

Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of March 31, 2011 ¹

GROUP MEMBERSHIP BY COUNTY

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
GROUP^{2,3} MEMBERS BY COUNTY															
Aetna Health Inc.	48	22	119	0	379	1	73	18	701	0	170	170	144	203	2,048
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁴	13,716	9,719	34,866	873	63,907	4,883	22,912	10,232	127,087	850	59,465	46,866	36,995	64,782	497,153
CeltiCare Health Plan of Massachusetts, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	12	12
CIGNA HealthCare of Massachusetts, Inc. ⁵	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ConnectiCare of Massachusetts, Inc.	0	18	0	0	2	181	2,031	669	0	0	0	2	1	44	2,948
Fallon Community Health Plan, Inc.	107	994	1,640	1	4,802	1,693	7,620	3,390	12,617	0	2,231	1,463	579	67,385	104,522
Harvard Pilgrim Health Care, Inc.	15,623	185	20,823	1,745	31,815	517	1,395	2,117	73,705	295	43,466	27,643	42,971	32,348	294,648
Health New England, Inc.	3	10,619	6	0	4	7,924	38,700	16,598	23	0	6	2	18	982	74,885
Neighborhood Health Plan, Inc.	383	0	1,417	194	5,982	4	80	19	7,004	128	3,839	2,189	9,667	1,257	32,163
Tufts Associated HMO, Inc. ⁶	6,134	3,859	18,620	55	30,507	1,793	6,701	3,220	66,858	27	27,857	23,081	17,354	27,485	233,551
UnitedHealthcare of New England, Inc.	0	0	0	0	0	0	0	1	2	0	9	2	4	15	33
Total Group Members	36,014	25,416	77,491	2,868	137,398	16,996	79,512	36,264	287,997	1,300	137,043	101,418	107,733	194,513	1,241,963

¹ Information reported by HMOs as of the end of the first quarter of 2011 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0."

³ Carriers that do not have any Group business are not reflected on this report.

⁴ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁵ CIGNA HealthCare of Massachusetts, Inc. intends to surrender its HMO license during 2011.

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).