Massachusetts Division of Insurance Annual Report of Membership in Insured Preferred Provider Plans by Plan Type as of December 31, 2011

2011 Massachusetts	2011	2010	2010 to 2011	2011	2010	2010 to 2011
Insured Preferred Provider Plan Members ¹	MA	MA	Change	Market	Market	Change in Market
By Plan Type	Members	Members	of Members	Penetration	Penetration	Penetration
MEDICAL Insured Preferred Provider Plans	364,300	354,352	9,948	5.53%	5.34%	0.19%
DENTAL Insured Preferred Provider Plans	884,602	871,086	13,516	13.43%	13.14%	0.29%
VISION Insured Preferred Provider Plans	520,495	494,466	26,029	7.90%	7.46%	0.44%
MENTAL HEALTH and SUBSTANCE ABUSE Insured Preferred Provider Plans	9,815	9,587	228	0.15%	0.14%	
PRESCRIPTION DRUG EXPENSE Insured Preferred Provider Plans	110	158	(48)	0.00%	0.00%	0.00%

¹ Information reported by carriers offering an insured preferred provider plan, based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 2.2," which instructs carriers to exclude members for whom the carrier did not bear any financial risk.

