



COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

D.T.C. 16-1

November 3, 2016

Petition of CoxCom, Inc. d/b/a Cox Communications to establish and adjust the basic service tier programming, equipment, and installation rates for the Town of Holland

FIRST SET OF INFORMATION REQUESTS FROM THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE TO COXCOM, INC. D/B/A COX COMMUNICATIONS

Pursuant to 801 C.M.R. §§ 1.01(8), the Department of Telecommunications and Cable (“Department”) submits to CoxCom, Inc. d/b/a Cox Communications (“Cox”) the following information requests.

Instructions

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer.
2. These requests shall be deemed continuing so as to require further supplemental responses if Cox or its witness(es) receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
3. The term “BST” means the Basic Service Tier.

The term “document” is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, press releases, handwritten and/or typed notes, records, reports, bills, checks, articles from journals and/or other sources, e-mails, SMS text messages, blog postings, RSS feeds, web pages, social media postings such as Facebook and Twitter, and/or other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

4. The term “FCC” means the Federal Communications Commission.
5. The term “provide complete and detailed documentation” means:

Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning

documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide and explain all supporting work-papers.

6. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
7. File an original and three copies of the responses with Sara J. Clark, Secretary of the Department not later than 5:00 P.M. on **Wednesday, November 16, 2016**.

Information Requests

- D.T.C. 1-1 Referring to the Preparation Documentation for FCC Form 1240:
- a. Regarding Module A, Line A1, please indicate whether the reference to the prior FCC Form 1240, Line 19 is intended to reference prior FCC Form 1240, Line I9.
 - b. Regarding Module C, Line C3, the issue date of the referenced FCC Notice, DA 14-1485, precedes the listed quarterly inflation factors for calendar year 2015. Please identify and provide a copy of the appropriate FCC Notice that Cox utilized for the listed inflation information.
- D.T.C. 1-2 Referring to Worksheet 7 for both the True-Up and Projected Periods and Module F, Line F7, of the FCC Form 1240 and in comparison to the prior year's filing:
- a. Please explain the increase to the External Costs Segment.
 - b. Please provide a breakdown of the retransmission costs for the Town of Holland, for both the True-Up and Projected Periods.
 - c. Regarding Line 702 of Worksheet 7, True-Up Period, please explain why the listed Retransmission Consent Fees for the period (\$50,061.69) is more than 36% higher than the Retransmission Consent Fees listed in the Worksheet 7, Projected Period, in the prior year's filing (\$36,734.01).
- D.T.C. 1-3 Referring to Lines D5, F3 and I3 of the FCC Form 1240 for the Channel Movement and Deletion Segments in comparison to the prior year's filing, please explain why the segment from the prior True-Up is identical to the current True-Up segment when the prior Projected segment had increased from \$3.64 to \$4.68, and the current Projected Period segment is \$4.84.

- D.T.C. 1-4 Referring to the Certification Statement on Page 4 of the FCC Form 1240, the Certification is dated for January 15, 2015. Please explain whether this is a typographical error and, if so, please provide a revised FCC Form 1240 to reflect the correct Certification date.
- D.T.C. 1-5 Referring to Schedule A, Line B, of the FCC Form 1205, please explain the reductions found in Gross Book Value on the current filing in comparison to those listed on the prior year's filing.
- D.T.C. 1-6 Referring to Schedule B of the FCC Form 1205, please explain the reduction in expenses for each category listed in comparison to those listed on the prior year's filing.
- D.T.C. 1-7 Referring to Schedule C, Lines C and D, of the FCC Form 1205, please explain the reduction in remote control units in service (421,971) from those on the prior year's filing (433,302) and the reduction in converter units (421,924) from the prior year's filing (433,252) when the Gross Book Values for both categories increased from the prior year's to current filing.
- D.T.C. 1-8 Referring to Schedule C, Line J, of the FCC Form 1205, please provide complete and detailed documentation explaining Cox's methodology and calculations used to determine the "Current Provision for Depreciation."
- D.T.C. 1-9 Referring to the Worksheet for Calculating Permitted Equipment and Installation Charges, Step A, Line 6, of the FCC Form 1205, please explain the decrease in maintenance and repair hours from 139,575 on the prior year's filing to 111,020 on the current filing.
- D.T.C. 1-10 Referring to the BST Channel Line-Up sheet:
- a. Please indicate when the three (3) C-SPAN channels were added to the BST.
 - b. In comparison to the BST Channel Line-Up from the prior year's filing, will Cox replace WBZ, the CBS affiliate, with a Boston-based network channel? If not, why not?
- D.T.C. 1-11 On June 20, 2016, the Department received a letter from Amy Horan, Manager, Government Affairs, at Cox, notifying the Department of changes to Cox's video service offerings and the launch of new video packages under the Counter Flex branding.
- a. Please explain the differences between the Contour Flex Starter package and the BST channels and rate being offered.

- b. Please provide the website link and a copy of the webpage(s) listing the available BST package and pricing and the Contour Flex packages and pricing.