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> JOSEPH G. MURPHY COMMISSIONER OF INSURANCE

#### Filing Guidance Notice 2010-D Bureau of Managed Care

TO: Commercial Health Insurers, Blue Cross and Blue Shield of Massachusetts, Inc. (BCBSMA), Health Maintenance Organizations (HMOs)

FROM: Nancy Schwartz, Director, Bureau of Managed Care

DATE: June 9, 2010

RE: SERFF PPACA Uniform Compliance Form

The purpose of this notice is to provide guidance for health carriers about the *PPACA Uniform Compliance Summary*. This form was designed to be submitted with all SERFF filings for forms that have requirements under the federal Patient Protection and Affordable Care Act (PPACA).

NAIC and SERFF staff developed the *PPACA Uniform Compliance Summary* to help carriers address the immediate market reform requirements of the PPACA. This form is in interactive PDF format and has been added to the Submission Requirements for all TOIs identified as PPACA. The *PPACA Uniform Compliance Summary* is intended to be used in all states, so that multiple-state filers will use the same form for all of the states in which they file.

Carriers will note that the SERFF General Instructions for Massachusetts has been modified to include information about the *PPACA Uniform Compliance Summary* and the document has been added to the SERRFF Submission Requirements for each TOI that has PPACA requirements. SERFF will also provide documentation in SERFF's Online Help shortly after the release.

As of June 10, 2010, all SERFF filings for the TOIs and sub-TOIs identified should include a completed *PPACA Uniform Compliance Summary*. Please note that if a filing is submitted without this document in addition to any or all of the required checklists, an objection letter will be sent advising that the checklists must be submitted before any other review is completed.

If you have any questions, please contact Nancy Schwartz at (617) 521-7347.

#### Please select the appropriate check box below to indicate which product is amended by this filing.

# □ INDIVIDUAL HEALTH BENEFIT PLANS (Complete <u>SECTION A</u> only) □ SMALL / LARGE GROUP HEALTH BENEFIT PLANS (Complete <u>SECTION B</u> only)

This form filing compliance summary is to be submitted with your [endorsement][contract] to comply with the immediate market reform requirements of the Patient Protection and Affordable Care Act (PPACA). These PPACA requirements apply only to policies for health insurance coverage referred to as "major medical" in the statute, which is comprehensive health coverage that includes PPO and HMO coverage. This form includes the requirements for grandfathered (coverage in effect prior to March 23, 2010) and non-grandfathered plans, and relevant statutes. Refer to the relevant statute to ensure compliance. Complete each item to confirm that diligent consideration has been given to each. (*If submitting your filings electronically, bookmark the provision(s) in the form(s) that satisfy the requirement and identify the page/paragraph on this form*.)

#### \*For all filings, include the Type of Insurance (TOI) in the first column.

Check box if this is a paper filing.

#### **COMPANY INFORMATION**

Company Name	NAIC Number	SERFF Tracking Number(s) *if applicable	Form Number(s) of Policy being endorsed	Rate Impact
				☐ Yes ☐ No

SECTION A – Individual Health Benefit Plans				
ΤΟΙ	Category	Statute Section	Grandfathered	Non- Grandfathered

Eliminate Pre-existing Condition Exclusions for Enrollees Under Age 19	[Sections 2704 and 1255 of the PHSA/Section 1201 of the PPACA]	N/A	<b>Yes</b> No If <b>no</b> , please explain.
Explanation:			
Page Number:		_	
Eliminate Annual Dollar Limits on Essential Benefits Except allows for "restricted" annual dollar limits for essential benefits for plan years prior to January 1, 2014.	[Section 2711 of the PHSA/Section 1001 of the PPACA]	N/A	<b>Yes</b> No If <b>no</b> , please explain.
Explanation:			
Page Number:		_	
Eliminate Lifetime Dollar Limits on Essential Benefits	[Section 2711 of the PHSA/Section 1001 of the PPACA]	<b>Yes</b> No If <b>no</b> , please explain.	<b>Yes</b> No If <b>no</b> , please explain.
Explanation:			
Page Number:		_	
Prohibit Rescissions – Except for fraud or intentional misrepresentation of material fact.	[Section 2712 of the PHSA/Section 1001 of PPACA]	<b>Yes</b> No If <b>no</b> , please explain.	<b>Yes</b> No If <b>no</b> , please explain
Explanation:	1	_	
Page Number:			

