

Massachusetts Division of Insurance  
Quarterly Report of Membership in Health Maintenance Organizations  
as of March 31, 2009 <sup>1</sup>

	2nd Quarter 2008 Members at End of Quarter	3rd Quarter 2008 Members at End of Quarter	4th Quarter 2008 Members at End of Quarter	1st Quarter 2009 Members at End of Quarter	Member Change 4th Qtr. 08 to 1st Qtr. 09	Percent Change 4th Qtr. 08 to 1st Qtr. 09	1st Quarter 2009 Share of Massachusetts HMO Market
COMPARISON OF 3RD QUARTER MEMBERSHIP TO LAST THREE							
Aetna Health Inc.	3,306	3,225	3,087	3,208	121	3.92%	0.2%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. <sup>2</sup>	807,230	785,073	783,784	771,706	(12,078)	-1.54%	36.9%
Boston Medical Center Health Plan, Inc. <sup>3</sup>	0	0	240,113	245,544	5,431	2.26%	11.7%
CIGNA HealthCare of Massachusetts, Inc. <sup>4</sup>	2,252	2,099	1,864	1,854	(10)	-0.54%	0.1%
ConnectiCare of Massachusetts, Inc.	5,470	5,143	4,701	4,350	(351)	-7.47%	0.2%
Fallon Community Health Plan, Inc.	167,428	172,375	172,914	175,526	2,612	1.51%	8.4%
Harvard Pilgrim Health Care, Inc.	334,713	329,686	327,852	307,304	(20,548)	-6.27%	14.7%
Health New England, Inc.	66,000	66,322	66,197	65,158	(1,039)	-1.57%	3.1%
Neighborhood Health Plan, Inc.	182,566	183,794	185,624	190,546	4,922	2.65%	9.1%
Tufts Associated HMO, Inc. <sup>5</sup>	330,097	338,524	338,019	324,512	(13,507)	-4.00%	15.5%
UnitedHealthcare of New England, Inc.	585	579	568	548	(20)	-3.52%	0.0%
<b>Totals</b>	<b>1,899,647</b>	<b>1,883,595</b>	<b>2,124,723</b>	<b>2,090,256</b>	<b>(34,467)</b>	<b>-1.62%</b>	<b>100.0%</b>

<sup>1</sup> Information reported by HMOs as of the end of the first quarter of 2009 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. **Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.**

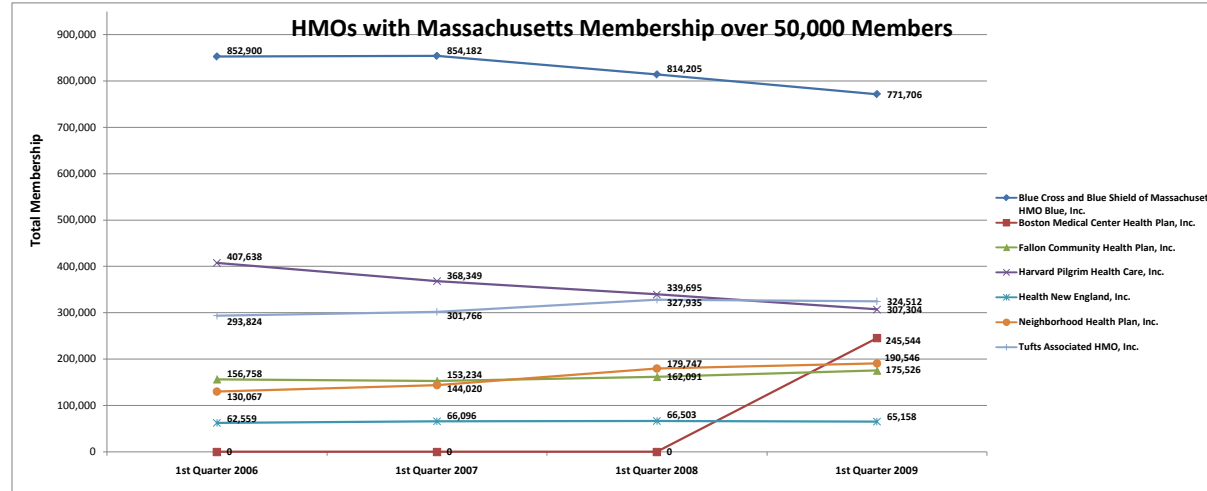
<sup>2</sup> Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

<sup>3</sup> Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medicare Center Health Plan, Inc. for the first time.

<sup>4</sup> The carrier notified the Division on May 14, 2004 that it would discontinue marketing all small group and nongroup health benefit plans on June 23, 2004 and begin nonrenewing business as of December 1, 2004.

