

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans as of March 31, 2021^{1,2}

GROUP MEMBERSHIP BY COUNTY

Closed Network³

Group Members	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Aetna Health Inc. ⁴	4	8	88	0	160	1	1	2	150	0	56	73	37	59	639
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁵	2,805	23	3,581	693	13,030	21	202	89	16,447	488	7,659	5,957	5,881	4,128	61,004
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	9,440	4,256	23,270	969	38,534	2,879	12,105	7,454	77,162	1,082	35,572	29,263	23,237	44,286	309,509
Boston Medical Center Health Plan, Inc.	22	0	99	0	106	2	16	31	128	0	68	59	79	22	632
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	114	22	0	0	0	0	0	1	138
Fallon Community Health Plan, Inc.	31	82	864	2	767	457	1,280	530	2,456	1	721	631	256	18,550	26,628
Harvard Pilgrim Health Care, Inc.	4,078	571	8,696	347	11,591	742	1,449	724	28,340	93	14,462	10,279	9,558	18,921	109,851
Health New England, Inc.	5	6,564	9	0	12	4,746	25,246	8,197	67	0	11	4	5	1,945	46,811
Tufts Associated HMO, Inc. ⁶	4,117	1,773	10,534	194	16,165	475	2,932	1,250	33,518	74	15,768	12,375	11,101	18,956	129,232
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁶	2,570	236	2,725	2	3,359	29	343	240	5,190	2	2,226	2,213	1,123	1,852	22,110
Total Group Members	23,072	13,513	49,866	2,207	83,724	9,353	43,688	18,539	163,458	1,740	76,543	60,854	51,277	108,720	706,554

1,024,849

Preferred Network

Group Members	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Aetna Health Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc.(formerly Neighborhood Health Plan, Inc.) ⁵	7	2	63	0	178	0	9	0	345	0	163	77	50	44	938
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	1,851	674	5,571	350	14,664	298	1,917	1,056	52,892	824	20,221	7,725	16,122	10,506	134,671
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	9	4	0	0	0	0	0	0	14
Harvard Pilgrim Health Care, Inc.	259	89	693	115	2,295	28	188	108	7,499	12	2,814	1,115	1,911	1,366	18,492
Health New England, Inc.	32	603	11	0	30	347	2,561	802	81	1	33	5	18	511	5,035
Tufts Associated HMO, Inc. ⁶	1	18	3	0	15	0	0	0	75	0	54	26	18	17	227
Total Group Members	2,150	1,386	6,341	465	17,182	674	4,684	1,970	60,892	837	23,285	8,948	18,119	12,444	159,377

¹ Information reported by HMOs as of the end of the fourth quarter of 2020 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Carriers that do not have any "Group" business are not reflected on this report.

⁴ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁵ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁶ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP).