

Massachusetts Bell Atlantic OSS Test Observations (Deferred)
Status Summary by Observation Number as of 06/15/00

ID	Brief Description	Status	Status Reason	Notes	Additional Documents
9	KPMG observed a discrepancy between the BA North Order EDI Guide v 1.7 and the BA North Order Business Rules v 1.7	Deferred	Pending Verification (for 2-6 months)	<p>12/14/99: Issued</p> <p>12/17/99: BA agreed. For Web GUI, the following work around exists: "Platform as is" must be submitted as "platform as specified" to BA. In addition, BA will issue a change request to correct this issue. This will take 2-6 months.</p> <p>01/21/00: BA offered a work-around as an interim solution for the problem in a Flash sent 01/20/00. The status of the Observation remains deferred until the correction on the issue could be confirmed.</p> <p>05/12/00: BA announced that there is no schedule for the code changes yet. The status of this Observation remains deferred.</p> <p>06/02/00: Related Observation #82 has been issued. Both Observations remain deferred until the MA has been completed.</p>	MA Observation report 9.doc
10	KPMG observed a discrepancy between RETAS on-line help and the RETAS Student User Guide for CLECs	Deferred	Pending Verification (for 4-6 weeks)	<p>01/04/00: Issued</p> <p>01/07/00: BA agreed. BA will place a change request on the matter and expects to deliver a change notification within the next 4 to 6 weeks.</p> <p>03/07/00: The status of the Observation remains deferred until the scheduled release and verification of CR#1197.</p> <p>03/28/00: BA stated that correction for this Observation will be included in the April release of the RETAS Student User Guide for CLECs. The status of this Observation remains deferred until KPMG has been able to validate that the discrepancy between RETAS on-line help and the RETAS Student User Guide no longer exists.</p> <p>04/28/00: Issue 10.1 The status of this Issue remains deferred. KPMG reviewed the updates to the RETAS online Help. Previously the Online Help for the Circuit ID field incorrectly referenced Appendix E of the RETAS Student User Guide for CLECs to obtain valid circuit ID formats. KPMG observed that the help provided for the circuit ID field now correctly references the appendix E in the Trouble Administration Business Rules (version 2.5) for most RETAS masks. However, the help provided for the</p>	MA Observation report 10.doc

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				<p>circuit ID field for the “Extended Trouble History Request Message Set” mask still incorrectly references Appendix E in the Training Guide. The status of this Issue remains deferred.</p> <p>Issue 10.2 KPMG reviewed the updates to the RETAS online Help and observed that the “Test Result Codes” field in the Create Trouble Ticket Menu is incorrectly referenced in Appendix G in the Trouble Administration Business Rules (version 2.5) for valid values. The status of this Issue remains deferred.</p> <p>05/12/00: BA announced that corrections on both Issue 10.1 and 10.2 are going to be included in the June release of the RETAS Student User Guide for CLECs. The status of this Observation remains deferred until KPMG has been able to verify those changes.</p> <p>06/02/00: KPMG has not been able to verify the online help changes yet.</p>	
29	KPMG is not receiving all 030101 credit records.	Deferred	Pending Verification	<p>02/29/00: Issued</p> <p>03/03/00: BA explained that this Observation is directly related to MA Observation #26 . The code fix for MA Observation #26 will by default result in a correction of the issue in this Observation.</p> <p>03/07/00: KPMG concurs with BA’s assessment and will test and verify the code fix during the DUF re-test. This Observation remains deferred.</p> <p>04/07/00: KPMG stated that the DUF usage re-test has been completed. The test results are currently being analyzed by KPMG.</p> <p>05/05/00: A set of 03 records (credit request) were found to be incomplete in the re-test. KPMG is going to send a clarification via email to BA. This Observation remains deferred.</p> <p>05/19/00: KPMG is awaiting a response from BA. This Observation remains deferred.</p> <p>06/09/00: BA announced 06/30/00 release fix.</p>	MA Observation report 29.doc