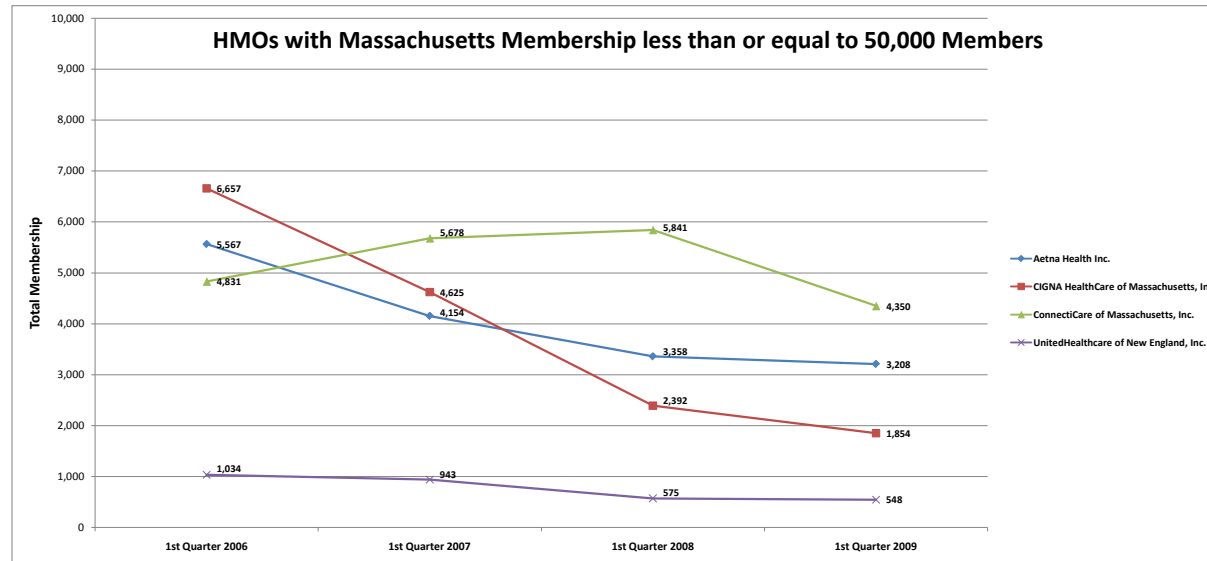
<sup>5</sup> Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).

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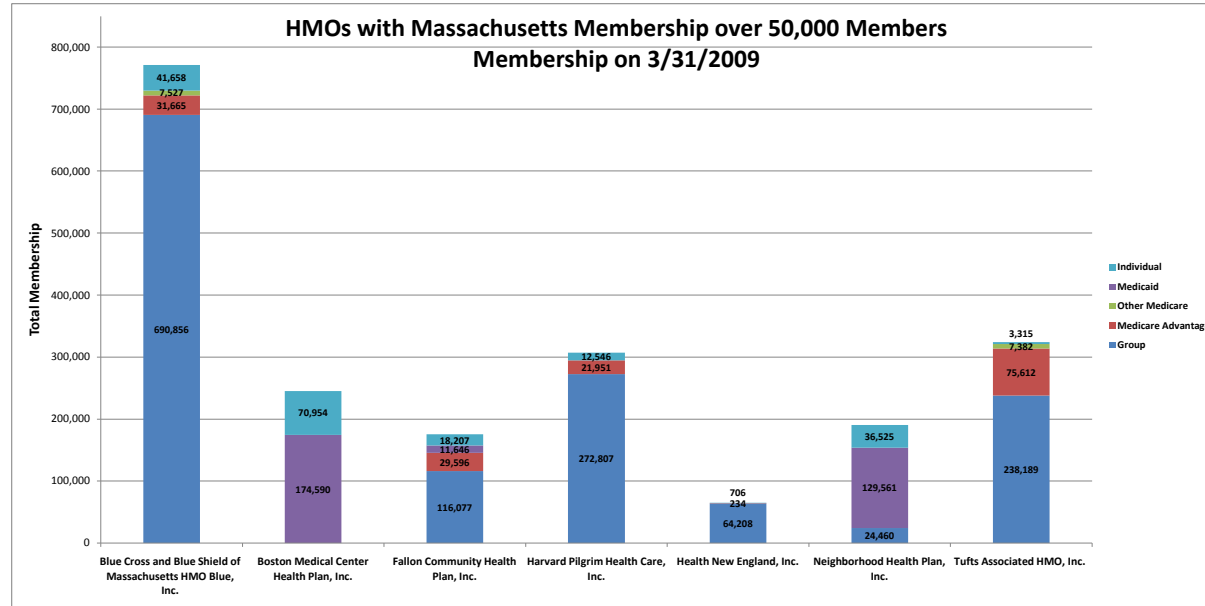


