

Commonwealth of Massachusetts DEPARTMENT OF HOUSING & COMMUNITY DEVELOPMENT Charles D. Baker, Governor Karyn E. Polito, Lt. Governor Chrystal Kornegay, Undersecretary

Public Housing Notice 2016-10

MEMORANDUM

TO: Local Housing Authority Executive Directors

FROM: Sarah Glassman, Associate Director,

Division of Public Housing & Rental Assistance

RE: Clarification of Agreed Upon Procedures (AUP) Financial Review: Legislative-

Mandate In Accordance with Chapter 235 "An Act Relative to Local Housing

Authorities"

DATE: May 9, 2016

Thanks to everyone involved with the launch of the AUP for the fiscal year-end 2015. We acknowledge that with the launch of a new program, there are always a fair share of obstacles and challenges. We appreciate the patience and all the contributions our AUP partners have made in helping us to improve this program, so again thank you.

In the course of reviewing the AUPs completed to date, there was a lack of consistency in terms of how procedures were being conducted and how ratings were being assigned. In order to improve consistency and clarity around the AUP, we revised the program to more accurately reflect the objectives and goals. The criteria to be reviewed, the steps to be taken and the process to assign ratings were all revised to develop a fair and consistent program that will assist the Department of Housing and Community Development (DHCD) in assessing the operational procedures and financial management of LHAs. The data collected from this program will help to identify trends in operations and the need for technical support and policy development.

AUP Reporting Tool (New)

We developed a new AUP reporting tool for use by the Certified Public Accounting (CPA) firms. (See Addendum A, AUP Reporting Tool.) The AUP tool provides clarity around the procedures by spelling out step-by-step the actions to be taken by the CPA firm and removes ambiguous language in the procedures. There are eight (8) criteria sections for review.



Criteria Sections

- A. Rent Collection (4 lettered categories)
- B. Payroll/Fringe Benefits (3 lettered categories)
- C. Accounts Payable/Disbursements (4 lettered categories)
- D. Inventory/Fixed Assets (3 lettered categories)
- E. Procurement/Public Bidding for Goods and Services (4 lettered categories)
- F. Cash Management and Investment Practices (2 lettered categories)
- G. Operating Subsidy (3 lettered categories)
- H. Annual Rent Calculation and Compliance (4 lettered categories)

For each criteria section, there are lettered categories, as noted above. For example, under rent collection, there are four lettered categories A, B, C and D. Under each lettered category there are step-by-step procedures which are numbered. As the CPA firm conducts each step, they will fill in the drop down menu with either an "E" if there is an exception or a "NE" if there is no exception. (See Addendum A, AUP Reporting Tool.)

If an "E" is found in any of the numbered procedures for a lettered category, the AUP excel tool will automatically note "Exception Found" for that category, otherwise it will say "No Exception Found." When the CPA finishes the numbered procedures for a criteria section, the AUP excel tool will automatically calculate the number of category exceptions and the rating for that criteria.

Sample Sizes

Throughout the AUP, samples to be examined for various procedures are based on the size of the Local Housing Authority (LHA). The following table below details the size of the LHA.

<u>LHA Size</u>	State Units
Small LHA	1-199
Medium LHA	200-499
Large LHA	500-999
Very Large LHA	1,000 or
	more

All sample sizes given are "up to" samples; meaning if the sample size for a large LHA is 15 and the CPA firm cannot find more than a sample of 10; the procedure will be conducted with a sample of just 10. In order to maintain consistency and fairness in drawing samples across all LHAs, the CPA firm will only draw the sample size indicated; the firm will not draw further samples even if an exception is found.

In drawing samples, the CPA firms will make every effort to draw one sample if possible from each property manager (if applicable).

Ratings ("No Findings," "Operational Guidance" or "Corrective Action")

The ratings for each criteria section are now based on the number of exceptions found in each lettered category, rather than assigning relative importance to exceptions. This will remove the subjectivity in assigning ratings.

