

Massachusetts Civil Service Commission 2013 Calendar Year Statistics

Highlights

- The Commission received 250 new appeals in Calendar Year 2013 and closed out 281.
- The total case inventory as of December 31, 2013 is 148, 31 less than last year.
- 42 appeals have been pending before the Commission for more than 12 months as of December 31, 2013, 4 less than last year.

Total Appeals Pending (2006 – 2013) as of:

2006	2007	2008	2009	2010	2011	2012	2013
813	451	277	220	181	167	179	148

Appeals Pending for more than 12 months (2006 – 2013) as of:

2006	2007	2008	2009	2010	2011	2012	2013
550	210	121	98	62	43	46	42

ANNUAL CYCLE TIME REPORT

Measure	Through CY13*	Target	Status
% of appeals disposed of within 4 months	49%	25%	On Target
% of appeals disposed of within 6 months	65%	50%	On Target
% of appeals disposed of within 9 months	78%	75%	On Target
% of appeals disposed of within 12 months	85%	95%	Near Target
Average Cycle Time for All Appeals	24 weeks	26 weeks	On Target
Average Cycle Time for Appeals that require Full Hearing or Motion Hearing	45 weeks	39 weeks	Near Target
*For Appeals Filed on or after July 1, 2010 and closed on or before December 31, 2013			

OTHER QUALITY CONTROL STANDARDS – ANNUAL REPORT

Measure	CY13	Target	Status
% of appeals from Western MA heard at a location in that region	99%	95%	On Target
% of appeals from designated Southeastern MA communities heard at a location in that region	95%	95%	On Target
% of digital recordings of hearings uploaded and CDs sent to parties within 2 business days	97%	95%	On Target
% of pre-hearings held within 30 days of appeal file date	97%	95%	On Target
% of weekly hearing dockets posted on CSC website no later than the close of business the preceding Thursday	100%	100%	On Target

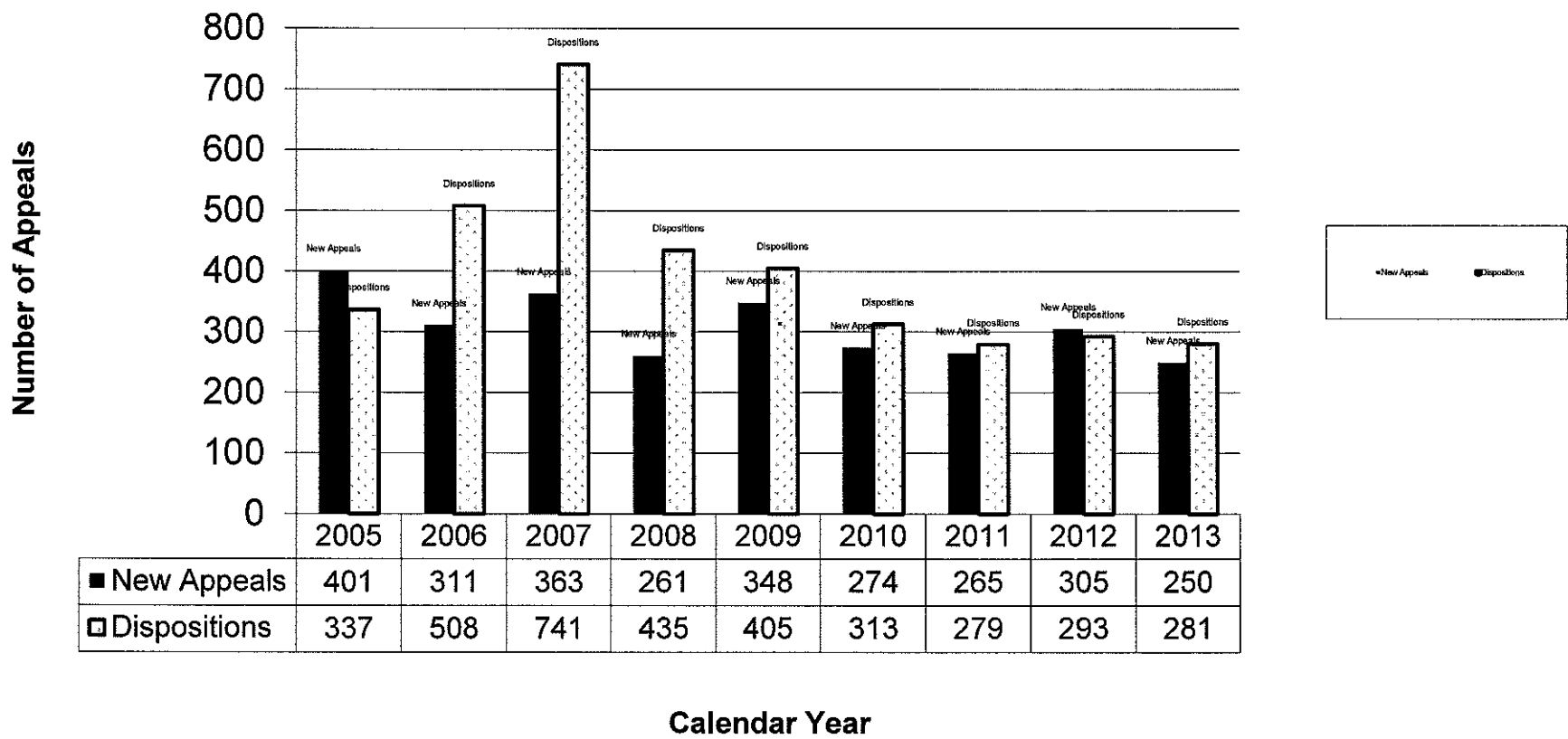
Massachusetts Civil Service Commission
Open Discipline, Layoff and Bypass Cases: Month-End Report

