

2008 911 Call Volume. Data was derived from the MagIC system located at each PSAP.

	A	B	C	D
1	Primary PSAP	CY08		
2		911 Wireless	911 Wireline	Total
3	Abington Police	1,520	2,325	3,845
4	Acton Police	1,362	3,458	4,820
5	Acushnet Police	628	1,509	2,137
6	Adams Police	427	1,537	1,964
7	Agawam Police	2,049	5,874	7,923
8	Amesbury Police	1,057	2,123	3,180
9	Amherst Communications	2,589	3,712	6,301
10	Andover Police	1,917	5,222	7,139
11	Arlington Communications	2,366	5,224	7,590
12	Ashburnham Police	362	848	1,210
13	Ashby Police	130	433	563
14	Ashland Police	829	1,637	2,466
15	Athol Police	607	1,583	2,190
16	Attleboro Police	3,339	5,384	8,723
17	Auburn Police	1,730	3,115	4,845
18	Avon Police	552	965	1,517
19	Ayer Police	626	1,347	1,973
20	Barnstable County Sheriff	1,055	21,049	22,104
21	Barnstable Police	9,398	13,774	23,172
22	Barre Police	314	935	1,249
23	Bedford Police	877	2,082	2,959
24	Belchertown Police	954	1,752	2,706
25	Bellingham Police	930	2,066	2,996
26	Belmont Public Safety	1,253	2,792	4,045
27	Berkley Police	239	621	860
28	Berkshire Cty ECC Sheriff	2,169	6,774	8,943
29	Berlin Police	192	381	573
30	Beverly Police	3,122	5,661	8,783
31	Billerica Police	2,243	4,992	7,235
32	Blackstone Police	239	1,158	1,397
33	Bolton Police	388	545	933
34	Boston Fire	6,800	7,247	14,047
35	Boston Police	148,999	229,953	378,952
36	Bourne Police	2,030	3,743	5,773
37	Boxborough Police	117	540	657
38	Boxford Police	313	838	1,151
39	Boylston Police	249	493	742
40	Braintree Police	3,311	7,371	10,682
41	Bridgewater Police	1,486	2,728	4,214
42	Brockton Police	16,554	22,284	38,838
43	Brookline Police	4,540	7,987	12,527
44	Burlington Police	1,995	4,760	6,755
45	Cambridge Communications	12,109	21,891	34,000
46	Canton Police	1,747	3,473	5,220

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2		911 Wireless	911 Wireline	Total
47	Carlisle Police	201	655	856
48	Carver Police	915	1,802	2,717
49	Charlton Police	1,235	1,876	3,111
50	Chelmsford Police	2,012	4,546	6,558
51	Chelsea Emergency Comm.	8,331	10,209	18,540
52	Chicopee Police	7,005	12,757	19,762
53	Clinton Police	882	2,060	2,942
54	Cohasset Police	393	1,306	1,699
55	Concord Police	998	3,178	4,176
56	Dalton Communications	432	1,591	2,023
57	Danvers Police	2,270	4,326	6,596
58	Dartmouth Police	3,454	5,482	8,936
59	Dedham Police	1,842	4,559	6,401
60	Dennis Police	2,187	4,054	6,241
61	Devens	270	618	888
62	Dighton Police	375	751	1,126
63	Douglas Police	293	887	1,180
64	Dover Police	266	592	858
65	Dracut Police	1,547	3,684	5,231
66	Dudley Police	494	1,379	1,873
67	Dukes County Sheriff	1,904	3,672	5,576
68	Duxbury Police	754	2,378	3,132
69	East Bridgewater Police	753	1,713	2,466
70	East Longmeadow Police	1,062	2,555	3,617
71	Eastham Police	554	1,134	1,688
72	Easthampton Police	1,205	2,411	3,616
73	Easton Police	1,478	2,658	4,136
74	Essex Communications	206	457	663
75	Everett Communications	6,263	7,677	13,940
76	Fairhaven Police	1,526	3,018	4,544
77	Fall River Police	13,284	20,940	34,224
78	Fitchburg Police	6,184	9,077	15,261
79	Foxboro Police	1,235	2,500	3,735
80	Framingham Police	7,344	11,207	18,551
81	Franklin Police	1,213	3,404	4,617
82	Freetown Police	602	1,453	2,055
83	Gardner Police	1,732	3,749	5,481
84	Georgetown Police	328	858	1,186
85	Gloucester Police	1,764	3,879	5,643
86	Grafton Police	960	2,155	3,115
87	Granby Police	377	760	1,137
88	Great Barrington Police	752	1,835	2,587
89	Greenfield Police	2,005	4,358	6,363
90	Groton Police	614	1,517	2,131

