

HMOs' Inpatient Non-Behavioral Health Utilization Data for MA Residents
January 1, 2011 - December 31, 2011
(Includes combined HMO Closed Network Plan and HMO Insured Preferred Provider Network Plan statistics)

HMOs with over 150,000 Massachusetts Membership

	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay
Blue Cross and Blue Shield of MA HMO Blue, Inc.					
Acute Care	29,222	46.01	127,852	201.29	4.38
Maternity	6,521	10.27	21,240	33.44	3.26
Non-Acute Care	4,075	6.42	57,702	90.84	14.16
Total Inpatient Non-Behavioral Health Utilization	39,818	62.69	206,794	325.57	5.19
Boston Medical Center Health Plan, Inc.					
Acute Care	15,330	62.68	64,467	263.61	4.21
Maternity	6,393	26.14	18,435	75.38	2.88
Non-Acute Care	785	3.21	10,807	44.19	13.77
Total Inpatient Non-Behavioral Health Utilization	22,508	92.04	93,709	383.18	4.16
Fallon Community Health Plan, Inc.					
Acute Care	13,401	86.84	60,509	392.09	4.52
Maternity	1,543	10.00	6,425	41.63	4.16
Non-Acute Care	4,362	28.27	145,722	944.27	33.41
Total Inpatient Non-Behavioral Health Utilization	19,306	125.10	212,656	1,378.00	11.02
Harvard Pilgrim Health Care, Inc.					
Acute Care	18,170	53.92	65,751	195.14	3.62
Maternity	4,118	12.22	13,158	39.05	3.20
Non-Acute Care	890	2.64	9,587	28.45	10.77
Total Inpatient Non-Behavioral Health Utilization	23,178	68.79	88,496	262.64	3.82
Neighborhood Health Plan, Inc.					
Acute Care	16,853	71.27	73,651	311.44	4.37
Maternity	5,529	23.38	18,484	78.16	3.34
Non-Acute Care	822	3.48	15,816	66.88	19.24
Total Inpatient Non-Behavioral Health Utilization	23,204	98.12	107,951	456.48	4.65
Network Health, LLC					
Acute Care	11,586	66.00	49,049	279.43	4.23
Maternity	5,372	30.60	12,826	73.07	2.39
Non-Acute Care	807	4.60	18,162	103.47	22.51
Total Inpatient Non-Behavioral Health Utilization	17,765	101.21	80,037	455.96	4.51
Tufts Associated Health Maintenance Organization, Inc.					
Acute Care	38,291	113.25	164,195	485.63	4.29
Maternity	2,744	8.12	8,481	25.08	3.09
Non-Acute Care	10,563	31.24	163,807	484.48	15.51
Total Inpatient Non-Behavioral Health Utilization	51,598	152.61	336,483	995.19	6.52

HMOs with 150,000 or less Massachusetts Membership

	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay
Aetna Health Inc.					
Acute Care	550	330.38	2,913	1,749.81	5.30
Maternity	53	31.84	208	124.94	3.92
Non-Acute Care	304	182.61	4,480	2,691.09	14.74
Total Inpatient Non-Behavioral Health Utilization	907	544.83	7,601	4,565.85	8.38
CeltiCare Health Plan of Massachusetts, Inc.					
Acute Care	1,530	44.34	6,941	201.14	4.54
Maternity	228	6.61	703	20.37	3.08
Non-Acute Care	125	3.62	882	25.56	7.06
Total Inpatient Non-Behavioral Health Utilization	1,883	54.57	8,526	247.07	4.53
ConnectiCare of Massachusetts, Inc.					
Acute Care	104	31.30	412	123.98	3.96
Maternity	14	4.21	37	11.13	2.64
Non-Acute Care	7	2.11	56	16.85	8.00
Total Inpatient Non-Behavioral Health Utilization	125	37.62	505	151.97	4.04
Health New England, Inc.					
Acute Care	4,076	45.08	17,686	195.60	4.34
Maternity	1,038	11.48	2,965	32.79	2.86
Non-Acute Care	517	5.72	9,777	108.13	18.91
Total Inpatient Non-Behavioral Health Utilization	5,631	62.28	30,428	336.53	5.40
UnitedHealthcare of New England, Inc.					
Acute Care	201	119.35	675	400.79	3.36
Maternity	13	7.72	37	21.97	2.85
Non-Acute Care	0	0.00	0	0.00	0.00
Total Inpatient Non-Behavioral Health Utilization	214	127.07	712	422.76	3.33

Total Discharge Days: 1,173,898