	Dec 12	Jan 13	Feb 13	March 13	April 13	May 13	June 13	July 13	Aug 13	Sep 13	Oct 13	Nov 13	Dec 13
OPEN DISCIPLINE AND LAYOFF CASES	87	87	81	90	89	85	77	68	61	64	62	63	60
OPEN BYPASS CASES	92	82	84	98	102	92	72	83	85	94	83	85	88
TOTAL OPEN DISCIPLINE, LAYOFF & BYPASS CASES	179	169	165	188	191	177	149	151	146	158	145	148	148

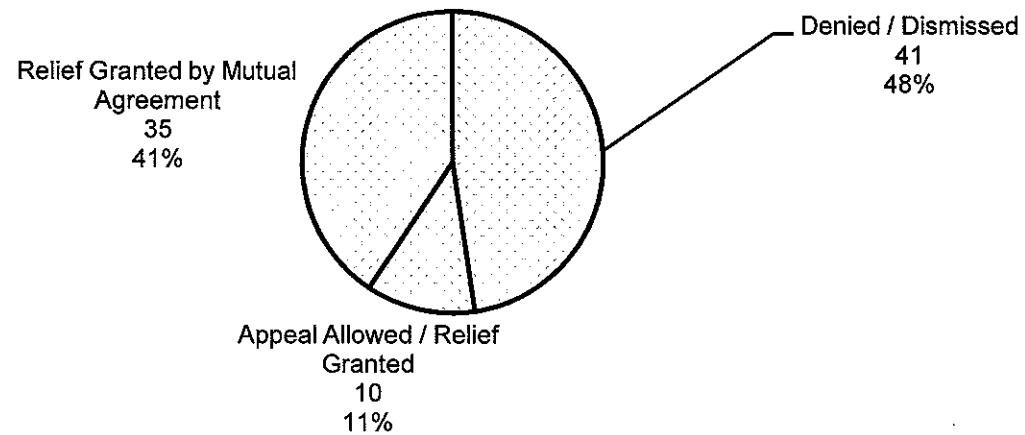
Massachusetts Civil Service Commission:
Open Discipline, Layoff and Bypass Cases: Month-End Aging Report