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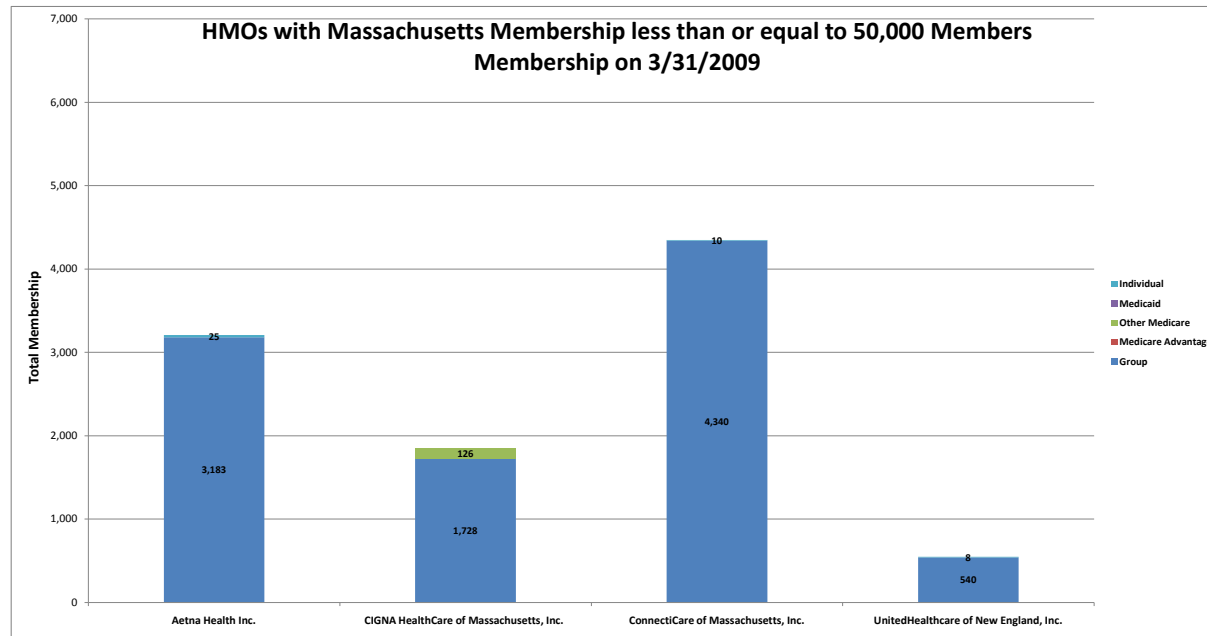


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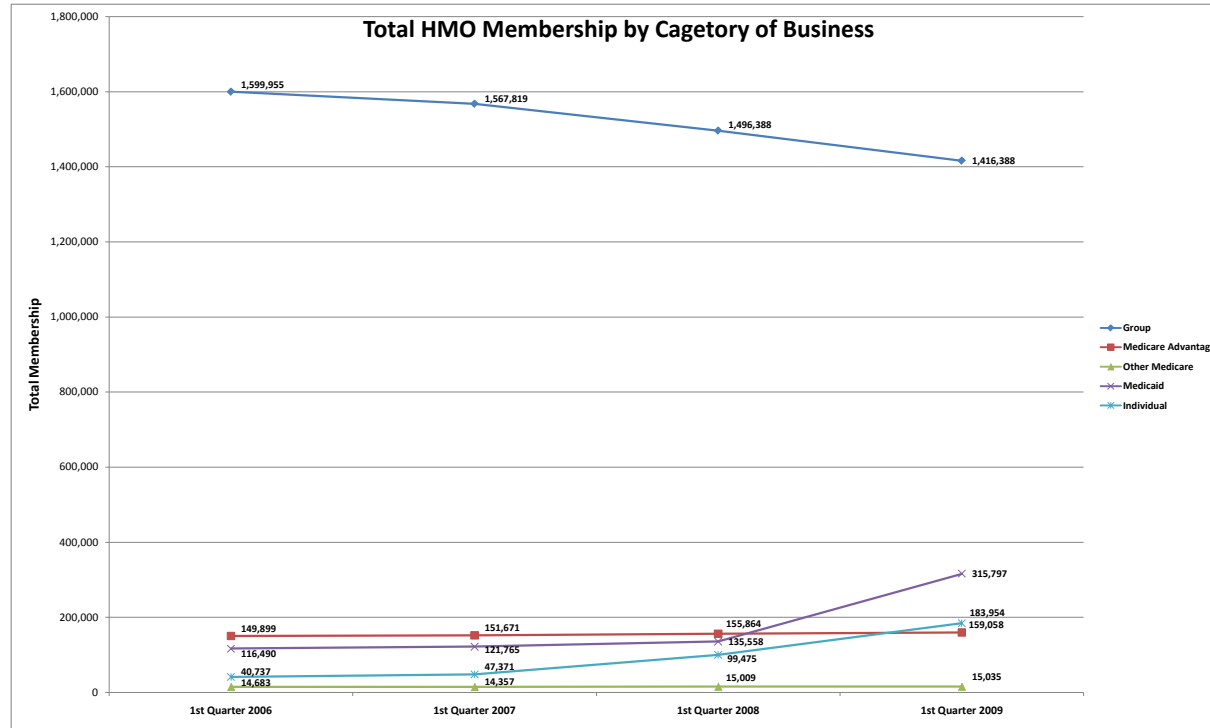