How Ratings Are Calculated					
Criteria Sections	Number of Category Exceptions				
A. Rent Collection	0 - No Findings	1 to 2 - Operational Guidance	3+ - Corrective Action		
B. Payroll/Fringe Benefits	0 - No Findings	1 to 2 - Operational Guidance	3+ - Corrective Action		
C. Accounts Payable/Disbursements	0 - No Findings	1 to 2 - Operational Guidance	3+ - Corrective Action		
D. Inventory/Fixed Assets	0 - No Findings	1 to 2 - Operational Guidance	3+ - Corrective Action		
E. Procurement/Public Bidding for Goods and Services	0 – No Findings	1 – Operational Guidance	2+ - Corrective Action		
F. Cash Management and Investment Practices	0 – No Findings	1 – Operational Guidance	2+ - Corrective Action		
G. Operating Subsidy	0 – No Findings	1 – Operational Guidance	2+ - Corrective Action		
H. Annual Rent Calculation and Compliance	0 – No Findings	1 to 2 – Operational Guidance	3+ - Corrective Action		

<u>Note</u>: Ratings will be calculated automatically by the AUP Tool; however, CPA firms are responsible for ensuring the accuracy of the ratings per the table above.

Internal Control Recommendations

The internal controls are divided into both financial and operational recommendations. We believe our efforts to improve clarity around the procedures will help to improve consistency of recommendations. The CPA firms may recommend that a financial procedure needs improvement; however they will not recommend documentation of a policy, other than the following four (4) policies that are required by statutes, regulations or guidelines:

- 1) Rent Collection Policy
- 2) Personnel Policy
- 3) Capitalization Policy
- 4) Procurement Policy

AUP Reporting Process

LHAs: Expect to receive a PDF version of the AUP report from your CPA firm once their visit is complete. Please fill out response to each criteria in the report and send it back to your CPA firm. Then expect to receive a PDF finished report from your CPA firm, which includes your response.

<u>CPAs</u>: Once you have sent the AUP report to LHA for their response and you have incorporated the LHA's response into the AUP report, please email the AUP report to DHCD. Please include <u>BOTH a PDF of the final AUP reporting tool</u>, as well as an excel version. Do not mail a hard copy.

Please send AUPs as you complete them to the attention of Mary Curry at Mary.Curry@MassMail.State.MA.US.

AUP Recall

DHCD received many of the AUP reports for fiscal year-ends (FYE) 6/30/2015 and 9/30/2015, along with several from FYE 12/31/2015. While content is accurate, the procedures followed, format and scoring methodology differed across firms. Therefore, DHCD is recalling all AUPs completed to date.

What to Expect: LHAs with completed AUPs for FYEs 6/30/15 and 9/30/15:

- This PHN recalls all AUPs completed to date for FYE 6/30/15 and 9/30/15. LHAs: If you have received a completed AUP report, please disregard the report.
- DHCD will work with your CPA firm to re-issue the AUP back to you, in "draft" form, once it is completed.
- The re-issued draft AUP report will not be published.
- The re-issued draft AUP report <u>will not be</u> included as part of the "planning year" (defined in next section). This means these LHAs will possibly undergo two AUPs before "publishing."
- While the re-issued draft AUP report will not be published, it contains valuable information. LHAs should still address any issues in the re-issued draft AUP report.

What to Expect: LHAs not under AUP contract for FYEs 6/30/15 and 9/30/15:

• If you have not executed a contract for an AUP for FYE 6/30/15 or 9/30/15, do not. These LHAs will not have an AUP for the FY15. You may move forward and contract for the "planning year" (defined in next section), 6/30/16 or 9/30/16.

What to Expect: LHAs under AUP contract but AUP has not been completed for FYEs 6/30/15 and 9/30/15:

• These LHAs should not move forward with an AUP for FYE 6/30/15 or 9/30/15. Instead, LHAs should roll the contract over to the "planning year" (defined in next section), 6/30/16 or 9/30/16; expect to hear from your CPA firm.

What to Expect: LHAs with completed AUPs for FYE 12/31/15

- This PHN recalls all AUPs completed to date for 12/31/15. LHAs: If you have received a completed AUP report, please disregard the report.
- DHCD will work with your CPA firm to re-issue the AUP back to you, in "draft" form, once it is completed.
- The re-issued draft AUP report will not be published.
- The re-issued draft AUP report <u>will be included</u> as part of the "planning year" (defined in next section).
- While the re-issued draft AUP report will not be published, it contains valuable information. LHAs should still address any issues in the re-issued draft AUP report and DHCD will work to advise and provide support.

