Exhibit 1 AGO Questions to Providers

NOTES:

- 1. Data entered in worksheets is **hypothetical** and solely for illustrative purposes, provided as a guide to completing this spreadsheet. Respondent may provide explanatory notes and additional information at its discretion.
- 2. Please include POS payments under HMO.
- 3. Please include Indemnity payments under PPO.
- 4. **P4P Contracts** are pay for performance arrangements with a public or commercial payer that reimburse providers for achieving certain quality or efficiency benchmarks. For purposes of this excel, P4P Contracts do not include Risk Contracts.
- 5. **Risk Contracts** are contracts with a public or commercial payer for payment for health care services that incorporate a per member per month budget against which claims costs are settled for purposes of determining the withhold returned, surplus paid, and/or deficit charged to you, including contracts that subject you to very limited or minimal "downside" risk.
- 6. **FFS Arrangements** are those where a payer pays a provider for each service rendered, based on an agreed upon price for each service. For purposes of this excel, FFS Arrangements do not include payments under P4P Contracts or Risk Contracts.
- 7. **Other Revenue** is revenue under P4P Contracts, Risk Contracts, or FFS Arrangements other than those categories already identified, such as management fees and supplemental fees (and other non-claims based, non-incentive, non-surplus/deficit, non-quality bonus revenue).
- 8. **Claims-Based Revenue** is the total revenue that a provider received from a public or commercial payer under a P4P Contract or a Risk Contract for each service rendered, based on an agreed upon price for each service before any retraction for risk settlement is made.
- 9. **Incentive-Based Revenue** is the total revenue a provider received under a P4P Contract that is related to quality or efficiency targets or benchmarks established by a public or commercial payer.
- 10. **Budget Surplus/(Deficit) Revenue** is the total revenue a provider received or was retracted upon settlement of the efficiency-related budgets or benchmarks established in a Risk Contract.
- 11. **Quality Incentive Revenue** is the total revenue that a provider received from a public or commercial payer under a Risk Contract for quality-related targets or benchmarks established by a public or commercial payer.

2011															
		P4P Contra	acts				Risk Con	tracts		FFS Arrang	Other Revenue				
	Claims-Base	d Revenue	Incentive-Ba	sed Revenue	Claims-Based	d Revenue	Budget Si (Deficit) F		Quality Incentive Revenue						
	HMO	PPO	HMO	PPO	HMO	PPO	HMO	PPO	HMO	PPO	НМО	PPO	HMO	PPO	Both
Blue Cross Blue Shield	76,483,085	87,319,051	1,688,663	1,841,237	-	-	-	-	-	-	279,198	627,600	-	-	- '
