Request No. AG-1-69

Please provide for each of the last three years, the gross write-offs and recoveries for each customer class.

Response:

The gross write-offs are recorded by customer and service. Thus, the customer class data for write-offs can be developed using information available through the Company's Customer Information System. However, the gross recoveries are not recorded in this level of detail. This data can be provided in total, but not by customer class. Therefore, Attachment 1 AG-1-69 shows the gross electric write-offs for each customer class and the total of all recoveries for years 1999, 2000 and 2001.

Person Responsible: Mark H. Collin