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38	KPMG has received incorrect responses from Resale Private Line (RPL) orders submitted via EDI.	Deferred	Pending Verification	<p>03/07/00: Issued</p> <p>03/10/00: BA agreed. BA further explained that it needs more time to investigate this issue. BA will provide a response on 03/16/00.</p> <p>03/16/00: This Observation remains deferred for further investigation of the issue by BA.</p> <p>04/07/00: BA announced to develop a work-around to address this Issue. The status of this Observation remains deferred for further discussion.</p> <p>04/14/00: BA announced a system correction to be implemented by 4/22/00.</p> <p>04/28/00: KPMG stated that it is currently re-testing the Issue. The status of this Observation remains deferred.</p> <p>05/05/00: BA announced that an EDI fix is being worked on. The status of this Observation remains deferred.</p> <p>05/12/00: BA announced that a change notification is going to be sent by 05/15/00. KPMG defers the closure of this Observation pending the verification of the fix.</p> <p>05/19/00: KPMG continues to retest the fix BA provided on 5/15/00. This Observation remains deferred.</p>	MA Observation report 38.doc
41	KPMG observed missing, unknown, incorrect and untimely charges on several bills.	Deferred	Pending Verification	<p>03/07/00: Issued</p> <p>03/10/00: BA explained that it needs more time to analyze Issues 41.1 to 41.7. BA is going to deliver a response to this Observation on 03/16/00.</p> <p>03/13/00: Issue 41.6 KPMG has been able to resolve the cause for the discrepancy in the subtotal that was associated with KPMG internal documentation. Issue 41.6 can be closed.</p> <p>03/16/00: Issue 41.1 BA explained it needs more time to analyze this Issue. Issue 41.2 BA delivered explanations to Items #1 and #2. KPMG will verify BA's response. BA will provide a response with regard to Item #3 on 03/24/00.</p> <p>Issue 41.3 BA explained it needs more time to analyze this Issue.</p> <p>Issue 41.4 BA explained it needs more time to analyze this Issue.</p> <p>Issue 41.5 BA stated that late payment charges less than \$5 do not appear on a bill.</p>	MA Observation report 41.doc

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				<p>Issue 41.7 BA explained it needs more time to analyze this Issue.</p> <p>Issue 41.8 BA explained it needs more time to analyze this Issue.</p> <p>03/21/00: Addendum #1 issued.</p> <p>03/24/00:</p> <p>Issue 41.2 BA agreed. This Issue relates to a BA representative error. KPMG is going to retest the Issue. The status of the Issue remains deferred.</p> <p>Issue 41.4 BA disagreed. BA explained that the charge is not applicable to the class of service on these lines. KPMG has been able to validate BA's explanation. This Issue can be closed.</p> <p>Issue 41.5 BA disagreed. BA stated that taxes are not included in the calculations. Late payment charges are not accumulated from month to month. The status of this Issue remains deferred for further discussion.</p> <p>Issue 41.7 BA disagreed. The effective date of the tariff was in January. The order was placed in December. KPMG investigates this Issue. The status of this Issue remains deferred.</p> <p>Issue 41.8 BA disagreed. BA explained that billing was not activated until 01/12/00. The status of this Issue remains deferred for further discussion.</p> <p>Issue 41.9 BA explained it needs more time to analyze this Issue.</p> <p>Issue 41.10 BA disagreed. BA explained that the charge was for the service of providing CRIS magnetic tapes for \$100. KPMG accepts BA's explanation. This Issue can be closed.</p> <p>Issue 41.11 BA disagreed. BA explained that the charge is not applicable under the KPMG/BA interconnection agreement. This Issue can be closed.</p> <p>Issue 41.12 BA explained it needs more time to analyze this Issue.</p> <p>Issue 41.13 BA explained it needs more time to analyze this Issue.</p> <p>03/28/00: Addendum #2 issued.</p> <p>03/31/00: BA deferred its response to Addendum #2 for further investigation of the issues.</p> <p>04/07/00:</p> <p>Issue 41.1 BA agreed. The status of this Issue remains deferred.</p> <p>Issue 41.2 BA agreed. The status of this Issue remains deferred.</p>	

