

1 kwh = MMBtu= 0.0034121412	NGRID		NSTAR		NU		UNITIL		Competitive Suppliers		MA Investor Owned utilities		Total		
	Customer Count	kWh Used	Customer Count	kWh Used	Customer Count	kWh Used	Customer Count	kWh Used	Customer Count	kWh Used	Customer Count	kWh Used	Customer Count	kWh Used	MMBtu
Total Residential	995,458	8,541,030,229	759,170	5,201,662,803	165,268	1,270,045,066	22,579	158,635,053	420,466	3,904,462,349	1,942,475	15,171,373,151	2,362,941	19,075,835,501	65,089,444
Total C&I	112,347	3,259,687,660	101,923	3,257,828,419	14,817	531,518,650	3,049	65,898,957	99,043	21,074,401,589	232,135	7,114,933,686	331,178	28,189,335,275	96,185,992
Others	577	36,270,642	6,031	30,899,473	689	23,732,886	498	2,133,841	8,457	206,997,118	7,795	93,036,842	16,253	300,033,959	1,023,758
Total	1,108,381	11,836,988,531	867,124	8,490,390,695	180,774	1,825,296,602	26,126	226,667,851	527,967	25,185,861,056	2,182,405	22,379,343,679	2,710,371	47,565,204,735	162,299,195

2013	Average LDC # of Customer	Average LDC kWh used	Average CG # of Customer	Average CG kWh Used	Total Customers	Total kWh	% of class kWh	% of Customers	Rate Class Load (in %) CG kWh
2013 Electric Mi	2,182,405	22,379,343,679	527,967	25,185,861,056	2,710,371	47,565,204,735	100%	100%	53%
R	1,724,967	13,008,595,743	359,202	3,434,496,539	2,084,169	16,443,092,283	35%	77%	21%
NGRID	876,761	7,038,327,023	122,951	1,764,153,530	999,712	8,802,480,553			
NSTAR	693,184	4,803,990,162	220,956	1,534,117,660	914,140	6,338,107,822			
NU	136,792	1,038,860,355	13,463	117,616,129	150,255	1,156,476,484			
UNITIL	18,230	127,418,204	1,832	18,609,220	20,061	146,027,424			
R-LI	215,976	2,142,162,439	60,281	452,269,024	276,257	2,594,431,463	5%	10%	17%
NGRID	118,579	1,499,022,153	38,336	317,641,422	156,915	1,816,663,575			
NSTAR	64,571	380,738,725	15,908	97,886,030	80,479	478,624,755			
NU	28,476	231,184,712	5,724	34,364,526	34,200	265,549,238			
UNITIL	4,349	31,216,849	313	2,377,046	4,662	33,593,895			
R-TOU	1,532	20,614,969	983	17,696,786	2,515	38,311,755	0.08%	0.09%	46.19%
NGRID	117	3,681,053	54	7,651,830	171	11,332,883			
NSTAR	1,415	16,933,916	930	10,044,956	2,345	26,978,872			
UNITIL	0	0	0	0	0	0			
Small C&I	203,981	2,467,944,343	71,375	2,228,563,055	275,357	4,696,507,398	10%	10%	47%
NGRID	106,408	1,328,235,427	26,516	645,078,878	132,924	1,973,314,305			
NSTAR	81,274	749,429,607	39,014	925,366,403	120,288	1,674,796,010			
NU	14,475	386,295,064	5,561	657,094,405	20,036	1,043,389,469			
UNITIL	1,825	3,984,245	284	1,023,369	2,108	5,007,614			
Medium C&I	26,096	2,689,816,353	21,939	4,001,771,326	48,035	6,691,587,679	14%	2%	60%
NGRID	4,920	1,085,078,934	8,448	1,672,576,488	13,368	2,757,655,422			
NSTAR	19,638	1,451,239,698	12,414	1,943,185,406	32,052	3,394,425,104			
NU	317	94,661,528	754	341,075,700	1,071	435,737,228			
UNITIL	1,221	58,836,193	324	44,933,732	1,544	103,769,924			
Large C&I	2,058	1,957,172,990	5,729	14,844,067,208	7,787	16,801,240,198	35%	0.3%	88.4%
NGRID	1,018	846,373,299	2,694	6,041,465,814	3,712	6,887,839,113			
NSTAR	1,011	1,057,159,114	2,821	7,989,475,520	3,832	9,046,634,634			
NU	25	50,562,058	190	663,604,182	215	714,166,240			
UNITIL	3	3,078,519	25	149,521,692	28	152,600,211			
St-Light	7,224	80,387,437	8,389	200,526,153	15,612	280,913,590	0.6%	0.6%	71.4%
NGRID	577	36,270,642	630	81,102,264	1,207	117,372,906			
NSTAR	6,031	30,899,473	6,794	97,608,912	12,825	128,508,385			
NU	170	11,986,200	859	20,584,233	1,029	32,570,433			
UNITIL	445	1,231,121	107	1,230,744	552	2,461,866			
Farms	572	12,649,405	69	6,470,964	640	19,120,369	0.0%	0.0%	33.8%
NGRID	0	0	0	0	0	0			
NSTAR	0	0	0	0	0	0			
NU	518	11,746,685	69	6,470,964	587	18,217,649			
UNITIL	53	902,720	0	0	53	902,720			

Notes:

R = Residential

R-LI = Residential Low Income

R-TOU = Residential Time of Use

C&I = Commercial and Industrial

St-Light = Street Lights