

Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of March 31, 2009 ¹

INDIVIDUAL MEMBERSHIP BY COUNTY

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
INDIVIDUAL MEMBERS BY COUNTY^{2,3}															
Aetna Health Inc.	0	1	0	0	6	0	1	1	10	0	2	2	2	0	25
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁴	2,330	805	2,745	288	5,128	381	1,345	886	11,504	427	5,392	3,787	3,201	3,439	41,658
Boston Medical Center Health Plan, Inc.^{5,6}	6,308	5,103	11,243	1,111	4,998	2,200	8,102	3,319	5,116	344	4,566	5,945	10,133	2,466	70,954
ConnectiCare of Massachusetts, Inc.	0	1	0	0	0	0	8	1	0	0	0	0	0	0	10
Fallon Community Health Plan, Inc. ⁷	10	70	154	0	2,381	195	528	395	5,655	0	689	219	257	7,654	18,207
Harvard Pilgrim Health Care, Inc.	1,227	47	703	193	1,374	18	33	45	3,982	51	1,760	1,108	1,161	844	12,546
Health New England, Inc.	0	134	0	0	0	84	331	152	0	0	0	0	0	5	706
Neighborhood Health Plan, Inc.⁸	927	10	2,943	5	6,044	63	732	41	8,446	1	4,833	3,390	7,265	1,825	36,525
Tufts Associated HMO, Inc. ⁹	134	12	193	0	350	8	21	23	1,165	0	459	276	342	332	3,315
UnitedHealthcare of New England, Inc.	4	0	4	0	0	0	0	0	0	0	0	0	0	0	8
Total Individual Members	10,940	6,183	17,985	1,597	20,281	2,949	11,101	4,863	35,878	823	17,701	14,727	22,361	16,565	183,954

¹ Information reported by HMOs as of the end of the first quarter of 2009 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Includes all members who do not belong to a group and who contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0." This includes persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.

³ Carriers that do not show any "Individual" members are not reflected on this report.

⁴ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁵ Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medicare Center Health Plan, Inc. for the first time.

⁶ Includes 70,954 individuals enrolled through the Connector CommonwealthCare plan through March 31, 2009.

⁷ Includes 9,651 individuals enrolled through the Connector CommonwealthCare plan through March 31, 2009.

⁸ Includes 32,313 individuals enrolled through the Connector CommonwealthCare plan through March 31, 2009.

⁹ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).