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				<p>Issue 41.3 BA explained that this Issue has been fixed in December and can be verified with the January bills. KPMG is going to investigate the Issue. The status of this Issue remains deferred.</p> <p>Issue 41.5 KPMG is still considering BA's response from 03/24/00. The status of this Issue remains deferred.</p> <p>Issue 41.7 KPMG accepts BA's explanation. This Issue can be closed.</p> <p>Issue 41.8 BA disagrees. The status of this Issue remains deferred for further investigation.</p> <p>Issue 41.9 BA disagrees. BA explained that the methodology that KPMG employed for the calculation of its charges is incorrect. KPMG stated that this methodology has been given to KPMG by BA help desk representatives. KPMG will recalculate the charges given the new method. The status of this Issue remains deferred for further discussion.</p> <p>Issue 41.12 BA disagreed. BA stated that this charge was correctly applied. KPMG will revisit the calculation. The status of this Issue remains deferred.</p> <p>Issue 41.13 BA disagreed. BA explained that CSRs are run prior to the bill, and thus pending orders may complete in between when the CSR is run and the bill is run, causing the difference in amount between the CSR account total and monthly access charges. KPMG will consider this explanation. The status of this Issue remains deferred</p> <p>Issue 41.14 BA agreed that the "from" and "thru" dates on the bill are not correct, but that the correct data was applied. This Issue remains deferred for further discussion.</p> <p>Issue 41.15 BA disagreed. This Issue remains deferred for further investigation.</p> <p>Issue 41.16 BA disagreed, explaining that the calls in question were operator handled and would generate more charges. This Issue remains deferred for further discussion.</p> <p>Issue 41.17 BA disagreed. BA explained that all charges were applied to the new number, not the old number as specified in the Observation. KPMG will investigate the Issue. The status of this Issue remains deferred.</p>	

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				<p>04/14/00: Issue 41.5 KPMG has accepted BA's response. This Issue can be closed.</p> <p>Issue 41.12 KPMG has revisited the calculation and has accepted BA's explanation. This Issue can be closed.</p> <p>Issue 41.14 KPMG has accepted BA's explanation. This Issue can be closed.</p> <p>04/28/00: Issue 41.2 This Issue has been re-tested and can be closed.</p> <p>Issue 41.8 KPMG has been able to determine that it has been charged correctly according to BA's explanation. This Issue can be closed.</p> <p>05/05/00: Issue 41.9 KPMG stated that this Issue could not be resolved yet. BA is going to send an explanation via email to KPMG. The Issue remains deferred.</p> <p>Issue 41.15 BA is going to send additional information on re-rate calls.</p> <p>Issue 41.16 Items 3 and 4 have not been resolved yet under this Issue. Therefore, it remains deferred.</p> <p>05/12/00: Issue 41.1 BA announced the fix will be implemented in 10/00. The status of this Issue remains deferred.</p> <p>Issue 41.3 KPMG stated that this Issue is still under investigation. The status remains deferred.</p> <p>Issue 41.9 This Issue has been re-tested and resolved. Therefore, it can be closed.</p> <p>Issue 41.13 BA identified elements where charges were incorrect. KPMG is in the process of validating the information. The status of this Issue remains deferred.</p> <p>Issue 41.15 This Issue has been re-tested and resolved. Therefore, it can be closed.</p> <p>Issue 41.16 BA announced that this Issue (Items 3 and 4) will be corrected by 06/16/00. The status of this Issue remains deferred for verification of the correction.</p> <p>Issue 41.17 This Issue has been re-tested and resolved. Therefore, it can be closed.</p> <p>05/19/00:</p>	

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				<p>Issue 41.3 KPMG continues to investigate this Issue. The status remains deferred.</p> <p>Issue 41.13 KPMG continues to investigate this Issue. The status remains deferred.</p> <p>05/30/00:</p> <p>Issue 41.1 The status of this Issue remains deferred.</p> <p>Issue 41.3 KPMG has been able to verify the fix. This Issue can be closed.</p> <p>Issue 41.13 KPMG has been able to verify the information. This Issue can be closed.</p> <p>Issue 41.16 The status of this Issue remains deferred.</p>	
43	Several Service Order numbers and Purchase Order Numbers on KPMG's bills do not match those that appear on Completion Notices.	Deferred	Pending Verification	<p>03/07/00: Issued</p> <p>03/10/00:</p> <p>Issue 43.1 KPMG verified that Items No. 9 and No. 10 have been addressed in the New York OSS Evaluation. BA's response with regard to those Items was found satisfactory. KPMG stated that, therefore, this issue is not valid with regard to Items No. 9 and No. 10.</p> <p>For Items No. 1 to No. 5, BA stated that the service order correction suffix is already included. KPMG asked for the relevant documentation and BA will provide the reference by 03/16/00. The discussion of Items No. 6 through No. 8 has been deferred since BA needs more time for further investigation on these discrepancies. The status of this Observation remains deferred.</p> <p>Issue 43.2 BA explained that it needs more time to analyze this problem. BA will address this Observation on 03/16/00.</p> <p>03/16/00:</p> <p>Issue 43.1 BA stated that it needs more time for its response. This Issue remains deferred.</p> <p>Issue 43.2 BA agreed. The Issue remains deferred.</p> <p>03/24/00:</p> <p>Issue 43.2 BA announced that the system fix will be implemented on 03/31/00. The status of this Issue remains deferred for the verification of this statement.</p> <p>04/07/00: KPMG stated that the system fix has not yet been implemented. The status of this Issue remains deferred.</p>	MA Observation report 43.doc