Schedule Going Forward

1st Year of AUP: "Planning Year"

Through discussions and meetings with key stakeholders, LHAs, executive directors and MassNAHRO, as well as the CPA firms, we agreed to utilize the first year of the AUP as a "planning

year," and therefore will not publish the results or documents. All AUP reports will be issued in draft form.

The "planning year" will be for the following fiscal year-ends:

12/31/2015 3/31/2016 6/30/2016 9/30/2016

AUPs completed during "Planning Year":

- Will not be published; will be issued in draft form.
- Follow-up will still occur: LHAs should still address any issues that were noted in AUP and DHCD will work to advise and provide support. While DHCD will not post the results, we will utilize this first year as a baseline/planning year. It is important to note that if information comes back to DHCD through this process that is alarming we still need to "use" the data in an effective way, which may mean taking some level of action. That action will be thoughtful and purposeful, and not careless.
- AUP Report Due Date to DHCD: Nine months from LHA FYE.
- CPA firms should forward AUPs to LHAs for their response on a rolling basis (as they are completed), but the last cohort of LHAs for each FYE to have their AUP conducted should receive a month to respond before the final reports are due to DHCD. So for example, while the 12/31/15 FYEs are due to DHCD at the latest by 9/30/16; the deadline for the CPA firms to send the AUPs to the last cohort of LHAs for that FYE is 8/31/16.
- CPA firms should send AUP reports to DHCD as they are completed; CPA firms should not
 wait to send all AUP reports at once on deadline date.

LHA FYE	YE Reports Due	AUP to LHA	AUP Report Due to
		(for Response)	DHCD & LHA
12/31/15	2/15/16	8/31/16	9/30/16
3/31/16	5/15/16	11/30/16	12/31/16
6/30/16	8/15/16	2/28/17	3/31/17
9/30/16	11/15/16	5/31/17	6/30/17

"Publishing Year" - 2nd Year and Going Forward for AUP

Starting in the second year and going forward, AUPs will be published per Chapter. 235, which states, "The report, agreed upon procedures for review of housing authority financial records and the annual plan, shall be made available to the public on the department's website, as well as the housing authority's website required under section 26D."

AUPs completed during "Publishing Year" and going forward:

- Will Be Published on LHA's website and DHCD's website. The published version will include the LHA's response.
- AUP Report Due Date to DHCD: Eight months from LHA FYE.*

• CPA firms should send AUP reports to DHCD as they are completed; CPA firms should not wait to send all AUP reports at once on deadline date.

LHA FYE	YE Reports Due	AUP to LHA (for Response)	AUP Report Due to DHCD & LHA
12/31/16	2/15/17	7/31/17	8/31/17
3/31/17	5/15/17	10/31/17	11/30/17
6/30/17	8/15/17	1/31/18	2/28/18
9/30/17	11/15/17	4/30/18	5/31/18

^{*}Due to a variety of reform related program launch dates, the timeline between the FYE and when the AUP reports are due to DHCD will need to shorten to eight months.

We appreciate you working in partnership with us to implement the AUP financial review program.

Please reach out with any questions to Laura Taylor at <u>Laura.Taylor@State.Ma.Us</u> or Gretchen Haupt at <u>Gretchen.Haupt@State.Ma.Us</u>.

