

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans
as of March 31, 2010 ¹

INDIVIDUAL MEMBERSHIP BY COUNTY

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
INDIVIDUAL MEMBERS BY COUNTY ^{2,3}															
Aetna Health Inc.	0	1	0	0	5	0	0	1	9	0	0	2	1	0	19
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁴	1,871	664	2,055	236	4,153	323	1,110	728	9,708	293	4,563	2,914	2,681	2,839	34,138
Boston Medical Center Health Plan, Inc. ^{5,6}	5,827	5,701	9,952	5	5,050	2,379	7,657	3,604	3,975	1	3,102	4,654	5,562	1,952	59,421
CeltiCare Health Plan of Massachusetts, Inc. ^{7,8}	537	16	1,018	95	3,025	58	762	141	6,618	105	2,895	1,507	7,791	2,346	26,914
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	7	1	0	0	0	0	0	0	8
Fallon Community Health Plan, Inc. ⁹	7	118	371	0	2,748	203	695	452	6,037	0	930	602	305	7,476	19,944
Harvard Pilgrim Health Care, Inc.	1,422	39	785	245	1,470	32	31	53	4,721	86	2,078	1,344	1,404	993	14,703
Health New England, Inc.	0	143	0	0	0	91	445	191	0	0	0	0	1	8	879
Neighborhood Health Plan, Inc. ¹⁰	1,023	3	3,670	199	6,612	44	867	46	8,993	94	5,089	3,795	7,119	1,978	39,532
Tufts Associated HMO, Inc. ¹¹	151	11	265	0	465	17	25	21	1,630	0	648	372	397	405	4,407
UnitedHealthcare of New England, Inc.	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1
Total Individual Members	10,838	6,696	18,117	780	23,528	3,147	11,599	5,238	41,691	579	19,305	15,190	25,261	17,997	199,966

¹ Information reported by HMOs as of the end of the first quarter of 2010 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Includes all members who do not belong to a group and who contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0." This includes persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.

³ Carriers that do not show any Individual members are not reflected on this report.

⁴ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁵ Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medicare Center Health Plan, Inc. for the first time.

⁶ Includes 59,421 individuals enrolled through the Connector Commonwealth Care plan through March 31, 2010.

⁷ CeltiCare Health Plan of Massachusetts, Inc. was not licensed until 2009. The 4th quarter 2009 membership report included CeltiCare Health Plan of Massachusetts, Inc. for the first time.

⁸ Includes 2,001 individuals enrolled through the Connector Commonwealth Care plan and 24,913 individuals enrolled through the Connector Commonwealth Care Bridge plan through March 31, 2010.

⁹ Includes 9,001 individuals enrolled through the Connector Commonwealth Care plan through March 31, 2010.

[#] Includes 33,318 individuals enrolled through the Connector Commonwealth Care plan through March 31, 2010.

[#] Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").