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				<p>04/14/00: Issue 43.1 KPMG has considered and accepted BA's response with regard to all Items under this Issue. This Issue can be closed.</p> <p>05/05/00: Issue 43.2 KPMG has been able to verify that this Issue has been fixed on the Y-40 bill. The Loop Summary has been altered on 4/30/00. The Issue remains deferred for further verification.</p> <p>05/19/00: Issue 43.2 KPMG continues its analysis of this Issue. The status remains deferred.</p> <p>06/02/00: Issue 43.2 KPMG has received the 4/30 loop bill. However, there was no activity during this billing period. KPMG is still working with BA on receiving a bill that will have activity so that the fix can be verified. The status remains deferred.</p>	
54	The rates displayed on KPMG's Administrative bill appear to be incorrect.	Deferred	Pending Verification	<p>03/21/00: Issued</p> <p>03/24/00: BA agreed. The rate displayed is truncated. BA is going to announce a date for the fix. The status of this Observation remains deferred.</p> <p>05/12/00: BA communicated that a fix will be implemented in 10/00. The status of this Observation remains deferred.</p>	MA Observation report 54.doc
55	KPMG has observed several areas of Bell Atlantic non-compliance with industry change control policies.	Deferred	Pending Verification	<p>03/28/00: Issued</p> <p>03/31/00: KPMG received BA's detailed response to this Observation. A status update will be given after this response has been reviewed.</p> <p>04/07/00: KPMG has not completed its analysis of BA's response yet. This Observation remains deferred.</p> <p>04/14/00: BA will be holding a workshop on notifications where KPMG will attend to address flow through change requests. BA is going to investigate the response to Exception ID 6 from the New York trial. The status of this Observation remains deferred.</p> <p>05/05/00: KPMG is awaiting the results of the Industry Change</p>	MA Observation report 55.doc

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				<p>Control Meeting scheduled for 05/09/00.</p> <p>05/12/00: The Industry Change Control Meeting did not provide resolutions to this Observation. The status of this Observation remains deferred for further discussion.</p> <p>05/19/00: This Observation remains deferred.</p> <p>05/30/00: BA is going to investigate potential resolutions to this Observation.</p>	
59	KPMG is unable to process Directory Listing Service orders submitted via EDI.	Deferred	Pending Verification	<p>04/11/00: Issued</p> <p>04/14/00: Issue 59.1 BA agreed. BA explained that this Issue is related to confusion in TISOC. BA further stated that resale representatives looked at the particular orders and “mistakenly” sent queries back, not knowing that the cause for the drop out of the order was a system error. As an interim solution, BA offered a manual correction by 04/22/00. This Issue remains deferred for verification.</p> <p>Issue 59.2 KPMG is going to provide BA with additional information on this Issue. The status remains deferred.</p> <p>Issue 59.3 BA agreed. BA explained that this Issue is related to confusion in TISOC. BA further stated that resale representatives looked at the particular orders and “mistakenly” sent queries back, not knowing that the cause for the drop out of the order was a system error. As an interim solution, BA offered a manual correction by 04/22/00. This Issue remains deferred for verification.</p> <p>04/28/00: Issue 59.1 KPMG stated that it is currently re-testing this Issue. The status of this Issue remains deferred.</p> <p>Issue 59.2 KPMG has provided BA with additional information, and BA stated that is further investigating the Issue. The status of this Issue remains deferred.</p> <p>Issue 59.3 KPMG stated that it is currently re-testing this Issue. The status of this Issue remains deferred.</p> <p>05/05/00: Issue 59.1 This Issue can be closed based on KPMG’s re-test results.</p> <p>Issue 59.2 BA has identified a system problem with the TISOC name and number and announced a fix for 5/20/00.</p>	MA Observation report 59.doc