Tufts Health Plan	18,587,423	3,370,722	2,960	-	-	-	-	-	-	-	60,806	19,381	-	-	-
Harvard Pilgrim Health Care	5,842,790	5,347,447	-	-	-	-	-	-	-	-	26,552	1,570	1	-	-
Fallon Community Health Plan	14,341,569	-	8,346	-	-	-	-	-	-	-	46,105	-	1	-	-
CIGNA	-	-	-	-	-	-	-	-	-	-	12,126,459	10,893,977	-		-
United Healthcare	-	-	-	-	-	-	-	-	-	-	12,695,006	1,506,119	-	- '	- '
Aetna	-	-	2,819	-	-	-	-	-	-	-	8,017,859	7,356,026	-	-	-
Other Commercial	-	-	-	-	68,191,471	27,051,126	1,529,144	,	-	-	75,466,140	17,094,539	-	-	-
Total Commercial	115,254,867	96,037,221	1,702,788	1,841,237	68,191,471	27,051,126	1,529,144			-	108,718,125	37,499,212	-	-	-
Network Health	-	-	-	-	-	-	-	-	-	-	3,016,189	-	-	-	-
Neighborhoo d Health Plan	-	-	-	-	-	-	-	-	-	-	13,925,803	-	-	_	
BMC HealthNet, Inc.	-	-	-	-	-	-	-	-	-	-	106,315,051	-	1		_
Health New England	-		-	-	9,021,103	-			-	-	118,022		-	-	-
Fallon Community Health Plan	-	ē	-	-	-	-	-	1	-	-	1,338,281	686,011		-	-
Other Managed Medicaid	-	-	-	-	-	-	-	-	-	-	5,134,389	1,844,462	-	-	-
Total Managed Medicaid	-		-	-	9,021,103	-	-	-		-	129,847,734	2,530,472	-	-	
MassHealth	74,729,698	-	2,007,473	-	-	-			-	-	1,797,753		-	_	_
	1,,,=1,000		_,,,,,,,,								.,,,				
Tufts Medicare Preferred	-	-	-	-	-	-	-	-	-	-	5,055,383	-	-	_	-
Blue Cross Senior Options	-	-	-	-	19,502,760	10,093,679	407,275	-	-	-	2,248,042	-	-	_	_
Other Comm Medicare	-	-	-	-	10,414,099	-	-	-	-	-	20,060,326	97,035	-	-	-
Commercial Medicare	-	-	-	-	29,916,859	10,093,679	407,275	-	-	-	27,363,752	97,035	-	-	-
Subtotal															
Medicare	-	-	-	-	-	-	-	-	-	-	294,365,781	-	-	_	-
Other		_				_	_	_	-		29,404,629				_
Julei	-	-	-		-	-		-		-	20,404,029	-		_	
GRAND TOTAL	189,984,564	96,037,221	3,710,261	1,841,237	107,129,433	37,144,806	1,936,419	-	-	-	591,497,774	40,126,720	-	-	-

2012															
		P4P Cor	ntracts				Risk Co	ntracts		FFS Arrar	ngements	Other Revenue			
	Claims-Base	Claims-Based Revenue		Incentive-Based Revenue		Claims-Based Revenue		Budget Surplus/ (Deficit) Revenue		Quality Incentive Revenue					
	НМО	PPO	НМО	PPO	НМО	PPO	НМО	PPO	НМО	PPO	НМО	PPO	НМО	PPO	Both
Blue Cross	62,045,403	85,751,998	1,934,282	2,292,474	-	-	-	-	-	-	351,342	745,918	-	-	-
Blue Shield Tufts Health	20,820,107	3,408,159	131,819								76,868	27,379			
Plan Harvard	20,820,107	3,408,159	131,819	-	-	-	-	-	=	-	76,868	27,379	=	-	-
Pilgrim Health Care	4,729,010	5,853,873	4,463	-	-	-	-	-	-	-	55,121	12,939	-	-	-
Fallon Community Health Plan	13,422,166	-	16,480	-	-	-	-	-	-	-	49,803	-	-	-	-
CIGNA	-	-	-	-	-	-	-	-	-	-	16,906,404	9,392,130	-	-	
United Healthcare	-	-	-	-	-	-	-	-	-	-	13,785,365	1,534,389	-	-	-
Aetna	-	-	-	-	-	-	-	-	-	-	10,690,835	5,334,932	,	-	-
Other Commercial	-	-	-	-	64,506,225	35,497,527	5,213,030	-	-	-	74,966,529	15,435,728	-	-	-