	SECTION A – Indi	vidual Health Benefit Plans		
ΤΟΙ	Category	Statute Section	Grandfathered	Non- Grandfathered
	<b>Preventive Services</b> – Requires coverage and prohibits the imposition of cost-sharing for specified preventative services.	[Section 2713 of the PHSA/Section 1001 of the PPACA]	N/A	<b>Yes</b> No If <b>no</b> , please explain
	Explanation: Page Number:			
	<b>Extends Dependent Coverage for Children Until age 26</b> – If a policy offers dependent coverage, it must include dependent coverage until age 26.	[Section 2714 of the PHSA/Section 1001 of the PPACA]	<b>Yes</b> No If <b>no</b> , please explain.	<b>Yes</b> No If <b>no</b> , please explain
	Explanation: Page Number:	I	-	
	Appeals Process – Requires establishment of an internal claims appeal process and external review process.	[Section 2719 of the PHSA/Section 1001 of the PPACA]	N/A	<b>Yes</b> No If <b>no</b> , please explai
	Explanation:	<u> </u>	-	
	Page Number:		-	
	<b>Emergency Services</b> – Requires plans that cover emergency services to provide such coverage without the need for prior authorization, regardless of the participating status of the provider, and at the in-network cost-sharing level.	[Section 2719A of the PHSA/Section 10101 of the PPACA]	N/A	<b>Yes</b> No If <b>no</b> , please explain
	Explanation:		-	
	Page Number:		-	

	SECTION A – Indi			
ΤΟΙ	Category	Statute Section	Grandfathered	Non- Grandfathered
	Access to Pediatricians – Mandates that if designation of a PCP for a child is required, the person be permitted to designate a physician who specialized in pediatrics as the child's PCP if the provider is in-network.	[Section 2719A of the PHSA/Section 10101 of the PPACA]	N/A	<b>Yes</b> No If <b>no</b> , please explain.
	Explanation: Page Number:			
	Access to OB/GYNs – Prohibits authorization or referral requirements for obstetrical or gynecological care provided by in-network providers who specialize in obstetrics or gynecology.	[Section 2719A of the PHSA/Section 10101 of the PPACA]	N/A	<b>Yes</b> No If <b>no</b> , please explain.
	Explanation:			
	Page Number:			

SECTION B – Group Health Benefit Plans (Small and Large)				
ΤΟΙ	Category	Statute Section	Grandfathered	Non- Grandfathered

Eliminate Pre-existing Condition Exclusions for Enrollees Under Age 19	[Sections 2704 of the PHSA/Section 1201 of the PPACA]	<b>Yes</b> No If <b>no</b> , please explain.	<b>Yes</b> No If <b>no</b> , please explain.
Explanation:			
Page Number:			
Eliminate Annual Dollar Limits on Essential Benefits – Except allows for "restricted" annual dollar limits for essential benefits for plan years prior to January 1, 2014.	[Section 2711 of the PHSA/Section 1001 of the PPACA]		<b>Yes</b> No If <b>no</b> , please explain.
Explanation:			
Page Number:			
Eliminate Lifetime Dollar Limits on Essential Benefits	[Section 2711 of the PHSA/Section 1001 of the PPACA]	<b>Yes</b> No If <b>no</b> , please explain.	<b>Yes</b> No If <b>no</b> , please explain.
Explanation:		_	
Page Number:			
<b>Prohibit Rescissions</b> – Except for fraud or intentional misrepresentation of material fact.	[Section 2712 of the PHSA/Section 1001 of PPACA]	<b>Yes</b> No If <b>no</b> , please explain.	<b>Yes</b> No If <b>no</b> , please explain.
Explanation:	·		
Page Number:			

