

Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of March 31, 2008 ¹

INDIVIDUAL MEMBERSHIP BY COUNTY

HMO Members By County	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
Individual Members ^{2,3}	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc.	0	2	1	0	7	0	3	1	10	0	4	3	3	0	34
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁴	2,309	767	2,788	273	4,887	369	1,301	826	10,608	451	4,824	3,697	2,885	3,079	39,064
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Fallon Community Health Plan, Inc. ⁵	3	5	76	0	653	122	345	266	2,865	0	452	87	39	6,651	11,564
Harvard Pilgrim Health Care, Inc.	1,277	50	663	197	1,834	32	65	81	4,899	16	2,225	1,138	1,561	993	15,031
Health New England, Inc.	0	160	0	0	0	63	277	137	0	0	0	0	1	3	641
Neighborhood Health Plan, Inc. ⁶	583	0	2,140	2	5,755	30	556	33	6,640	1	4,200	2,783	6,920	1,251	30,894
Tufts Associated HMO, Inc. ⁷	82	5	150	0	255	4	11	9	767	0	317	188	231	213	2,232
UnitedHealthcare of New England, Inc.	4	0	10	0	0	0	0	0	0	0	0	0	0	1	15
Total Individual Members	4,258	989	5,828	472	13,391	620	2,558	1,353	25,789	468	12,022	7,896	11,640	12,191	99,475

¹ Information reported by HMOs as of the end of the first quarter of 2008 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 4.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Includes all members who do not belong to a group and who contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 4.0." This includes persons who enroll as individuals in a Small Group product after July 1, 2007, Commonwealth Care plan members, Commonwealth Choice non-contributory plan members, closed guaranteed issue managed care health plan members and closed managed care health plan members.

³ Carriers that do not show any individual members are not reflected on this report.

⁴ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁵ Includes 5,777 individuals enrolled through the Connector CommonwealthCare plan through March 31, 2008.

⁶ Includes 27,589 individuals enrolled through the Connector CommonwealthCare plan through March 31, 2008.

⁷ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).