Total Commercial	101,016,686	95,014,030	2,087,044	2,292,474	64,506,225	35,497,527	5,213,030	-	-	-	116,882,266	32,483,415			
Network Health	-	-	-	-	-	-	-	-	-	-	4,442,640	-	-	-	-
Neighborhoo d Health Plan	-	-	-	-	-	-	-	-	-	-	11,381,767	-	-	-	-
BMC HealthNet,	-	-	-	-	-	-	-	-	-	-	108,853,572	-	-	-	-
Inc. Health New England	-	-	-	-	9,049,821	-	1,112,515	-	-	-	293,925	-	-	-	-
Fallon Community	-	-	-	-	-	=	-	-	-	-	1,291,582	629,094	-	-	-
Health Plan Other Managed Medicaid	-	-	-	-	-	-	-	-	-	-	6,173,814	2,806,774	-	-	-
Total Managed Medicaid	-	-	-	-	9,049,821	=	1,112,515	-	-	-	132,437,301	3,435,868	-	-	-
MassHealth	80,836,503	-	2,971,138	-	-	-	-	-	-	-	1,681,093	-	-	-	-
Tufts															
Medicare Preferred	-	-	-	-	-	-	-	-	-	-	4,734,781	-	-	-	-
Blue Cross Senior Options	-	-	-	-	14,242,231	10,371,546	481,101	-	-	-	1,880,137	-	-	-	-
Other Comm Medicare	-	-	-	-	14,848,561	-	671,106	-	-	-	26,760,042	109,653	70,820	-	-
Commercial Medicare Subtotal	-	-	-	-	29,090,792	10,371,546	1,152,207	-	-	-	33,374,959	109,653	70,820	-	-
Medicare	-				-		-		-		355,972,160				
Other	-	-	-	-	-	-	-	-	-	-	32,049,934	-	-	-	-
GRAND TOTAL	181,853,189	95,014,030	5,058,182	2,292,474	102,646,838	45,869,073	7,477,752	-	-	-	672,397,714	36,028,936	70,820	-	-

2013		P4P Cor	ntracts				Risk Co	ntracts	FFS Arrangements		Other Revenue				
	Claims-Base	d Revenue	Incentive-Based Revenue		Claims-Based Revenue		Budget Surplus/ (Deficit) Revenue		Quality Incentive Revenue						
	HMO	PPO	HMO	PPO	HMO	PPO	HMO	PPO	HMO	PPO	HMO	PPO	HMO	PPO	Both
Blue Cross Blue Shield	63,037,271	83,502,388	2,175,607	2,738,296	-		393,828		-		806,207	503,420	-		-
Tufts Health Plan	22,125,532	2,846,717	72,593	-	-	-	-	-	-	-	150,981	16,964	-	-	-
Harvard Pilgrim Health Care	5,028,288	4,959,189	12,808	-	-	-	-	-	-	-	37,916	12,280	-	-	-
Fallon Community Health Plan	13,653,095	-	24,855	-	-	-	-	-	-	-	59,672	-	-	-	-
CIGNA	-	-	-	-	-	-	-	-	-	-	21,069,505	8,871,387	-	-	-
United Healthcare	-	-	-	-	-	-	-	-	-	-	13,820,858	963,556	-	-	-
Aetna	-	-	-	-	-		-		-	-	11,769,138	4,103,432	-	-	-
Other Commercial	-	-	-	-	57,839,732	42,244,958	1,230,266	-	-	-	76,804,820	16,061,686	-	-	-
Total Commercial	103,844,186	91,308,293	2,285,864	2,738,296	57,839,732	42,244,958	1,624,094		-	-	124,519,098	30,532,725			
Network Health	-	-	-	-	-		-		-	-	4,371,407		-		-
Neighborhoo d Health Plan	-	-	-	-	-		-	-	-	-	11,228,932		-		-
BMC HealthNet, Inc.	-	-	-	-	-	-	-	-	-	-	108,087,235	-	-	-	-
Health New England	-	-	-	-	18,341,229	-	1,341,210	-	-	-	603,996	-	-	-	-
Fallon Community Health Plan	-	-	-	-	-	-	-	-	-	-	973,207	740,439	-	-	-
Other Managed Medicaid	-	-	-	-	-	-	-	-	-	-	5,563,591	2,821,878	-	-	-
Total Managed Medicaid	-	-	-	-	18,341,229	-	1,341,210	-	-	-	130,828,368	3,562,317	-	-	-