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				<p>Issue 59.3 This Issue can be closed based on KPMG's re-test results. 05/12/00:</p> <p>Issue 59.2 The status of this Issue will remain deferred pending the verification of the fix scheduled for 05/20/00.</p> <p>05/19/00:</p> <p>Issue 59.2 Bell Atlantic announced that the fix for this Issue has been delayed until 06/17/00. The status of this Issue remains deferred until that time when KPMG can verify the fix.</p>	
64	Directory assistance unbranded charges are not documented in the Unbundler Scenarios located in the CLEC handbook.	Deferred	Pending Verification	<p>04/25/00: Issued</p> <p>04/28/00: BA disagreed that there is no documentation on unbundler scenarios in the CLEC handbook. However, BA agreed that the documentation could be made clearer and announced that a documentation change will be made. The status of this Observation remains deferred.</p> <p>05/05/00: BA announced the changes to be implemented with release of Handbook on 07/15/00. BA is going to send an email to KPMG to confirm this statement.</p>	MA Observation report 64.doc
65	Based on Unbundler Scenario #4, KPMG was not charged as expected on its February bill for usage generated in the Winchester end office.	Deferred	Pending Verification	<p>04/25/00: Issued</p> <p>04/28/00: BA requested more time to investigate this Issue.</p> <p>05/05/00: BA agreed. The Observation remains deferred for verification of the announced change.</p> <p>05/12/00: BA announced the scheduled change for 05/20/00. The status of this Observation remains deferred for verification.</p>	MA Observation report 65.doc
66	KPMG observed that several rate elements expected on the bill, based on the DUF records received, did not appear on the bill.	Deferred	Pending Verification	<p>04/25/00: Issued</p> <p>04/28/00: BA disagreed. BA indicated that KPMG applied the wrong unbundler scenario when rating these calls. This Observation will remain deferred for further discussion.</p> <p>05/09/00: Addendum #1 to this Observation issued.</p> <p>05/12/00:</p> <p>Issue 66.1 Based on BA's explanation for the rating of these calls, KPMG has been able to verify the charges and closes this Issue.</p> <p>Issue 66.2 This Issue remains deferred.</p>	<p>MA Observation report 66.doc</p> <p>MA Observation report 66_1.doc</p> <p>MA</p>

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				<p>05/19/00: Issue 66.2 BA has no update to the addendum at this time. The status of this Issue remains deferred.</p> <p>05/30/00: Addendum #2 issued.</p> <p>06/02/00: Issue 66.2 This Issue has been replaced by Issue 66.3 and can be closed.</p> <p>Issue 66.3 BA agreed. BA delivered an explanation for Item 4. This problem could be resolved. For the remaining Items 1, 2, 3, 5, 6, 7, BA will revise the documentation by 7/15. This Issue remains deferred.</p> <p>06/09/00: Issue 66.3 BA has sent KPMG records that erred out. KPMG has been able to verify these records. BA announced that the verbiage on UTCTC in the Handbook is going to be changed on 06/15/00. This Issue remains deferred.</p>	Observation report 66_2.doc
67	KPMG observed discrepancies between the quantity information provided in the Usage section of its bills for UNE services and the DUF records provided to KPMG.	Deferred	Pending Verification	<p>04/25/00: Issued</p> <p>04/28/00: BA requested more time to investigate this Issue.</p> <p>05/19/00: The status of this Observation remains deferred.</p> <p>06/02/00: KPMG has received additional information and is assessing it. This Observation remains deferred.</p>	MA Observation report 67.doc
74	KPMG observed several instances of unclear documentation in the Bell Atlantic North Order Business Rules, LSOG 2, v 1.8.1.	Deferred	Pending Verification	<p>05/23/00: Issued</p> <p>05/30/00: BA requested more time to investigate Issues 74.1, 74.2, 74.3, 74.4 and 74.6. KPMG has eliminated Issue 74.5.</p>	MA Observation report 74.doc

