

**Massachusetts Division of Insurance**  
**Quarterly Report of Membership in Health Maintenance Organizations**  
**as of March 31, 2013 <sup>1</sup>**

**INDIVIDUAL MEMBERSHIP BY COUNTY**

**Closed Network**

	<b>Barnstable</b>	<b>Berkshire</b>	<b>Bristol</b>	<b>Dukes</b>	<b>Essex</b>	<b>Franklin</b>	<b>Hampden</b>	<b>Hampshire</b>	<b>Middlesex</b>	<b>Nantucket</b>	<b>Norfolk</b>	<b>Plymouth</b>	<b>Suffolk</b>	<b>Worcester</b>	<b>Massachusetts</b>
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
<b>Individual Members<sup>4,5</sup></b>															
Aetna Health Inc. <sup>4</sup>	0	0	0	0	5	0	0	0	1	0	0	0	0	0	6
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. <sup>5</sup>	1,164	401	1,148	130	2,443	235	604	495	6,530	122	2,886	1,713	1,831	1,983	21,685
Boston Medical Center Health Plan, Inc. <sup>6</sup>	6,424	4,991	10,344	6	7,687	2,312	9,261	3,493	7,174	3	4,904	6,164	11,041	5,816	79,620
CeltiCare Health Plan of Massachusetts, Inc. <sup>7</sup>	811	54	833	152	2,615	413	1,121	398	3,034	85	1,423	696	4,419	1,143	17,197
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Fallon Community Health Plan, Inc. <sup>8</sup>	22	116	506	0	741	120	353	285	1,660	0	534	727	149	1,956	7,169
Harvard Pilgrim Health Care, Inc.	1,282	25	789	156	1,231	36	44	62	4,510	83	2,049	1,422	1,109	1,133	13,931
Health New England, Inc.	0	480	0	0	0	255	974	636	0	0	0	0	7	37	2,389
Neighborhood Health Plan, Inc. <sup>9</sup>	1,631	3	3,075	430	8,172	31	544	23	12,034	441	5,669	3,420	7,040	2,716	45,229
Network Health, LLC <sup>10</sup>	1,794	1,071	3,832	1,218	9,376	198	3,539	592	19,871	526	6,666	4,214	8,096	10,653	71,646
Tufts Associated HMO, Inc. <sup>11</sup>	269	97	431	4	744	62	180	167	2,695	1	1,011	642	538	763	7,604
<b>Total Individual Members</b>	<b>13,397</b>	<b>7,238</b>	<b>20,958</b>	<b>2,096</b>	<b>33,014</b>	<b>3,662</b>	<b>16,620</b>	<b>6,151</b>	<b>57,509</b>	<b>1,261</b>	<b>25,142</b>	<b>18,998</b>	<b>34,230</b>	<b>26,200</b>	<b>266,476</b>

**PPO**

	<b>Barnstable</b>	<b>Berkshire</b>	<b>Bristol</b>	<b>Dukes</b>	<b>Essex</b>	<b>Franklin</b>	<b>Hampden</b>	<b>Hampshire</b>	<b>Middlesex</b>	<b>Nantucket</b>	<b>Norfolk</b>	<b>Plymouth</b>	<b>Suffolk</b>	<b>Worcester</b>	<b>Massachusetts</b>
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
<b>Individual Members<sup>4,5</sup></b>															
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. <sup>5</sup>	420	186	331	132	784	86	166	201	2,538	133	1,058	458	650	414	7,557
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Harvard Pilgrim Health Care, Inc.	65	8	32	20	84	3	4	4	365	5	126	64	98	68	946
Tufts Associated HMO, Inc. <sup>10</sup>	0	0	1	0	2	0	0	2	12	0	3	0	6	0	26
<b>Total Individual Members</b>	<b>485</b>	<b>194</b>	<b>364</b>	<b>152</b>	<b>870</b>	<b>89</b>	<b>170</b>	<b>207</b>	<b>2,915</b>	<b>138</b>	<b>1,187</b>	<b>522</b>	<b>754</b>	<b>482</b>	<b>8,529</b>

<sup>1</sup> Information reported by HMOs as of the end of the first quarter of 2013 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

<sup>2</sup> Includes all members who do not belong to a group and who contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0." This includes persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.

<sup>3</sup> Carriers that do not show any "Individual" members are not reflected on this report.

<sup>4</sup> Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

<sup>5</sup> Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

<sup>6</sup> Boston Medical Center Health Plan, Inc.'s figure includes 79,289 individuals enrolled through the Connector Commonwealth Care plan through March 31, 2013.

<sup>7</sup> CeltiCare Health Plan of Massachusetts, Inc.'s figure includes 16,807 individuals enrolled through the Connector Commonwealth Care plan through March 31, 2013.

<sup>8</sup> Fallon Community Health Plan, Inc.'s figure includes 4,101 individuals enrolled through the Connector Commonwealth Care plan through March 31, 2013.

<sup>9</sup> Neighborhood Health Plan, Inc.'s figure includes 29,681 individuals enrolled through the Connector Commonwealth Care plan through March 31, 2013.

<sup>10</sup> Network Health, LLC's figure includes 71,646 individuals enrolled through the Connector Commonwealth Care plan through March 31, 2013.

<sup>11</sup> Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan ("THP").