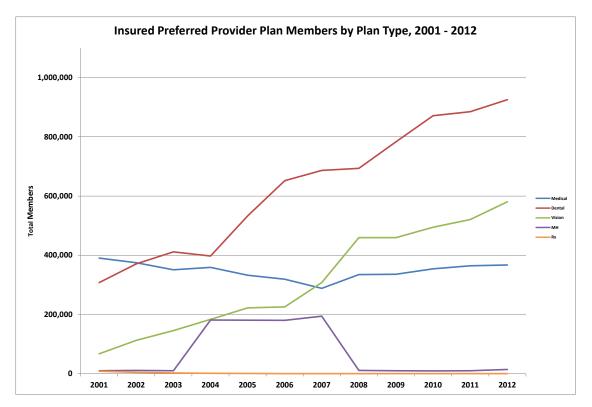
Massachusetts Division of Insurance Annual Report of Membership in Insured Preferred Provider Plans by Plan Type as of December 31, 2012

2012 Massachusetts	2012	2011	2011 to 2012	2012	2011	2011to 2012
Insured Preferred Provider Plan Members ¹	MA	MA	Change	Market	Market	Change in Market
By Plan Type	Members	Members	of Members	Penetration	Penetration	Penetration
MEDICAL Insured Preferred Provider Plans	367,371	364,300	3,071	5.53%	5.53%	0.00%
DENTAL Insured Preferred Provider Plans	925,323	884,602	40,721	13.92%	13.43%	0.49%
VISION Insured Preferred Provider Plans	580,443	520,495	59,948	8.73%	7.90%	0.83%
MENTAL HEALTH and SUBSTANCE ABUSE Insured Preferred Provider Plans	14,112	9,815	4,297	0.21%	0.15%	
PRESCRIPTION DRUG EXPENSE Insured Preferred Provider Plans	37	110	(73)	0.00%	0.00%	0.00%

¹ Information reported by carriers offering an insured preferred provider plan, based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 2.2," which instructs carriers to exclude members for whom the carrier did not bear any financial risk.



e 1 As of December 31, 2012