further supplemental responses if Charter or its witness(es) receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
4. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
5. File an original and three copies of the responses with Catrice C. Williams, Secretary of the Department, not later than the close of business on **April 2, 2013**.

Requests

- D.T.C. - RR - 1-1 Indicate all customer equipment options, including converter boxes, offered by Charter, and the charge for each equipment option.
- D.T.C. - RR - 1-2 Provide Charter's equipment rate card for its regulated communities in Massachusetts. If not disclosed in its rate card, include the costs for the software associated with its equipment. Also, provide in detail all charges for unreturned equipment and state whether such charges have changed since the date of Charter's last rate filing.
- D.T.C. - RR - 1-3 State in narrative form the difference in equipment charges between basic-only subscribers and all subscribers above the basic service tier.
- D.T.C. - RR - 1-4 Indicate the charge for each additional converter box or remote control, provided by Charter to its subscribers, after the first set.
- D.T.C. -RR - 1-5 Provide, for the towns of Hinsdale, Lanesborough, and West Stockbridge, the costs for WPIX in each town. In the response, include the classification of all costs (in reference to information request D.T.C. 1-7 and Charter's associated response).