

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans
as of March 31, 2010 ¹

GROUP MEMBERSHIP BY COUNTY

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
GROUP ^{2, 3} MEMBERS BY COUNTY															
Aetna Health Inc.	43	25	139	0	430	6	134	42	831	0	238	262	174	385	2,709
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁴	16,393	10,566	47,894	1,159	75,979	5,082	25,264	11,278	145,743	1,001	67,692	54,229	41,813	68,112	572,205
CIGNA HealthCare of Massachusetts, Inc. ⁵	1	0	0	0	5	4	21	6	34	0	2	2	17	272	364
ConnectiCare of Massachusetts, Inc.	0	54	0	0	0	208	2,473	711	1	0	0	1	1	54	3,503
Fallon Community Health Plan, Inc.	87	1,001	1,496	2	5,744	1,909	8,768	3,685	13,460	0	2,211	1,507	689	72,269	112,828
Harvard Pilgrim Health Care, Inc.	15,396	169	19,827	2,291	31,530	497	1,271	2,090	72,196	248	42,759	27,123	43,925	31,805	291,127
Health New England, Inc.	12	10,832	3	0	6	7,848	35,753	15,948	12	0	4	1	18	778	71,215
Neighborhood Health Plan, Inc.	119	3	850	29	4,439	3	50	12	5,299	0	3,034	1,811	9,728	646	26,023
Tufts Associated HMO, Inc. ⁶	6,600	3,299	17,931	3	32,876	1,842	6,597	3,058	69,605	0	29,106	24,766	18,081	27,356	241,120
UnitedHealthcare of New England, Inc.	1	0	89	0	4	0	1	2	7	0	3	7	5	27	146
Total Group Members	38,652	25,949	88,229	3,484	151,013	17,399	80,332	36,832	307,188	1,249	145,049	109,709	114,451	201,704	1,321,240

¹ Information reported by HMOs as of the end of the first quarter of 2010 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0."

³ Carriers that do not have any Group business are not reflected on this report.

⁴ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁵ The carrier notified the Division on May 14, 2004 that it would discontinue marketing all small group and nongroup health benefit plans on June 23, 2004 and begin nonrenewing business as of December 1, 2004.

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").