



2015 Work Plan & 2014 Implementation Council Annual Report



April 24, 2015

Work Plan

Maggie Carey, UMass Medical School

2015 Work Plan Discussion

▶ Review:

- ▶ Council Roles and Responsibilities outlined in Council Charter
- ▶ Suggested Work Plan Template provided by MassHealth
- ▶ SMART criteria

▶ Facilitated Discussion on:

- ▶ Work plan objectives and activities related to Council Goals
- ▶ Prioritization of objectives
- ▶ Council member work plan leads

2015 Work Plan Template Goals

- ▶ The template goals were drawn from the Council roles and responsibilities
 - ▶ **Goal 1:** Solicit and document input from stakeholders, particularly from MassHealth members and providers, on the implementation of One Care, including both challenges and successes; advise EOHHS on strategies to address the challenges and promote the successes that are reported to the Council.
 - ▶ **Goal 2:** Examine access to services (medical, behavioral health, and LTSS) and provide advice and assistance to MassHealth to address any identified access challenges.
 - ▶ **Goal 3:** Support MassHealth's efforts to ensure quality of care.
 - ▶ **Goal 4:** Work with MassHealth in the development and implementation of public education and outreach strategies.

SMART Criteria

- ▶ SMART Criteria is a strategy for ensuring that objectives are actionable
 - ▶ **S**pecific – Who is doing this activity? What is the action or activity?
 - ▶ **M**easurable – How much change is expected?
 - ▶ **A**chievable – Can it be achieved with a reasonable amount of effort given the resources and time period?
 - ▶ **R**elevant – Will the activity lead to the desired results?
 - ▶ **T**ime-bound – What is the start and end date?

Council Leads

- ▶ Who will take the lead on each goal?
- ▶ Council leads for each work plan goal could assist with:
 - ▶ Establishing relevant workgroups to work on specific objectives and activities
 - ▶ Help move activities forward between and Council and workgroup meetings
 - ▶ Provide updates to the Council at monthly meetings
- ▶ Additional MassHealth suggestions



2014 Annual Report

Dennis Heaphy

2014 Annual Report

- ▶ 2014 Annual Report due May 29th
- ▶ Suggested process for completion:
 - ▶ Send draft to full Council by end of next week, May 1st
 - ▶ Receive Council member comments by May 12th
 - ▶ Convene working group of members to discuss comments and recommend a final version of the Annual Report
 - ▶ Seek Council approval of revised Annual Report at May 29th meeting
- ▶ Council member quotes – Once again, we will be asking you to send your reflections on the work of the Council over the past year for inclusion in the Annual Report