	Housing Authority:				
Fi-	cal Year End (FYE):				
	e AUP Conducted:				
	Executive Director:				
•	CPA:				
	CPA Phone:				
	A. Rent Collection / Tenant Accounts Receivable / Account Write-Offs				
	Number of Category Exceptions: 0 Category Rating: No Findings				
A. Rent Collection – V	Walk-through of sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of individual rent receipts to ensure all the				
following steps are b		No Exception Found			
	t collected is complete, accurate and includes all necessary information.				
2. Post-date	d checks for current amount due is not accepted payment by LHA.				
3. Trace amo	ounts from receipt log to deposit slip for bank, and attach summary of log with deposit slip. Cash is deposited daily				
per DHCD gu	idelines (per Accounting Manual Sec. 8, p. 3). Except IF: LHA has only one administrative employee who deposits				
cash at least	weekly.				
4. Reconcile	tenant ledger with receipt log, bank deposit and General Ledger.				
5. What is or	n General Ledger matches bank statement (bank reconciliation) and Operating Statement and Balance Sheet (51-1				
and 51-2 res	77				
	Segregation of Duties	No Exception Found			
	t and evaluate internal controls and segregation of duties for steps 1 to 5 above. For LHAs with only one				
	ve employee: if sufficient internal controls and segregation of duties are not in place, there are mitigating controls				
	h as reporting the frequency/amount of credit adjustments to the board or fee accountant.				
	C. Rent Collection – Tenant Accounts Receivables (TAR) No Exception Found				
	1. Aging of Tenant Accounts Receivable is matched to the General Ledger and to the Balance Sheet TAR (51-2).				
	2. Draw a sample of uncollected TAR accounts (Small - 3, Med - 5, Large - 7, Very Large - 9). Rent Collection is in compliance				
	nt collection policy (per Contract for Financial Assistance (CFA) and Management Plan IIIC). fs — Walk-through uncollected rent that was written-off.				
	e found, please select N/A option from drop down for both steps 1 and 2.	No Exception Found			
	tail of write-offs and verify that write-offs were aged in accordance with DHCD policy.				
	tation of Board approval to write-off account (board approval of write-off required per budget guidelines for Acct				
#4570 - Colle					
Exceptions					
Noted:					
Internal Control					
Recommendation:					
Authoritula					
Authority's Response:					
nesponse.					

ŀ	Housing Authority:				
	B. Payroll/Fringe Benefits				
	Number of Category Exceptions:	0	Category Rating:	No Findings	
A. Wage Reconciliation	on				No Exception Found
•	lytically (not to exact amount) that FYE-end wages d all employees matches actual wage amounts rep			•	
all funding so Positions and	oproved budget <i>Schedule of All Salaries and Position</i> ources. Verify analytically (not to exact amount) the d Compensation form (LHA should have a copy on the Schedule of Positions and Compensation (Top	at it matches the a file; DHCD refers to	mount reported at FYE or this as the Top 5 form). '	n the Schedule of Verify the amount	
B. Select a Single Pay	Period:				No Exception Found
	esheets/timecards to the payroll register.				
2. Test for co	ompleteness and accuracy.				
	ntrols and approvals are in place, i.e. employees sig		Executive Director signs of	off on employee	
	and the Board signs off on the Executive Director's	timesheet.			
	ated absences liability schedule:				No Exception Found
Managemen employee be (51-2). 2. Proper cor	onsistency with personnel policy (personnel policy on the Plan IIa2) and reconcile to Balance Sheet (51-2) a chefits (particularly GASB 45 and GASB 68) are proportions and approvals are in place, i.e. Executive Director's compensated absences.	nd General Ledger perly reflected on (. Verify analytically futur Operating Statement (51-	e liabilities for 1) and Balance Sheet	
3. Compensa	ated absences should be tracked apart from the tin	nesheets, and veri	fication with timesheets s	hould be performed.	
4. Accrued a	nd Accumulated leave time matches. Time is accru	ing as it should.			
Exceptions Noted:					
Internal Control Recommendation:					
Authority's Response:					

Housing Authority:	
C. Accounts Payable/Disbursements	
Number of Category Exceptions: 0 Category Rating: No Findi	ngs
A. Select a sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of operating expenditures.	No Exception Found
1. Approval and Segregation of Duties	·
2. Accuracy	
3. Supporting Documentation	
4. Allowability	
5. Allocation	
6. Classification	
B. Select a sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of capital expenditures.	No Evention Found
If no capital expenditures can be found, please select N/A option from drop down for <u>all</u> steps 1 to 6.	No Exception Found
1. Approval and Segregation of Duties	
2. Accuracy	
3. Supporting Documentation	
4. Allowability	
5. Allocation	
6. Classification	
C. Select a sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of credit card/debit card statements.	No Exception Found
If no credit/debit expenditures can be found, please select N/A option from drop down for <u>all</u> steps 1 to 8.	NO Exception Found
1. Approval and Segregation of Duties	
2. Accuracy	
3. Supporting Documentation	
4. Allowability	
5. Allocation	
6. Classification	
7. No Sales Tax Paid	
8. Card is in Housing Authority name; not Executive Director (or any other staff member) name.	
D. Select a sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of employee reimbursements (include at least one travel	No Exception Found
reimbursement).	No Exception Found
1. Approval and Segregation of Duties	
2. Accuracy	
3. Supporting Documentation	
4. Allowability	
5. Allocation	
6. Classification	
Exceptions	
Noted:	
Internal Control	
Recommendation:	
recommendation:	
Authority's	
Response:	
nesponse.	

