



**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

D.T.C. 14-6

May 13, 2015

Petition of Charter Communications to establish and adjust the basic service tier programming, equipment, and installation rates for the communities in Massachusetts served by Charter Communications that are currently subject to rate regulation.

**RECORD REQUESTS
OF THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE
TO CHARTER COMMUNICATIONS**

Pursuant to 801 C.M.R. § 1.01(8)(g), the Department of Telecommunications and Cable (“Department”) submits to Charter Communications (“Charter”) the following record requests:

Instructions

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer.
2. Do not wait for all answers to be completed before supplying answers. Provide the answers as they are completed.
3. These requests shall be deemed continuing so as to require supplemental responses if Charter or its witness receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
4. The term “provide complete and detailed documentation” means:

Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide and explain all supporting workpapers.
5. The term “document” is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, press releases, handwritten and/or typed notes, records, reports, bills, checks, articles from journals and/or other sources, emails, SMS

text messages, blog postings, RSS feeds, web pages, social media postings such as Facebook and Twitter, and/or other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

6. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
7. File an original and three copies of the responses with Sara Clark, Secretary of the Department, not later than the close of business on **June 1, 2015**.

Requests

- D.T.C. 1-1 Regarding Charter's 2013 acquisition of Optimum West:
- a. Please provide the number of Optimum West subscribers that Charter acquired through the transaction.
 - b. Please provide the number of Optimum West employees that Charter acquired through the transaction.
- D.T.C. 1-2 Referring to Charter's April 17, 2015, response to Information Request D.T.C. 1-7, please provide a calculation of what portion of the increase in labor hours (Line 6, Step A) from the previous year's FCC Form 1205 to this year's FCC Form 1205 is attributable to the addition of Optimum West employees and what portion of the increase is attributable to other factors. In addition, please provide a breakdown in narrative form of the portion of the increase attributable to the addition of Optimum West employees and the portion of the increase attributable to other factors. Include in this discussion an identification of the other factors.
- D.T.C. 1-3 Please provide complete and detailed documentation of the accounting treatment of regulated assets acquired in Charter's 2013 acquisition of Optimum West that Charter integrated into this year's FCC Form 1205.
- D.T.C. 1-4 Regarding Charter's Interactive Guide Service ("IGS"):
- a. In the event a subscriber with an IGS-enabled converter box opts not to subscribe to the IGS, please state whether Charter is able to remove the IGS from the converter box.
 - b. If Charter cannot remove the IGS from an IGS-enabled converter box, please justify Charter's claim that the IGS is not regulated equipment under the FCC's rules.
 - c. Using the most recent data available, please provide the take rate in Massachusetts for the IGS.