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75	KPMG observed an instance of unclear documentation in the Network Channel (NC) and Network Channel Interface (NCI) Codes v 1.1	Deferred	Pending Verification	<p>05/23/00: Issued</p> <p>05/30/00: BA agreed. KPMG is considering BA's response. This Observation remains deferred.</p> <p>06/02/00: KPMG defers this Observation for verification of the web page update.</p> <p>06/09/00: KPMG has been able to verify the improved information included in the LSOG4 appendix of the documentation. BA stated that the LSOG4 information also applies to LSOG2. The Observation remains deferred for verification of the update on BA's web site.</p>	MA Observation report 75.doc
76	HP observed missing documentation and discrepancies for BA CR#1308.	Deferred	Pending Verification	<p>05/23/00: Issued</p> <p>05/30/00: KPMG is considering BA's response. This Observation remains deferred.</p> <p>06/02/00:</p> <p>Issue 76.1 KPMG is considering BA's response. This Issue remains deferred.</p> <p>Issue 76.2 BA announced to send a Flash to address this Issue. This Issue remains deferred.</p> <p>Issue 76.3 BA announced to send a Flash to address this Issue. This Issue remains deferred.</p> <p>06/09/00:</p> <p>Issue 76.1 Upon KPMG's request, BA explained that documentation is not existing. BA is going to send an email to provide further clarification.</p> <p>06/13/00:</p> <p>Issue 76.1 BA explained in its email that the Data Size field is a calculation of the length of the CSSR text message. EDI returns the text message but not the calculated Data Size. Therefore, this will not be displayed in the specification or example. This Issue remains deferred.</p>	MA Observation report 76.doc

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77	KPMG observed several instances of unexpected responses to erred orders and pre-orders.	Deferred	Pending Verification	<p>05/23/00: Issued</p> <p>05/30/00: KPMG is considering BA's response. All three Issues under this Observation remain deferred.</p> <p>06/02/00:</p> <p>Issue 77.1 BA disagreed. This Issue remains deferred for further discussion.</p> <p>Issue 77.2 BA explained this Issue, and it can be closed.</p> <p>Issue 77.3 BA explained that this Issue is a result of a human error. This Issue can be closed.</p> <p>06/09/00:</p> <p>Issue 77.1 Upon KPMG's request, BA is going to send an email to provide further clarification.</p> <p>06/13/00:</p> <p>Issue 77.1 In its email Bell Atlantic explains that it does not agree with the conclusion drawn in this observation. This order was correctly processed and confirmed without a SEM. On a REQTYPE = AB, Bell Atlantic allows the CLECs to submit new listings as part of the request. Since the request is not associated with a Port Out transaction, this listing is processed in a similar manner as if it were submitted as a standalone listing. As with Standalone Listings, Bell Atlantic does not validate or verify the accuracy of this listed number- it expects the CLEC to be responsible for accurately listing the end user. This Issue remains deferred.</p>	MA Observation report 77.doc
78	Several Loop Qualification-Basic pre-order inquiries have failed during testing.	Deferred	Pending Verification	<p>05/23/00: Issued</p> <p>05/30/00: BA agreed. The problem will be fixed with the June release (06/17/00). The Observation remains deferred for verification.</p>	MA Observation report 78.doc

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79	HP observed that a usage discrepancy for the PRILOC field exists between the Order Business Rules v 1.8.1 and the North Order EDI Guide v 1.8.	Deferred	Pending Verification	05/23/00: Issued 05/30/00: BA requested more time to investigate this Issue. The Observation remains deferred. 06/09/00: BA is going to initiate a CLEC notification on the field change to "conditional." The Observation remains deferred.	MA Observation report 79.doc
80	KPMG observed two instances of unexpected responses to erred pre-orders.	Deferred	Pending Verification	05/30/00: Issued 06/02/00: BA agreed. The Notes and Conditions are going to reflect a field population change from conditional to optional. BA announced that it is going to send out a CLEC notification with the updates in the Notes and Conditions. This Observation remains deferred for verification.	MA Observation report 80.doc
81	KPMG observed the receipt of a longer interval from a Due Date Availability (DDA) than was confirmed available by calling the TISOC.	Deferred	Pending Verification	05/30/00: Issued 06/02/00: BA requested more time to investigate this Issue. The Observation remains deferred. 06/09/00: BA has not been able to deliver a response based on the current information and, therefore, has requested a copy of HP inbound request from KPMG. The status of this Observation remains deferred for further investigation.	MA Observation report 81.doc
82	HP observed that inconsistencies exist between the BA Order EDI Guide v 1.8 and the Order Business Rules v 1.8.1.	Deferred	Pending Verification	05/30/00: Issued 06/02/00: This Observation is directly related to Observation #9. It remains deferred. Both Observations remain deferred until the MA has been completed.	MA Observation report 82.doc