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1	Primary PSAP	CY08		
2		911 Wireless	911 Wireline	Total
91	Groveland Police	187	571	758
92	Hadley Police	1,047	1,332	2,379
93	Halifax Police	370	1,119	1,489
94	Hamilton/Wenham Police	466	1,328	1,794
95	Hampden Police	152	591	743
96	Hanover Police	1,156	2,178	3,334
97	Hanscom AFB (military)	43	784	827
98	Hanson Police	565	1,515	2,080
99	Harvard Police	231	546	777
100	Haverhill Police	6,588	10,507	17,095
101	Hingham Police	1,625	3,808	5,433
102	Holbrook Police	937	2,076	3,013
103	Holden Police	991	1,906	2,897
104	Holliston Police	610	1,234	1,844
105	Holyoke Police	8,105	12,150	20,255
106	Hopedale Police	232	1,065	1,297
107	Hopkinton Police	712	1,386	2,098
108	Hubbardston Police	225	669	894
109	Hudson Police	1,054	2,260	3,314
110	Hull Police	740	1,999	2,739
111	Ipswich Police	735	1,599	2,334
112	Kingston Police	1,073	1,977	3,050
113	Lakeville Police	596	1,252	1,848
114	Lancaster Communications	534	1,548	2,082
115	Lawrence Police	13,345	18,459	31,804
116	Lee Communications	520	1,344	1,864
117	Leicester Police	887	1,587	2,474
118	Leominster Police	4,177	7,435	11,612
119	Lexington Police	1,729	4,729	6,458
120	Lincoln Police	345	759	1,104
121	Littleton Police	577	1,198	1,775
122	Longmeadow Police	683	2,336	3,019
123	Lowell Police	13,976	19,161	33,137
124	Ludlow Police	1,385	2,799	4,184
125	Lunenburg Fire	748	1,369	2,117
126	Lynn Police	13,703	18,287	31,990
127	Lynnfield Police	594	1,386	1,980
128	Malden Police	6,801	9,694	16,495
129	Manchester Police	192	655	847
130	Mansfield Police	1,496	2,782	4,278
131	Marblehead Police	857	2,747	3,604
132	Marion Police	230	785	1,015
133	Marlboro Police	3,327	6,647	9,974
134	Marshfield Police	1,602	3,296	4,898

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2		911 Wireless	911 Wireline	Total
135	Mattapoisett Police	292	815	1,107
136	Maynard Police	407	1,009	1,416
137	Medfield Police	477	1,154	1,631
138	Medford Police	4,941	8,831	13,772
139	Medway Police	514	1,338	1,852
140	Melrose Police	1,414	2,976	4,390
141	Mendon Police	360	746	1,106
142	Merrimac Police	210	688	898
143	Methuen Police	3,821	7,357	11,178
144	Middleboro Police	2,198	3,244	5,442
145	Middleboro State Police		4,311	4,311
146	Middleton Fire	651	1,111	1,762
147	Milford Police	2,576	4,881	7,457
148	Millbury Police	771	1,658	2,429
149	Millis Police	403	762	1,165
150	Millville Police	376	545	921
151	Milton Police	1,941	4,300	6,241
152	Monson Police	403	1,176	1,579
153	Montague Police	443	1,489	1,932
154	Nahant Police	110	922	1,032
155	Nantucket Police	972	1,780	2,752
156	Natick Police	2,675	5,002	7,677
157	Needham Police	1,274	4,046	5,320
158	New Bedford Police	19,861	28,096	47,957
159	New Braintree State Police	1,718	3,979	5,697
160	Newbury Police	294	642	936
161	Newburyport Police	1,125	2,407	3,532
162	Newton Police	5,122	11,957	17,079
163	Norfolk Police	265	1,111	1,376
164	North Adams Police	1,655	4,284	5,939
165	North Andover Police	1,935	4,099	6,034
166	North Attleboro Police	1,763	3,240	5,003
167	North Reading Police	736	1,627	2,363
168	Northampton Communications	3,578	6,199	9,777
169	Northampton State Police		3,295	3,295
170	Northboro Police	824	1,785	2,609
171	Northbridge Police	809	2,085	2,894
172	Norton Communications	959	2,490	3,449
173	Norwell Police	743	1,696	2,439
174	Norwood Police	2,421	5,259	7,680
175	Oxford Police	1,209	1,960	3,169
176	Palmer Police	1,363	2,260	3,623
177	Paxton Communications	368	722	1,090