MassHealth	71,374,935	-	3,521,652		-	-	-	-		-	1,366,599	-		-	-
Tufts Medicare Preferred	-	-	-	-	-	-	-	-	-	-	4,981,485	-	-	-	-
Blue Cross Senior Options	-	-	-	-	12,594,177	10,862,985	73,801	-	-	-	2,301,544	-		-	-
Other Comm Medicare	-	-	-	-	18,709,636	-	-	-	-	-	36,231,549	198,570	(26,188)	-	-
Commercial Medicare Subtotal	-	-	-	-	31,303,813	10,862,985	73,801	-			43,514,578	198,570	(26,188)	-	-
Medicare	-	-	-		-		-				376,128,088		-		
Other	-	-	-		-	-	-		-		30,179,457	-	-		-
GRAND TOTAL	175,219,121	91,308,293	5,807,516	2,738,296	107,484,774	53,107,943	3,039,105	-	-	-	706,536,188	34,293,613	(26,188)	-	-

2014															
		P4P Cor	ntracts				Risk Co	ntracts		FFS Arrai	ngements	Other Revenue			
	Claims-Base	d Revenue	Incentive-Based Revenue		Claims-Based Revenue		Budget Surplus/ (Deficit) Revenue		Quality Incentive Revenue						
	HMO	PPO	HMO	PPO	HMO	PPO	HMO	PPO	HMO	PPO	HMO	PPO	НМО	PPO	Both
Blue Cross Blue Shield	62,145,318	89,054,217	2,148,733	2,859,922	-	-	196,659	-	-	-	719,670	470,820	-	-	-
Tufts Health Plan	21,188,128	2,628,490	44,382	-	-	-	-	-	-	-	111,365	14,584	-	-	-
Harvard Pilgrim Health Care	5,728,175	5,239,449	11,625	-	-	-	-		-	-	19,778	3,682	-	-	-
Fallon Community Health Plan	15,982,864	-	35,463	-	-	-	-	-	-	-	38,895	-	-	-	-
CIGNA	-	-	-	-	-	-	-	-	-		21,765,265	8,219,232		-	-
United Healthcare	-			-	-	-	-			-	14,747,375	679,553		-	-
Aetna	-	-	-	-	-	-	-	-	-	-	14,290,599	2,549,947		-	-
Other Commercial	-	-		-	61,772,018	45,636,505	2,615,488				76,094,285	13,030,161		-	-
Total Commercial	105,044,485	96,922,156	2,240,204	2,859,922	61,772,018	45,636,505	2,812,147	-	-	-	127,787,232	24,967,978			
Network	-	-	-	-	-	-	-	-	-	-	5,761,763		-	-	-
Health Neighborhoo	-	-	-	-	-	-	-	-	-	-	10,001,318	-	-	-	-
d Health Plan															
HealthNet, Inc. Health New	-	-	-	-	-	-	-	-	-	-	122,297,479	-	-	-	-
England Fallon	-	-	-	-	22,147,332	-	221,629	-	-	-	647,785	-	-	-	-
Community Health Plan	-	-	-	-	-	-	-	-	-	-	813,536	850,921	-	-	-
Other Managed Medicaid	49,572	80,713	-	-	-	-	-	-	-	-	9,573,762	2,785,880	-	-	-
Total Managed Medicaid	49,572	80,713	-	-	22,147,332	-	221,629				149,095,643	3,636,801			-
MassHealth	80,420,397		1,940,490	-	-		-				1,396,000		-	-	
Tufts Medicare	-	-	-	-	-	-	-	-	-	-	5,693,374	29,016	-	-	-
Preferred Blue Cross Senior	-	-	-	-	11,662,209	11,284,121	472,022	-	-	-	320,913	-	-	-	-
Options Other Comm Medicare	-	-	-	-	20,365,680	-	386,569	-	-	-	62,760,306	202,695	63,357	-	-
Commercial Medicare	-	-	-	-	32,027,889	11,284,121	858,591	-	-	-	68,774,593	231,711	63,357	-	-
Subtotal															
Medicare			-	-	-	-	-	-		-	388,709,236	-	-	-	
Other	-	·	-	-	-	-	-	-			33,251,145	-	-	-	
GRAND TOTAL	185,514,454	97,002,869	4,180,694	2,859,922	115,947,240	56,920,625	3,892,367	-	-	-	769,013,848	28,836,490	63,357	-	-