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ID	Brief Description	Status	Status Reason	Notes	Additional Documents
83	KPMG observed several instances of unexpected responses to orders.	Deferred	Pending Verification	<p>05/30/00: Issued</p> <p>06/02/00: Issue 83.1 KPMG requested the history for the noted PON from BA for further analysis of the Issue. The Issue remains deferred.</p> <p>Issue 83.2 BA explained that this Issue is based on a manual rep error. KPMG should have never received a SEM. KPMG is considering this response. The Issue remains deferred.</p> <p>Issue 83.3 BA announced that the problem has been corrected on 5/25. This statement is subject to verification and the Issue remains deferred.</p> <p>06/09/00: Issue 83.2 KPMG agrees to BA's response. This Issue could be resolved and is closed.</p>	MA Observation report 83.doc
84	HP observed that the qualifier for MLT mapping, as stated in the Pre-Order EDI Guide v 2.8.1, differs from the qualifier received in the xDSL Loop Qualification Response (LXA).	Deferred	Pending Verification	<p>05/30/00: Issued</p> <p>06/02/00: BA announced that a map change will be implemented with the 6/17 release. This Observation remains deferred for verification of the map change.</p> <p>06/09/00: BA stated that the documentation regarding this map change has already been published. A Flash is going to follow. The Observation remains deferred for the validation of this statement.</p>	MA Observation report 84.doc
85	Documented Flow-Through orders are not flowing through level 5.	Deferred	Pending Verification	<p>05/30/00: Issued</p> <p>06/02/00: BA explained that it has not defined this migration scenario yet but it is going to update the flow through document by the end of June. This Observation remains deferred for validation.</p> <p>06/09/00: BA announced the update of the flow through document for 6/17/00. The status of the Observation remains deferred for final verification.</p>	MA Observation report 85.doc

Massachusetts Bell Atlantic OSS Test Observations (Deferred)
Status Summary by Observation Number as of 06/15/00

ID	Brief Description	Status	Status Reason	Notes	Additional Documents
86	KPMG has detected the receipt of late Billing Completion Notices (BCNs).	Deferred	Pending Verification	05/30/00: Issued 06/02/00: BA disagreed. BA explained that KPMG has to look at the CRIS completion date in Metrics in order to verify that the BCNs are not late. KPMG has requested print outs of CRIS reports showing completion dates for verification. This Observation remains deferred.	MA Observation report 86.doc
87	KPMG has detected discrepancies between the completion date within the Provisioning Completion Notice (PCN CD) and the due date on the last Local Service Confirmation (LSC DD).	Deferred	Pending Verification	05/30/00: Issued 06/02/00: BA agreed. KPMG should not have received PCNs at all. This problem has been fixed on 5/25. KPMG defers this Observation for verification.	MA Observation report 87.doc
88	KPMG has detected three instances of orders that received BCNs without PCNs.	Deferred	Pending Verification	05/30/00: Issued 06/02/00: BA announced that this problem has been fixed on 5/25. KPMG defers this Observation for verification.	MA Observation report 88.doc
89	Flow through documentation regarding the eligibility of hunting is not publicly or readily available to CLECs.	Deferred	Pending Verification	05/30/00: Issued 06/02/00: BA agreed that this is a valid Observation and announced that the flow through documentation is going to be updated by the end of June. The updated documentation is going to include information on hunting. The Observation remains deferred for verification. 06/09/00: BA announced the update of the flow through document for 6/17/00. The status of the Observation remains deferred for final verification.	MA Observation report 89.doc