

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans as of March 31, 2021^{1,2}

TOTAL MEMBERSHIP BY COUNTY

Closed Network^{3,4}

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc.⁵	4	8	154	0	217	1	77	19	224	0	101	110	107	190	1,212
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.)⁶	3,091	37	4,199	2,231	54,520	26	264	92	22,692	1,628	10,312	7,401	7,759	4,594	118,846
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	11,950	4,838	26,202	1,124	42,321	3,776	15,094	8,816	87,248	1,346	40,882	33,316	26,151	49,760	352,824
Boston Medical Center Health Plan, Inc.	6,812	453	72,352	97	24,672	1,222	56,231	5,253	20,745	29	29,316	40,460	66,482	13,184	337,308
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	114	22	0	0	0	0	0	1	138
Fallon Community Health Plan, Inc.	1,160	19,791	2,573	4	5,528	854	3,529	780	58,464	2	4,992	3,761	6,259	69,666	177,363
Harvard Pilgrim Health Care, Inc.	4,488	666	12,012	473	13,150	804	1,598	827	32,003	166	16,793	12,086	10,858	20,090	126,014
Health New England, Inc.	12	8,209	24	1	40	8,420	75,841	11,452	123	0	19	9	32	8,506	112,688
Tufts Associated HMO, Inc.⁷	8,380	1,953	13,824	451	29,869	593	7,577	2,798	75,653	265	30,237	20,425	18,728	38,144	248,897
Tufts Health Public Plans, Inc. (formerly Network Health, LLC)⁷	19,325	9,784	29,061	30	61,547	1,787	27,037	8,371	138,073	93	52,296	31,968	60,901	43,845	484,118
Total HMO Members	55,222	45,739	160,401	4,411	231,864	17,484	187,362	38,430	435,225	3,529	184,948	149,536	197,277	247,980	1,959,408
2019 Massachusetts Population⁸	212,990	124,944	565,217	17,332	789,034	70,180	466,372	160,830	1,611,699	11,399	706,775	521,202	803,907	830,622	6,892,503
Market Penetration Rate⁹	25.93%	36.61%	28.38%	25.45%	29.39%	24.91%	40.17%	23.89%	27.00%	30.96%	26.17%	28.69%	24.54%	29.85%	28.43%

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc.⁵	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.)⁶	7	2	65	2	180	0	9	0	349	0	165	77	53	47	956
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	6,369	797	9,598	412	20,621	1,632	6,539	3,405	64,003	930	26,251	11,954	18,693	19,448	190,652
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	9	4	0	0	0	0	0	0	14
Harvard Pilgrim Health Care, Inc.	315	114	757	138	2,413	32	211	126	8,019	18	3,028	1,193	2,075	1,426	19,865
Health New England, Inc.	32	691	11	1	30	365	2,685	853	81	1	33	5	18	539	5,345
Tufts Associated HMO, Inc.⁷	1	18	3	0	15	0	0	0	75	0	54	26	18	17	227
Total HMO Members	6,724	1,622	10,434	553	23,259	2,030	9,453	4,388	72,527	949	29,531	13,255	20,857	21,477	217,059
2019 Massachusetts Population⁸	212,990	124,944	565,217	17,332	789,034	70,180	466,372	160,830	1,611,699	11,399	706,775	521,202	803,907	830,622	6,892,503
Market Penetration Rate⁹	3.16%	1.30%	1.85%	3.19%	2.95%	2.89%	2.03%	2.73%	4.50%	8.33%	4.18%	2.54%	2.59%	2.59%	3.15%

¹ Information reported by HMOs as of the end of the fourth quarter of 2020 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

⁴ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

⁵ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁶ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁷ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP).

⁸ 2019 Population Source: U.S. Census Bureau; Vintage 2019 Population Estimates: Population Estimates

⁹ Total HMO members in each county divided by the 2019 population in each county.

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Insured and Government Health Plans as of March 31, 2021^{1,2}

TOTAL MEMBERSHIP BY COUNTY

Total HMO Membership in Closed Network Plans vs. Massachusetts Population by County

