

HMOs' Outpatient Behavioral Health Utilization Data for MA Residents
January 1, 2012 - December 31, 2012
(Includes combined HMO Closed Network Plan and HMO Insured Preferred Provider Network Plan statistics)

HMO's with over 150,000 Massachusetts Membership

	Total Physician Encounters	Annualized Physician Encounters per 1,000 Members	Total Non-Physician Encounters	Annualized Non-Physician Encounters per 1,000 Members	Total Encounters	Annualized Encounters per 1,000 Members
BCBSMA HMO Blue, Inc.						
Major Depression	128,923	214.45	121,123	201.47	250,046	415.92
Attention Deficit Hyperactivity Disorder	32,993	54.88	18,026	29.98	51,019	84.86
Eating Disorders	4,514	7.51	6,412	10.67	10,926	18.17
Chemical Dependency	364	0.61	12,026	20.00	12,390	20.61
Other Mental Health	260,512	433.33	307,732	511.87	568,244	945.20
Total Outpatient Behavioral Health Utilization	427,306	710.77	465,319	774.00	892,625	1,484.77
Boston Medical Center Health Plan, Inc.						
Major Depression	7,310	30.70	180,877	759.73	188,187	790.43
Attention Deficit Hyperactivity Disorder	4,999	21.05	121,472	510.21	126,471	531.21
Eating Disorders	60	0.25	2,688	11.29	2,748	11.54
Chemical Dependency	29,820	125.25	321,813	1,351.69	351,633	1,476.94
Other Mental Health	14,929	62.71	498,217	2,092.63	513,146	2,155.34
Total Outpatient Behavioral Health Utilization	57,118	239.91	1,125,067	4,725.55	1,182,185	4,965.46
Harvard Pilgrim Health Care, Inc.						
Major Depression	27,163	87.73	110,123	355.69	137,286	443.43
Attention Deficit Hyperactivity Disorder	9,931	32.08	18,889	61.01	28,820	93.09
Eating Disorders	354	1.14	5,865	18.94	6,219	20.09
Chemical Dependency	5,001	16.15	16,578	53.55	21,579	69.70
Other Mental Health	39,460	127.45	301,344	973.32	340,804	1,100.78
Total Outpatient Behavioral Health Utilization	81,909	264.56	452,799	1,462.51	534,708	1,727.07
Neighborhood Health Plan, Inc.						
Major Depression	16,151	65.62	131,357	533.70	147,508	599.32
Attention Deficit Hyperactivity Disorder	8,202	33.32	71,159	289.12	79,361	322.44
Eating Disorders	84	0.34	2,514	10.21	2,598	10.55
Chemical Dependency	30,973	125.84	568,810	2,310.25	599,583	2,436.09
Other Mental Health	30,220	122.78	361,427	1,468.47	391,647	1,591.25
Total Outpatient Behavioral Health Utilization	85,630	347.91	1,135,067	4,611.74	1,220,697	4,955.66
Network Health, LLC						
Major Depression	12,544	58.79	113,734	533.04	126,278	591.83
Attention Deficit Hyperactivity Disorder	8,675	40.68	36,737	172.17	45,412	212.83
Eating Disorders	158	0.74	1,116	5.23	1,274	5.97
Chemical Dependency	25,108	117.67	44,866	210.27	69,974	327.95
Other Mental Health	24,781	116.14	272,820	1,278.62	297,601	1,394.76
Total Outpatient Behavioral Health Utilization	71,266	334.00	469,273	2,199.34	540,539	2,533.34
Tufts Associated Health Maintenance Organization, Inc.						
Major Depression	30,596	92.02	78,189	235.16	108,785	327.19
Attention Deficit Hyperactivity Disorder	7,016	21.10	11,008	33.11	18,024	54.21
Eating Disorders	308	0.93	3,386	10.18	3,694	11.11
Chemical Dependency	2,278	7.96	7,968	23.95	10,244	30.81
Other Mental Health	39,453	115.66	171,864	516.91	211,317	635.57
Total Outpatient Behavioral Health Utilization	79,651	239.56	272,413	819.32	352,064	1,058.88

HMO's with 150,000 or less Massachusetts Membership

	Total Physician Encounters	Annualized Physician Encounters per 1,000 Members	Total Non-Physician Encounters	Annualized Non-Physician Encounters per 1,000 Members	Total Encounters	Annualized Encounters per 1,000 Members
Aetna Health Inc.						
Major Depression	603	447.88	152	112.90	755	560.78
Attention Deficit Hyperactivity Disorder	224	166.38	37	27.48	261	193.86
Eating Disorders	46	34.17	0	0.00	46	34.17
Chemical Dependency	80	59.42	17	12.63	97	72.05
Other Mental Health	1,260	935.88	381	282.99	1,641	1,218.87
Total Outpatient Behavioral Health Utilization	2,213	1,643.72	587	436.00	2,800	2,079.72
CeltiCare Health Plan of Massachusetts, Inc.						
Major Depression	7,756	247.48	1,810	57.75	9,566	305.24
Attention Deficit Hyperactivity Disorder	888	28.33	232	7.40	1,120	35.74
Eating Disorders	113	3.61	68	2.17	181	5.78
Chemical Dependency	21,471	685.11	5,912	188.64	27,383	873.75
Other Mental Health	12,116	386.61	3,556	113.47	15,672	500.07
Total Outpatient Behavioral Health Utilization	42,344	1,351.15	11,578	369.44	53,922	1,720.59
ConnectiCare of Massachusetts, Inc.						
Major Depression	0	0.00	0	0.00	0	0.00
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	0	0.00
Eating Disorders	0	0.00	0	0.00	0	0.00
Chemical Dependency	0	0.00	0	0.00	0	0.00
Other Mental Health	0	0.00	0	0.00	0	0.00
Total Outpatient Behavioral Health Utilization	0	0.00	0	0.00	0	0.00
Fallon Community Health Plan, Inc.						
Major Depression	2,898	19.47	38,201	256.70	41,099	276.17
Attention Deficit Hyperactivity Disorder	8,963	18.43	60,23	11.705	11,705	78.65
Eating Disorders	169	1.14	2,820	18.95	2,989	20.09
Chemical Dependency	5,250	35.28	25,186	169.24	30,436	204.52
Other Mental Health	8,535	57.35	82,698	555.71	91,233	613.06
Total Outpatient Behavioral Health Utilization	19,594	131.67	157,868	1,060.83	177,462	1,192.49
Health New England, Inc.						
Major Depression	4,779	49.46	21,516	222.78	26,295	272.27
Attention Deficit Hyperactivity Disorder	1,289	13.35	6,497	67.27	7,786	80.62
Eating Disorders	15	0.16	820	8.49	835	8.65
Chemical Dependency	409	4.23	3,454	35.76	3,863	40.00
Other Mental Health	7,481	77.46	79,494	823.11	86,975	900.57
Total Outpatient Behavioral Health Utilization	13,973	144.68	111,781	1,157.42	125,754	1,302.10
UnitedHealthcare of New England, Inc.						
Major Depression	0	0.00	0	0.00	0	0.00
Attention Deficit Hyperactivity Disorder	6	101.27	57	962.03	63	1,063.29
Eating Disorders	0	0.00	0	0.00	0	0.00
Chemical Dependency	0	0.00	15	253.16	15	253.16
Other Mental Health	53	894.51	355	5,991.56	408	6,886.08
Total Outpatient Behavioral Health Utilization	59	995.78	427	7,206.75	486	8,202.53

Total Physician Encounters: 881,063

Total Non-Physician Encounters: 4,202,179

Total Encounters: 5,083,242