	Housing Authority:				
		D. Inve	ntory (Fixed Assets)		
	Number of Category Exceptions:	0	Category Rating:	No Findings	
. Obtain a copy of t	he depreciation schedules/fixed asset listing:				No Exception Found
 Inventory 	listing includes all necessary information, includin	g a tag with I	LHA-assigned number.		
Depreciat	ion schedule/fixed asset listing includes all necessa	ary informati	on, including make/model/year	of all vehicles.	
3. Items on o	depreciation schedule/fixed asset listing are being	accurately d	epreciated.		
4. Reconcile	depreciation schedule/fixed asset listing to Form	51-1 (Operat	ing Statement) and General Led	ger and evaluate for	
	ss and sufficiency of detail.				
	llytically that items listed still exist and are in posse				
	appropriately allocated between Federal and Sta		I Ledger, Operating Statement ((51-1), and	
	according to which funds were used for purchase				
3. Capitalization Poli	-				No Exception Found
	italization policy is within state established limits (per Account	ing Manual, Sec. 16, p.3).		
C. Vehicles					No Exception Found
1. Confirm v	ehicles are listed on fixed asset listing, and trace v	ehicles listing	g to insurance policies.		
Exceptions					
Noted:					
Internal Control					
Recommendation:					
Authority's					
Response:					

	Housing Authority:		
	E. Procurement/Public Bidding for Goods and Services		
	Number of Category Exceptions: 0 Category Rating: No Findings		
should have been co known or possible pi procurement valuing	mine the cash disbursements journal (or check register) as well as the contract register and identify purchases of g mpetitively procured. From these purchases that should have been competitively procured, select a sample (Small ocurements valuing \$10,000 or more; if possible when selecting the sample, include at least one procurement valui \$35,000 or more (for goods and services for MGL c. 30B only). If any in the sample were not competitively procure that went through procurement, follow procedures under B or C below depending on the size of the procurement.	- 3, Med - 5, Large - 7, Very Large - 9) of ng \$10,000 to \$35,000 and one	
A. Competitive Procu	rement When Required	No Exception Found	
•	t sampled purchases for goods and services that should have been competitively procured as defined per MGL c.		
30B were co	mpetitively procured.		
B. Known procureme	ents valuing \$10,000 up to \$35,000 (for goods and services for MGL c. 30B only). If no procurement can be found		
valuing \$10,000 up to	o \$35,000, please select N/A option from drop down for each step 1 - 7 below.	No Exception Found	
1. Proper se	ection based on MGL c.30B s.5 IFB requirements.		
•	tation of at least 3 quotes received, including names, addresses, date and amount.		
	s DHCD-approved template or developed by LHA (not a vendor contract).		
	vas for not more than 3 years unless majority board vote allowed it to be longer.		
	e is documented approving contract.		
	lid not go through automatic renewals unless renewals were part of the original procurement.		
	rement Policy exists (per Accounting Manual Sec. 16, p.2) and is compliant with MGL c. 30B elements		
	n 1 to 6 above.		
	ents valuing \$35,000 or more (for goods and services for MGL c. 30B only). If no procurement can be found valuing		
	· · · · · · · · · · · · · · · · · · ·	No Exception Found	
	ase select N/A option from drop down for <u>each</u> step 1 - 8 below.	·	
•	ection based on MGL c.30B s.5 IFB requirements or MGL c.30B s.6 RFP requirements.		
	tation of Newspaper advertisement two week prior to bidding process.		
3. If contract was for over \$100K, it was advertised in the Goods & Services Bulletin.			
4. If IFB, contract award went to lowest bidder. If RFP, contract went to lowest bidder or letter explaining why went with			
another bide			
	s DHCD-approved template or developed by LHA (not a vendor contract).		
	e is documented approving contract.		
	lid not go through automatic renewals unless renewals were part of the original procurement.		
	rement Policy exists (Accounting Manual Sec. 16, p.2) and is compliant with MGL c. 30B elements		
	n 1 to 7 above.		
	he contract register and verify:	No Exception Found	
	egister exists and includes all modernization contracts (per Accounting Manual, Sec. 6, p.12). Note: we will require		
J	ervices contracts to be documented on the contract register in the future.		
	ontract, it includes the following information: contractor, description, active/inactive, start date, end date,		
	vailable, contract award amount, change orders amount, contract expenditures to date and remaining value.		
3. Evaluate f	or completeness by analyzing the cash disbursements journal against the contract register.		
j			
Exceptions			
Noted:			
Internal Control			
Recommendation:			
Accommendation:			
Authorituda			
Authority's			
Response:			