SECTION B – Group Health Benefit Plans (Small and Large)				
ΤΟΙ	Category	Statute Section	Grandfathered	Non- Grandfathered

<b>Preventive Services</b> – Requires coverage and prohibits the imposition of cost-sharing for specified preventative services	[Section 2713 of the PHSA/Section 1001 of the PPACA]	N/A	<b>Yes</b> No If <b>no</b> , please explain.
Explanation:			
Page Number:			
<b>Extends Dependent Coverage for Children Until age 26</b> – If a policy offers dependent coverage, it must include dependent coverage until age 26. ◊	[Section 2714 of the PHSA/Section 1001 of the PPACA]	$\Box Yes^{\diamond} \Box No$ If <b>no</b> , please explain.	<b>Yes</b> No If <b>no</b> , please explain.
Explanation:			
Page Number:			
<b>Appeals Process</b> – Requires establishment of an internal claims appeal process and external review process.	[Section 2719 of the PHSA/Section 1001 of the PPACA]	N/A	<b>Yes</b> No If <b>no</b> , please explain.
Explanation:			
Page Number:		1	

◊ For plan years beginning before January 1, 2010, grandfathered group plans are not required to extend coverage to a child until the age of 26 if such child is eligible to enroll in another employee-sponsored plan

	SECTION B – Group Heal	rge)		
ΤΟΙ	Category	Statute Section	Grandfathered	Non- Grandfathered
	<b>Emergency Services</b> – Requires plans that cover emergency services to provide such coverage without the need for prior authorization, regardless of the participating status of the provider, and at the in-network cost-sharing level.	[Section 2719A of the PHSA/Section 10101 of the PPACA]	N/A	<b>Yes</b> No If <b>no</b> , please explain.
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	Access to Pediatricians – Mandates that if designation of a PCP for a child is required, the person be permitted to designate a physician who specialized in pediatrics as the child's PCP if the provider is in-network.	[Section 2719A of the PHSA/Section 10101 of the PPACA]	N/A	<b>Yes</b> No If <b>no</b> , please explain.
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	Page Number:			
	Access to OB/GYNs – Prohibits authorization or referral requirements for obstetrical or gynecological care provided by in-network providers who specialize in obstetrics or gynecology.	[Section 2719A of the PHSA/Section 10101 of the PPACA]	N/A	<b>Yes</b> No If <b>no</b> , please explain.
	Explanation:			
	Page Number:			

