

EXHIBIT F

*Comcast's Response to Verizon's First Set of Information Requests to Comcast
D.T.C. Docket No. 13-6*

Information Request 1

Please describe the features, functions and capabilities of XFINITY Voice service offered by Comcast IP Phone II, LLC, in Massachusetts and the extent to which they are integrated and intertwined with one another.

Response to Information Request 1

Comcast objects to this Request on the grounds that neither Comcast IP Phone II, LLC (“Comcast IP”) nor XFINITY Voice is subject to regulation by the Department pursuant to M.G.L. c. 25C, § 6A.

Notwithstanding and without waiving the foregoing objection, Comcast states that Comcast IP’s XFINITY Voice service offers features, functions and capabilities that go well beyond those available with traditional circuit-switched telephone services. For example, XFINITY Voice is tightly integrated with Comcast’s XFINITY CONNECT Communications Center, an online web portal that integrates subscribers’ voice calling features with their Comcast email account(s), online calendars, and other features associated with Comcast’s high-speed Internet and cable video offerings. XFINITY CONNECT allows users to configure their account settings, set up call forwarding, and to view and listen to voicemails as computer files that can be attached to emails and forwarded to others. In addition, XFINITY CONNECT also includes “readable voicemail” – that is, voice-to-text functionality that transcribes an XFINITY Voice subscriber’s voicemail into text form so that subscribers can read voicemail online without listening to it as an audio file. All XFINITY Voice subscribers have access to XFINITY CONNECT.

XFINITY Voice includes the ability to send and receive text messages to and from the subscriber’s XFINITY Voice telephone number, a service that Comcast

*Comcast's Response to Verizon's First Set of Information Requests to Comcast
D.T.C. Docket No. 13-6*

provides over a software app that subscribers can obtain and use over any Internet connection (including an Internet connection provided by a third party) using their mobile phone or tablet computer.

In addition, XFINITY Voice includes Universal CallerID, a feature that provides the capability to display incoming caller data not only on a user's home phone, but also at the same time on their television if the user obtains their video from Comcast and uses a Comcast cable box, or on their computer screens if the user obtains home internet service from Comcast. Video and internet services are provided by Comcast affiliates that are different from Comcast IP Phone II, LLC.

XFINITY Voice also includes a "Voice 2go" feature. Voice 2go allows users, using an app installed on their mobile devices, to place calls from their Comcast-assigned telephone numbers, including the number associated with the voice line at their residence, remotely on a mobile device connected to the internet, including via third party internet connections and Wi-Fi hotspots. It also allows users to add additional phone numbers for outgoing calls made through the application.

When used in conjunction with another XFINITY Voice feature, "Advanced Call Forwarding," Voice 2go makes a customer's home phone number mobile. Advanced call forwarding allows XFINITY Voice subscribers to simultaneously receive calls to their Comcast-assigned telephone numbers at multiple locations and on multiple devices, including a Comcast software app downloaded on devices such as mobile phones and tablets through iTunes or Android stores. Calls to XFINITY Voice customers who have enabled "advanced call forwarding" are transmitted over internet connections, including third party connections and Wi-Fi. Thus, with the addition of Voice 2go and advanced

*Comcast's Response to Verizon's First Set of Information Requests to Comcast
D.T.C. Docket No. 13-6*

call forwarding functionality, subscribers can access XFINITY Voice's voice calling feature either through their Comcast-provided connection at their residence or over a third-party connection to the internet, while using (if desired) the same telephone number for both incoming and outgoing calls. For instance, an XFINITY Voice subscriber, while vacationing away from his or her residence in a different state, could make and receive calls using their same Comcast-provided home telephone number over a third-party connection, such as the Wi-Fi in their hotel room – while appearing, to anyone they call or receive calls from, as though they had never left the house.

**Person who will support response: Robert Munoz, Senior Director – Regulatory
Affairs**

Respectfully submitted,
COMCAST PHONE OF
MASSACHUSETTS, INC.

By its attorneys,



Kevin C. Conroy (BBO #644894)
Thaddeus A. Heuer (BBO #666730)
FOLEY HOAG LLP
155 Seaport Blvd.
Boston, MA 02210-2600
617-832-1000
kconroy@foleyhoag.com
theuer@foleyhoag.com

February 6, 2014