

Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of March 31, 2012 ¹

INDIVIDUAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members^{4,5}															
Aetna Health Inc. ⁶	0	1	0	0	5	0	0	1	8	0	0	2	0	0	17
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	1,258	473	1,307	154	2,917	280	738	576	7,430	152	3,377	1,982	2,135	2,220	24,999
Boston Medical Center Health Plan, Inc. ⁸	4,313	3,828	6,372	1	1,833	1,679	5,190	2,657	1,659	1	1,612	2,850	2,600	1,310	35,905
CeltiCare Health Plan of Massachusetts, Inc. ⁷	1,549	204	2,212	231	4,960	944	2,521	1,118	6,185	128	2,717	1,965	8,457	2,707	35,898
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	3	1	0	0	0	0	0	0	4
Fallon Community Health Plan, Inc. ⁸	9	98	305	0	700	110	383	292	1,529	0	387	453	84	2,051	6,401
Harvard Pilgrim Health Care, Inc.	1,470	28	853	172	1,402	37	40	58	5,018	93	2,376	1,453	1,268	1,229	15,497
Health New England, Inc.	0	257	0	0	2	175	642	417	0	0	0	0	1	39	1,533
Neighborhood Health Plan, Inc. ⁹	1,652	4	3,715	431	8,700	39	713	35	12,233	397	6,077	4,090	7,926	2,931	48,943
Network Health, LLC ¹⁰	1,933	1,594	4,382	945	7,969	226	4,682	403	15,105	316	5,712	3,894	6,379	10,401	63,941
Tufts Associated HMO, Inc. ¹¹	222	67	406	2	634	52	82	113	2,305	0	843	583	446	725	6,480
Total Individual Members	12,406	6,554	19,552	1,936	29,122	3,542	14,994	5,671	51,472	1,087	23,101	17,272	29,296	23,613	239,618

PPO

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members^{4,5}															
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	486	188	399	142	935	90	203	205	2,844	163	1,173	536	755	510	8,629
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Harvard Pilgrim Health Care, Inc.	85	7	32	23	94	3	6	4	406	4	134	60	101	71	1,030
Tufts Associated HMO, Inc. ¹⁰	0	0	1	0	2	0	0	2	12	0	3	1	6	0	27
Total Individual Members	571	195	432	165	1,031	93	210	211	3,262	167	1,310	597	862	581	9,687

¹ Information reported by HMOs as of the end of the first quarter of 2012 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all members who do not belong to a group and who contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0." This includes persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.

³ Carriers that do not show any "Individual" members are not reflected on this report.

⁴ Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

⁵ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁶ Boston Medical Center Health Plan, Inc.'s figure includes 35,905 individuals enrolled through the Connector Commonwealth Care plan through March 31, 2012.

⁷ CeltiCare Health Plan of Massachusetts, Inc.'s figure includes 35,520 individuals enrolled through the Connector Commonwealth Care plan through March 31, 2012.

⁸ Fallon Community Health Plan, Inc.'s figure includes 4,667 individuals enrolled through the Connector Commonwealth Care plan through March 31, 2012.

⁹ Neighborhood Health Plan, Inc.'s figure includes 34,403 individuals enrolled through the Connector Commonwealth Care plan through March 31, 2012.

¹⁰ Network Health, LLC's figure includes 63,941 individuals enrolled through the Connector Commonwealth Care plan through March 31, 2012.

¹¹ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).