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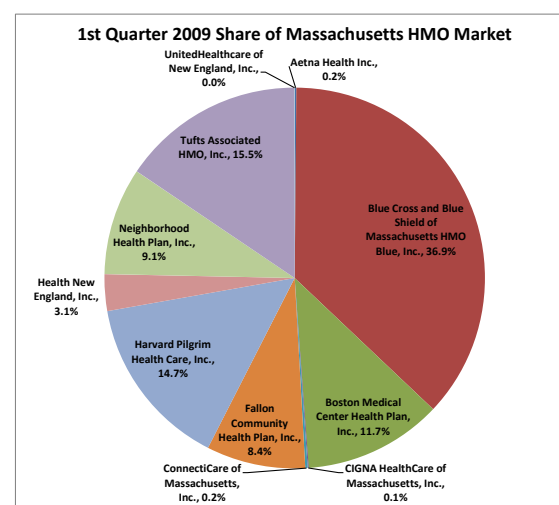
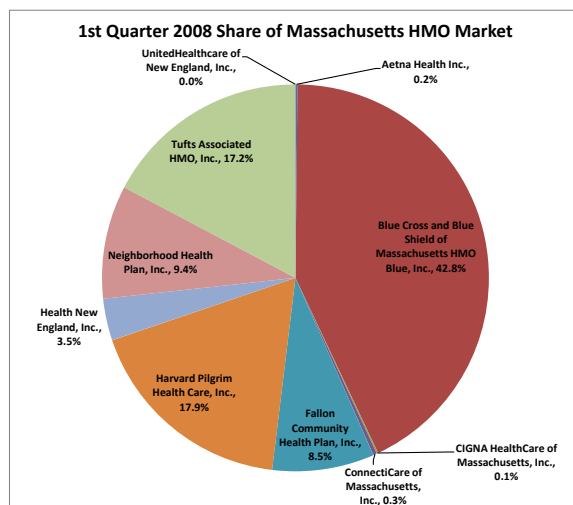
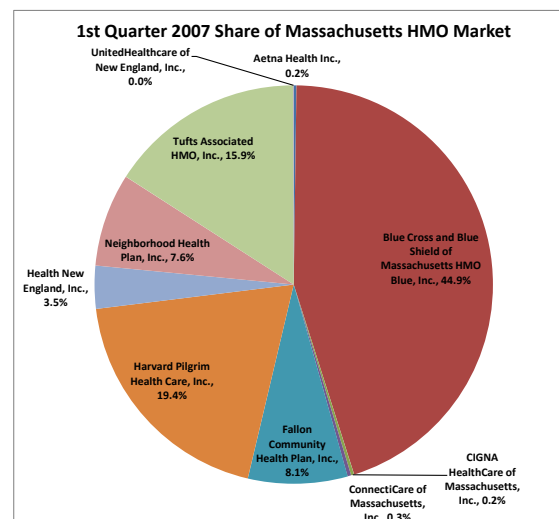
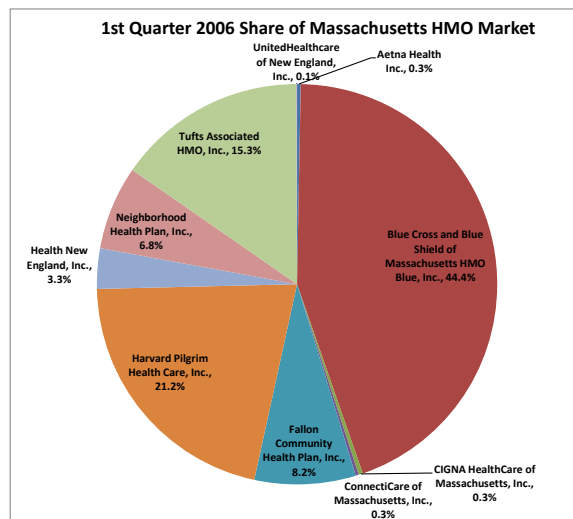


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