PPACA ELIGIBLE T	OI's AND SUB-TOI's
Type of Insurance	Sub-Type of Insurance
H04 Health - Blanket Accident/Sickness	H04.000 Health - Blanket Accident/Sickness
	H04.001 Student
H06 Health - Conversion	H06.000 Health - Conversion
H12 Health - Excess/Stop Loss	H12.001 Accident & Sickness
	H12.002 Managed Care
	H12.004 Self-Funded Health Plan
H15G Group Health - Hospital/Surgical/Medical Expense	H15G.001 Any Size Group
	H15G.002 Large Group Only
	H15G.003 Small Group Only
H15I Individual Health - Hospital/Surgical/Medical Expense	H15I.001 Health - Hospital/Surgical/Medical Expense
H16G Group Health - Major Medical	H16G.001A Any Size Group - PPO
	H16G.001B Any Size Group - POS
	H16G.001C Any Size Group - Other
	H16G.002A Large Group Only - PPO
	H16G.002B Large Group Only - POS
	H16G.002C Large Group Only - POS
	H16G.003A Small Group Only - PPO
	H16G.003B Small Group Only - PPO Basic
	H16G.003C Small Group Only - PPO Standard
	H16G.003D Small Group Only - POS
	H16G.003E Small Group Only - POS Basic
	H16G.003F Small Group Only - POS Standard
	H16G.003G Small Group Only - POS Standard
	H16G.004 Short Term
H16I Individual Health - Major Medical	H16I.005A Individual - Preferred Provider (PPO)
	H16I.005B Individual - Point-of-Service (POS)
	H16I.005C Individual - Other
	H16I.004 Short Term
	Indi.004 Short Term
H21 Health - Other	H21.000 Health - Other
HOrg02G Group Health Organizations - Health Maintenance (HMO)	HOrg02G.001 Conversion
Thorgozo oroup ricatar organizations - ricatar Maintenance (rimo)	HOrg02G.002A Any Size Group - PPO
	HOrg02G.002B Any Size Group - POS
	HOrg02G.002C Any Size Group - HMO
	HOrg02G.002D Any Size Group - Other
	HOrg02G.003A Large Group Only - PPO
	HOrg02G.003B Large Group Only - POS
	HOrg02G.003C Large Group Only - HMO
	HOrg02G.003D Large Group Only - Other
	HOrg02G.004A Small Group Only - Other
	HOrg02G.004B Small Group Only - PPO Basic HOrg02G.004B Small Group Only - PPO Standard
	HOrg02G.004C Small Group Only - POS Basic
	HOrg02G.004C Small Group Only - POS Basic HOrg02G.004D Small Group Only - POS Standard
	HOrg02G.004C Small Group Only - POS Basic HOrg02G.004D Small Group Only - POS Standard HOrg02G.004E Small Group Only - Other
	HOrg02G.004C Small Group Only - POS Basic HOrg02G.004D Small Group Only - POS Standard
	HOrg02G.004C Small Group Only - POS Basic HOrg02G.004D Small Group Only - POS Standard HOrg02G.004E Small Group Only - Other HOrg02G.004F Small Group Only - HMO
HOrg02I Individual Health Organizations - Health Maintenance (HMO)	HOrg02G.004C Small Group Only - POS Basic HOrg02G.004D Small Group Only - POS Standard HOrg02G.004E Small Group Only - Other HOrg02G.004F Small Group Only - HMO HOrg02I.005A Individual - Preferred Provider (PPO)
HOrg02I Individual Health Organizations - Health Maintenance (HMO)	HOrg02G.004C Small Group Only - POS Basic HOrg02G.004D Small Group Only - POS Standard HOrg02G.004E Small Group Only - Other HOrg02G.004F Small Group Only - HMO HOrg02I.005A Individual - Preferred Provider (PPO) HOrg02I.005B Individual - Point-of-Service (POS)
HOrg02I Individual Health Organizations - Health Maintenance (HMO)	HOrg02G.004C Small Group Only - POS Basic HOrg02G.004D Small Group Only - POS Standard HOrg02G.004E Small Group Only - Other HOrg02G.004F Small Group Only - HMO HOrg02I.005A Individual - Preferred Provider (PPO) HOrg02I.005B Individual - Point-of-Service (POS) HOrg02I.005C Individual - Other
HOrg02I Individual Health Organizations - Health Maintenance (HMO)	HOrg02G.004C Small Group Only - POS Basic HOrg02G.004D Small Group Only - POS Standard HOrg02G.004E Small Group Only - Other HOrg02G.004F Small Group Only - HMO HOrg02I.005A Individual - Preferred Provider (PPO) HOrg02I.005B Individual - Point-of-Service (POS)
HOrg02I Individual Health Organizations - Health Maintenance (HMO) HOrg03 Health - Other	HOrg02G.004C Small Group Only - POS Basic HOrg02G.004D Small Group Only - POS Standard HOrg02G.004E Small Group Only - Other HOrg02G.004F Small Group Only - HMO HOrg02I.005A Individual - Preferred Provider (PPO) HOrg02I.005B Individual - Point-of-Service (POS) HOrg02I.005C Individual - Other