

Massachusetts Division of Insurance  
Quarterly Report of Health Maintenance Organization Membership in  
Insured and Government Health Plans as of March 31, 2021<sup>1,2</sup>

INDIVIDUAL MEMBERSHIP BY COUNTY

Closed Network<sup>3</sup>

Individual Members	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Aetna Health Inc. <sup>4</sup>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Allways Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>5</sup>	284	11	585	1,537	3,462	2	24	2	4,903	1,139	2,631	1,433	1,757	340	18,110
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	944	380	680	140	1,861	164	496	511	5,866	262	2,774	1,456	1,870	1,553	18,957
Boston Medical Center Health Plan, Inc.	2,014	0	10,157	0	16,804	114	6,359	1,870	9,825	1	6,380	7,462	14,817	2,118	77,921
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Fallon Community Health Plan, Inc.	9	10	69	0	94	7	66	14	1,923	0	513	345	36	6,994	10,080
Harvard Pilgrim Health Care, Inc.	405	95	382	126	753	62	149	99	2,708	73	1,361	731	699	631	8,274
Health New England, Inc.	0	566	0	0	2	2,427	2,464	975	12	0	3	0	4	6,466	12,919
Tufts Associated HMO, Inc. <sup>6</sup>	504	153	571	245	1,250	103	274	184	4,059	191	2,017	1,205	1,044	1,361	13,161
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) <sup>6</sup>	11,544	5,025	13,285	6	18,664	370	6,407	2,509	43,498	8	16,317	11,195	14,905	15,140	158,873
Total Individual Members	15,704	6,240	25,729	2,054	42,890	3,249	16,239	6,164	72,794	1,674	31,996	23,827	35,132	34,603	318,295

Preferred Network

Individual Members	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Allways Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>5</sup>	0	0	2	2	2	0	0	0	4	0	2	0	3	3	18
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	252	123	158	62	470	35	77	91	1,807	106	767	311	507	268	5,034
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Harvard Pilgrim Health Care, Inc.	56	25	64	23	118	4	23	18	520	6	214	78	164	60	1,373
Health New England, Inc.	0	51	0	0	0	1	20	24	0	0	0	0	0	28	124
Tufts Associated HMO, Inc. <sup>6</sup>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Individual Members	308	199	222	85	588	40	120	133	2,327	112	981	389	671	356	6,531

<sup>1</sup> Information reported by HMOs as of the end of the fourth quarter of 2020 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

<sup>2</sup> Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

<sup>3</sup> Carriers that do not show any "Individual" members are not reflected on this report.

<sup>4</sup> Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all individual and small group health business as of April 1, 2011.

<sup>5</sup> Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

<sup>6</sup> Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).