

Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of March 31, 2012 ¹

GROUP MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Group^{4,5} Members															
Aetna Health Inc. ⁴	47	9	91	0	116	2	70	12	553	0	143	116	109	216	1,484
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	11,747	9,186	33,430	841	59,556	4,186	20,502	9,327	122,870	789	53,771	42,042	34,976	62,351	465,574
Boston Medical Center Health Plan, Inc.	0	0	2	0	0	0	0	0	8	0	4	0	3	0	17
CeltiCare Health Plan of Massachusetts, Inc.	0	0	0	0	0	0	0	0	6	0	3	0	18	0	27
ConnectiCare of Massachusetts, Inc.	0	9	0	0	1	161	1,908	646	0	0	0	4	0	6	2,735
Fallon Community Health Plan, Inc.	98	1,308	2,066	1	5,159	1,615	6,907	3,230	12,082	0	2,149	1,836	515	61,166	98,132
Harvard Pilgrim Health Care, Inc.	15,493	134	18,818	1,527	31,415	524	1,243	2,085	72,389	428	42,067	27,384	42,929	29,332	285,768
Health New England, Inc.	8	11,205	8	0	2	8,086	40,960	17,253	19	0	10	3	13	1,222	78,789
Neighborhood Health Plan, Inc.	822	0	1,977	391	8,426	2	118	17	9,323	255	5,099	2,642	10,180	2,180	41,432
Tufts Associated HMO, Inc. ⁶	6,064	2,965	18,656	43	30,767	1,717	5,467	2,895	66,728	25	28,141	22,407	17,204	26,386	229,465
UnitedHealthcare of New England, Inc.	0	0	0	0	0	0	0	0	8	0	2	2	2	15	29
Total Group Members	34,279	24,816	75,048	2,803	135,442	16,293	77,175	35,465	283,986	1,497	131,389	96,436	105,949	182,874	1,203,452

PPO

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Group^{4,5} Members															
Aetna Health Inc. ⁴	26	40	34	0	354	11	179	16	315	0	123	43	87	103	1,331
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	2,141	1,007	4,334	465	9,140	431	2,438	1,078	25,280	933	10,148	4,618	6,755	5,510	74,278
ConnectiCare of Massachusetts, Inc.	0	6	0	0	0	8	229	68	0	0	1	0	0	1	313
Fallon Community Health Plan, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	4	4
Harvard Pilgrim Health Care, Inc.	509	9	1,056	138	3,514	49	70	217	9,583	58	4,342	1,638	4,006	2,028	27,217
Health New England, Inc.	32	251	11	0	13	58	734	316	27	0	18	6	10	51	1,527
Tufts Associated HMO, Inc. ⁶	30	15	78	1	323	24	85	73	1,346	3	413	141	321	166	3,019
UnitedHealthcare of New England, Inc.	2	0	541	0	0	0	0	0	3	0	13	38	0	11	608
Total Group Members	2,740	1,328	6,054	604	13,344	581	3,735	1,768	36,554	994	15,058	6,484	11,179	7,874	108,297

¹ Information reported by HMOs as of the end of the first quarter of 2012 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0."

³ Carriers that do not have any "Group" business are not reflected on this report.

⁴ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

⁵ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).