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2		911 Wireless	911 Wireline	Total
178	Peabody Police	4,280	8,148	12,428
179	Pembroke Police	1,096	2,510	3,606
180	Pepperell Police	412	1,091	1,503
181	Pittsfield Police	6,368	12,281	18,649
182	Plainville Police	551	1,054	1,605
183	Plymouth Police	4,093	8,518	12,611
184	Princeton Police	224	388	612
185	Provincetown Police	598	1,147	1,745
186	Quincy Police	10,037	17,342	27,379
187	Randolph Police	2,867	5,570	8,437
188	Raynham Police	1,457	2,259	3,716
189	Reading Police	1,070	2,744	3,814
190	Rehoboth Police	649	1,044	1,693
191	Revere Fire	7,145	9,202	16,347
192	Rochester Communications	261	856	1,117
193	Rockland Police	1,530	3,026	4,556
194	Rockport Police	314	974	1,288
195	Rowley Police	353	811	1,164
196	Rutland Fire	441	1,085	1,526
197	Salem Police	5,361	7,433	12,794
198	Salisbury Police	848	1,643	2,491
199	Sandwich Police	1,320	2,954	4,274
200	Saugus Police	2,764	4,341	7,105
201	Scituate Police	692	2,306	2,998
202	Seekonk Police	934	2,311	3,245
203	Sharon Police	755	1,627	2,382
204	Shelburne Falls State Police	2,735	7,659	10,394
205	Sherborn Police	336	456	792
206	Shirley Communications	315	963	1,278
207	Shrewsbury Police	2,825	4,441	7,266
208	Somerset Police	1,189	2,734	3,923
209	Somerville Police	9,624	11,909	21,533
210	South Hadley Police	1,029	2,509	3,538
211	Southampton Police	349	700	1,049
212	Southboro Police	759	1,134	1,893
213	Southbridge Police	1,759	3,401	5,160
214	Southwick Police	686	1,576	2,262
215	Spencer Police	1,128	2,568	3,696
216	Springfield Police	43,033	64,686	107,719
217	Sterling Communications	465	907	1,372
218	Stoneham Police	1,197	3,268	4,465
219	Stoughton Police	1,906	4,701	6,607
220	Stow Police	196	646	842
221	Sturbridge Police	867	1,371	2,238

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1	Primary PSAP	CY08		
2		911 Wireless	911 Wireline	Total
222	Sudbury Police	892	1,853	2,745
223	Sutton Police	357	889	1,246
224	Swampscott Police	777	1,885	2,662
225	Swansea Police	1,309	2,653	3,962
226	Taunton Fire	7,591	11,483	19,074
227	Templeton Police	413	1,046	1,459
228	Tewksbury Police	1,930	4,577	6,507
229	Topsfield Police	412	782	1,194
230	Townsend Police	485	1,108	1,593
231	Truro Police	332	610	942
232	Tyngsboro Police	123	203	326
233	Upton Police	361	862	1,223
234	Uxbridge Police	687	1,630	2,317
235	Wakefield Police	1,436	3,186	4,622
236	Walpole Police	1,538	3,080	4,618
237	Waltham Communications	5,957	10,781	16,738
238	Ware Police	787	1,879	2,666
239	Wareham Police	2,400	4,486	6,886
240	Warren Police	187	1,252	1,439
241	Watertown Police	2,835	5,263	8,098
242	Wayland Police	815	1,601	2,416
243	Webster Police	1,950	3,816	5,766
244	Wellesley Police	1,404	2,995	4,399
245	Wellfleet Police	445	995	1,440
246	West Boylston Police	588	1,287	1,875
247	West Bridgewater Police	579	1,148	1,727
248	West Newbury Police	138	437	575
249	West Springfield Police	5,097	7,437	12,534
250	Westboro Police	1,890	3,507	5,397
251	Westfield Police	4,039	6,203	10,242
252	Westford Police	848	2,224	3,072
253	Westminster Police	405	910	1,315
254	Weston Police	828	1,630	2,458
255	Westport Police	1,040	1,853	2,893
256	Westwood Police	883	2,565	3,448
257	Weymouth Police	4,295	8,503	12,798
258	Wilbraham Police	914	2,266	3,180
259	Williamstown Police	421	1,751	2,172
260	Wilmington Police	1,405	2,975	4,380
261	Winchendon Police	649	1,649	2,298
262	Winchester Police	921	2,209	3,130
263	Winthrop Police	846	2,231	3,077
264	Woburn Police	3,579	7,947	11,526
265	Worcester Communications	38,784	54,251	93,035

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1	Primary PSAP	CY08		
2		911 Wireless	911 Wireline	Total
266	Wrentham Police	664	1,625	2,289
267	Yarmouth Police	2,753	6,849	9,602
268	Total	739,146	1,306,718	2,045,864
269				
270	Wireless PSAPs			
271	Framingham State Police	1,177,426	N/A	1,177,426
272	Middleboro State Police	298,901	N/A	298,901
273	Northampton State Police	302,295	N/A	302,295
274	Total	1,778,622		
275	Updated as of 2/1/2010			