



THE COMMONWEALTH OF MASSACHUSETTS

AUTO DAMAGE APPRAISER LICENSING BOARD

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AGENDA

Auto Damage Appraiser Licensing Board Meeting

June 11, 2014, 1000 Washington Street, Boston, Massachusetts

- I. Call to order.
- II. Approval of the minutes of the ADALB meeting of May 20, 2014.
- III. Discussion of the definition of the term “appraisal” and the definition of the term “estimate.”
- IV. Discussion of amending the ADALB’s regulation, 212 CMR 2.00, including changing the requirement of conducting an appraisal for any damage to a motor vehicle in excess of \$1,500 to damage in excess of \$4,000. Specifically, 212 CMR 2.04 “(1) Conduct of Appraisals. (a) Assignment of an Appraiser. Upon receipt by an insurer or its agent of an oral or written claim for damage resulting from a motor vehicle accident, theft, or other incident for which an insurer may be liable, the insurer shall assign either a staff or an independent appraiser to appraise the damage. Assignment of an appraiser shall be made within two business days of the receipt of such claim. However, the insurer may exclude any claim for which the amount of loss, less any applicable deductible, is less than \$1,500.00.”
- V. Report of Board’s action taken on Complaints #2014-1; #2014-2; and #2014-3.
- VI. Discussion of Complaint #2014-4.
- VII. Discussion of letter sent to the Board from Attorney Rebecca Woodworth Brodie, of 65 Union Street, Ashland, Massachusetts relative to two questions: “(1) Can carriers use a ‘Market Value’ in place of the Actual Cash Value for total losses? (2) Can carriers use an average price of vehicles sold at auction to determine the salvage value?”
- VIII. Other business – reserved for matters the Chair did not reasonably anticipate at the time of the posting of the meeting and agenda.

- IX. New Business.
- X. Executive session.