YEAR APPEAL FILED	Dec 12	Jan 13	Feb 13	March 13	April 13	May 13	June 13	July 13	Aug 13	Sep 13	Oct 13	Nov 13	Dec 13
Pre-2012	46	41	28	28	26	21	16	14	11	10	6	5	5
2012	133	114	100	90	81	74	63	55	52	48	45	43	37
2013	--	14	37	70	85	82	70	82	83	100	94	100	106
Total	179	169	165	188	191	177	149	151	146	158	145	148	148

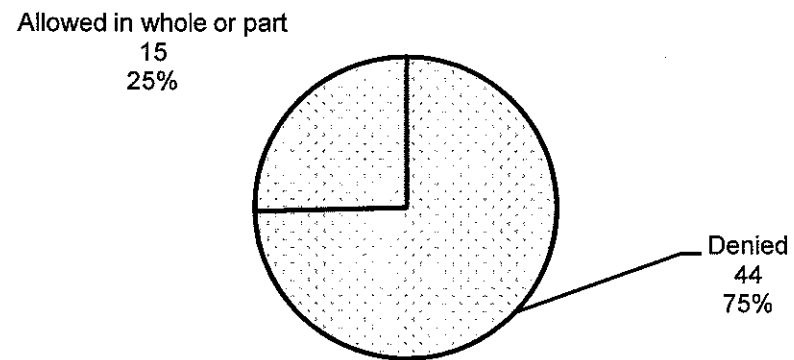
Discipline, Bypass and Layoff Cases New Appeals Filed v. Dispositions



2013 Bypass and Related Appeals Seeking Relief: 86 Decisions

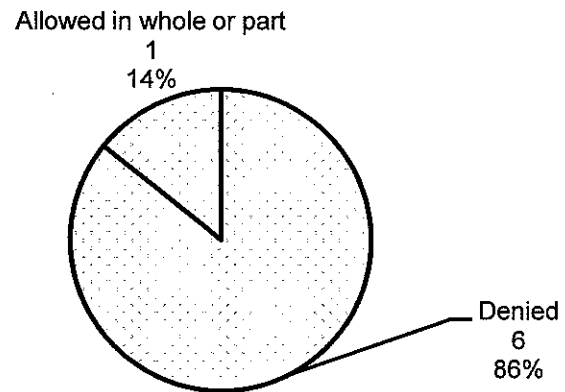


2013 Discipline and Layoff Appeals: 59 Decisions



Since 1/1/06:
430 (78%) dismissed;
124 (22%) allowed in whole or part

2013 Classification Appeals: 7 Decisions



**STATISTICAL SUMMARY OF CSC DECISIONS APPEALED TO COURT AND PERCENTAGE OF TOTAL DECISIONS THAT HAVE STOOD
YEAR-BY-YEAR COMPARISON (2006 – PRESENT)**

Calendar Year Commission Decision Issued	Total Substantive Commission Decisions Issued ¹	Of those decisions issued, Number Appealed To and Decided by Court	Of those decisions appealed, Number / Percentage AFFIRMED	Of those decisions appealed, Number / Percentage OVERTURNED	Percentage of Total Commission Decisions Issued that have "stood" (not appealed and/or overturned)
2006	191	25	21 (84%)	4 (16%)	98%
2007	220	24	22 (92%)	2 (8%)	99%
2008	158	24	16 (67%)	8 (33%)	95%
2009	134	28	18 (64%)	10 (36%)	93%
2010	140	23	19 (83%)	4 (17%)	97%
2011	126	12	10 (83%)	2 (17%)	98%
2012	116	9*	5 (56%)	4 (44%)	97%
2013	117	--*	--	--	--

*Cases still pending in various courts regarding decisions issued by Commission in this calendar year.

¹ Includes all substantive decisions reported in Commission statistics; does not include dispositions related to voluntary withdrawals, lack of prosecution and/or bypass / other appeals where the decision (i.e. --"310 relief" was granted by mutual agreement of the parties).