

HMOs' Intermediate Care Behavioral Health Utilization Data for MA Residents
January 1, 2011 - December 31, 2011
(Includes combined HMO Closed Network and HMO Insured Preferred Provider Network Statistics)

HMOs with over 150,000 Massachusetts Membership	24-HOUR / OVERNIGHT					COMMUNITY BASED	
	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay	Total Encounters	Annualized Encounters per 1,000 Members
Blue Cross and Blue Shield of MA HMO Blue, Inc.							
Major Depression	152	0.24	268	0.42	1.76	5,852	9.21
Attention Deficit Hyperactivity Disorder	57	0.09	157	0.25	2.75	182	0.29
Eating Disorders	2	0.00	3	0.00	1.50	2,639	4.16
Chemical Dependency	253	0.40	492	0.77	1.94	8,555	13.47
Other Mental Health	395	0.62	809	1.27	2.05	37,282	58.70
Total Intermediate Care Behavioral Health Utilization	859	1.35	1,729	2.72	2.01	54,510	85.82
Boston Medical Center Health Plan, Inc.							
Major Depression	281	1.15	1,792	7.33	6.38	3,663	14.98
Attention Deficit Hyperactivity Disorder	35	0.14	389	1.59	11.11	3,513	14.36
Eating Disorders	22	0.09	325	1.33	14.77	302	1.23
Chemical Dependency	3,267	13.36	16,763	68.54	5.13	4,149	16.97
Other Mental Health	453	1.85	3,564	14.57	7.87	13,012	53.21
Total Intermediate Care Behavioral Health Utilization	4,058	16.59	22,833	93.36	5.63	24,639	100.75
Fallon Community Health Plan, Inc.							
Major Depression	19	0.12	49	0.32	2.58	2,956	19.15
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	822	5.33	5.33
Eating Disorders	60	0.39	320	2.07	5.33	318	2.06
Chemical Dependency	565	3.66	3,033	19.65	5.37	3,124	20.24
Other Mental Health	29	0.19	85	0.55	2.93	11,304	73.25
Total Intermediate Care Behavioral Health Utilization	673	4.36	3,487	22.60	5.18	18,524	120.03
Harvard Pilgrim Health Care, Inc.							
Major Depression	33	0.10	386	1.15	11.70	1,943	5.77
Attention Deficit Hyperactivity Disorder	5	0.01	27	0.08	5.40	49	0.16
Eating Disorders	40	0.12	973	2.89	24.33	547	1.62
Chemical Dependency	116	0.34	732	2.17	6.31	1,113	3.30
Other Mental Health	57	0.17	791	2.35	13.88	2,175	6.45
Total Intermediate Care Behavioral Health Utilization	251	0.74	2,909	8.63	11.59	5,827	17.29
Neighborhood Health Plan, Inc.							
Major Depression	827	3.50	883	3.73	1.07	26,561	112.32
Attention Deficit Hyperactivity Disorder	7	0.03	7	0.03	1.00	19,704	83.32
Eating Disorders	0	0.00	0	0.00	1,580	6.68	6.68
Chemical Dependency	17,491	73.96	18,553	78.45	1.06	11,929	50.44
Other Mental Health	1,314	5.56	1,359	5.71	1.03	86,334	365.07
Total Intermediate Care Behavioral Health Utilization	19,639	83.05	20,793	87.93	1.06	146,108	617.84
Network Health, LLC							
Major Depression	509	2.90	2,853	16.25	5.61	3,197	18.21
Attention Deficit Hyperactivity Disorder	73	0.42	661	3.77	9.05	108	0.62
Eating Disorders	1	0.01	1	0.01	1.00	196	1.12
Chemical Dependency	6,715	38.25	27,835	158.57	4.15	4,430	25.24
Other Mental Health	1,043	5.94	7,075	40.31	6.78	4,918	28.02
Total Intermediate Care Behavioral Health Utilization	8,341	47.52	38,425	218.90	4.61	12,849	73.20
Tufts Associated Health Maintenance Organization, Inc.							
Major Depression	12	0.04	161	0.48	13.42	1,242	3.67
Attention Deficit Hyperactivity Disorder	1	0.00	13	0.04	13.00	153	0.16
Eating Disorders	29	0.09	379	1.12	13.07	494	1.46
Chemical Dependency	49	0.14	532	1.57	10.86	2,541	7.52
Other Mental Health	21	0.06	268	0.79	12.76	8,554	25.30
Total Intermediate Care Behavioral Health Utilization	112	0.33	1,353	4.00	12.08	12,884	38.11

HMOs with 150,000 or less Massachusetts Membership	24-HOUR / OVERNIGHT					COMMUNITY BASED	
	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay	Total Encounters	Annualized Encounters per 1,000 Members
Aetna Health Inc.							
Major Depression	2	1.20	2	1.20	1.00	8	4.81
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	0.00	0	0.00
Eating Disorders	0	0.00	0	0.00	0.00	0	0.00
Chemical Dependency	0	0.00	0	0.00	0.00	1	0.60
Other Mental Health	1	0.60	1	0.60	1.00	81	48.66
Total Intermediate Care Behavioral Health Utilization	3	1.80	3	1.80	1.00	90	54.06
CeltiCare Health Plan of Massachusetts, Inc.							
Major Depression	9	0.26	59	1.71	6.56	0	0.00
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	0.00	0	0.00
Eating Disorders	0	0.00	0	0.00	0.00	0	0.00
Chemical Dependency	304	8.81	1,357	39.32	4.46	0	0.00
Other Mental Health	13	0.38	89	2.58	6.85	2	0.06
Total Intermediate Care Behavioral Health Utilization	326	9.45	1,505	43.61	4.62	2	0.06
ConnectiCare of Massachusetts, Inc.							
Major Depression	6	1.81	18	5.42	3.00	0	0.00
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	0.00	0	0.00
Eating Disorders	1	0.30	2	0.60	2.00	0	0.00
Chemical Dependency	5	1.50	14	4.21	2.80	0	0.00
Other Mental Health	0	0.00	0	0.00	0.00	0	0.00
Total Intermediate Care Behavioral Health Utilization	12	3.61	34	10.23	2.83	0	0.00
Health New England, Inc.							
Major Depression	61	0.67	130	1.44	2.13	2,211	24.45
Attention Deficit Hyperactivity Disorder	8	0.09	49	0.54	6.13	950	10.51
Eating Disorders	0	0.00	0	0.00	0.00	174	1.92
Chemical Dependency	283	3.13	470	5.20	1.66	1,159	12.82
Other Mental Health	75	0.83	347	3.84	4.63	4,715	52.15
Total Intermediate Care Behavioral Health Utilization	427	4.72	996	11.02	2.33	9,209	101.85
UnitedHealthcare of New England, Inc.							
Major Depression	2	1.19	8	4.75	4.00	1	0.59
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	0.00	0	0.00
Eating Disorders	0	0.00	0	0.00	0.00	0	0.00
Chemical Dependency	0	0.00	0	0.00	0.00	0	0.00
Other Mental Health	4	2.38	51	30.28	12.75	2	1.19
Total Intermediate Care Behavioral Health Utilization	6	3.66	59	35.03	9.83	3	1.78

Total Discharge Days: 94,126