	lousing Authority:				
	F. Cash Management and Investment Practices				
	Number of Category Exceptions: 0 Category Rating: No Findings				
	d year-end bank statements:	No Exception Found			
	onthly bank reconciliation to ensure that the following two match: General Ledger and bank statements (exclude				
	ent collected as this was covered earlier).				
	at have been issued and marked on General Ledger but have not been cashed (not on bank statement), known as				
	nsit are identified as a part of the reconciliation process.				
B. Bank and Investm	ent Accounts	No Exception Found			
1. Verify tha	banking and investment accounts are properly insured or collateralized (per Accounting Manual Sec. 16, p.7)				
Exceptions Noted:					
Internal Control Recommendation:					
Authority's Response:					

Housing Authority:				
G. Operating Subsidy				
Number of Category Exceptions: 0 Category Rating: No Findings				
A. Obtain copy of DHCD-approved budget exemptions.	No Exception Found			
If no DHCD-approved exemptions, please select N/A option from drop down for step 1 below.	140 Exception I ound			
1. Compare DHCD-approved budget exemptions for direct reimbursement (as found in the ANUEL & Subsidy Worksheet -				
Section 8) to LHA record of actual expenses to the General Ledger.				
B. Revenue Reconciliation	No Exception Found			
1. Reconcile revenue to the General Ledger. Compare revenue reported in Accounts #3110, #3190, #3610 and #3690 in the				
Operating Statement (51-1) to the General Ledger to the amounts reported in the ANUEL & Subsidy Worksheet.				
C. Utility Reconciliation	No Exception Found			
1. Reconcile utilities to the General Ledger. Compare utilities reported in Account #4300 on the Operating Statement (51-1) to				
the General Ledger to the amounts reported in the ANUEL & Subsidy Worksheet.				
Exceptions Noted:				
Internal Control Recommendation:				
Authority's Response:				

Housing Authority:	
H. Annual Rent Calculation and Compliance	
Number of Category Exceptions: 0 Category Rating: No Findings	
To conduct B through D below, select a sample (Small LHA - 5, Medium LHA - 10, Large LHA - 15, Very Large LHA - 20) of tenant files (from	om programs 200, 667, 705 and MRVP); if
the LHA has multiple property managers, at least one file should be selected per manager.	
A. Obtain the rent roll and HAP roll:	No Exception Found
1. Verify analytically the completeness of the resident population. (Rent roll and HAP roll support what is reported on	
Operating Statement Form 51-1).	
B. Timeliness of Annual Rent Calculation	No Exception Found
1. Verify timeliness of annual rent redetermination (occurs one year from move-in date or last annual recertification). Except IF:	
LHA can produce DHCD waiver for Chapter 667 annual rent redetermination requirement and has done rent redetermination once within 2 years of move-in date or last annual recertification).	
C. Accuracy of Rent Calculation	No Exception Found
Test rent calculation for proper verification of income, expenses and deductions.	
Verify family composition for allowance purposes.	
3. Documentation of income, exclusions from income, and deductions.	
D. Timeliness of Notifications Regarding Rent Changes	No Exception Found
1. Verify notification of rent redetermination sent at least 60 days prior to effective date (see 760 CMR 6.04 (4)(b)).	
2. Verify Notice of Rent Change sent no less than 14 days prior to effective date (see 760 CMR 6.04 (4)(e)).	
3. Verify timeliness and proper execution of Lease Addendum (see 760 CMR 6.06 (5)(q)).	
Exceptions Noted:	
Internal Control Recommendation:	
Authority's Response:	